

**AMENDMENT No. 4 to the  
INMATE TELEPHONE SERVICE AGREEMENT**

This Amendment No. 4 to the Inmate Telephone Services Agreement dated 10/11/2012, as previously amended, (the "Agreement") is made by and between **Inmate Calling Solutions, LLC, d/b/a ICSolutions** and **Macomb County, Michigan** ("County"), acting through its Sheriff's Office ("Sheriff") effective as of February 1, 2021 ("Amendment Date").

Whereas, the parties wish to further amend the Agreement as follows:

1. The current term of the Agreement is hereby extended to be through October 10, 2026. Thereafter, the optional renewal terms, set forth in Section 1 of the Agreement, shall continue to apply.
2. The Equipment, as more fully described on Exhibit B to the Agreement, is hereby amended to add the following:
  - 320 x The Bridge™ wireless inmate tablets
    - Inmate Calling app – enables secure inmate calling through ICS' ENFORCER® platform (standard usage rates and security controls apply)
    - Inmate email messaging
    - Entertainment & Educational content
    - Law library access
    - Grievance reporting + appointment request
  - EarthClass™ Offsite Mail Scanning, accessible through Tablets
  - Video Kiosk – PoE switch Upgrade (remote power management for all video kiosks)
    - 12 x 8 Port PoE switches
    - 2 x 4 Port PoE switches
    - 4 x UPS units with power Management Modules
3. The call rates, set forth on Exhibit C to the Agreement, are hereby amended to be as follows:

<b>Prepaid, Debit, QwikCall® &amp; Direct Bill Calling Rates</b>	
<u>Call Type</u>	<u>Per Minute Charge</u>
Local	\$0.20
Intrastate/IntraLATA	\$0.20
Intrastate/InterLATA	\$0.20
Interstate	\$0.20
International (Debit only)	\$0.75

*Note: Calling rates are subject to change based on a regulatory change by any agency having jurisdiction.*

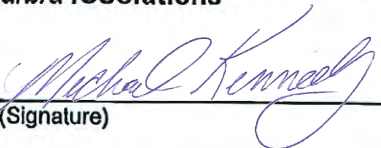
4. Exhibit C is also amended to add the following:
  - Tablet usage (per inbound message)..... \$0.25
  - Tablet usage (per inbound photo)..... \$0.50
  - Tablet entertainment usage (per minute)..... \$0.05

5. The Commission rate, set forth in Exhibit D to the Agreement, is hereby amended to be 72% effective with the settlement of revenue for January, 2021. ICS shall also pay to County a Commission of 25% of any service fees collected with respect to Tablet entertainment usage.
6. ICS shall pay to County a one-time Commission bonus in the amount of \$200,000.00, due promptly following full execution of this Amendment.
7. Except as amended herein, the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment by their duly authorized representatives effective as of the Amendment Date first set forth above:

**Inmate Calling Solutions, LLC**  
d/b/a ICSolutions

**Macomb County, Michigan**

  
\_\_\_\_\_  
(Signature)

  
\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Printed Name)

Vicki Wolber  
\_\_\_\_\_  
(Printed Name)

\_\_\_\_\_  
(Title)

Deputy County Executive  
\_\_\_\_\_  
(Title)

\_\_\_\_\_  
(Date)

3/19/2021  
\_\_\_\_\_  
(Date)