

## AMENDMENT SERVICE PURCHASE CONTRACT

<i>Issuing Office:</i> Department of Corrections Bureau of Administration 2520 Lisburn Road Camp Hill, PA 17011		<i>Contractor's Name and Address:</i> JPay, Inc. 12864 Biscayne Blvd., Suite 243 Miami, FL 33181  <i>Contact Person</i> Dan Shapiro Phone No:305-358-8689 Fax No:305-893-8985		SHOW THIS CONTRACT INQUIRY NUMBER ON INVOICE Agreement #AGR-10-210  <i>Provide Service and Bill to:</i> Department of Corrections Bureau of Administration 2520 Lisburn Road Camp Hill, PA 17011	
<i>Contact Information:</i> <i>Purchasing Agent:</i> Russ Ilgenfritz <i>Phone:</i> 717-975-4988 <i>Fax:</i> 717-731-7820 <i>E-mail:</i> rilgenfrit@state.pa.us		<i>Contractor's FID or Soc. Sec No.</i> EIN: 01-0756761  <i>SAP Vendor Number</i>		<i>Contact Information:</i> <i>Contact Person:</i> Michael Knaub <i>Phone:</i> 717-731-4483	
<i>Effective Date:</i>	<i>Expiration Date:</i> 4/30/15	<i>Contractor's License or Registration No.</i> <i>(if applicable)</i>  <i>Contractor's E-mail address:</i> danny@jpay.com		<i>Contract Not To Exceed:</i> \$N/A - No funds to be expended	

Specified Services	Quantity	Unit Price	Total Price
This amendment is to amend the rate for E-mail incoming messages only as follows:  See attached rate chart for PA DOC contract prices. PA DOC will be offered pricing for incoming email at \$0.23 per email page, as stated in the attached confirmation letter.			
		<b>TOTAL</b>	\$NA - No funds to be expended

In Compliance with the contract terms, conditions, and specifications, the undersigned, on behalf of the Contractor, which intends to be legally bound hereby, offers and agrees, to provide the specified services at the prices(s) set forth above at the item(s) and point(s) specified. In addition to this document, the following contract terms, conditions, and specifications are a part of the contract. Any forms that are not attached are incorporated by reference and may be found at [www.dgs.state.pa.us](http://www.dgs.state.pa.us)

<b>▼ COMMONWEALTH SIGNATURE ▼</b>		<b>▼ CONTRACTOR'S SIGNATURE (IN INK) ▼</b>	
PURCHASING AGENCY HEAD OR DESIGNEE DATE 6/30/10	PRESIDENT/VICE PRESIDENT/MANAGER/PARTNER/OWNER (SIGN BELOW, PRINT NAME, AND CIRCLE TITLE)  DATE		
<b>APPROVED AS TO FISCAL RESPONSIBILITY, BUDGETARY</b>			
<b>▼ APPROPRIATENESS AND AVAILABILITY OF FUNDS ▼</b>		SECRETARY/ASSISTANT SECRETARY/TREASURER/ASSISTANT TREASURER DATE	

COMPTROLLER

DATE

(SIGN BELOW, PRINT NAME, AND CIRCLE TITLE)

**COMMONWEALTH ATTORNEY  
APPROVALS  
APPROVED AS TO FORM AND LEGALITY**

PURCHASING AGENCY ATTORNEY

DATE

OFFICE OF GENERAL COUNSEL (IF REQUIRED)

DATE

OFFICE OF ATTORNEY GENERAL (IF REQUIRED)

DATE

*Jm RB*      *7/29/10*

*[Signature]*

*[Signature]*      *8/19/10*

Department of Corrections  
STD-279P Rev 05/07/04

SP (continuation sheet)

**APPENDIX C**  
**COST PROPOSAL WORKSHEET**

Each offeror will submit a proposal of costs to be charged to the USERS for each service requested by PA DOC. For example, offerors will submit costs for electronic funds transmittal to be paid by the consumer, cost per email for incoming messages to inmates and any costs and fees associated with the inmate release card.

Cost proposals should be submitted for EACH service required by PA DOC. No more than one (1) sheet per cost proposal. Offeror should have the following submitted with their packets:

**1. Cost proposal for Inmate Email – Incoming** – This would include costs being charged for incoming messages being sent. **PLEASE NOTE – only incoming email is an option at this point and time.** Outgoing email is a future enhancement to this RFP. Costs for outgoing email will be negotiated at a later date.

**Cost per E-mail incoming messages only:**

**Per single E-mail**

	<u>Rate</u>
Year 1	\$ <u>0.23</u>
Year 2	\$ <u>0.23</u>
Year 3	\$ <u>0.23</u>
Year 4	\$ <u>0.23</u>
Year 5	\$ <u>0.23</u>

**2. Cost proposal for Electronic Funds Transmittal (EFT)** – This would include the fees charged by the offeror for the sending of money electronically to an inmate. Please include all fees charged and the total costs per dollar amount being sent.

**This is an example used for evaluation purposes only. Vendors are to use their standard rate schedule for completion of the chart below. In addition, vendors shall submit their standard rate schedule as part of this cost submittal (Appendix C).**

Inmate A is being sent \$10

	<u>Rate</u>
Year 1	\$ <u>3.95</u>
Year 2	\$ <u>3.95</u>
Year 3	\$ <u>3.95</u>
Year 4	\$ <u>3.95</u>
Year 5	\$ <u>3.95</u>

Inmate B is being sent \$40.50

	<u>Rate</u>
Year 1	\$ <u>5.95</u>
Year 2	\$ <u>5.95</u>
Year 3	\$ <u>5.95</u>
Year 4	\$ <u>5.95</u>
Year 5	\$ <u>5.95</u>

Inmate C is being sent \$50

	<u>Rate</u>
Year 1	\$ <u>5.95</u>
Year 2	\$ <u>5.95</u>
Year 3	\$ <u>5.95</u>
Year 4	\$ <u>5.95</u>
Year 5	\$ <u>5.95</u>

Inmate D is being sent \$75

	<u>Rate</u>
Year 1	\$ <u>5.95</u>
Year 2	\$ <u>5.95</u>
Year 3	\$ <u>5.95</u>
Year 4	\$ <u>5.95</u>
Year 5	\$ <u>5.95</u>

Inmate E is being sent \$100

	<u>Rate</u>
Year 1	\$ <u>5.95</u>
Year 2	\$ <u>5.95</u>
Year 3	\$ <u>5.95</u>
Year 4	\$ <u>5.95</u>
Year 5	\$ <u>5.95</u>

**3. Costs or Fees associated with an Inmate Release Card** – This would include the costs or fees being charged to the inmate for the use of an inmate release card to be issued to inmates upon release from PA DOC State Correctional institutions. This would EXCLUDE Community Correction Center (CCC) inmates.

**Release card:**

**Cost per Retail Debit**

	<u>Rate</u>
Year 1	\$ <u>0.70</u>
Year 2	\$ <u>0.70</u>
Year 3	\$ <u>0.70</u>
Year 4	\$ <u>0.70</u>
Year 5	\$ <u>0.70</u>

**Cost per ATM Cash Withdrawal**

	<u>Rate</u>
Year 1	\$ <u>2.00</u>
Year 2	\$ <u>2.00</u>
Year 3	\$ <u>2.00</u>
Year 4	\$ <u>2.00</u>
Year 5	\$ <u>2.00</u>

**4. Money Order Lockbox Service** – This service is to be provided at no cost to PA DOC or the senders & receivers of money order funds. The processing of these money orders will be included with the EFT transactions.

## SERVICE PURCHASE CONTRACT

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<b>Contact Information:</b> Purchasing Agent: Russ Ilgenfritz Phone: 717-975-4988 Fax: 717-731-7820 E-mail: <a href="mailto:rilgenfrit@state.pa.us">rilgenfrit@state.pa.us</a>		<b>Contractor's FID or Soc. Sec No.</b> EIN: 01-0756761  <b>SAP Vendor Number</b>		<b>Provide Service and Bill to:</b> Department of Corrections Bureau of Administration 2520 Lisburn Road Camp Hill, PA 17011  <b>Contact Information:</b> Contact Person: Michael Knaub Phone: 717-731-4483	
<b>Effective Date:</b> <div style="font-size: 1.5em; font-family: cursive;">5-1-10</div>	<b>Expiration Date:</b> <div style="font-size: 1.5em; font-family: cursive;">4-30-15</div>	<b>Contractor's License or Registration No.</b> <i>(if applicable)</i>  <b>Contractor's E-mail address:</b> <a href="mailto:danny@jpay.com">danny@jpay.com</a>		<b>Contract Not To Exceed:</b> \$ N/A - No funds to be expended.	

Specified Services	Quantity	Unit Price	Total Price
<p>Contractor shall provide the following services as outlined below:</p> <ul style="list-style-type: none"> <li>Inmate Electronic Funds Transfer service to include ALL electronic funding of inmates' accounts.</li> <li>Money Order Lock Box to include ALL money orders received for PA DOC inmates to be included in the daily deposit file.</li> <li>Incoming Inmate Email for ALL PA DOC inmates housed at any State Correctional Institution. Only incoming email is being implemented at this time.</li> </ul> <p>In the event of a conflict, the order of precedence is as follows:</p> <ul style="list-style-type: none"> <li><u>Attachment 1</u> - RFP#08-IGWF-80, Issued 12-11-08, including all (3) addendums</li> <li><u>Attachment 2</u> - Revised Best and Final Offer, submitted 9-1-09, including Technical and Cost submittals</li> <li><u>Attachment 3</u> - Best and Final Offer, submitted 8-18-09, including Technical and Cost submittals</li> <li><u>Attachment 4</u> - Contractor's proposal dated 2-10-09, including Technical and Cost submittals</li> </ul> <p>The following optional services proposed in the contractor response to the RFP are not included as part of the contract.</p> <ul style="list-style-type: none"> <li>Outgoing Inmate Email services</li> <li>Kiosks that would provide additional services</li> </ul> <p><b>ALL SERVICES WILL BE PROVIDED AT NO COST TO PA DOC</b></p>			TOTAL      \$ 0

In Compliance with the contract terms, conditions, and specifications, the undersigned, on behalf of the Contractor, which intends to be legally bound hereby, offers and agrees, to provide the specified services at the prices(s) set forth above at the item(s) and point(s) specified. In addition to this document, the following contract terms, conditions, and specifications are a part of the contract. Any forms that are not attached are incorporated by reference and may be found at [www.dgs.state.pa.us](http://www.dgs.state.pa.us)

COMMONWEALTH SIGNATURE	CONTRACTOR'S SIGNATURE (IN INK)
PURCHASING AGENCY HEAD OR DESIGNEE  DATE: <div style="font-size: 1.2em; font-family: cursive;">3/11/10</div>	PRESIDENT/VICE PRESIDENT/MANAGER/PARTNER/OWNER (SIGN BELOW, PRINT NAME, AND CIRCLE TITLE)  <b>RYAN SHAPIRO</b> DATE: <div style="font-size: 1.2em; font-family: cursive;">2/23/10</div>
APPROVED AS TO FISCAL RESPONSIBILITY, BUDGETARY APPROPRIATENESS AND AVAILABILITY OF FUNDS	SECRETARY/ASSISTANT SECRETARY/TREASURER/ASSISTANT TREASURER  <b>E. ROD FELDMAN</b> DATE: <div style="font-size: 1.2em; font-family: cursive;">2/23/10</div>

COMPTROLLER

N/A

DATE

(SIGN BELOW, PRINT NAME, AND CIRCLE TITLE)

COMMONWEALTH ATTORNEY  
APPROVALS  
APPROVED AS TO FORM AND LEGALITY

PURCHASING AGENCY ATTORNEY

DATE

OFFICE OF GENERAL COUNSEL (IF REQUIRED)

DATE

OFFICE OF ATTORNEY GENERAL (IF REQUIRED)

DATE

*[Signature]* 3/11/10

*[Signature]*

3.5.10

*[Signature]* 3/19/10

Department of Corrections  
STD-279P Rev 05/07/04

SP (continuation sheet)

GL Account	Cost Center	Fund	Amount

April 2, 2010

Michael Knaub  
Pennsylvania Department of Corrections  
Bureau of Administration  
P.O. Box 598  
Camp Hill, PA 17001-0598

Dear Mr. Knaub,

JPay charges the price of \$0.23 per eMessage for PA DOC customers subscribing to a \$7.50 monthly plan. Other plans are available to customers in which the price of an eMessage may fluctuate.

Below please find the subscriptions available to PADOCC customers:

Plan	Total eMessage	Price Per eMessage
\$2.00 fee (non-recurring)	5 eMessages	\$ 0.40
\$ 5.00 monthly recurring fee	20 eMessages	\$ 0.25
\$ 7.50 monthly recurring fee	32 eMessages	\$ 0.23
\$ 10.00 monthly recurring fee	50 eMessages	\$ 0.20

JPay looks forward to continuing a successful working relationship with PADOCC.

If you have any questions, please feel free to contact me.

Sincerely,



Errol Feldman

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