METHOD OF OPERATION INMATE KIOSK SYSTEMS (M7008)

Revised 6/16/15

1.0 Purpose and Intent

The purpose of this contract is to provide State Agencies and Cooperative Purchasing Program participants with a procurement mechanism for Inmate Kiosks.

These kiosk systems provide turnkey operations, which includes all hardware and software necessary to transmit related product services available from the contractors. Kiosk applications are designed, developed, and maintained by the contractors and include digital music, internet video visitation, inmate banking, inmate e-mail, eBooks etc., and other custom applications that may be requested by the facility.

The State of New Jersey is now participating in the Nevada State Contract for Inmate Kiosk Systems, a product and service contract for the New Jersey Department of Corrections (NJDOC), State Agencies and Cooperative Purchasing Partners. This contract is part of the Multi-State Corrections Procurement Alliance (MCPA) of the National Association of State Procurement Officials (NASPO). The State is authorized to use the MCPA contract with JPay Inc. and Keefe Commissary Network (KCN).

Cooperative Purchasing Partners

While the State of New Jersey makes this contracting vehicle available to county, local and quasigovernmental agencies, each Cooperative Purchasing Partner should make its own determination whether using this contracting vehicle is consistent with its procurement policies, rules and regulations.

2.0 Contract Number and Term

The State contract number is A84092 for JPay Inc., and A84091 for Keefe Commissary Networks under term number M7008. The New Jersey contract term is 2/1/13-7/31/15 with the first contract extension scheduled to expire on 7/31/18.

3.0 Method of Operation

Using agencies will choose the contractor of their choice and select from its menu of products and services to fulfill the required applications which are made available to the inmate housing units. Services are provided without cost to the State/governmental agency. The cost for all product and service applications is charged directly to the inmate, or the friends/family transmitting funds.

4.0 <u>Contact Information</u>

Keefe Commissary Network (KCN)

301 Mill Road Edison, NJ 08837

www.keeffegroup.com

Attn: Jeff Harris, Group VP Northeast

Phone: 732-509-0126 Contract# 84091

JPay Inc.

12864 Biscayne Blvd.

Suite 243

Miami, FL 33181

www.jpay.com

Attn: Daniel Shapiro, Chief Operating Officer

Phone: 954-862-6902 Contract# 94092

5.0 <u>Service Applications</u>

The following services are available:

• Electronic Money Transfer

Transfer of funds from an inmate's family and friends into the inmate's account can be done online, by phone, mobile app, using a walk-in retailer (Money-Gram, Western Union), lockbox, or collection kiosk.

- Email
- Digital Music
- Video Visitation
- Debit Release Cards
- EBooks
- Commissary Ordering
- Other Services

Such services Includes account balances, grievances, and medical scheduling.