

CONTRACT AMENDMENT

CONTRACT NAME: INMATE TELEPHONE AND VIDEO VISITATION

AMENDMENT NUMBER: 2

This amendment is made to Inmate Telephone and Video Visitation (Contract) between the State of North Dakota, acting through its Information Technology Department in cooperation with the Office of Management and Budget State Procurement Office (STATE), and Securus Technologies, Inc. (CONTRACTOR).

The parties agree to the following terms and conditions and expressly agree that if any of the following terms and conditions conflict with any of the terms and conditions of the Contract, then, notwithstanding any term in the Contract, the following terms and conditions govern and control the rights and obligations of the parties.

The parties agree to amend the Contract as follows:

Renewal

Contract Section 6, Term of Contract. The Contract commenced on November 1, 2016 for a period of four (4) years with six (6) options to renew the contract for up to 12 months.

The parties have agreed to renew or extend the Contract for an additional 12 months; therefore, the contract is amended to change the expiration date to October 31, 2021. The Contract has five (5) renewals remaining. The Contract can be extended for an additional 12 months.

Whereas the STATE reserves the right to add additional services.

Exhibit A Scope of Services

Exhibit A Scope of Services, Section 8, Rough Rider Custom Commissary Application is a software solution that shall enable the STATE to effectively manage inmate financial transactions, inmate purchase ordering and STATE warehouse inventory related to the commissary industry is hereby amended as follows to include the following service level agreement:

a. Support

CONTRACTOR shall provide timely service regarding all issues related to commissary application. CONTRACTOR shall provide support within two hours of initial contact from the STATE during normal business hours 9:00 am to 5:00 pm C.T.

b. Maintenance

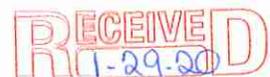
CONTRACTOR shall coordinate with the STATE in the event of any scheduled commissary application outages and ensure those outages do not impact commissary operations during normal business hours.

c. Disaster Recovery

Within 10 business days after execution of this Amendment CONTRACTOR shall provide proof of CONTRACTOR'S ability to recover from critical system failures such as server hardware failures, local network failures, software failures, "denial of service" any and all other conflicts that would impact STATE commissary operations.

d. Viability

In the event should the commissary application provider ever become insolvent or go out of business during the timeline of this contract CONTRACTOR shall be responsible for ensuring the STATE commissary operations will continue as normal.



e. Hosting

The software solution shall be backed up on a daily basis with 30 calendar days of daily history and one year of monthly snapshots. CONTRACTOR shall be responsible for all costs associated with hosting, licensing, maintenance and any circuit upgrades for this solution.

Whereas the STATE reserves the right to remove services.

Exhibit A Scope of Services

Exhibit A Scope of Services, Section 14, a. Location Based Services is removed as a service from the Contract.

Whereas the STATE reserves the right to amend services.

Exhibit B Price Adjustment

EXHIBIT B – Compensation Details, Tablet Rates. The Compensation is hereby amended as follows:

Description	Applicable Fee
Tablet Rental	\$5.00/month*

*Plus applicable taxes and regulatory fees.

The price adjustment is effective upon execution of this Amendment.

Contract Amendment 1 – c. Compensation Details.

The compensation details pursuant to Contract Amendment 1 item c. Compensation Details, the Compensation is hereby amended as follows:

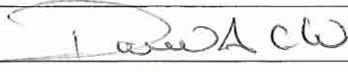
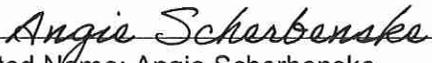
Money Transfers			
Purchase Amount	Online Fee	Phone Fee	Commission
\$0.00 - \$20.00	\$3.90	\$4.90	\$.25
\$20.01 - \$100.00	\$6.90	\$7.90	\$.25
\$100.01 - \$200.00	\$8.90	\$9.90	\$.25
\$200.01 - \$300.00	\$10.90	\$11.90	\$.25

The price adjustment is effective upon execution of this Amendment.

Products			
Item	Description	Cost	Commission
eBook	Per book	\$0.00	N/A

All other terms of the Contract remain in effect. This Contract Amendment is not effective until fully executed by all parties.

EXECUTION

CONTRACTOR	STATE OF NORTH DAKOTA
Securus Technologies, Inc.	Acting through its Information Technology Department
BY: 	BY: 
Printed Name: David Abel	Printed Name: Greg Hoffman
Title: President & CEO	Title: Director, Administrative Services
Date: 2-3-20	Date: 01-27-2020
STATE OF NORTH DAKOTA	
Acting through its Office of Management and Budget, ND State Procurement	
BY: 	
Printed Name: Angie Scherbenske	
Title: Procurement Officer II	
Date: January 29, 2020	

Title: President	Title: Director, Administrative Services
Date:	Date:
STATE OF NORTH DAKOTA	
Acting through its Office of Management and Budget, ND State Procurement	
BY:	
Printed Name: Angie Scherbenske	
Title: Procurement Officer II	
Date:	

