



Combined Public Communications, LLC
Inmate Telecommunications General Service Agreement
Addendum A

WHEREAS, this addendum relates to the Inmate Telephone Services Agreement originally entered into by the Hillsdale County Sheriff's Office (Customer) with its principal place of business at 165 W. Fayette Street, Hillsdale, MI 49242 and Combined Public Communications (Company), which originally commenced on July 11th, 2018.

WHEREAS, Hillsdale County Sheriff's Office and Combined Public Communications (CPC), wish to amend the agreement. NOW THEREFORE, the parties to this Agreement do agree as follows:

Agreement Term

The initial term of this Agreement, which began on July 11th, 2018, will remain in full force and effect until July 11th, 2021. This Addendum will serve as written notice that both parties agree to exercise the thirty-six (36) month renewal term that will automatically commence on July 11th, 2021.

Bonus

CPC will provide Customer seventy-eight thousand dollars (\$78,000.00) in the form of a refundable technology grant/signing bonus to be used at Customer's discretion for budget expenditures and will be available anytime over the renewal term beginning on July 11th, 2021.

The amount of the technology grant/signing bonus is based on: (a) the Customer's current average daily population (ADP) count of seventy (70); and (b) this Agreement being in effect for the full initial term. The technology grant/signing bonus will vest over the initial term in an amount equal to \$2,166.66 per month, commencing on the Commencement Date. In the event this Agreement is terminated prior to the expiration of the initial term, the remaining non-vested balance of the technology grant/signing bonus will be refunded to CPC within forty-five (45) days of termination notification. Further, in the event the ADP decreases fifteen percent (15%) or more over a three (3) month period, CPC reserves the right to renegotiate the amount of the technology grant/signing bonus upon thirty (30) days advance written notice to Customer.

CPC View System

See *Attachment A* for information related to CPC and Customer responsibilities regarding the CPC View System.



Call Rates

Prepaid calling within the U.S. \$0.20 per minute

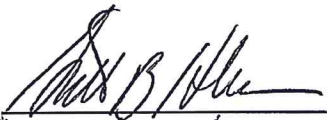
Prepaid International Calling Begins @ \$1.00 per minute, a list of countries and costs will be supplied to customer.


This written addendum shall constitute understanding of the parties and all prior agreements and understandings are merged herein. The Original Agreement and this Addendum shall not be modified, changed or altered in any respect except in writing signed by GPC and Customer.

The commencement date of this addendum will be 11th day of July, 2021.

Hillsdale County Sheriff's Office

Combined Public Communications

Signature: 
Print Name: Scott B. Hodshire
Print Title: Sheriff
Date: 4-20-2021

Signature: 
Print Name: Casey Rote
Print Title: Regional Sales Manager
Date: 5/4/2021



Service Level Agreement

Response time:

An individual phone outage: 24 hours
Section of the building outage: 4 hours
Complete system wide outage: 2 hours

A routine service failure with no impact on the administrative functions of the system such as an individual phone outage, repair time is 24 hours.



Combined Public Communications, LLC
Inmate Communications General Service Agreement
Attachment A – CPC View Responsibilities

WHEREAS, this Attachment relates to the Inmate Communications General Service Agreement originally entered into by Combined Public Communications, LLC ("CPC"), and Hillsdale County Sheriff's Office ("Customer").

Equipment

CPC will continue to provide and maintain the CPC View In-Pod Kiosk Solution. The equipment will always remain the property of CPC.

Video Visitation

Feature	Rate	Commission
Onsite Video Visitation	n/a	n/a
Remote Video Visitation	\$0.50/min	25%

Customer should initial one of the following options regarding Video Visitation:

Option 1: Customer agrees to continue to utilize Remote Video Visitation along with Onsite Video Visitation.

Option 2: Customer is not interested in continuing to utilizing Remote Video Visitation.

Email

Feature	Rate	Commission
Email	\$0.50/email	20%

Customer should initial one of the following options regarding this technology:

Option 1: Customer agrees to utilize Email.

Option 2: Customer is not interested in utilizing Email.

Fast Case Law Library

CPC will provide the Customer access to Fast Case Law Library Service (Service). The annual cost of this Service is based on the average daily population (ADP) of seventy inmates at one dollar (\$1.00) per inmate per month. The minimum cost being seventy-five \$75.00 per month. The yearly Service fee will be deducted from the customer's monthly commission. This Service is subject to a monthly commission deduction on an annual basis. This service is subject to an annual ADP adjustment and will automatically renew on an annual basis. Customer should initial one of the following options regarding this technology:

Option 1: Customer agrees to utilize this Service.

Option 2: Customer is not interested in utilizing this Service.



CPC Responsibilities

CPC will provide and install the View units and associated operational hardware, provide ongoing service, support and maintenance throughout the term of the Agreement.

Customer Responsibilities:

It is the Customer's responsibility to stop, block, or reprimand behavior for videos, emails, email attachments, or any other communication passed on the View System that is considered to be inappropriate by the Customer.

Remote Video Visitation Storage

CPC will store remote video visits for ninety (90) days.

Hillsdale County Sheriff's Office

Combined Public Communications

Signature: [Handwritten Signature]
Print Name: Scott B. Hodoshie
Print Title: Sheriff
Date: 4-20-2021

Signature: [Handwritten Signature]
Print Name: Casey Rote
Print Title: Regional Sales Manager
Date: 5/4/2021



CPC can issue commissions as an ACH (Automated Clearing House) transaction or by check. Please check the appropriate box and fill out the corresponding information.

Issue ACH payments to the information below:

ACH Information:

Customer Name: _____

Remittance Address: _____

Remittance City: _____ State: _____ Zip Code: _____

Contact Name: _____ Phone #: _____

E-Mail Address: _____

Banking Information:

Customer's Bank Name: Same as on file

Bank Address: _____

Bank's City: _____ State: _____ Zip Code: _____

Bank Contact Name: _____ Phone #: _____

ABA Routing #: _____ Account #: _____

Account Type (please check only one) Checking Savings

Customer's Authorization:

Please sign below to confirm that you are authorizing CPC to begin transferring payments for your invoices to the account mentioned above.

Signature

Title

Phone Number

Date

Issue commissions as a check to the address listed below:

Commission check made out to:

Customer Name: Hillsdale County Sheriff's Office

Remittance Address: 165 W. Fayette St.

Remittance City: Hillsdale State: MI Zip Code: 49242

Contact Name: L. Jason Stiverson Phone #: (517) ~~378~~ 437-7317

Signature

Title