COMMONWEALTH OF MASSACHUSETTS ~ STANDARD CONTRACT FORM



This form is jointly issued and published by the Office of the Comptroller (CTR), the Executive Office for Administration and Finance (ANF), and the Operational Services Division (OSD) as the default contract for all Commonwealth Departments when another form is not prescribed by regulation or policy. The Commonwealth deems void any changes made on or by allachment (in the form of addendum, engagement letters, contract forms or involve terms) to the terms in this published form or to the <u>Standard Contract Form Instructions</u>. Contractor Certifications and Commonwealth Terms and Conditions which are incorporated by reference herein. Additional non-conflicting terms may be added by Atlachment. Contractors are required to access published forms at CTR Forms: https://www.macomptroller.org/forms. Forms are also posted at OSD Forms: https://www.mass.gov/lists/osd-forms.

CONTRACTOR LEGAL NAME:		COMMONWEALTH DEPARTMENT NAME: Norfolk Sherliff's Office					
(and dibia): Securus Technologies, Inc.		MMARS Department Code: SDN					
Legal Address: (W-9, W-4): 4000 International Parkway, Carroliton, TX 75007		Business Mailing Address: 200 West Street, P.O. Box	149, Dedham, MA 02027				
Contract Manager: Valerie Strzelecki	Phone: 214-775-4330	Billing Address (if different):					
E-Mail: vstrzelecki@securustechnologies.com	Fax:	Contract Manager: Stephen Randall/ Robert Dillon	Phone: 781-751-3316				
Contractor Vendor Code: VC7000090409		E-Mail: kconley@norfolksherlffma.org	Fax:				
Vendor Code Address ID (e.g. "AD001"); AD <u>002</u> ,		MMARS Doc ID(s):					
(Note: The Address ID must be set up for EFT paym	ents.)	RFR/Procurement or Other ID Number: RFR-BD-18-1044-EPS17-EPS1-19423					
X NEW CONTRA	CT	CONTRACT AMENDMENT					
PROCUREMENT OR EXCEPTION TYPE: (Check one option only)		Enter Current Contract End Date <u>Prior</u> to Amendment: 20					
Statewide Contract (OSD or an OSD-designated Department)		Enter Amendment Amount: \$ (or "no change")					
Collective Purchase (Attach OSD approval, scope X Department Procurement (includes all Grants - 8	Collective Purchase (Attach OSD approval, scope, budget) X Department Procurement (includes all Grants - 815 CMR 2.00) (Solicitation		AMENDMENT TYPE: (Check one option only. Attach details of amendment changes.)				
Notice or RFR, and Response or other procureme	nt supporting documentation)	Amendment to Date, Scope or Budget (Allach updated scope and budget)					
Emergency Contract (Altach justification for emergency	Emergency Contract (Altach justification for emergency, scope, budget)		Interim Contract (Allach justification for Interim Contract and updated scope/budget) Contract Employee (Allach any updates to scope or budget)				
Contract Employee (Allach Employment Status For Other Procurement Exception (Atlach authorizing	am, scope, buoget) a language, legislation with	Other Procurement Exception (Atlach authorizing language)					
specific exemption or earmark, and exception justifi	cation, scope and budget)	scope and budget)	,				
The Standard Contract Form Instructions, Contractor Certifications and the following Commonwealth Terms and Conditions document is incorporated by reference into this Contract and are legally binding: (Check ONE option): X Commonwealth Terms and Conditions — Commonwealth Terms and Conditions For Human and Social Services							
COMPENSATION: (Check ONE option): The Department certifies that payments for authorized performance accepted in accordance with the terms of this Contract will be supported							
in the state accounting system by sufficient appropriations or other non-appropriated funds, subject to intercept for Commonwealth owed debts under <u>815 CMR 9.00</u> . X Rate Contract. (No Maximum Obligation) Atlach details of all rates, units, calculations, conditions or terms and any changes if rates or terms are being amended.)							
Maximum Obligation Contract. Enler total maxim	rum oblication for total duration of	this contract (or <i>new</i> total if Contract is being amended). \$ _	neng amendeo.)				
		ough EFT 45 days from invoice receipt. Contractors reques	San accelerated assumed assume				
identity a PPD as follows: Payment issued within 10 d	avs — % PPO: Payment issued w	idhin 15 days - % PPD: Payment issued within 20 days - 9	& PDD: Payment legited within 30				
days% PPD. If PPD percentages are tell blank, is	dentify reason: x agree to stand	łard 45 day cycle — statutory/legat or Ready Payments (M.	G.L. c, 29, § 23A); only initial				
PRIEF DESCRIPTION OF CONTRACT DESCRIPTION OF	payment (subsequent payments scheduled to support standard EFT 45 day payment cycle. See Prompt Pay Discounts Policy.)						
BRIEF DESCRIPTION OF CONTRACT PERFORMANCE or REASON FOR AMENDMENT: Piggyback DOC Contract. This contract is to provide a secure inmate Calling System and related services per the specs, and requirements of the DOC RFR-BD-18-1044-EPS1-19423, including Exhibit A attached. \$.16/minute intrastate using a debit or prepaid,							
\$.21/minute interstate using a debit or prepaid, \$.25/mi	3.21/minute interstate using a debit or prepaid, \$.25/minute interstate collect. \$.50/minute for international rates. No fees to inmate, family or friends. 40% commission on all calls as						
of February 1, 2020.	and A The Considerant and Control						
x 1, may be incurred as of the Effective Date (tales)	only) the Department and Control book on book (welch obto date of the	actor certify for this Contract, or Contract Amendment, that Co	ontract obligations;				
_x_1. may be incurred as of the Effective Date (latest signature date below) and <u>no</u> obligations have been incurred <u>prior</u> to the Effective Date2. may be incurred as of, 20, a date LATER than the Effective Date below and <u>no</u> obligations have been incurred <u>prior</u> to the Effective Date.							
_3. were incurred as of, 20, a date PRIOR to the Effective Date below, and the parties agree that payments for any obligations incurred prior to the Effective Date are							
authorized to be made either as settlement payments or as authorized reimbursement payments, and that the details and circumstances of all obligations under this Contract are attached and incorporated into this Contract. Acceptance of payments forever releases the Commonwealth from further claims related to these obligations.							
CONTRACT END DATE: Contract performance shall terminate as of March 2 . 2023 with no new obligations being incurred after this date unless the Contract is properly							
amended, provided that the terms of this Contract and performance expectations and obligations shall survive its termination for the ourcose of resolving any claim or dispute for							
completing any negotiated terms and warranties, to allow any close out or transition performance, reporting, invoicing or final payments, or during any lapse between amendments.							
CERTIFICATIONS: Notwithslanding verbal or other representations by the parties, the "Effective Date" of this Contract or Amendment shall be the latest date that this Contract or Amendment has been executed by an authorized classical the Contractor of the Contractor of the Contractor of this Contra							
Amendment has been executed by an authorized signatory of the Contractor, the Department, or a later Contract or Amendment Start Date specified above, subject to any required approvals. The Contractor certifies that they have accessed and reviewed all documents incorporated by reference as electronically published and the Contractor makes all							
certifications required under the Standard Contract Form Instructions and Contractor Certifications under the pains and penalties of perjury, and further agrees to provide any required							
documentation upon request to support compliance, and agrees that all terms governing performance of this Contract and dolor business in Massachusetts are attached or							
Incorporated by reference herein according to the following hierarchy of document precedence, this Standard Contract Form, the Standard Contract Form Instructions, Contractor Certifications, the applicable Commonwealth Terms and Conditions, the Request for Response (RFR) or other solicitation, the Contractor's Response, and additional negotiated terms,							
provided that additional negotiated terms will take precedence over the relevant terms in the RFR and the Contractor's Response only if made using the process outlined in 801 CMR							
21.07, incorporated herein, provided that any amended RFR or Response terms result in best value, tower costs, or a more cost effective Contract.							
4 /		AUTHORIZING SIGNATURE FOR THE COMMONWEALTH:					
X: (Signature and Date Must Be Handwritten A	Date: 12-6-9,	X: /////// Date: 12/9//9.					
Print Name: _ Robert Picker	tt finde of orghature)	(Signature and Date Must Be Handwritten At Time of Signature)					
Print Title: REU	~ -	Print Name: Kristin Conley					
	 '	Print Title: Director of Finance					

THL COURT (12/5/19)

(Updated: 10/25/2019) Page 1 of 1



SCOPE OF SERVICES AND BUDGET FOR STANDARD CONTRACT



A. SCOPE OF SERVICES

This contract is to provide a secure Inmate Calling System and related services per the specs. and requirements of the DOC RFR-BD-18-1044-EPS1-19423, including Exhibit A attached. \$.16/minute intrastate using a debit or prepaid, \$.21/minute interstate using a debit or prepaid, \$.25/minute interstate collect. \$.50/minute for international rates. 40% commission on all calls as of February 1, 2020. No fees to inmate, family or friends.

CONTRACT CONDITIONS:

The contracts maximum obligation is not to be exceeded, without prior approval of the Special Sheriff, or the Director of Finance. It should not be assumed that a vendor will receive payments up to the maximum amount in a given contract period. This contract may be amended in whole or in part at any time by the NSO, this includes the right of cancellation. Payments under this contract may be withheld until the NSO is satisfied goods/materials have been delivered or services have been rendered. Any contract language herein that is in conflict with these terms is null and void.

COMMENTS:

Vendor will provide scope of services with no exclusions and at no additional cost to the NSO. Vendor shall submit the standard NSO vendor invoice and timesheets supporting all costs invoiced for review, prior to payment to the Director of Finance. Vendor will be paid monthly. Vendor will only be paid for costs associated with this contract. Payment may be withheld until the NSO is satisfied expenditures were made and services were provided in accordance with the provisions of this contract.

This contract may be amended at anytime at the sole discretion of the NSO, to include but not be limited to the maximum obligation and the terms and conditions herein. Vendor agrees to abide by state, county, and NSO rules, regulations, and conditions.

Vendor shall not be entitled to the NSO's worker compensation coverage for any injury occurring or arising as a result of vendor's performance of duties. While malpractice insurance is not required under this contract, vendor is not entitled to liability insurance protection of any sort from the NSO.

The NSO must approve any staff member of the bidder to perform the scope of services. Prior approval of the NSO must be obtained before commencing services, which includes staffing changes.

Vendor must follow the vendor security policy. All vendor personnel will be required to pass a security clearance before performing work at the NSO. The vendor will absorb all costs associated with security issues (vehicle inspection, etc.). Vendor/Staff will be required to be CORI approved. Vendor/Staff will be required to attend any training as deemed necessary by the Norfolk Sheriff's Office.

Vendor is required to provide a 30 day written notice of staff resignation/changes. Any vacancy created by resignation, termination, prolonged illness or leave must be filled immediately to ensure that full services are being provided/satisfied as stipulated in this contract. Should vendor fail to fulfill this requirement, the NSO has the right to terminate the contract immediately.

For the duration of the contract, the vendor/vendor staff shall be subject to random drug testing upon the request of the Norfolk Sheriff's Office. Random drug testing to be conducted off-site and at the time and location determined by the NSO.

Vendor agrees to comply with all applicable state and federal laws with regard to Sexual Harassment/Discrimination.

Vendor has read, agreed to and signed the Commonwealth of Massachusetts Mandatory Terms and Conditions, which are incorporated herein and its provisions.

Procurement:

Using Standard State Contract Form

Piggyback DOC Contract DOC RFR-BD-18-1044-EPS1-19423

BUDGET: FY20

Source of Revenue: Canteen

\$.16/minute intrastate using a debit or prepaid, \$.21/minute interstate using a debit or prepaid, \$.25/minute interstate collect. \$.50/minute for international rates. No fees to inmate, family or friends. 40% commission on all calls as of February 1, 2020.

No mileage, training reimbursements, transportation, fuel, energy, insurance or any other charges will be allowed throughout the duration of the contract(s) except as noted in scope of service.

DATE OF THIS CONTRACT: Performance shall begin on February 1, 2020 and this Contract shall terminate on March 2, 2023. The requires notification of one month for cancellation of Agreement. This Agreement may be terminated at any time at the sole discretion of the NSO.

OPTION TO RENEW: THERE IS 5 ONE YEAR OPTIONS TO renew this contract at the sole discretion of the Norfolk Sheriff's Office.

. COMMONWEALTH OF MASSACHUSETTS ~ STANDARD CONTRACT FORM



This form is jointly issued and published by the Office of the Complroller (CTR), the Executive Office for Administration and Finance (ANF), and the Operational Services Division (OSD) as the default contract for all Commonwealth Departments when another form is not prescribed by regulation or policy. The Commonwealth deems void any changes made on or by attachment (in the form of addendum, engagement letters, contract forms or invoice terms) to the terms in this published form or to the <u>Standard Contract Form Instructions</u> and <u>Contractor Certifications</u>, the <u>Commonwealth Terms and Conditions</u> the <u>Commonwealth Terms and Conditions</u> which are incorporated by reference herein. Additional non-conflicting terms may be added by Attachment Contractors are required to access published forms at <u>TR Forms</u>; bytes://www.macomptoiler.org/forms. Forms are also posted at OSD Forms; bytes://www.macomptoiler.org/forms. Forms are also posted at OSD Forms; bytes://www.macomptoiler.org/forms.

THE FORMS. INDESTRUMENTACION DITION OF THE ASSOCIATION OF THE STATE OF		is: <u>nttps://www.mass.gov/lists/osd-forms</u> .					
CONTRACTOR LEGAL NAME: Securus Technologies, LLC (f/k/a Securus Technologies, Inc.) (and d/b/a)		COMMONWEALTH DEPARTMENT NAME: Norfolk Sheriff's Office MMARS Department Code: SDN					
Legal Address: (W-9, W-4): 4000 International Parkway, Carroliton, TX 75007		Business Mailing Address: 200 West Street, PO Box 149, Dedham, MA 02027					
Contract Manager: Valerie Strzelecki	Phone: 214-775-4330	Billing Address (if different):					
E-Mail: vstrzelecki@securustechnologies.com	Fax:	Contract Manager: Kristin Conley	Phone: 781-751-3316				
Contractor Vendor Code: VC7000090409		E-Mail: konley@norfolksheriffma.org	Fax: 781-751-3373				
Vendor Code Address ID (e.g. "AD001"): AD 002	<u>.</u>	MMARS Doc ID(s):					
(Note: The Address ID must be set up for EFT paym	ents.)	RFR/Procurement or Other ID Number:					
NEW CONTRAC	ЭТ	X CONTRACT AMENDMENT					
PROCUREMENT OR EXCEPTION TYPE: (Check on	e option only)	Enter Current Contract End Date Prior to Amendment: March 2 , 20 23 .					
Statewide Contract (OSD or an OSD-designated Department)Collective Purchase (Attach OSD approval, scope, budget)Department Procurement (includes all Grants - 815 CMR 2.00) (Solicitation Notice or RFR, and Response or other procurement supporting documentation)Emergency Contract (Attach justification for emergency, scope, budget)Contract Employee (Attach Employment Status Form, scope, budget)Other Procurement Exception (Attach authorizing language, legislation with specific exemption or earmark, and exception justification, scope and budget)		Enter Amendment Amount: \$ (or "no change") AMENDMENT TYPE: (Check one option only. Attach details of amendment changes.) X_ Amendment to Date, Scope or Budget (Attach updated scope and budget) Interim Contract (Attach justification for Interim Contract and updated scope/budget) Contract Employee (Attach any updates to scope or budget) Other Procurement Exception (Attach authorizing language/justification and updated scope and budget)					
The Standard Contract Form Instructions and Contractor Certifications and the following Commonwealth Terms and Conditions document are incorporated by reference into this Contract and are legally binding: (Check ONE option): X Commonwealth Terms and Conditions Commonwealth Terms and Conditions For Human and Social Services Commonwealth IT Terms and Conditions							
COMPENSATION: (Check ONE option): The Department certifies that payments for authorized performance accepted in accordance with the terms of this Contract will be supported in the state accounting system by sufficient appropriations or other non-appropriated funds, subject to intercept for Commonwealth owed debts under 815 CMR 9.00. X Rate Contract. (No Maximum Obligation) Attach details of all rates, unils, calculations, conditions or terms and any changes if rates or terms are being amended.) Maximum Obligation Contract. Enter total maximum obligation for total duration of this contract (or new total if Contract is being amended). \$							
PROMPT PAYMENT DISCOUNTS (PPD): Commonwealth payments are issued through EFT 45 days from invoice receipt. Contractors requesting accelerated payments must identify a PPD as follows: Payment issued within 10 days % PPD; Payment issued within 15 days % PPD; Payment issued within 20 days % PPD; Payment issued within 30 days % PPD. If PPD percentages are left blank, identify reason:agree to standard 45 day cycle statutory/legal or Ready Payments (M.G.L. c. 29, § 23A); only initial payment (subsequent payments scheduled to support standard EFT 45 day payment cycle. See Prompt Pay Discounts Policy.)							
BRIEF DESCRIPTION OF CONTRACT PERFORMANCE or REASON FOR AMENDMENT: Piggyback DOC Contract. This contract is to provide a secure inmate Calling System and related services per the specs, and requirements of the DOC RFR-BD-18-1044- EPS1-19423, including Exhibit A attached. \$.16/minute intristate using a debit or prepaid, \$.21/minute Interstate using a debit or prepaid, \$.25/minute Interstate collect. \$.50/minute for international rates. No fees to inmate, family or friends. Amend 40% to 25% commission on all calls as of November 1, 2020 due to two free 15 minute phone calls per week per inmate, provided that, for any given account, if the free phone calls are not used during that week, the end user will not retain such free calls for that account whenever the next weekly distribution of free phone calls occurs. All existing terms and conditions apply. See attached Scope of Services.							
ANT!CIPATED START DATE: (Complete ONE option	only) The Department and Contr	ractor certify for this Contract, or Contract Amendment, that C	ontract obligations:				
1. may be incurred as of November 1, 2020 (latest	signature date below) and <u>no</u> ob	ligations have been incurred <u>prior</u> to the Effective Date.					
 2. may be incurred as of, 20, a date LATER than the Effective Date below and <u>no</u> obligations have been incurred <u>prior</u> to the Effective Date. 3. were incurred as of, 20, a date PRIOR to the Effective Date below, and the parties agree that payments for any obligations incurred prior to the Effective Date are authorized to be made either as settlement payments or as authorized reimbursement payments, and that the details and circumstances of all obligations under this Contract are attached and incorporated into this Contract. Acceptance of payments forever releases the Commonwealth from further claims related to these obligations. 							
CONTRACT END DATE: Contract performance shall terminate as of March 2, 20 23, with no new obligations being incurred after this date unless the Contract is properly amended, provided that the terms of this Contract and performance expectations and obligations shall survive its termination for the purpose of resolving any claim or dispute, for completing any negotiated terms and warranties, to allow any close out or transition performance, reporting, invoicing or final payments, or during any lapse between amendments.							
CERTIFICATIONS: Notwithstanding verbal or other representations by the parties, the "Effective Date" of this Contract or Amendment shall be the latest date that this Contract or Amendment has been executed by an authorized signatory of the Contractor, the Department, or a later Contract or Amendment Start Date specified above, subject to any required approvals. The Contractor certifies that they have accessed and reviewed all documents incorporated by reference as electronically published and the Contractor makes all certifications required under the Standard Contract Form Instructions and Contractor Certifications under the pains and penalties of perjury, and further agrees to provide any required documentation upon request to support compliance, and agrees that all terms governing performance of this Contract and doing business in Massachusetts are attached or incorporated by reference herein according to the following hierarchy of document precedence, the applicable Commonwealth Terms and Conditions, this Standard Contract Form, the Standard Contract Form Instructions and Contractor Certifications, the Request for Response (RFR) or other solicitation, the Contractor's Response (excluding any language stricken by a Department as unacceptable, and additional negotiated terms, provided that additional negotiated terms will take precedence over the relevant terms in the RFR and the Contractor's Response only if made using the process outlined in 801 CMR 21.07, incorporated herein, provided that any amended RFR or Response terms result in best value, lower costs, or a more cost effective Contract. AUTHORIZING SIGNATURE FOR THE CONTRACTOR: AUTHORIZING SIGNATURE FOR THE CONTRACTOR:							
(Signature and Date Must Be Handwritten A Print Name: <u>(からない Pascers</u> Print Title: <u>Chief いっしい いんしにん</u>	Signature and Date Must Be Handwritten At Time of Signature) Signature and Date Must Be Handwritten At Time of Signature) Signature and Date Must Be Handwritten At Time of Signature) Print Name: Kristin Conley						
The second secon	<i>─</i> /ʒ%***₹¿\	Print Title: <u>Director of Finance</u>					



SCOPE OF SERVICES AND BUDGET FOR STANDARD CONTRACT



A. SCOPE OF SERVICES Amended

This contract is to provide a secure Inmate Calling System and related services per the specs. and requirements of the DOC RFR-BD-18-1044-EPS1-19423, including Exhibit A attached. \$.16/minute intrastate using a debit or prepaid, \$.21/minute interstate using a debit or prepaid, \$.25/minute interstate collect. \$.50/minute for international rates. Commission rate reduced from 40% to 25% commission on all calls as of November 1, 2020, due to two 15 minute free inmate phone calls per week per inmate, provided that, for any given account, if the free phone calls are not used during that week, the end user will not retain such free calls for that account whenever the next weekly distribution of free phone calls occurs. No fees to inmate, family or friends.

CONTRACT CONDITIONS:

The contracts maximum obligation is not to be exceeded, without prior approval of the Special Sheriff, or the Director of Finance. It should not be assumed that a vendor will receive payments up to the maximum amount in a given contract period. This contract may be amended in whole or in part at any time by the NSO, this includes the right of cancellation. Payments under this contract may be withheld until the NSO is satisfied goods/materials have been delivered or services have been rendered. Any contract language herein that is in conflict with these terms is null and void.

COMMENTS:

Vendor will provide scope of services with no exclusions and at no additional cost to the NSO. Vendor shall submit the standard NSO vendor invoice and timesheets supporting all costs invoiced for review, prior to payment to the Director of Finance. Vendor will be paid monthly. Vendor will only be paid for costs associated with this contract. Payment may be withheld until the NSO is satisfied expenditures were made and services were provided in accordance with the provisions of this contract.

This contract may be amended at anytime at the sole discretion of the NSO, to include but not be limited to the maximum obligation and the terms and conditions herein. Vendor agrees to abide by state, county, and NSO rules, regulations, and conditions.

Vendor shall not be entitled to the NSO's worker compensation coverage for any injury occurring or arising as a result of vendor's performance of duties. While malpractice insurance is not required under this contract, vendor is not entitled to liability insurance protection of any sort from the NSO.

The NSO must approve any staff member of the bidder to perform the scope of services. Prior approval of the NSO must be obtained before commencing services, which includes staffing changes.

Vendor must follow the vendor security policy. All vendor personnel will be required to pass a security clearance before performing work at the NSO. The vendor will absorb all costs associated with security issues (vehicle inspection, etc.). Vendor/Staff will be required to be CORI approved. Vendor/Staff will be required to attend any training as deemed necessary by the Norfolk Sheriff's Office.

Vendor is required to provide a 30 day written notice of staff resignation/changes. Any vacancy created by resignation, termination, prolonged illness or leave must be filled immediately to ensure that full services are being provided/satisfied as stipulated in this contract. Should vendor fail to fulfill this requirement, the NSO has the right to terminate the contract immediately.

For the duration of the contract, the vendor/vendor staff shall be subject to random drug testing upon the request of the Norfolk Sheriff's Office. Random drug testing to be conducted off-site and at the time and location determined by the NSO.

Vendor agrees to comply with all applicable state and federal laws with regard to Sexual Harassment/Discrimination.

Vendor has read, agreed to and signed the Commonwealth of Massachusetts Mandatory Terms and Conditions, which are incorporated herein and its provisions.

Procurement:

Using Standard State Contract Form

Piggyback DOC Contract DOC RFR-BD-18-1044-EPS1-19423

BUDGET:FY21

Source of Revenue: Canteen

Amendment: Commission rate reduced from 40% to 25% due to 30 minutes of free calls per week per inmate. \$.16/minute intrastate using a debit or prepaid, \$.21/minute interstate using a debit or prepaid, \$.25/minute interstate collect. \$.50/minute for international rates. No fees to inmate, family or friends. 25% commission on all calls as of November 1, 2020, reduction of commission due to two 15 minute free phone calls per week per inmate, provided that, for any given account, if the free phone calls are not used during that week, the end user will not retain such free calls for that account whenever the next weekly distribution of free phone calls occurs.

No mileage, training reimbursements, transportation, fuel, energy, insurance or any other charges will be allowed throughout the duration of the contract(s) except as noted in scope of service.

DATE OF THIS CONTRACT: Performance shall begin on **November 1, 2020** and this Contract shall terminate on **March 2, 2023**. The requires notification of one month for cancellation of Agreement. This Agreement may be terminated at any time at the sole discretion of the NSO.

OPTION TO RENEW: THERE IS 5 ONE YEAR OPTIONS TO renew this contract at the sole discretion of the Norfolk Sheriff's Office.

	Norfolk Sheriff's Office Commission Reporting								
Date	Calls	Total minutes		Revenue		Revenue GTL	Norfolk Sheriff's Office Commission		
Jan-20	43,038	371,493	\$	61,477.08	\$	40,051.54	\$21,425.54		
Feb-20	43,054	372,887	\$	61,573.97	\$	39,860.56	\$21,713.41		
Mar-20	42,429	370,032	\$	61,571.87	\$	40,348.45	\$21,223.42		
Apr-20	38,882	347,354	\$	57,747.36	\$	37,744.67	\$20,002.69		
May-20	34,312	313,288	\$	51,962.03	\$	33,834.03	\$18,128.00		
Jun-20	34,944	319,839	\$	53,215.11	\$	34,779.26	\$18,435.85		
Jul-20	33,283	318,440	\$	52,533,55	\$	33,924.78	\$18,608.77		
Aug-20	36,095	348,507	\$	57,628.41	\$	37,482.43	\$20,145.98		
Sep-20	39,761	381,206	\$	63,686.11	\$	42,100.93	\$21,585.18		
Oct-20	40,675	384,994	\$	63,721.12	\$	41,340.38	\$22,380.74		
Nov-20	10,086	93,747	\$	15,461.04	\$	9,955.82	\$5,505.22		
Nov-20	40,673	386,356	\$	63,958.89	\$	47,969.17	\$15,989.72		