

AMENDMENT #1

TO CONTRACT #13051 – INMATE PHONE & VIDEO VISITATION SYSTEM

This Amendment # 01 (“Amendment”) takes effect October 26, 2021 or the effective date of the FCC Order (as defined below), whichever is later (“Effective Date”), and amends and revises that certain **Inmate Phone & Video Visitation System Agreement**, dated November 15, 2013, as amended from time to time (the “Agreement”), by and between Global Tel*Link Corporation with an address of 3120 Fairview Park Drive, Suite 300, Falls Church, Virginia 22042 (the “Contractor”), and Allegan County, with an address of 3283 122nd Avenue, Allegan, Michigan 49010 (the “County”) (Contractor and County collectively, the “Parties” and each a “Party”). All capitalized terms not defined herein shall have the definitions set forth in the Agreement.

WHEREAS, effective July 31, 2017, Telmate, LLC (“Telmate”) was acquired by Contractor of 3120 Fairview Park Drive, Suite 300, Falls Church, Virginia 22042

WHEREAS, the Federal Communications Commission (“FCC”) issued its Third Report and Order, Order on Reconsideration, and Fifth Further Notice of Proposed Rulemaking in WC Docket No. 12-375 on May 24, 2021 (“FCC Order”), which mandated certain rate caps for inmate telephone services and ancillary service charges, and other requirements; and

WHEREAS, the Parties have agreed to amend the Agreement in order to, among other things, implement the FCC Order as further provided below.

NOW, THEREFORE, in consideration of the promises and covenants set forth in this Amendment, and for good and valuable consideration, the sufficiency of which is acknowledged by the Parties’ signatures, the Parties agree as follows:

1. Effective October 26, 2021, or the effective date of the FCC Order, whichever is later, the rates and charges for international, interstate, and intrastate inmate telephone service (“ITS”) calls and associated ancillary service charges set forth in the Agreement shall be deemed revised without further action by the Parties, and shall be implemented, as follows:

Inmate Telephone Services.

Interstate ITS calls, whether made using a collect, debit, or prepaid/AdvancePay™ format: \$ 0.21 per minute of use.

Intrastate ITS calls, whether made using a collect, debit, or prepaid/AdvancePay™ format: \$ 0.21 per minute of use.

International ITS calls, whether made using a debit or prepaid/AdvancePay™ format: The Interstate ITS rate set forth above plus the applicable call termination rate for the destination country as published on the Contractor’s website, which may be updated every 3 months in accordance with the FCC Order.

No per call, per connection, or flat-rate calling charges shall apply to international or interstate ITS per minute of use calls.

The ITS rates set forth above are exclusive of taxes and other amounts collected by the Contractor on behalf of, or paid to, third parties, including but not limited to payments in support of statutory or regulatory programs mandated by governmental or quasi-governmental authorities, such as the Federal Universal Service Fee, and any costs incurred by the Contractor in connection with such programs.

Ancillary Service Charges. The Contractor may charge certain Ancillary Service Charges, which shall be no more than the following amounts:

Automated payment for credit card, debit card, and bill processing fees	\$3.00 per transaction
Use of live operator	\$5.95 per transaction
Paper bill/statement	\$2.00 per transaction
Use of third-party money transmitter (e.g., MoneyGram, Western Union, credit card processing, transfers from third-party commissary accounts)	\$6.95 per transaction
Use of single-call and related services to pay for a single ITS call using debit/credit card, mobile phone account, or another arrangement	\$6.95 per transaction, plus the adopted per-minute rate

2. Effective October 26, 2021, or the effective date of the FCC Order, whichever is later, the commission payable to the County under the Agreement shall be \$0.05 per minute of each completed billable ITS call, which shall be paid within forty-five (45) days following the month in which the call took place. The foregoing commission shall be paid on a one-time basis for each completed billable ITS call and shall replace any and all ITS commissions or other monies payable for ITS services under the Agreement by Contractor to the County, or to any fund or third party designated by the County.

3. **Section 3. Term of Agreement.** Language in this section is deleted in its entirety and replaced with the following:

The Initial Term of this Agreement commences on November 15, 2013, and remains in effect through June 30, 2024, unless terminated earlier in accordance with Section 16 of this Agreement. This Agreement may be extended beyond any Term through mutual agreement by both parties in writing.

4. The following Section 30 is hereby added to the Agreement:

Assignment. This Agreement shall inure to the benefit of and be binding upon the Parties and their respective permitted successors and assigns, including but not limited, to any new administration or head of the County. Neither Party shall assign any right and/or obligation under this Agreement without the other Party’s prior written consent, which shall not be unreasonably withheld or delayed; provided, however, Contractor shall have the right to assign some or all its rights and/or obligations under this Agreement at any time to any entity that controls, is controlled by or is under common control with Contractor (each an “Affiliate”) without the consent of the County; provided, further, Contractor shall remain liable for any failure of any

Affiliate to perform any assigned obligations. For the avoidance of doubt, a merger involving (i) Contractor or (ii) a sale of Contractor or all of Contractor's assets shall not constitute an assignment requiring consent of the County for purposes of this Agreement."

5. The following Section 31 is hereby added to the Agreement:

"Change-of-Law. Any rule, regulation, or other change mandated by any federal, state, or local authority which may interfere with or adversely affect Contractor's rights, obligations, or intended benefit under the Agreement shall entitle Contractor to, at its option, renegotiate or terminate the Agreement by following the applicable termination provisions and notice."

6. The following Section is hereby added to the Agreement:

"Service Schedules. Any Affiliate, any entity that controls, is controlled by or is under common control with Contractor, may provide services in its own name, as set forth in a service schedule attached to the Agreement ("Service Schedule"), and such Service Schedule shall be considered a separate, but associated, contract incorporating this Agreement; provided, however, Contractor shall be responsible for its Affiliates' performance pursuant to such Service Schedule. Additionally, Contractor shall remain liable for any failure of any Affiliate to perform any assigned obligations. For the avoidance of doubt, a merger involving (i) Contractor or (ii) a sale of Contractor or all of Contractor's assets shall not constitute an assignment requiring consent of the County for purposes of this Agreement."

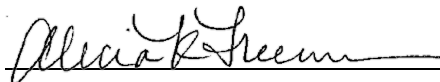
In the event of any inconsistencies between the terms and conditions contained in the Agreement and the terms and conditions contained herein, the terms and conditions contained herein shall control. Except as set forth in this Amendment, the Agreement remains in full force and effect, without modification or amendment, and is hereby ratified and confirmed. This Amendment may be executed in multiple counterparts, each of which shall be an original, and all of which shall be one and the same contract. Original signatures transmitted by facsimile or electronic mail shall be effective to create such counterparts. Each person whose signature appears below warrants and represents that they have the requisite authority to execute this Amendment on behalf of the entity for which they are signing.

IN WITNESS WHEREOF, the foregoing Amendment has been executed by the Parties as of the latest date listed below.

GLOBAL TEL*LINK CORPORATION

ALLEGAN COUNTY

Signature:



Signature:



Print Name:

Alicia Freeman

Print Name:

Robert J. Sarro

Title:

VP Contracts & Procurement

Title:

County Administrator

Date:

12/03/2021

Date:

12/9/21



CONTRACT PACKET

Compiled 10/18/2013

Allegan County
3283 122nd Ave
Allegan, MI 49010

Inmate Phone & Video Visitation System Project #13051

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Attachment E – Telmate LLC Proposal dated 8/29/2013

ALLEGAN COUNTY

Inmate Phone and Video Visitation System Agreement

This Agreement (“Agreement”) is made by and between **Allegan County**, 3283 122nd Avenue, Allegan, Michigan 49010 (“County”) and **Telmate LLC**, 655 Montgomery Street, 18th Floor, San Francisco, California, 94111, (“Contractor”) and sets forth the terms and conditions mutually agreed upon by the parties as follows:

1. Contractor Services

The Contractor will provide to the County the services, and products and supplies as described in Attachment A subject to the terms and conditions set forth in this Agreement.

The Contractor warrants to the County that the services to be provided under this Agreement will be of the kind and quality that meet generally accepted standards and will be performed by qualified personnel. The Contractor further warrants to the County that all products and supplies used in conjunction with the services provided under this Agreement will be new and of acceptable quality and quantity to the County.

2. Payment

Per the terms and rates established in Attachment E – Contractor Proposal, Contractor will collect fees from users of the implemented Inmate Phone and Video Visitation System and pay the County a monthly commission based on system usage.

The Contractor will provide the Inmate Phone and Video Visitation System described in this Contract at no charge to the County. Any work beyond the scope of this Contract that would incur costs to the County must be mutually agreed upon and costs known before that work may commence.

3. Term of Agreement

The Initial Term of this Agreement begins upon full-execution by all parties and ends on June 30, 2019. If the normal business operation of the Facility is interrupted for any reason (e.g., due to act of God, an inmate riot, or strike) the expiration of the Term of this Agreement shall be extended for a period of time equal to the period of such interruption or stoppage of business operations as determined by the County. After the Initial Term, this Agreement may be renewed with the terms and conditions set forth herein, for up five (5) additional one (1) year Renewal Terms upon written agreement from both parties at least sixty (60) days prior to the end of the current Term. The Term of this agreement is subject to Termination in accordance with Section 16 of this Agreement.

4. Insurance Requirements

The Contractor will maintain at its own expense during the term of this Agreement all of the insurance coverage described in Attachment A subject to the terms and conditions set forth therein.

Insurance companies, named insureds and policy forms will be subject to the approval of the County. Such approval will not be unreasonably withheld. Insurance policies will not contain endorsements or policy conditions which reduce coverage provided to the County. The Contractor will be responsible to the County for all costs resulting from both financially unsound insurance companies selected by the Contractor and their inadequate insurance coverage.

The Contractor will furnish the County with satisfactory certificates of insurance or a certified copy of the policy, if requested by the County. No payments will be made to the Contractor until the current certificates of insurance have been received and approved by the County. If the insurance as evidenced by the certificates furnished by the Contractor expires or is canceled during the term of this Agreement, services and related payments will be suspended and the County may terminate this Agreement immediately. The Contractor will furnish the County with certification of insurance evidencing the required coverage and endorsements at least ten (10) business days prior to commencement of services under this Agreement. Certificates will provide for thirty (30) day written notice to the certificate holder of cancellation of coverage.

5. Performance and Payment Bonds

The Contractor will furnish the County with a performance bond as outlined in Attachment A if requested. The Contractor will furnish the County with certification of insurance evidencing the required coverage and endorsements at least ten (10) business days prior to commencement of services under this Agreement.

6. Reporting and Review

The Contractor will report to the County as described in Attachment A and also upon request, and will cooperate and confer with the County as necessary to ensure satisfactory work progress and performance. All reports made in connection with the Contractor's services are subject to review and final approval by the County. The County may review and inspect the Contractor's activities during the term of this Agreement. Should it be required that County personnel travel outside of the County to conduct such review or inspection, all costs of such travel shall be paid by the Contractor. When applicable, the Contractor will submit written reports to the County. All documents submitted by the Contractor must be dated and bear the Contractor's name. After reasonable notice to the Contractor, the County may review any of the Contractor's internal records, reports or insurance policies.

7. Indemnification

To the fullest extent permitted by law, the Contractor will hold harmless, defend and indemnify the County and its officials, agents, representatives, volunteers and employees from any and all liabilities, claims, liens, fines, demands and costs, including attorney fees, of whatsoever kind and nature, such as, but not limited to, those resulting from injury or death to any persons or from loss or damage to any property, in connection with or in any way incident to or arising out of the activities to be carried out pursuant to the obligations of this Agreement, but only to the extent caused by the negligent acts, errors or omissions of the Contractor or its agents, representatives and employees.

To the fullest extent permitted by law, the County will hold harmless, defend and indemnify the Contractor and its elected officials, agents, representatives, volunteers and employees from any and all liabilities, claims, liens, fines, demands and costs, including attorney fees, of whatsoever kind and nature, such as, but not limited to, those resulting from injury or death to any persons or from loss or damage to any property, in connection with or in any way incident to or arising out of the activities to be carried out pursuant to the obligations of this Agreement, but only to the extent caused by the negligent acts, errors or omissions of the County or its agents, representatives and employees.

8. Independent Contractor

The parties agree that the Contractor is an independent contractor. The Contractor and its employees will in no way be deemed, nor hold themselves out to be, an employee, agent or joint venture partner of the County for any purpose, and will not be entitled to any fringe benefits of the County, such as, but not limited to, health and accident insurance, life insurance, paid sick or vacation leave, or longevity pay. The Contractor will be responsible for withholding and payment of all applicable taxes, including income and social security and unemployment taxes, to the proper federal, state and local governments, and maintaining the required workers' compensation insurance, in connection with services rendered by its employees pursuant to this Agreement, and agrees to protect, defend and indemnify the County against such liability.

9. Subcontracting

The Contractor will provide all services covered by this Agreement and will not subcontract, assign or delegate any of the services without written authorization from the County.

10. Default

In the event of default by the Contractor, the County may procure the products or services from other sources and hold the Contractor responsible for any excess costs incurred, in addition to all other available remedies.

11. Endorsement Prohibition

The Contractor may not use in any form or medium the name of the County, or supportive documentation or photographs of County projects, facilities, equipment or employees, for public advertising or promotional purposes unless authorized in writing by the County.

12. County Employees

The Contractor will not hire any County employee to perform any of the services covered by this Agreement without written authorization from the County.

13. Compliance with Laws

The Contractor will comply with all federal, state and local laws, including, but not limited to, all applicable OSHA/MIOSHA requirements, copyright and patent laws, and the Americans with Disabilities Act. The Contractor agrees to protect, defend and

indemnify the County against liability for loss, cost or damage resulting from actual or alleged violations of law by the Contractor.

14. Conflicts of Interest

The Contractor promises that it has no interest which would conflict with the performance of services required by this Agreement. If a possible conflict of interest arises, the Contractor will immediately inform the County regarding same.

15. Nondiscrimination

The Contractor will adhere to all applicable federal, state and local laws, ordinances, rules and regulations prohibiting discrimination. The Contractor, as required by law, will not discriminate against a person to be served or any employee or applicant for employment because of race, color, religion, national origin, age, sex, disability, height, weight, marital status, or any other factor legally prohibited by applicable law.

16. Termination of Agreement

During the Initial Term, if County or Contractor defaults in its performance of any obligations hereunder, the non-defaulting party may notify the defaulting party in writing of such default with specific details concerning the default and expectations for remedy. The defaulting party must cure such default within sixty (60) days from receipt of notice of default, otherwise the non-defaulting party shall have the right to terminate this Agreement and pursue all legal and equitable remedies available to the non-defaulting party.

During the Initial Term, Contractor may request to modify or terminate this Agreement if Contractor can demonstrate that any governmental tax, fee, regulation, or tariff, or any other law, coming into effect after the Effective Date of this Agreement directly affects ability of Contractor to provide the services agreed to herein for reasons of legal compliance or significant financial loss. The County and the Contractor will have sixty (60) days from the date on which written notice of such a request is received by the County to re-negotiate the terms of this Agreement. If a new Agreement, satisfactory to both parties, cannot be negotiated within 60 days, either party may proceed with Contract Termination.

During any Renewal Term, either party may terminate this Agreement for any or no reason prior to the expiration date set forth in Section 3 of this Agreement by giving sixty (60) days written notice to the other party. If Contractor's performance of this Agreement or any obligation hereunder, is interfered with by reason of any circumstances beyond the reasonable control of Contractor, including without limitation, fire, explosion, riots, civil unrest, power failure, injunctions, or acts of God, Contractor shall be excused from such performance on a day to day basis to the extent of such interference until Contractor and County mutually agree that conditions causing interference have been mitigated.

Upon termination of this Agreement, County shall allow Contractor reasonable access to County facilities in order to remove all Contractor installed equipment, excluding electrical and Ethernet wiring and conduits. Contractor agrees to remove their equipment

within thirty (30) days after such termination. If equipment is not removed by the Contractor within 30 days of Contract termination, ownership of the Equipment transfers to the County.

17. Confidentiality

The Contractor acknowledges that during the performance of services under this Agreement, it or its personnel may become aware of or receive confidential information relating to or kept by the County, and therefore the Contractor agrees that all such information will be kept confidential and will not be disclosed without the written authorization of the County.

18. Contractor Personnel

Employees of the Contractor will be subject to any screening requirements set forth in Attachment A. At a minimum, employees of the Contractor may be subject to an approved criminal background check prior to entering County property. Employees of the Contractor must wear apparel or other means of identification when on the jobsite.

19. Amendment

No provision of this Agreement may be modified except by a written document signed by a duly authorized representative of the both parties.

20. Binding Effect

This Agreement will be binding upon and inure to the benefit of the Contractor and the County and their respective legal representatives, successors and authorized assigns.

21. Waiver

No provision of this Agreement will be deemed waived and no breach excused, unless such waiver or consent will be in writing and signed by the party claimed to have waived or consented. Any consent by any party to, or waiver of, a breach of the other party, whether express or implied, will not constitute consent to, waiver of, or excuse for any different or subsequent breach.

22. Counterparts

This Agreement may be executed simultaneously in one or more counterparts each of which will be deemed an original, but all of which together will constitute one and the same instrument.

23. Invalid Provisions

If any provision of this Agreement is held to be invalid, it will be considered to be deleted, and the remainder of the Agreement will not be affected thereby. Where the deletion of the invalid provision would result in the illegality and/or unenforceability of this Agreement, this Agreement will be considered to have terminated as of the date on which the provision was declared invalid.

24. Section Titles

These titles of the sections set forth in this Agreement are inserted for the convenience of reference only and will be disregarded when construing or interpreting any of the provisions of this Agreement.

25. Choice of Law and Forum

This Agreement will be governed by and interpreted according to the laws of the State of Michigan. The parties agree that the proper forum and venue for litigation arising out of this Agreement is in Allegan County, Michigan.

26. Act 517 Compliance

The Contractor is required to certify, and by signing this contract does hereby certify, that in accordance with Act 517 of the Public Acts of Michigan of 2012 (“Act 517”), the Contractor is not an “Iran linked business” as defined in Act 517.

27. Debarment or Suspension Status

The Contractor is required to certify, and by signing this contract does hereby certify, that it is not suspended, debarred or ineligible from entering into contracts with the Executive Branch of the Federal Government, or in receipt of a notice of proposed debarment from any State agency or local public body.

28. Anti-Collusion Statement

The below signed Contractor has not divulged to, discussed or compared its bid with other contractors and has not colluded with any other bidder, with the exception of qualified subcontractors, or parties to the bid. (Note: No premiums, rebates or gratuities to employees or officials of the County are permitted either with, prior to, or after any delivery of product(s) or service(s). Any such violation will result in cancellation and/or return of the item(s), as applicable, and removal from Bid List(s).

29. Entire Agreement

This Agreement includes and incorporates the following documents and, in the event of any conflict or inconsistency between the terms and conditions in these documents, the conflict or inconsistency shall be resolved according to the following order of precedence from the document with the greatest control to the least, as:

This Agreement includes and incorporates the following documents and, in the event of any conflict or inconsistency between the terms and conditions in these documents, the conflict or inconsistency shall be resolved according to the following order of precedence from the document with the greatest control to the least, as:

1. This Inmate Phone and Video Visitation System Agreement
2. Attachment A – Addendum to Inmate Phone and Video Visitation Agreement.
3. Attachment B – Allegan County’s Request For Proposal released 7/19/2013
4. Attachment C – RFP Addendum 1 – Revised released 8/16/2013
5. Attachment D – RFP Addendum 2 – Revised released 8/30/2013
6. Attachment E – Telmate LLC Proposal dated 8/29/2013

This Agreement contains all the terms and conditions agreed upon by the parties, and no other negotiations, representations, understandings or agreements, written, oral, or otherwise, regarding the subject matter of this Agreement or any part thereof shall have any validity or bind the parties in any way.

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed by their duly authorized representatives.

CONTRACTOR:

COUNTY:

Sign:



Sign:



Name:

Richard Torgersrud

Name:

Robert J. Sarro

Title:

CEO

Title

County Administrator

Date:

11/4/2013

Date:

11-15-13

ATTACHMENT A
**ADDENDUM TO INMATE PHONE AND VIDEO VISITATION SYSTEM
AGREEMENT**

This Addendum to the Inmate Phone and Video Visitation System Agreement (“Agreement”) is made by and between Allegan County, 3283 122nd Avenue, Allegan, Michigan 49010 (“County”) and Telmate LLC, Montgomery Street, 18th Floor, San Francisco, California 94111 (“Telmate”) and sets for additional terms and conditions mutually agreed upon by the parties as follows:

1. Maintenance of Equipment.

During the Term of this Agreement, Contractor will repair and maintain its Equipment in good operating condition and shall exclusively maintain its Equipment in such condition by furnishing all necessary parts and labor reasonably necessary for the successful operation of the equipment. Contractor has the exclusive access to open, adjust, remove, disconnect, repair, replace, or alter the Equipment. County shall permit employees or contractors of Contractor reasonable access in order to provide such service, repair, and maintenance on Equipment. Contractor’s Equipment shall remain the property solely of Contractor.

Upon termination of this Agreement, Contractor shall have the right to enter upon the premises to remove the Equipment. County shall notify Contractor of any misuse, destruction, damage, or vandalism to the Equipment as soon as practicable. County shall exercise reasonable care to prevent damage or destruction of Contractor’s Equipment.

**ATTACHMENT B
ALLEGAN COUNTY REQUEST FOR PROPOSAL**



Allegan County
3283 122nd Ave
Allegan, MI 49010

Inmate Phone and Video Visitation System

BID PROPOSAL #10151

Key Dates

Request for Proposals issued Friday, July 19, 2013
Mandatory Pre-Bid Meeting1:00 PM on Tuesday, August 6, 2013
Deadline for Questions to be submitted.....5:00 PM on Friday, August 9, 2013
Deadline for County's response to questions.....5:00 PM on Friday, August 16, 2013
Due date for proposals3:00 PM on Friday, August 30, 2013
Bid Opening4:00 PM on Friday, August 30, 2013

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EXHIBIT A
INSTRUCTIONS TO CONTRACTORS

1. PURPOSE OF CONTRACT

The County of Allegan intends to secure a source of supply for the product(s) and service(s) outlined in this Request for Proposal (RFP) at the lowest price; early and satisfactory manufacture; and prompt and convenient shipment and service by the supplier to the County. Any failure on the part of the supplier to comply with the ensuing conditions and specifications shall be reason for termination of contract.

2. HOW TO PARTICIPATE IN THE CONTRACTING PROCESS

Contractors interested in responding to this RFP must follow the bidding process outlined below.

2.1. Proposal and Contract Examination

Before submitting a proposal, contractors should carefully examine the entire County Agreement and RFP documents. By the submission of a bid, the contractor will be understood to have read and be fully informed as to the contents of this RFP packet. Contractors should especially note any state or federal regulations and/or requirements in bids involving funds from respective agencies and be prepared to adhere to those requirements.

Should a contractor find any discrepancies, omissions, ambiguities, or conflicts within the RFP packet, or be in doubt about their meaning, they should bring such questions to the attention of the County per Section 2.3..

2.2. Mandatory Pre-Bid Meeting – at 1:00 p.m. on Tuesday, August 6, 2013.

To qualify, interested contractors must attend a mandatory pre-bid meeting to review the scope of work on-site, meeting with the following person (or alternate) at the following location:

Deborah Marculis, Jail Administrator
Sheriff's Office and Corrections Center
640 River Road
Allegan, MI 49010

2.3. Contractor Inquiries – due by 5:00 p.m. on Friday, August 9, 2013.

Inquiries concerning any matter pertaining to this RFP should be made in writing to:

Denise Stan – Project Management Specialist
Allegan County – County Services Building
3283 122nd Ave
Allegan, MI 49010
dstan@allegancounty.org

2.4. County Response – posted by 5:00 p.m. on Friday, August 16, 2013.

The County's project manager will review all questions received from contractors before the deadline and, where information sought is not already indicated or specified, a clarifying "Notice to Bidders," will be made publicly available through

an online posting to the County website as an Addendum. This Addendum will become part of the Contract Documents. The County will not be responsible for any oral instructions.

2.5. Bid Submission – due by 3:00 p.m. on Friday, August 30, 2013.

Bids shall be submitted in a *sealed envelope*, mailed or delivered to:

Denise Stan – Project Management Specialist
Allegan County – County Services Building
3283 122nd Ave
Allegan, MI 49010

The outside of the envelope will show the contractor’s company name as a return address (for identification purposes during bid opening) and will be plainly marked with the words ***RFP #10151 Inmate Phone and Video Visitation System***. It is the sole responsibility of the contractor to ensure that the proposal reaches or is delivered to the County as specified above by the hour and date due.

2.6. Bid Opening – at 4:00 p.m. on Friday, August 30, 2013.

All bids received will be publicly opened at the Allegan County Services Building 3283 122nd Ave. Contractors may be present, but attendance is optional as only the names of the contractors submitting proposals will be announced and taken into record. Proposals will not be reviewed or evaluated at this Bid Opening. The County will not release any dollar amounts until all proposals have been evaluated, scored and a contract has been awarded.

3. PROPOSAL EVALUATION AND CONTRACT AWARD

In evaluating and awarding contracts, the County follows the process outlined below.

3.1. Proposal Evaluation

Proposals will be evaluated and scored by an evaluation team using the criteria specified in Exhibit C. Compiled scores from all eligible bids will form the basis for recommending a contract award.

3.2. Product Demonstrations

As part of the evaluation process, the County may request selected contractors to demonstrate their products on site at no cost to the County.

3.3. Contract Finalization

Once the proposals are evaluated, any remaining issues will be resolved through clarification or negotiation. Upon the County’s decision to award the contract, a Contract Packet will be sent to the contractor for signature.

3.4. Contract Award

Upon receipt of a signed contract, the contract will be processed for final approval and award by the necessary County authority. Upon award, the contractor will be notified, sent a copy of the executed contract and contacted to plan and schedule work.

Notification of award will be posted to the County's website along with a tabulation of all bids received. Notification letters will also be sent to each contractor that submitted a proposal.

3.5. Rejection of Bids

The County reserves the right to reject any and all bids or to accept the bid or any part thereof which it determines to best serve the needs of the County and to waive any informalities or irregularities in the bids. While cost is a factor in any contract award, it is not the only factor and may not be the determining factor.

4. WITHDRAWAL OF BIDS

A written request for the withdrawal of a bid or any part thereof will be granted if the request is received by the County Administrator prior to the specified time of opening. Formal bids, amendments thereto, or requests for withdrawal of bids received by the County Finance Director after time specified for bid opening will not be considered.

5. FAILURE TO QUOTE

If you receive an invitation to bid, but choose not to submit a bid, return bidding documents, state reason thereon, and request that your name be retained on our contractor's list. Failure to respond may result in your firm's removal from our contractor mailing list.

6. COUNTY AGREEMENT

Contractors must sign and submit the Contract Acknowledgement with the bid.

- a) Unless otherwise specified, contractors must use the contract Agreement furnished by the County. Failure to do so may cause a bid to be rejected. Removal of any part of the contract proposal may invalidate the bid.
- b) Proposals having any erasures or corrections must be initialed by bidder in ink. Bids shall be signed in longhand, in ink, by the principal authorized to make contracts.

7. PRICE QUOTATIONS

The following items should be taken into consideration when making price quotations.

7.1. Price Quotes

Bid costs must be typed into or filled out with pen and ink on the cost proposal form provided in Exhibit D.

7.2. Taxes

The County of Allegan is exempt from Federal Excise Tax and Michigan Sales Tax and same shall not be charged to the County or included in the cost proposal.

7.3. Quantities

The quantities or usage shown are estimated only unless otherwise stated. No guarantee or warranty is given or implied by the County as to the total amount that may be or may not be purchased from any resulting contracts. These quantities are for contractors information only and will be used for tabulation and presentation of bid and the County reserves the right to increase or decrease quantities as required.

7.4. Trade Discounts and Price Variances

Bids on individual items must include unit prices, as well as total price. Where a variance exists on the bid form between the unit price and the extension or whenever other discrepancies are noted between prices on the bid form and prices quoted elsewhere in the bid package, the unit price quoted on the bid form shall prevail. The County will also consider trade discounts and other pricing features in each individual bid prior to determining the successful contractor.

8. BIDDING ON PRODUCTS AND EQUIPMENT

The following items should be considered when a bid involves supplying the County with products or equipment.

8.1. Quality

All materials used for the manufacture or construction of any item(s) covered by this bid shall be new. The items bid must be new, the latest model, of the best quality and highest grade of workmanship, unless the option to include supplemental proposals for pre-owned, or demonstrator equipment or materials has been specified by the County.

8.2. Bidding on Equivalent Products

If and wherever in the specifications a brand name, make, name of manufacturer, trade name, or vendor catalog number is mentioned, it is the purpose of establishing a grade or quality of material only. Since the County does not wish to rule out other competition and equal brands or makes, the phrase or approved equal is added. However, if a product other than those specified is bid, it is the contractor's responsibility to name such a product within the bid, and to prove to the County that said product is equal to that specified and to submit brochures, samples, and/or other specification in detail on the item(s) bid. The County shall be the sole judge concerning the merits of bids submitted.

8.3. Service and Parts

Contractors must be prepared to submit evidence to the County, in addition to that required in the attached specifications that qualified personnel and adequate parts inventory are available to maintain all bid equipment in effective operation.

8.4. Samples and/or Demonstrations

Evidence in the form of samples may be requested if brand is other than specified. Such samples are to be furnished after the date of bid opening only upon request of the County unless otherwise stated in the Bid Documents.

8.5. Inspection Expenses

Should it be required that County personnel travel outside of the County to inspect product(s) or equipment, all expenses covering such travel shall be at the expense of the contractor.

8.6. Guarantees / Warranties

Contractors must indicate the full guarantees and/or warranties prevailing on all equipment, parts and labor.

8.7. Delivery Provisions

Bid price is to be based upon the delivery terms of Free on Board, 640 River St, Allegan, MI 49010. Title to the purchased goods does not pass until the item(s) is received by the County.

9. BIDDING ON CONSTRUCTION CONTRACTS

The following items should be considered when a bid involves a construction contract.

9.1. Contract Performance and Payment Bond

When a construction contract that exceeds \$50,000 is awarded, the following bonds or security may be required and shall become binding on the parties upon the execution of the contract:

- a) A performance bond satisfactory to the County, executed by a surety company authorized to do business in the State of Michigan or otherwise secured in a manner satisfactory to the County, in an amount equal to 100% of the price specified in the contract; and
- b) A payment bond satisfactory to the County, executed by a surety company authorized to do business in the State of Michigan or otherwise secured in a manner satisfactory to the County, for the protection of all persons supplying labor and material to the contractor or its subcontractors for the performance of the work provided for in the contract. The bonds shall be an amount equal to 100% of the price specified in the contract.

Nothing herein shall prevent the requirement of such bonds on construction contracts under \$50,000 when the circumstances warrant.

10. DELIVERY AND/OR COMPLETION

Contractors shall indicate delivery or completion date of product(s) or service(s). These dates may be taken into consideration in making the award. Penalties imposed upon the County for late performance, shall be the responsibility of the contractor.

11. ROYALTIES AND PATENTS

The successful contractor shall pay all royalties and license fees and shall defend all suits or claims for infringement of any copyright or patent rights and shall hold and save the County and its officers, agents, servants and employees harmless from any and all loss and liability of any nature or kind whatsoever, including costs and expenses of defense, for or on account of any copyrighted, patented or unpatented invention, process, article or appliance manufactured or used in the performance of the contract, including its use by the contractor unless otherwise specifically stipulated in the Contract Document.

12. FREEDOM OF INFORMATION ACT

Contractors should be aware that information submitted with a proposal is subject to the Michigan Freedom of Information Act and may not be held in confidence after the proposals are opened. All proposals shall be available for review after County staff has evaluated them.

13. **FURTHER INFORMATION AND CLARIFICATION**

Should prospective contractors require further information or clarification, contact the County's Project Management Specialist at dstan@allegancounty.org.

EXHIBIT B
SCOPE OF SERVICES

Bid Number:	10151
Project Name:	Inmate Phone and Video Visitation System

1. INTRODUCTION

1.1. Allegan County is distributing this Request for Proposal (RFP) to obtain proposals from qualified vendors to provide a hosted inmate telephone service (ITS) and video visitation solution for the inmates at Allegan County Jail, 640 River Street, Allegan, Michigan, 49010. The intent of this document is to provide interested parties with enough information to prepare and submit a proposal for such system and service. Allegan County will use the results of this process to award a contract for the system and service described herein.

1.2. ACRONYMS & DEFINITIONS

- 1.2.1.** API – Application Programming Interface
- 1.2.2.** DTMF – Dual-tone Multi-frequency
- 1.2.3.** GUI – Graphical User Interface
- 1.2.4.** ICE – Immigration and Customs Enforcement
- 1.2.5.** ITS – Inmate Telephone Service
- 1.2.6.** OCN – Originating Calling Number
- 1.2.7.** PAN – Personal Allowed Number
- 1.2.8.** PIN – Personal Identification Number

2. SCOPE OF SERVICES

- 2.1.** Allegan County is seeking the Contractor to provide a fully functional and supported turn-key solution.
- 2.1.1.** Contractor will be required to provide all hardware and software identified in the proposal.
 - 2.1.2.** Contractor will be required to perform all installation services of the proposed solution.
 - 2.1.3.** Contractor will be required to perform support, repair and maintenance services of the proposed solution. This includes, but is not limited to hardware repair, software updates, end user support (inmate and public), and Allegan County administrative staff support.
 - 2.1.4.** Contractor will be required to perform replacement services of all hardware that has either failed during its life cycle or has reached an end of life or end of support cycle.
- 2.2.** The Inmate Telephone Service (ITS) solution will exist in all inmate day room areas of the correctional facilities physically independent from the video visitation solution.
- 2.3.** The video visitation solution will also exist in all inmate day room areas of the correctional facilities physically independent from the ITS. The solution will also be installed in a publicly accessible visitation area near the front lobby of the

correctional facility to replace the traditional two-way glass face to face visitation solution.

- 2.4. All equipment provided is new, in current production and considered to be state-of-the-art at the time of installation.
- 2.5. All equipment installed must be secured correctional grade quality construction
- 2.6. All materials and services related to this project for proper installation are at no charge to Allegan County.
- 2.7. Contractor must provide and utilize an un-interruptible power supply for all onsite equipment.

2.8. Inmate Telephone System (ITS) – Hardware and Software

2.8.1. Current call information

# of calls made	18,354
# of minutes	241,937
Current jail inmate phones	28
Average Daily Population for June 2012 through December 2012	163
Average Daily Population for January 2013 through May 2013	176
Rated capacity	173

2.8.2. Dedicated locations have already been identified and have had power and CAT5e data run to them. Contractor must provide the number of ITS's as follows:

- 2.8.2.1. (3) Pod A for the 32 beds
- 2.8.2.2. (2) Pod B for the 14 beds
- 2.8.2.3. (2) Pod C for the 14 beds
- 2.8.2.4. (3) Pod D for the 32 beds
- 2.8.2.5. (3) Pod E for the 32 beds
- 2.8.2.6. (4) Pod F for the 48 beds
- 2.8.2.7. (4) Pod G for the 24 beds
- 2.8.2.8. (3) Pod H for the 48 beds
- 2.8.2.9. (3) Dorm 1 for 32 beds
- 2.8.2.10. (2) Dorm 2 for 14 beds
- 2.8.2.11. (3) Dorm 3 for 16 beds
- 2.8.2.12. (2) Pre-classifications area
- 2.8.2.13. (1) DECT or 5.8 GHz wireless portable phone in booking.

2.8.3. All recording and monitoring equipment must be incorporated into the offsite Inmate Telephone Service (ITS). An onsite and/or non-integrated call processing, recording and monitoring system will not be accepted.

2.8.4. ITS must be a web-based solution available from existing facility staff computers without requiring any other types of software other than a web browser to run the application and without the need for VPN (virtual private network), token based authentication, or remote desktop (RDP) connectivity. All features and functionality, call recording and monitoring, data and reporting must be accessible from web browser applications including Internet Explorer 8.0 or higher. For security

reasons, a software solution running outside the Web browser is not permitted.

- 2.8.5. ITS administration solution must be fully functional from a computer running Microsoft Windows XP/Vista/7/8.
- 2.8.6. ITS visitation solution must be able to operate on an iPad or Android tablet device. Bidder must provide a list of all compatible tablet devices.
- 2.8.7. In addition to primary offsite call processing, recording and data center, contractor must have, geographically separate, redundant offsite centers providing complete redundancy of calling capacity, data and call recordings.
- 2.8.8. Contractor must have 99.9% uptime of central call processing, and if required by the County, be able to provide reports showing this measure for the past 12 months for all correctional facilities under contract with contractor.
- 2.8.9. Call recordings and data must be accessible online for immediate review for 36 months
- 2.8.10. Contractor shall ensure the system performs without excessive delays due to a restriction of bandwidth in any part of the ITS system including any facility equipment or systems required for access. The Contractor shall ensure each portion of the proposed ITS system is acceptable to provide a reliable connection without unreasonable delays, including, but not limited to, any connection through facility equipment, networks or cabling and internet access.
- 2.8.11. ITS must allow for real-time monitoring of calls via web browser.
- 2.8.12. The Personal Identification Number (PIN) distribution system needs to be automatically generated based on a PIN numbering format determined by Allegan County and the Contractor.
- 2.8.13. PINs will be printed on forms/cards provided or paid for by the Contractor.
- 2.8.14. Contractor must provide an automated PAN enrollment process that includes some sort of fully automated positive identification verification
- 2.8.15. The system must provide for both automatic and manual on and off. If there is an additional cost for either or both of these at any Allegan County facility, please provide.

2.9. Inmate Telephone System (ITS) – Inmate Functionality

- 2.9.1. PIN: the system must have the capability to be a PIN based system. The PIN system must allow selected areas to operate with or without PINs. Inmate must be able to be restricted to specific phone stations based on their PIN.
- 2.9.2. System must provide real-time voice biometrics to establish the identity of each inmate making each call.
- 2.9.3. Contractor must provide an integrated solution for inmates to contact crime tip hotline and PREA(Prison Rape Elimination Act) hotline. Correctional staff must have the capability to monitor and playback

- recorded calls related to crime tips and PREA. Contractor must provide a real-time notification to select County cell phones whenever an inmate calls the crime tip hotline or PREA.
- 2.9.4.** Contractor must provide alternatives when collect calling is unavailable and provide inmates with a real-time ability to contact any domestic phone number they dial even if number cannot be called collect or if the inmate does not have a prepaid account setup for calling a specific phone number.
 - 2.9.5.** Contractor must allow International prepaid calling to landlines and cell phones.
 - 2.9.6.** Contractor must allow free Pro Bono calls for Immigration Detainees. Contractor may not receive compensation for providing Pro Bono calls.
 - 2.9.7.** Bilingual recorded voice (English/Spanish) must be used to instruct and assist the inmate and called party while placing a call.
 - 2.9.8.** Facility and friends and family must be able to reach a live bi-lingual (English/Spanish) operator. An automated customer service solution is not a satisfactory solution.
 - 2.9.9.** The system must provide the capability for free calls by the inmates that must be allowed by law (i.e. calls to public defender).
 - 2.9.10.** Contractor must be able to provide an automated method for inmates to purchase prepaid minutes via the phone system using a real-time trust fund transfer. Contractor must also provide prepaid balance and deposit notification to inmates without Allegan County staff involvement.
 - 2.9.11.** Contractor must provide an automated voicemail solution for inmates to leave requests for facility personnel (eg. file grievances) and for facility to leave messages for inmates. Correctional staff must have the ability to monitor and playback recorded voicemail. Voicemail recording and data must be retained for same time period as call data and recordings.
 - 2.9.12.** Contractor must offer a prepaid inmate calling solution that does not require correctional staff or commissary provider to tangibly handle calling cards. Solution must be capable of providing inmates fully-automated prepaid purchase via real-time.
 - 2.9.13.** ITS provides the inmates with the ability to obtain voicemail from Friends and Family and from facility staff. Inmate voicemail system must be integrated solution using all inmate call rules established for inmate phones. Correctional staff must have the ability to monitor and replay recorded voicemail. Using caller id to verify caller system must automatically route voicemail to applicable inmate. Only phone numbers listed on an inmate's allowed call list shall be allowed to leave voicemails.
 - 2.9.14.** Contractor must provide an automated voicemail solution for inmates to leave requests for contractor customer service complaints (dropped call credit, prepaid information, etc.) and receive notification of a resolution. Contractor must provide phone grievance resolution with a denial, balance refund, or balance adjustment within 2 hours of each grievance being reported, and an average of less than 10 minutes.

2.9.15. Contractor must provide an automated prepaid solution that allows inmates to obtain prepaid minutes using their trust balance 24/7/365.

2.10. Inmate Telephone System (ITS) – Administrative Functionality and Security

- 2.10.1.** All features of the ITS must be assignable based on user level. Access to any feature or group of features must be accessible or restricted, based on a user's profile.
- 2.10.2.** ITS must provide an audit trail of staff user activity. Provide a sample report showing all possible audit fields.
- 2.10.3.** ITS must be accessible on the Internet by individual user accounts and should have the ability to be restricted to specific Internet Protocol (IP) addresses and specific Internet Protocol (IP) address ranges.
- 2.10.4.** Access to individual features of the ITS must be controllable on a user and group level.
- 2.10.5.** Call recording audio files must be transferable from the ITS to outside investigators via email.
- 2.10.6.** The proposed system must prohibit chain dialing and secondary dial tones. The inmate must be required to hang up before dialing a new number.
- 2.10.7.** The proposed system must identify the difference between an accepted call, an answering machine, busy signal or other telephone activity. The system will disallow connection with an answering machine, busy signal or other telephone activity.
- 2.10.8.** System must not allow inmate to listen to the status of the call in progress for the acceptance and or denial by called party and must not allow inmate to communicate with the called party until the call has been accepted.
- 2.10.9.** The proposed system must have the ability to document source of blocked calls (i.e. is the call blocked by the contractor's system or is it blocked by the called party).
- 2.10.10.** Contractor must be able to show the OCN (originating calling number), phone provider: (example AT&T) and rate center (billing location) for every phone number dialed by inmates through the administrative interface.
- 2.10.11.** ITS must allow for live remote call monitoring via a mobile phone and mobile device.
- 2.10.12.** System must provide an option for automatic daily turn on and shut off at designated times and manual system shut off capabilities.
- 2.10.13.** System must have telephone number blocking capabilities, and allow pre-approved numbers to be assigned to specific inmates.
- 2.10.14.** System must detect 3-way calls. A live operator must examine all suspected three-way calls within one hour of detection to determine whether a false positive took place. Contractor must have process in place for detecting silence, ringing and DTMF tones, along with live operator review of all detected calls. Timely human review of all 3-way calls is a prerequisite and Contractor must certify their security methods

and review processes yield a less than 1% rate of confirmed 3-way calls are actually false positives.

- 2.10.15.** System must have double speed-review of recorded calls.
- 2.10.16.** System must have the ability to cycle through live calls allowing facility employees to assess calls throughout the day without interacting with the system. Please explain how this feature works.
- 2.10.17.** Contractor should provide an automated voicemail solution for Allegan County staff to leave messages for individual inmates, groups of inmates, and entire facility. Staff must be able to determine from ITS system which messages have been listened to on a per-inmate and per message basis.
- 2.10.18.** Correctional staff must have the ability to monitor and playback recorded voicemail, including voicemail from friend's and family, grievance resolutions, and Allegan County voicemails left for inmates. Voicemail recording and data must be retained for same time period as call data and recordings.
- 2.10.19.** The proposed system must automatically block inmates from calling from groups of phones that they should not have physical access to.
- 2.10.20.** System must have the ability to deactivate and reactivate an inmate's individually assigned PIN without affecting the other inmates.
- 2.10.21.** The ITS must have alarms and alerts that can be set on a per inmate, per destination number, per station, or combination and alert investigators via text messages or emails of calls from specific inmates, to specific destination numbers, or between a specific inmate and specific destination number.
- 2.10.22.** System must be able to remotely survey inmate calls for specific content and be able to transfer specific calls in progress to investigators.
- 2.10.23.** The ITS must have the ability to allow for certain numbers to be exempt from being recorded in cases where inmates are speaking with their attorney under all rights protected by client-attorney privilege.

2.11. Inmate Telephone System (ITS) – Reporting

- 2.11.1.** The proposed system must provide call detail reports for all calling activity that will include the following for any specified timeframe.
 - 2.11.1.1.** Report displaying inmate telephone number, date, time, PIN # (if applicable), number called, duration of call, and cost of each call.
 - 2.11.1.2.** Report showing “frequently called numbers” for all numbers called more than 5 times in a day.
 - 2.11.1.3.** Report showing “common numbers called” for all numbers called by more than one inmate.
 - 2.11.1.4.** Report allowing the real-time check on commissary balances and orders when used with the Contractors interface and system.

- 2.11.2. The proposed system must provide a customizable report framework that will allow Allegan County staff to select custom timeframes, select data fields and filter by inmate, pod, facility, station, or destination number.
- 2.11.3. Commission report must be integrated within the ITS and available real-time and accessible by Allegan County administrator. All call pricing and commissions must be calculated real-time.
- 2.11.4. The Contractor must provide a live revenue and call volume dashboard.
- 2.11.5. The Contractor must provide a mechanism for Allegan County staff to run a commission report without contractor assistance, at any time, that is accurate up to and including the last completed call. This report must be capable of listing each completed call and specify the exact amount of commission that will be paid for each completed call.
- 2.11.6. Contractor must proactively provide a printed or emailed monthly commission report each month.
- 2.11.7. The proposed system must be fully auditable (functionally and financially) 24/7 without Contractor assistance.

2.12. Inmate Telephone System (ITS) – Costs, Fees, and Billing

- 2.12.1. Contractor must not charge for unanswered or non-accepted calls.
- 2.12.2. Allegan County is interested in allowing all inmates to make one (1) free one (1) minute call to a destination number on their Personal Allowed Number (PAN) list each month, ensuring that poor and indigent inmates have the opportunity to reach family members at least once per month.
- 2.12.3. Contractor must provide and support a solution to distribute prepaid debit cards to inmates that are released from the facility with a positive account balance.
- 2.12.4. Fees and commissions to Allegan County must be paid based on all gross billed revenues (completed calls) regardless of collectable status. “Gross” revenue must not exclude any reductions for factoring charges for fraudulent and un-collectibles.
- 2.12.5. Commissions must be paid monthly and must be accompanied by a commission report which must include the following information
 - 2.12.5.1. Date of report and time period covered.
 - 2.12.5.2. Report must include number of calls, minutes, gross revenue and commissions broken down by call area: local, intralata, interlata, interstate, international by inmate telephone.
- 2.12.6. All components required to render the services complete, installed, and operational must be provided by contractor at no cost to Allegan County .Allegan County will pay no freight, delivery, installation, setup, or service fees.

2.13. Video Visitation System – Hardware and Software

- 2.13.1.** The Video Visitation System will primarily be used between each day room and a central public accessible lobby visitation room.
- 2.13.2.** Dedicated locations have already been identified and have had power and CAT5e data run to them. Contractor must provide the number of video visitation units as follows:
 - 2.13.2.1.** (13) visitation stations in the central lobby visitation room
 - 2.13.2.2.** (3) Pod A for the 32 beds
 - 2.13.2.3.** (2) Pod B for the 14 beds
 - 2.13.2.4.** (2) Pod C for the 14 beds
 - 2.13.2.5.** (3) Pod D for the 32 beds
 - 2.13.2.6.** (3) Pod E for the 32 beds
 - 2.13.2.7.** (4) Pod F for the 48 beds
 - 2.13.2.8.** (3) Pod G for the 24 beds
 - 2.13.2.9.** (4) Pod H for the 48 beds
 - 2.13.2.10.** (3) Dorm 1 for 32 beds
 - 2.13.2.11.** (2) Dorm 2 for 14 beds
 - 2.13.2.12.** (2) Dorm 3 for 16 beds
 - 2.13.2.13.** (7) Units, one for each of the seven professional visitation rooms.
 - 2.13.2.14.** (1) Unit in the courtroom of the correctional facility.
- 2.13.3.** The video visitation system shall be a complete Transmission Control Protocol/Internet Protocol (TCP/IP)-based system. All video and audio streams between the stations and management equipment shall be transmitted over the dedicated, TCP/IP / Ethernet Video Visitation Network. Systems that utilize analog audio/video matrix switching systems are not acceptable.
- 2.13.4.** The system shall be capable of connecting inmate stations with remote users using standard widely available home computer equipment over the Internet.
- 2.13.5.** The system shall include a visitation scheduling, automation and policy management solution that is technology and hardware agnostic for both facility staff and the public. The system shall also provide for visitation monitoring, interrupt and visitation recording via Web browser, compatible with Microsoft Windows
- 2.13.6.** The video visitation scheduling & policy management solution must be browser-based and allow the Correctional Facility to administer visitation sessions and their visitation operations based on their policies
- 2.13.7.** Authorized correction personnel must be able to quickly and easily schedule visitation sessions.
- 2.13.8.** Family and Friends must be able to quickly and easily schedule visitation sessions.
- 2.13.9.** The Video Visitation system shall consist of Inmate and Visitor stations connected over a minimum of a 100 Mbps Ethernet network. The visitation stations will include at a minimum, a detention grade enclosure, a 15” shatter-resistant touch screen LCD/LED Backlight

- monitor, an integrated camera, and a detention grade visitation audio handset. Station shall be available in 120/240 VAC, 50/60HZ.
- 2.13.10.** To address security concerns, any installed hardware that contains an operating system must not run a Microsoft operating system that precedes Windows 7, or any other operating system version that is more than three (3) years old.
 - 2.13.11.** Remote visitation must function on computers running both Microsoft Windows and Apple OSX, without additional software.
 - 2.13.12.** Remote visitation must work using the latest two versions of the following Web browsers: Internet Explorer, Firefox, Safari, and Chrome.
 - 2.13.13.** Remote visitation must work on Android or Apple tablet devices and must be currently demonstrable.
 - 2.13.14.** The visitation stations shall utilize CAT5E or CAT6 cabling for connection to the visitation network. Local 120 or 240 VAC 50/60HZ power shall be required at each station location.
 - 2.13.15.** Contractor must provide an automated Video Visitation System which must be integrated with the current ITS to ensure an integrated video and calling solution with single user sign on without using a third party subcontractor.
 - 2.13.16.** Video Visitation System must utilize the same PAN process and system as the inmate phone system, allowing approved numbers only.
 - 2.13.17.** System can record from all visitations stations concurrently.
 - 2.13.18.** The Video Visitation System shall allow for integration with Allegan County's New World Systems inmate management system without costs to the County. Any additional costs for this integration from New World or other third party provider must be included in the proposal.
 - 2.13.19.** The system shall automatically assign the Inmate's jacket number as the unique Inmate number for the current offense.
 - 2.13.20.** The system shall utilize a server using a RAID 5 or superior storage to record the visitation sessions.
 - 2.13.21.** The recording system must be software based and not require third party video conferencing equipment to record and store recordings. The end user may require additional simultaneous recordings in future and does not want to be limited (or have to pay for third party recording equipment with port expansion limitations and associated costs).
 - 2.13.22.** The Video Visitation System shall include Web-based visitation scheduling for the "Public" utilizing any standard browser including Internet Explorer, Chrome, Firefox and Safari.
 - 2.13.23.** "Public/Visitors" can schedule from the convenience of home without staff involvement.
 - 2.13.24.** System must have configurable scheduling parameters including the length of visit and times available per pod or housing unit.
 - 2.13.25.** System must have web-based "Public" GUI to:
 - 2.13.25.1.** Allow visitors to view the web scheduling application in English or Spanish.

- 2.13.25.2. Display pending visits (time, date, location).
- 2.13.25.3. Allow Visitor to easily schedule a visit by simply entering inmate name, selecting date and time.
- 2.13.25.4. Only display the dates that meet the County’s policy (e.g. won’t allow a visitor to schedule same day and won’t allow to schedule more than one week in advance).
- 2.13.25.5. Provide Visitor with check box acknowledging they agree to the terms and conditions of the County’s Visitation Policy.
- 2.13.25.6. Allow Visitor to easily change their personal information: passwords, address, phone numbers, etc..
- 2.13.25.7. Allow the visitor to print out their visitation confirmation page.
- 2.13.25.8. Send an email to the Visitor when a visit is scheduled or cancelled.
- 2.13.25.9. Assign a unique visitation ID for every visit for tracking and reporting.
- 2.13.25.10. Send a confirmation email to the “Public” containing the time and date of the visitation.
- 2.13.26. Scheduling system must conduct all conflict checking and only display times that are available.
- 2.13.27. Provide Conflict Checking for the following variables:
 - 2.13.27.1. Times (based on the housing unit/POD/dorms schedule/Visitation Center hours).
 - 2.13.27.2. Visitor and Inmate.
 - 2.13.27.3. Visitor and Inmate visitation stations.
- 2.13.28. The system shall track the Inmate visitation status and shall restrict visitation if the Inmate’s visitation privileges have changed either by on site or remotely.
- 2.13.29. The system shall automatically cancel the visit if the inmate has been released.
- 2.13.30. When a pre-arranged visit in the system is cancelled for any reason, the system shall automatically notify the visitor.
- 2.14. Video Visitation System – Inmate Functionality**
 - 2.14.1. The System shall have the option to display “picture-in-picture” on the inmate and visitor station.
 - 2.14.2. Inmates must have the ability to pay for prepaid video visits.
 - 2.14.3. The Video Visitation System shall provide for real-time viewing and interrupt of the visitations from device (computer, mobile phone, Android or Apple tablet) using Flash or HTML on the network as long as the user has authority. The system shall provide users the following functionality:
 - 2.14.3.1. User shall be able to cancel the visit.
 - 2.14.4. Contractor must be able to demonstrate a solution qualified in providing inmate education related to substance abuse programs, facility Rules

and Regulations, PREA information and inmate phone use rules and regulation via a secured inmate kiosk.

2.14.5. System shall be supplied as capable of additional features (some fee based) such as:

2.14.5.1. Off site (remote) internet video visitation.

2.14.5.2. Secure web content delivery.

2.14.5.3. Commissary ordering.

2.14.5.4. Educational games.

2.14.5.5. Secured messaging.

2.14.5.6. Secure photo exchange

2.14.5.7. Web-based legal resources.

2.15. Video Visitation System – Administrative Functionality and Security

2.15.1. Allegan County requires detailed information for all video visitors, including name, address, and date of birth.

2.15.1.1. Adding and removing names to an inmate’s allowed visitor list.

2.15.1.2. The amount of time that it will take for new visitors to be added and removed from the allowed visitor list.

2.15.2. The system shall provide different levels of functionality to correction staff based on their assigned privileges.

2.15.3. Each staff will be required to have a unique username and password and this will dictate their level of functionality.

2.15.4. The system must be able to provide the following restrictions:

2.15.4.1. Can restrict specific Visitors or Inmates from visitations.

2.15.4.2. Can restrict a specific Visitor from Inmate(s).

2.15.4.3. Can restrict a specific Inmate from Visitor(s).

2.15.5. The Video Visitation System shall provide for real-time viewing and interrupt of the visitations from device (computer, mobile phone, Android or Apple tablet) using Flash or HTML on the network as long as the user has authority. The system shall provide users the following functionality:

2.15.5.1. Monitor shall be capable of scanning through the total number of active visits.

2.15.5.2. User shall be capable of “locking a visit” to stopping it from scanning through the active visits.

2.15.5.3. User shall be able to interrupt the visit.

2.15.5.4. User shall be able to cancel the visit.

2.15.5.5. User shall be able to start recording of the visit.

2.15.5.6. User shall be able to reassign visitor and/or inmate stations

2.15.6. The system shall provide a visitation recording system that is capable of recording any Inmate/Visitor connection combination. The system shall provide digital video and audio recording for all visitation session(s) (i.e. a session includes both the Inmate and Visitor side) at a time. The recording system shall provide the following functionality:

- 2.15.6.1. The system must store all recorded visits for a minimum of 30 days in a storage server (see ‘Video Visitation Recording Server’ below).
- 2.15.6.2. Authorized users shall be able to search for specific visitation sessions by Inmate, Visitor (or both) and time.
- 2.15.6.3. Authorized users shall be able to stream the video visitation session of their choice to their desk top for viewing/listening. The contractor shall coordinate with the owner for which locations will have this feature.
- 2.15.6.4. Authorized users shall also be capable of burning a DVD/CD of the recorded visitation session.
- 2.15.6.5. System shall incorporate an audit trail to track who has viewed and or burned a copy.
- 2.15.7. Provide an audit trail of all activity for a specific visit (i.e. who scheduled, added visitor, modified or cancelled).
- 2.15.8. The system must have the ability to allow for certain names to be exempt from being recorded in cases where inmates are speaking with their attorney under all rights protected by client-attorney privilege.

2.16. Video Visitation System – Reporting

- 2.16.1. Provides the ability to do searches and create reports (HTML, Excel, PDF) on specific Inmate and who has visited them.
- 2.16.2. Provides reports (hard copy or viewed from PC/monitor) for correctional personnel so they know where and what time the Inmate needs to be for pending visitations.

2.17. Public Kiosk

- 2.17.1. Contractor must provide a public accessible kiosk, web payment service and live operator support for friends and family to deposit money to an inmates trust account, purchase prepaid calling time and pay assorted other fees that the facility collects. Kiosk must be fully integrated with ITS and not provided by subcontractor or third party. The public kiosk will be placed in the front lobby of the Correctional Facility.
- 2.17.2. Contractor must install and support Public Kiosk’s in the following locations:
 - 2.17.2.1. (1) in the front lobby of the Correctional Facility.
 - 2.17.2.2. (1) in booking.
 - 2.17.2.3. (1) in the bonding vestibule.
 - 2.17.2.4. (1) in the courthouse.
- 2.17.3. Contractor must provide lobby kiosks that include an automated visitation scheduling solution for friends an family. In order to minimize the lobby footprint, this same kiosk should also handle all other required lobby kiosk features, including accepting prepaid deposits and trust deposits.
- 2.17.4. Kiosk must have the ability to register and schedule video visitations. Visitor must be able to utilize their driver’s license in an automated system to expedite registration and subsequent log in for visitors to reduce facility labor associated with visitor registration.

2.18. Customer Service and Support

- 2.18.1.** Contractor must have an in-house customer service department with facility service and technical support available 24/7/365 and must guarantee employees carry out all support activities. The toll-free number for service must allow the option to immediately speak to a customer service representative.
- 2.18.2.** Onsite Repair Technician: Service technician must be onsite when required within 4-hours of notification to contractor of a service issue without any added cost to Allegan County.
- 2.18.3.** Technical service representatives: Must be available 24 hours a day/7days a week/365 days a year (24/7/365) to resolve service issues. Services cannot be subcontracted out to third party vendors.
- 2.18.4.** Service/Repairs/Replacements: Services must be guaranteed for the duration of the Contract period. The Contractor must accept responsibility for all equipment and software defects for the entire length of the contract. The Contractor must certify that services are free from defects and must correct all problems associated with the hardware or software at no cost to Allegan County. A local service provider is preferred.
- 2.18.5.** The Contractor must have an integrated online accessible trouble ticket system that is available to facility staff for reporting and tracking all issues and work orders. Facility staff must have the ability to generate and track tickets online as well as audit tickets after they have been completed.
- 2.18.6.** Contractor must provide live customer service representatives 24 hours a day/7 days a week/365 days a year to resolve inmate and Friend & Family issues without participation of correctional staff. Services cannot be subcontracted out to third party vendors. Fully automated services are not satisfactory.
- 2.18.7.** Contractor must perform repairs, replace parts and provide upgrades to all software and equipment, for the life of the contract, free of charge.

2.19. Maintenance

- 2.19.1.** The system must always be running no later than one minor version release of any software. The Contractor will be responsible for keeping the systems up to date throughout the year.
- 2.19.2.** Contractor must be able to provide system updates and additional features in a timely manner, as agreed upon by Contractor and Allegan County. Contractor must ensure that Allegan County is running the latest released version of ITS solution within 45 business days of any deployed update.

2.20. Training

- 2.20.1.** On-site training must be provided for Allegan County personnel and inmates at no cost to the facility or related agencies, upon initial implementation and at mutually agreed upon dates after GO LIVE.
- 2.20.2.** Contractor shall provide all technical assistance that may be essential during the installation and initial use of the equipment normally provided to their most preferred customer, including operational training for employees and inmates. Manuals, instructions, and names of technical representatives available via telephone will be given to the staff of the Detention Center.

EXHIBIT C
PROPOSAL AND CONTRACTOR REQUIREMENTS

3. PROPOSAL REQUIREMENTS

3.1. General Considerations

Before submitting a proposal, the contractor should carefully examine the entire RFP Packet and have a full understanding of the contents needed for the proposal. Submission of a response constitutes the contractor's understanding of the contents of this RFP.

3.2. Contract Acknowledgement

In order for the bid / proposal to be considered, the attached *Inmate Phone and Video Visitation System Agreement* must be acknowledged and signed by an authorized individual of the company submitting the bid / proposal. Failure to do this may result in disqualification of the bid / proposal. Once a contractor is selected and any points of clarification or additional terms and conditions are negotiated and captured in an Addendum, the contractor will be asked to sign the County's Agreement to execute this contract.

3.3. Proposal Length:

The bid / proposal and all supporting documentation is not to exceed twenty (20) pages double-sided, or forty (40) single-sided pages. This requirement will ensure the County receives only the most succinct information necessary to select a contractor.

3.4. Number of Copies:

3.4.1. The contractor is required to supply to the County:

- One (1) complete proposal master document in paper hard copy format (so marked); and
- One (1) complete proposal copy in digital PDF format.

3.5. Proposal Content

3.5.1. A signed letter stating:

- The contractor understands the County's needs as outlined in Exhibit B - Scope of Work and is committed to performing the requested services.

3.5.2. Company Information:

- The year the company was established, the location of the office from which the work on this engagement is to be performed and the year that office was established.
- Explain the firm's experience.
- The contractor shall provide information on the circumstances and status of any disciplinary action taken or pending against the firm during the past five (5) years with state regulatory bodies, professional organizations, or through legal action.

3.5.3. Proposed Work Plan or Services:

- Describe the work plan or services to be provided to address the County's needs as outlined in Section 2.0 Scope of Work.
- Furnish a copy of all the data sheets, specifications, catalogs or literature completely describing the service to be furnished.

3.5.4. Proposed Materials, Products and Equipment:

- Describe the products the contractor intends to provide to address the counties needs outlined in Section 2.0 Scope of Services.
- Furnish a copy of all the data sheets, specifications, catalogs or literature completely describing the equipment or product to be furnished.

3.5.5. References:

- The contractor shall list the most significant contracts (maximum of 5) performed in the last five years that are similar to this contract as described in this RFP with a similar volume. These engagements should be ranked on the basis of their size. Include the following:
 - Address and telephone and/or email address.
 - Owner contact information.

3.5.6. Attachments:

- Equal Opportunity Employer Statement

4. INVOICING AND PAYMENT TERMS

4.1. Invoices or Revenue:

All invoices or revenue must reference project #, itemize services rendered and be sent to:

Allegan County Sheriff's Office and Corrections Center
640 River Road
Allegan, MI 49010

4.2. Payment Terms:

The County will accept payment terms of Net 30 days and consider incentives for early payment.

5. INSURANCE COVERAGE

The selected contractor must maintain the following insurance during the term of the contract. If any listed insurance coverage expires during the term of this contract, the Contractor shall deliver renewal certificates and/or policies to the County of Allegan at least ten (10) days prior to the expiration date.

5.1. Workers' Compensation Insurance: The Contractor shall procure and maintain during the life of this contract, Workers' Compensation Insurance, including Employers' Liability Coverage, in accordance with all applicable statutes of the State of Michigan.

- 5.2. Commercial General Liability Insurance:** The Contractor shall procure and maintain during the life of this contract, Commercial General Liability Insurance on an "Occurrence Basis" with limits of liability not less than \$1,000,000 per occurrence and/or aggregate combined single limit, Personal Injury, Bodily Injury, and Property Damage. Coverage shall include the following extensions: (A) Contractual Liability; (B) Products and Completed Operations; (C) Independent Contractors Coverage; (D) Broad Form General Liability Extensions or equivalent; (E) Deletion of all Explosion, Collapse, and Underground (XCU) Exclusions, if applicable.
- 5.3. Motor Vehicle Liability:** The Contractor shall procure and maintain during the life of this contract Motor Vehicle Liability Insurance, including Michigan No-Fault Coverage, with limits of liability of not less than \$1,000,000 per occurrence combined single limit, Bodily Injury and Property Damage. Coverage shall include all owned vehicles, all non-owned vehicles, and all hired vehicles.
- 5.4. Additional Insured:** Commercial General Liability and Motor Vehicle Liability Insurance, as described above, shall include an endorsement stating that the following shall be Additional Insureds: "Allegan County, all elected and appointed officials, all employees and volunteers, all boards, commissions, and/or authorities and board members, including employees and volunteers thereof."
- 5.5. Cancellation Notice:** Workers' Compensation Insurance, Commercial General Liability Insurance and Motor Vehicle Liability Insurance, as described above, shall include an endorsement stating the following: "It is understood and agreed that Thirty (30) days Advance Written Notice of Cancellation, Non-Renewal, Reduction, and/or Material Change shall be sent to: Allegan County Administrator, 3283 122nd Ave, Allegan, MI 49010.
- 5.6. Professional Liability:** The contractor shall procure and maintain during the life of this contract, Professional Liability Insurance in an amount not less than \$500,000 per occurrence and \$1,000,000 aggregate. The contractor shall be required to keep policy in force, or purchase "tail" coverage for a minimum of 3 years after the termination of this contract.
- 5.7. Proof of Insurance Coverage:** The Contractor shall provide the County at the time the contracts are returned by him for execution, certificates and policies as listed below:
- 5.7.1.** A copy of Certificate of Insurance for Workers' Compensation Insurance;
 - 5.7.2.** A copy of Certificate of Insurance for Commercial General Liability Insurance;
 - 5.7.3.** A copy of Certificate of Insurance for Vehicle Liability Insurance;
 - 5.7.4.** If so requested, Certified Copies of all policies mentioned above will be furnished.

6. ACT 517 COMPLIANCE

The Contractor is required to certify, and by submission of this bid does hereby certify, that in accordance with Act 517 of the Public Acts of Michigan of 2012 ("Act 517"), the Contractor is not an "Iran linked business" as defined in Act 517.

EXHIBIT D
COST PROPOSAL FORM

Bid Number:	10151
Project Name:	Inmate Phone and Video Visitation System
Vendor Name:	
Vendor Fax:	
Vendor Address:	
City, State, Zip:	

Considering the scope of services outlined in Exhibit B, itemize all costs associated with this bid in the format below. The County reserves the right to reject any and all bids or to accept the bid or any part thereof which it determines to best serve the needs of the County and to waive any informalities or irregularities in the bids. While cost is a factor in any bid award, it is not the only factor and may not be the determining factor.

COST BREAKDOWN FOR SPECIFIED ITEMS

Inmate Telephone System:

Type	Rate charged to inmate (per minute)	Commission to the County	Connect Charges (if applicable)
Local / Intralata			
IntraLata Long Distance			
Interstate (long distance)			
International			
Other (describe)			
Other (describe)			
Other (describe)			

Video Visitation System Costs:

Type	Rate charged to inmate (per minute)	Commission to the County	Connect Charges (if applicable)
Video call			
Email			
Games			
Other (describe)			
Other (describe)			

OTHER SERVICE COSTS / CHARGES

Please describe in full detail any other costs or charges related to this implementation, support or operation of this solution.

Payment Terms:	
Representative Name (Print):	
Representative Signature:	
E-Mail Address:	

EXHIBIT E
PROPOSAL EVALUATION CRITERIA

The County will review and evaluate each submitted proposal in accordance with the requirements of this RFP and score each proposal using the matrix below.

If further information is desired, vendors may be requested to make additional written submissions or oral presentations to the County which may be added to the scoring matrix.

Proposals will be evaluated with the following rating scale:

0	1	2	3	4	5
No Answer / Missing	Does Not Meet Basic Requirements	Below Basic Requirements	Meets Basic Requirements	Exceeds Basic Requirements	Superior

		Rated score 1- 5	Multiplier	SCORE
1	Basic Requirements <ul style="list-style-type: none"> • Bid proposal received on time • Number of copies submitted 	Yes / No		
2	Statement of Work		2	
3	Company Information		1	
4	Specification Sheets		1	
5	ITS features and functions		2	
6	ITS administrative functionality		2	
7	ITS investigative functionality		2	
8	Video visitation features and functions		2	
9	Video visitation administrative functionality		2	
10	Video visitation investigative functionality		2	
11	References		1	
12	Any legal action within the past five years (no points given)	Yes / No		
	Total – possible points 85			
				SCORE
	Pricing (this score will be completed by Finance)			
	Total – possible points 15			
GRAND TOTAL				100

ATTACHMENT C
ADDENDUM #1 - REVISED
POSTED Friday, August 23, 2013 @ 5:00 PM
Entirely Replaces: ADDENDUM #1
POSTED Friday, August 16, 2013 @ 5:00 PM

PROPOSAL: 10151 – Inmate Phone & Video Visitation System
SUBMISSION DATE: August 30, 2013 @ 3:00 PM

Mandatory pre-bid meeting attendees:

Michael Stump	Securus Technology
Tim Allading	Securus Technology
Brad Coens	ICSolutions
Scott Conrath	Keefe Group
Jerome Jacobs	Consolidated Telecom/Turnkey Corrections
Andy Barker	Telemate

1Q Please confirm the average stay for inmates or the number of inmates booked per year.

1A 4,655 bookings in 2012; Average length of stay: 27 days

2Q Does the current inmate phone provider currently take any deductions from commission revenue, if so what are the deductions and how much? Are fees included in these deductions? If not, are there any further fees which reduce commission revenue?

2A No

3Q What is the average size of a monthly commission check received by the County? Can the County provide 24, or even 12, months of commission check amounts?

3A See attached Commission Reports for past 24 months.

4Q What are the current call rates?

4A See attached Commission Reports for past 24 months.

5Q What is the historic call volume by month? Can the County provide 24, or even 12, months of call volume reports?

5A See attached Commission Reports for past 24 months.

6Q How many visits are used on an average month?

6A 170

7Q How many free video visits, and for what duration would the County allow each inmate per week?

7A Two 30 minute visits in the lobby video visitation room.

8Q How many tentative visits by bail bondsman and public defenders are expected in an average month?

8A 25, but this is likely to increase as they become more familiar with the process.

9Q In order to help us evaluate call volumes and recognize additional revenue potential, it is very helpful to have the rates currently being charged to called parties under the current contract. Please provide the following information:

Call Category	Per Call Charge	Per Minute Charge	Other Charges
LOCAL – Collect			
INTRALATA – Collect			
INTERLATA – Collect			
INTERSTATE – Collect			
LOCAL – Debit			
INTRALATA – Debit			
INTERLATA – Debit			
INTERSTATE - Debit			
International - Debit			
LOCAL – PrePaid Collect			
INTRALATA – PrePaid Collect			
INTERLATA – PrePaid Collect			
INTERSTATE – PrePaid Collect			

9A See attached Commission Reports for the past 24 months.

10Q Please provide a copy of the current inmate phone service agreement(s).

10A Current inmate phone service agreement attached.

11Q Please provide the commission percentage the County currently receives, an average of monthly commissions received over the past year from the current vendor and copies of commission statements (if available.) Please also provide information regarding any signing bonuses, upfront commission payments, etc. that were included with the current contract.

11A See attached Commission Reports for the past 24 months.

12Q What additional equipment, besides inmate telephones, is the County requiring? Please fill out the following table with quantities required.

Equipment	Quantity
TDD/TTY Devices	1
Portable Phones in Booking	2 on carts
Cart phones	
Hands-free phones	
Cordless phones	
Enclosures	
Pedestals	
Workstations with Printers	
Laptops	

13Q At the pre-bid meeting, it was stated that the new facility would have about 325 beds. Please confirm that this capacity is correct. Also, when does the County expect the new facility to be at full capacity and where will the additional inmates be coming from?

13A Our new jail is being built for a capacity of 325 but is not expected to reach near-capacity for at least 3-5 years. Any growth is currently anticipated to occur through a gradual increase in Allegan County court commitments.

14Q Requirement 2.9.14 on page 19 states: “Contractor must provide an automated voicemail solution for inmates to leave requests for contractor customer service complaints (dropped call credit, prepaid information, etc.) and receive notification of a resolution. Contractor must provide phone grievance resolution with a denial, balance refund, or balance adjustment within 2 hours of each grievance being reported, and an average of less than 10 minutes.”

The process outlined in this requirement is very specific and provided by only inmate telephone vendor. Therefore, in order to not limit competition, would the County consider altering this requirement?

14A The County is looking for a solution that eliminates the need for Corrections Officer and department staff to report and follow up on any inmate phone issues. You are encouraged to submit information on the service your company can provide. However, your score for this particular area will reflect your ability to meet this requirement.

15Q Requirement 2.10.14 on page 20 states that the County is requiring a live human review of all detected 3-way calls. To our knowledge, only one company in our industry can meet this requirement. Therefore, in order to not limit competition, would the County consider omitting or altering this requirement?

If the County will not omit and/or alter this requirement, please confirm that this service will be provided at no cost to the County, the inmates, or the called parties,

and that there will be no fines or penalties charged to inmates or their friends and family for confirmed three-way calls.

15A You are encouraged to submit information on the service your company can provide. However, your score for this particular area will reflect your ability to meet this requirement.

The county does not expect inmates or their friends and family to be charged fines or penalties for confirmed three-way calls and this service should be provided at no direct cost to the county, the inmates or the called parties.

16Q Requirement 2.10.16 states: “System must have the ability to cycle through live calls allowing facility employees to assess calls throughout the day without interacting with the system. Please explain how this feature works.” Can the County please clarify what is meant by “cycle through”? Will the system be required to play snippets of live calls for monitoring by facility staff, or will the system scan through all calls and flag certain ones automatically for review later?

16A The county is looking for the system to provide the following functionality:

1. Automated call scanning for questionable content and flagging such calls for later review.
2. The ability for corrections officers to see all phone activity as it is occurring and be able to patch into and listen to any live call while it is occurring.
3. Ability to flag individuals and phone numbers and receive immediate notification if such individuals are making calls and/or such phone numbers are being called. For example a detective may request corrections officers to notify them if an inmate places a call so they can review the call content at a later time.
4. Ability to alert facility staff of any three-way calls and allow staff to fast-forward through recordings to where 3-way calls begin during review.

17Q Requirement 2.17.1 states that the Public kiosk “must be fully integrated with ITS and not provided by subcontractor or third party.” Very few inmate telephone vendors also manufacture their own public kiosk as it is a separate industry. Therefore, since this will limit competition, will the County consider removing the requirement that the kiosk not be provided by a subcontractor or third party?

17A You are encouraged to submit information on the service your company can provide. However, if kiosks are to be provided by a subcontractor or third party, this will be reflected in your score for this particular area.

18Q Requirement 2.18.6 states: “Contractor must provide live customer service representatives 24 hours a day/7 days a week/365 days a year to resolve inmate and Friend & Family issues without participation of correctional staff.” In corrections, inmates are typically not allowed access to a live operator at any time due to security concerns. Please confirm that the requirement for “live customer service representatives” applies only to friends and family members calling in to resolve complaints.

- 18A Friends and family, not inmates.
- 19Q Will the County be providing the enclosures and/or furnishings for the visitation center, or will the ITS vendor be responsible for providing this? If the latter, please provide information regarding the exact enclosures/furnishings that are required.**
- 19A The County is not providing enclosures and does not believe enclosures are essential. The County is providing stools at each video visitation monitor in the video visitation room.
- 20Q By what exact date does the County want the system installed?**
- 20A It is anticipated that a contract award will be made by mid-October, with work to be completed within 2 months of the award date.
- 21Q Please provide the visitation hours for the new facility.**
- 21A 9:00 am through 9:30 pm.
- 22Q Requirements 3.5.3 and 3.5.4 in Exhibit C ask that vendors furnish all of the data sheets, specifications, catalogs or literature to completely describe the service and equipment to be furnished. This information would be impossible to include within the County's 40-page limit. Please confirm that this required information will not count towards the County's page limit.**
- 22A Data Sheets, specifications and catalogs will not be counted in the 40 page limit.
- 23Q Is Allegan County using the services of Real Time Detentions?**
- 23A No
- 24Q Does Allegan County realize that Real Time Detentions has a business relationship with Telmate inmate phone and video visitation provider?**
- 24A Yes
- 25Q Will Allegan County require dual handset video visitation devices for the visitors or single handsets?**
- 25A Single Handsets
- 26Q Will Allegan County require 7 video devices for the professional visitation rooms or 6 devices?**
- 26A 6 devices
- 27Q Exhibit C Section 3.3 requires the bid/proposal and all supporting documents to not exceed 20 pages double sided and 40 pages single-sided pages. Considering that the**

RFP is itself 34 pages, this page limit severely constricts the ability of vendors to provide the information necessary for the County to make a meaningful evaluation of the proposals. A typical proposal for this type of contract would normally exceed 100 pages. In order to ensure Allegan County has the information necessary to make the best possible selection, would the County consider removing this page limit or substantially increasing the number of pages allowed?

- 27A Data Sheets, specifications and catalogs will not be counted in the 40 page limit.
- 28Q Section 2.8.6 states: ITS visitation solution must be able to operate on an iPad or Android tablet device. Bidder must provide a list of all compatible tablet devices. Is the county suggesting that the vendors will need to include an ITS visitation system along with the video visitation system? Typically, ITS visitation solution is limited to inmate phones utilized for onsite visitation only. Would the tablet devices be for the use of County personnel as opposed to an application that would be used by the visitor?**
- 28A The County is looking for a video visitation system that can be utilized by friends and family from home using their own computers and iPads, iPods, etc. to visit with the inmates, in addition to the video visitation available in the front lobby of the jail.
- 29Q Section 2.13.14 states: The visitation stations shall utilize CAT5E or CAT6 cabling for connection to the visitation network. Local 120 or 240 VAC 50/60HZ power shall be required at each station location. Is Allegan County providing power to each visitation station location or will the providers need to pay for electrical wiring to the station?"**
- 29A Power will be provided to each visitation station by the county.
- 30Q Will the County provide all vendors with a copy of the sign-in sheet from the mandatory pre-bid meeting?**
- 30A Mandatory pre-bid meeting attendees are listed at the top of this Addendum.

Securus Technologies, Inc.
Call Commission Report - January, 2012

RUN DATE: 2/13/2012 11:59:57 AM Process Date: 2/13/2012 1:17:04 PM
 Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$0.00	0	0	\$6.63	14	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$6.63	14	1	\$3.65
2696733924	99	2		\$21.27	16	5	\$316.81	488	59	\$0.00	0	0	\$27.37	22	3	\$0.00	0	0	\$0.00	0	0	\$365.45	526	67	\$201.00
2696733924	99	3		\$288.64	602	44	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$288.64	602	44	\$158.75
2696733924	99	4		\$957.18	2479	116	\$53.01	128	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,010.19	2607	123	\$555.60
2696733924	99	5		\$13.04	27	2	\$105.07	171	19	\$7.92	9	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$126.03	207	22	\$69.32
2696733924	99	6		\$4.43	4	1	\$31.36	78	4	\$0.00	0	0	\$6.59	4	1	\$0.00	0	0	\$0.00	0	0	\$42.38	86	6	\$23.31
2696733924	99	7		\$6.63	14	1	\$42.07	46	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$48.70	60	10	\$26.79
2696733924	99	8		\$5.97	11	1	\$51.66	138	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$57.63	149	7	\$31.70
2696733924	99	9		\$26.80	25	6	\$9.74	12	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$36.54	37	8	\$20.10
2696733924	99	10		\$40.63	104	5	\$0.00	0	0	\$0.00	0	0	\$179.93	148	19	\$0.00	0	0	\$0.00	0	0	\$220.56	252	24	\$121.31
2696733924	99	11		\$0.00	0	0	\$83.52	186	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$83.52	186	12	\$45.94
2696733924	99	12		\$27.24	27	6	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$31.45	30	7	\$17.30
2696733924	99	13		\$147.40	315	22	\$21.68	34	4	\$0.00	0	0	\$17.23	18	1	\$0.00	0	0	\$0.00	0	0	\$186.31	367	27	\$102.47
2696733924	99	14		\$5.75	10	1	\$10.40	15	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$16.15	25	3	\$8.88
2696733924	99	16		\$72.33	119	13	\$63.50	95	12	\$16.04	23	1	\$15.97	7	3	\$0.00	0	0	\$0.00	0	0	\$167.84	244	29	\$92.31
2696733924	99	18		\$168.63	234	33	\$148.59	272	25	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$317.22	506	58	\$174.47
2696733924	99	19		\$162.91	208	33	\$148.81	273	25	\$0.00	0	0	\$26.36	16	4	\$0.00	0	0	\$0.00	0	0	\$338.08	497	62	\$185.94
2696733924	99	20		\$40.66	88	6	\$4.87	6	1	\$0.00	0	0	\$14.70	10	2	\$0.00	0	0	\$0.00	0	0	\$60.23	104	9	\$33.13
2696733924	99	21		\$142.34	292	22	\$31.67	31	7	\$0.00	0	0	\$6.59	4	1	\$0.00	0	0	\$0.00	0	0	\$180.60	327	30	\$99.33
2696733924	99	22		\$9.30	10	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.30	10	2	\$5.12
2696733924	99	23		\$38.02	76	6	\$65.42	136	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$103.44	212	16	\$56.89
2696733924	99	24		\$51.78	74	10	\$29.63	54	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$81.41	128	15	\$44.78
2696733924	99	25		\$0.00	0	0	\$14.14	32	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$14.14	32	2	\$7.78
2696733924	99	26		\$65.04	102	12	\$11.53	4	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$76.57	106	15	\$42.11
2696733924	99	27		\$104.09	102	23	\$93.60	135	18	\$0.00	0	0	\$28.89	24	3	\$0.00	0	0	\$0.00	0	0	\$226.58	261	44	\$124.62
2696733924	99	28		\$148.80	160	32	\$65.95	90	13	\$0.00	0	0	\$48.66	36	6	\$0.00	0	0	\$0.00	0	0	\$263.41	286	51	\$144.88
Total:				\$2,548.88	5099	402	\$1,413.87	2441	247	\$23.96	32	2	\$372.29	289	43	\$0.00	0	0	\$0.00	0	0	\$4,359.00	7861	694	\$2,397.45

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$0.00	0	0	\$48.92	61	10	\$0.00	0	0	\$9.63	8	1	\$0.00	0	0	\$0.00	0	0	\$58.55	69	11	\$32.20
2696733924	99	3		\$0.00	0	0	\$479.06	1048	70	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$479.06	1048	70	\$263.48
2696733924	99	4		\$96.75	230	13	\$59.54	77	12	\$16.62	24	1	\$26.35	30	1	\$0.00	0	0	\$0.00	0	0	\$199.26	361	27	\$109.59
2696733924	99	5		\$0.00	0	0	\$5.97	11	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$5.97	11	1	\$3.28
2696733924	99	6		\$12.38	24	2	\$42.86	98	6	\$0.00	0	0	\$101.37	82	11	\$0.00	0	0	\$0.00	0	0	\$156.61	204	19	\$86.14
2696733924	99	7		\$3.99	2	1	\$664.93	1199	113	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$668.92	1201	114	\$367.91
2696733924	99	8		\$0.00	0	0	\$63.59	47	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$63.59	47	15	\$34.97
2696733924	99	9		\$58.03	54	13	\$999.90	2415	132	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,057.93	2469	145	\$581.86
2696733924	99	10		\$0.00	0	0	\$365.58	984	42	\$0.00	0	0	\$66.39	64	5	\$0.00	0	0	\$0.00	0	0	\$431.97	1048	47	\$237.58
2696733924	99	11		\$0.00	0	0	\$124.55	195	23	\$18.54	18	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$143.09	213	26	\$78.70
2696733924	99	12		\$49.80	65	10	\$57.72	101	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$107.52	166	20	\$59.14
2696733924	99	13		\$0.00	0	0	\$242.64	522	36	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$242.64	522	36	\$133.45
2696733924	99	14		\$0.00	0	0	\$131.12	241	22	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$131.12	241	22	\$72.12
2696733924	99	15		\$0.00	0	0	\$46.00	80	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$46.00	80	8	\$25.30
2696733924	99	16		\$73.81	158	11	\$147.02	281	24	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$220.83	439	35	\$121.46
2696733924	99	18		\$155.89	402	19	\$576.88	1299	82	\$97.40	140	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$830.17	1841	107	\$456.59
2696733924	99	19		\$141.40	320	20	\$222.12	461	34	\$8.88	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$372.40	787	56	\$204.82
2696733924	99	20		\$0.00	0	0	\$132.32	311	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$132.32	311	18	\$72.78
2696733924	99	21		\$23.00	40	4	\$267.21	553	41	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$290.21	593	45	\$159.62
2696733924	99	22		\$0.00	0	0	\$10.84	17	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.84	17	2	\$5.96
2696733924	99	23		\$0.00	0	0	\$107.05	180	19	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$107.05	180	19	\$58.88
2696733924	99	24		\$4.65	5	1	\$86.44	167	14	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$91.09	172	15	\$50.10
2696733924	99	27		\$80.09	122	15	\$111.01	198	19	\$39.62	59	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$230.72	379	36	\$126.90
2696733924	99	28		\$36.51	53	7	\$65.92	106	12	\$0.00	0	0	\$20.53	13	3	\$0.00	0	0	\$0.00	0	0	\$122.96	172	22	\$67.63
Total:				\$736.30	1475	116	\$5,059.19	10652	765	\$181.06	247	14	\$224.27	197	21	\$0.00	0	0	\$0.00	0	0	\$6,200.82	12571	916	\$3,410.45

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$19.95	10	5	\$16.40	10	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$36.35	20	9	\$19.99
2696733924	99	3		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	99	4		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	99	10		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	99	12		\$7.98	4	2	\$11.97	6	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$19.95	10	5	\$10.97
2696733924	99	18		\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	19		\$3.77	1	1	\$15.96	8	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$19.73	9	5	\$10.85
2696733924	99	21		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	26		\$3.77	1	1	\$20.17	11	5	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$27.80	14	7	\$15.29
2696733924	99	27		\$27.49	12	7	\$80.65	60	19	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$112.00	74	27	\$61.60
2696733924	99	28		\$4.21	3	1	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.20	5	2	\$4.51
Total:				\$71.16	33	18	\$165.76	108	40	\$7.72	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$244.64	145	60	\$134.55

Grand Total: \$3,356.34 6607 536 \$6,638.82 13201 1052 \$212.74 283 18 \$596.56 486 64 \$0.00 0 0 \$0.00 0 0 \$10,804.46 20577 1670 \$5,942.45

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$21.25	\$11.69
Instant Pay - Pay Now		304		\$486.40
Instant Pay - Text2Connect		302		\$90.60
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$21.25	\$588.69

Total Revenue: \$10,825.71

Commission Due: \$6,531.14

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$244.64	145	60	\$134.55
Interlata	\$7.72	4	2	\$4.25
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$165.76	108	40	\$91.17
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$71.16	33	18	\$39.14
LEC Billed Collect	\$4,359.00	7,861	694	\$2,397.45
Interlata	\$23.96	32	2	\$13.18
International	\$0.00	0	0	\$0.00
Interstate	\$372.29	289	43	\$204.76
Intralata	\$1,413.87	2,441	247	\$777.63
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$2,548.88	5,099	402	\$1,401.88
Prepaid Collect	\$6,200.82	12,571	916	\$3,410.44
Interlata	\$181.06	247	14	\$99.58
International	\$0.00	0	0	\$0.00
Interstate	\$224.27	197	21	\$123.35
Intralata	\$5,059.19	10,652	765	\$2,782.55
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$736.30	1,475	116	\$404.96
Totals:	\$10,804.46	20,577	1,670	\$5,942.44

Securus Technologies, Inc.
Call Commission Report - February, 2012

RUN DATE: 3/23/2012 8:12:55 AM Process Date: 3/23/2012 9:03:56 AM
 Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	99	2		\$31.45	30	7	\$9.52	11	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$40.97	41	9	\$22.53
2696733924	99	3		\$13.07	11	3	\$23.00	40	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$36.07	51	7	\$19.84
2696733924	99	4		\$657.71	1618	85	\$49.46	128	6	\$126.00	180	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$833.17	1926	99	\$458.24
2696733924	99	5		\$7.73	19	1	\$115.53	154	23	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$123.26	173	24	\$67.79
2696733924	99	7		\$30.98	44	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$30.98	44	6	\$17.04
2696733924	99	8		\$0.00	0	0	\$0.00	0	0	\$14.30	20	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$14.30	20	1	\$7.87
2696733924	99	10		\$162.65	465	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$162.65	465	17	\$89.46
2696733924	99	12		\$19.26	23	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$19.26	23	4	\$10.59
2696733924	99	13		\$261.12	606	36	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$261.12	606	36	\$143.62
2696733924	99	14		\$19.04	22	4	\$4.65	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$23.69	27	5	\$13.03
2696733924	99	16		\$42.23	79	7	\$13.29	12	3	\$0.00	0	0	\$37.51	26	5	\$0.00	0	0	\$0.00	0	0	\$93.03	117	15	\$51.17
2696733924	99	17		\$0.00	0	0	\$0.00	0	0	\$3.28	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.28	1	1	\$1.80
2696733924	99	18		\$29.41	53	5	\$281.00	535	46	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$310.41	588	51	\$170.73
2696733924	99	19		\$101.24	202	16	\$370.36	683	62	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$471.60	885	78	\$259.38
2696733924	99	20		\$34.75	45	7	\$0.00	0	0	\$0.00	0	0	\$13.18	8	2	\$0.00	0	0	\$0.00	0	0	\$47.93	53	9	\$26.36
2696733924	99	21		\$83.36	153	14	\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$91.34	157	16	\$50.24
2696733924	99	22		\$0.00	0	0	\$34.06	58	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$34.06	58	6	\$18.73
2696733924	99	23		\$42.20	95	6	\$11.53	4	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$53.73	99	9	\$29.55
2696733924	99	24		\$0.00	0	0	\$46.19	97	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$46.19	97	7	\$25.40
2696733924	99	25		\$7.54	2	2	\$8.64	7	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$16.18	9	4	\$8.90
2696733924	99	26		\$0.00	0	0	\$51.81	58	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$51.81	58	11	\$28.50
2696733924	99	27		\$76.98	124	14	\$145.85	195	29	\$0.00	0	0	\$16.98	13	2	\$0.00	0	0	\$0.00	0	0	\$239.81	332	45	\$131.90
2696733924	99	28		\$46.72	51	10	\$80.34	107	16	\$0.00	0	0	\$11.15	10	1	\$0.00	0	0	\$0.00	0	0	\$138.21	168	27	\$76.02
Total:				\$1,667.44	3642	244	\$1,257.42	2101	224	\$143.58	201	10	\$78.82	57	10	\$0.00	0	0	\$0.00	0	0	\$3,147.26	6001	488	\$1,730.99

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$5.75	10	1	\$24.54	47	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$30.29	57	5	\$16.66
2696733924	99	2		\$4.43	4	1	\$120.34	192	22	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$124.77	196	23	\$68.62
2696733924	99	3		\$46.06	48	10	\$851.06	1803	128	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$897.12	1851	138	\$493.42
2696733924	99	4		\$56.81	113	9	\$50.90	70	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$107.71	183	19	\$59.24
2696733924	99	5		\$0.00	0	0	\$122.32	201	22	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$122.32	201	22	\$67.28
2696733924	99	6		\$66.99	127	11	\$10.18	14	2	\$0.00	0	0	\$112.75	125	5	\$0.00	0	0	\$0.00	0	0	\$189.92	266	18	\$104.46
2696733924	99	7		\$198.25	175	45	\$724.82	1681	100	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$923.07	1856	145	\$507.69
2696733924	99	9		\$90.99	107	19	\$1,056.38	2704	130	\$0.00	19	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,147.37	2811	149	\$631.05
2696733924	99	10		\$0.00	0	0	\$358.16	918	44	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$358.16	918	44	\$196.99
2696733924	99	11		\$0.00	0	0	\$449.32	816	76	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$449.32	816	76	\$247.13
2696733924	99	12		\$9.96	13	2	\$133.60	220	24	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$143.56	233	26	\$78.96
2696733924	99	13		\$123.68	304	16	\$137.69	287	21	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$261.37	591	37	\$143.75
2696733924	99	14		\$0.00	0	0	\$102.15	190	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$102.15	190	17	\$56.18
2696733924	99	15		\$0.00	0	0	\$55.74	92	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$55.74	92	10	\$30.66
2696733924	99	16		\$0.00	0	0	\$551.43	1264	77	\$0.00	0	0	\$14.45	5	3	\$0.00	0	0	\$0.00	0	0	\$565.88	1269	80	\$311.23
2696733924	99	17		\$0.00	0	0	\$234.00	515	34	\$55.64	68	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$289.64	583	40	\$159.30
2696733924	99	18		\$231.90	570	30	\$708.71	1753	91	\$130.84	193	7	\$33.70	35	2	\$0.00	0	0	\$0.00	0	0	\$1,105.15	2551	130	\$607.83
2696733924	99	19		\$115.76	268	16	\$757.53	1749	105	\$10.24	13	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$883.53	2030	122	\$485.94
2696733924	99	20		\$19.89	42	3	\$270.46	713	32	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$290.35	755	35	\$159.69
2696733924	99	21		\$108.47	251	15	\$433.38	1034	58	\$0.00	15	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$541.85	1285	73	\$298.02
2696733924	99	22		\$14.80	35	2	\$5.31	8	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$20.11	43	3	\$11.06
2696733924	99	23		\$0.00	0	0	\$126.65	140	27	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$126.65	140	27	\$69.66
2696733924	99	25		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	99	26		\$4.21	3	1	\$37.01	23	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$41.22	26	10	\$22.67
2696733924	99	27		\$64.41	83	13	\$89.14	147	16	\$17.78	26	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$171.33	256	30	\$94.23
2696733924	99	28		\$0.00	0	0	\$53.98	84	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$53.98	84	10	\$29.69
Total:				\$1,162.36	2153	194	\$7,469.01	16688	1071	\$214.50	300	15	\$160.90	165	10	\$0.00	0	0	\$0.00	0	0	\$9,006.77	19286	1290	\$4,953.72

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$7.76	3	2	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.53	4	3	\$6.34
2696733924	99	4		\$0.00	0	0	\$3.99	2	1	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.43	5	2	\$4.64
2696733924	99	7		\$0.00	0	0	\$4.87	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.87	6	1	\$2.68
2696733924	99	11		\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.98	4	2	\$4.39
2696733924	99	13		\$47.07	101	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$47.07	101	7	\$25.89
2696733924	99	16		\$24.60	15	6	\$16.18	9	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$40.78	24	10	\$22.43
2696733924	99	19		\$7.98	4	2	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.97	6	3	\$6.58
2696733924	99	24		\$0.00	0	0	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.77	1	1	\$2.07
2696733924	99	26		\$3.99	2	1	\$21.27	16	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$25.26	18	6	\$13.89
2696733924	99	27		\$23.72	11	6	\$62.71	43	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$86.43	54	21	\$47.54
2696733924	99	28		\$3.99	2	1	\$15.96	8	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$19.95	10	5	\$10.97
Total:				\$127.09	142	27	\$136.51	88	33	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$268.04	233	61	\$147.42

Grand Total:				\$2,956.89	5937	465	\$8,862.94	18857	1328	\$362.52	504	26	\$239.72	222	20	\$0.00	0	0	\$0.00	0	0	\$12,422.07	25520	1839	\$6,832.14
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OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$2.05	\$1.13
Instant Pay - Pay Now		325		\$520.00
Instant Pay - Text2Connect		267		\$80.10
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$2.05	\$601.23

Total Revenue: \$12,424.12

Commission Due: \$7,433.37

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$268.04	233	61	\$147.42
Interlata	\$4.44	3	1	\$2.44
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$136.51	88	33	\$75.08
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$127.09	142	27	\$69.90
LEC Billed Collect	\$3,147.26	6,001	488	\$1,730.99
Interlata	\$143.58	201	10	\$78.97
International	\$0.00	0	0	\$0.00
Interstate	\$78.82	57	10	\$43.35
Intralata	\$1,257.42	2,101	224	\$691.58
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,667.44	3,642	244	\$917.09
Prepaid Collect	\$9,006.77	19,286	1,290	\$4,953.72
Interlata	\$214.50	300	15	\$117.97
International	\$0.00	0	0	\$0.00
Interstate	\$160.90	165	10	\$88.49
Intralata	\$7,469.01	16,668	1,071	\$4,107.95
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,162.36	2,153	194	\$639.30
Totals:	\$12,422.07	25,520	1,839	\$6,832.13

Securus Technologies, Inc.
Call Commission Report - March, 2012

RUN DATE: 4/13/2012 9:43:09 AM Process Date: 4/13/2012 11:28:02 AM
Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$4.21	3	1	\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.19	7	3	\$6.70
2696733924	99	2		\$0.00	0	0	\$50.68	69	10	\$0.00	0	0	\$16.22	12	2	\$0.00	0	0	\$0.00	0	0	\$66.90	81	12	\$36.80
2696733924	99	3		\$44.40	105	6	\$696.13	1244	119	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$740.53	1349	125	\$407.29
2696733924	99	4		\$24.76	48	4	\$229.14	622	26	\$16.04	23	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$269.94	693	31	\$148.47
2696733924	99	5		\$0.00	0	0	\$192.49	407	29	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$192.49	407	29	\$105.87
2696733924	99	6		\$63.41	143	9	\$98.07	236	13	\$0.00	0	0	\$46.62	52	2	\$0.00	0	0	\$0.00	0	0	\$208.10	431	24	\$114.46
2696733924	99	7		\$0.00	0	0	\$263.99	732	29	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$263.99	732	29	\$145.19
2696733924	99	8		\$24.10	45	4	\$227.29	662	23	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$251.39	707	27	\$138.26
2696733924	99	9		\$55.58	59	12	\$992.37	2526	123	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,047.95	2585	135	\$576.37
2696733924	99	10		\$0.00	0	0	\$306.23	569	51	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$306.23	569	51	\$168.43
2696733924	99	11		\$0.00	0	0	\$601.90	1090	102	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$601.90	1090	102	\$331.05
2696733924	99	12		\$5.31	8	1	\$220.36	453	34	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$225.67	461	35	\$124.12
2696733924	99	13		\$96.53	229	13	\$197.68	479	26	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$294.21	708	39	\$161.82
2696733924	99	14		\$0.00	0	0	\$58.10	135	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$58.10	135	8	\$31.96
2696733924	99	16		\$0.00	0	0	\$421.03	994	57	\$0.00	0	0	\$55.49	59	3	\$0.00	0	0	\$0.00	0	0	\$476.52	1053	60	\$262.09
2696733924	99	17		\$149.97	246	27	\$229.69	447	37	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$379.66	693	64	\$208.81
2696733924	99	18		\$36.20	100	4	\$252.54	567	36	\$0.00	0	0	\$58.28	58	4	\$0.00	0	0	\$0.00	0	0	\$347.02	725	44	\$190.86
2696733924	99	19		\$37.33	89	5	\$485.58	1239	60	\$0.00	0	0	\$37.50	40	2	\$0.00	0	0	\$0.00	0	0	\$560.41	1368	67	\$308.23
2696733924	99	20		\$0.00	0	0	\$127.48	289	18	\$0.00	0	0	\$79.31	81	5	\$0.00	0	0	\$0.00	0	0	\$206.79	370	23	\$113.73
2696733924	99	21		\$59.42	141	8	\$475.21	1208	59	\$0.00	0	0	\$35.22	37	2	\$0.00	0	0	\$0.00	0	0	\$569.85	1386	69	\$313.42
2696733924	99	22		\$0.00	0	0	\$7.95	20	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.95	20	1	\$4.37
2696733924	99	23		\$0.00	0	0	\$36.32	36	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$36.32	36	8	\$19.98
2696733924	99	24		\$8.20	5	2	\$5.75	10	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$13.95	15	3	\$7.67
2696733924	99	26		\$0.00	0	0	\$110.79	197	19	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$110.79	197	19	\$60.93
2696733924	99	27		\$0.00	0	0	\$93.60	135	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$93.60	135	18	\$51.48
2696733924	99	28		\$0.00	0	0	\$69.82	156	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$69.82	156	10	\$38.40
Total:				\$609.42	1221	96	\$6,458.17	14526	919	\$16.04	23	1	\$328.64	339	20	\$0.00	0	0	\$0.00	0	0	\$7,412.27	16109	1036	\$4,076.75

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$7.76	3	2	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.75	5	3	\$6.46
2696733924	99	3		\$3.99	2	1	\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.97	6	3	\$6.58
2696733924	99	4		\$0.00	0	0	\$13.07	11	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$13.07	11	3	\$7.19
2696733924	99	7		\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	9		\$61.15	165	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$61.15	165	7	\$33.63
2696733924	99	16		\$12.85	10	3	\$11.97	6	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$24.82	16	6	\$13.65
2696733924	99	18		\$3.99	2	1	\$8.42	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.41	8	3	\$6.83
2696733924	99	19		\$3.99	2	1	\$8.64	7	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.63	9	3	\$6.95
2696733924	99	23		\$0.00	0	0	\$7.76	3	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.76	3	2	\$4.27
2696733924	99	27		\$28.34	32	6	\$22.15	20	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$50.49	52	11	\$27.77
2696733924	99	28		\$16.40	10	4	\$20.61	13	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$37.01	23	9	\$20.36
Total:				\$142.46	228	26	\$104.59	72	25	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$247.05	300	51	\$135.88

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$26.77	41	5	\$138.97	196	27	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$165.74	237	32	\$91.16
2696733924	99	3		\$32.52	51	6	\$16.40	10	4	\$22.78	16	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$71.70	77	15	\$39.44
2696733924	99	4		\$219.49	562	27	\$50.56	133	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$270.05	695	33	\$148.53
2696733924	99	5		\$10.15	30	1	\$88.70	145	16	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$98.85	175	17	\$54.37
2696733924	99	6		\$0.00	0	0	\$19.23	39	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$19.23	39	3	\$10.58
2696733924	99	7		\$0.00	0	0	\$36.64	102	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$36.64	102	4	\$20.15
2696733924	99	8		\$0.00	0	0	\$0.00	0	0	\$30.34	43	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$30.34	43	2	\$16.69
2696733924	99	9		\$175.99	332	29	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$175.99	332	29	\$96.79
2696733924	99	10		\$167.64	407	22	\$25.45	35	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$193.09	442	27	\$106.20
2696733924	99	11		\$7.73	19	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.73	19	1	\$4.25
2696733924	99	12		\$0.00	0	0	\$26.11	38	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$26.11	38	5	\$14.36
2696733924	99	13		\$73.72	206	8	\$23.44	42	4	\$3.28	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$100.44	249	13	\$55.24
2696733924	99	14		\$0.00	0	0	\$5.09	7	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$5.09	7	1	\$2.80
2696733924	99	16		\$21.87	51	3	\$40.94	57	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$62.81	108	11	\$34.55
2696733924	99	17		\$34.44	92	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$34.44	92	4	\$18.94
2696733924	99	18		\$91.22	221	12	\$256.21	503	41	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$347.43	724	53	\$191.09
2696733924	99	19		\$61.81	168	7	\$271.20	555	42	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$333.01	723	49	\$183.16
2696733924	99	20		\$20.36	28	4	\$12.82	26	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$33.18	54	6	\$18.25
2696733924	99	21		\$80.22	171	12	\$50.24	67	10	\$8.30	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$138.76	243	24	\$76.32
2696733924	99	22		\$10.15	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.15	30	1	\$5.58
2696733924	99	23		\$94.08	234	12	\$29.19	52	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$123.27	286	17	\$67.80
2696733924	99	24		\$28.31	48	5	\$8.20	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$36.51	53	7	\$20.08
2696733924	99	25		\$0.00	0	0	\$10.15	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.15	30	1	\$5.58
2696733924	99	26		\$20.58	29	4	\$142.97	311	21	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$163.55	340	25	\$89.95
2696733924	99	27		\$42.92	66	8	\$131.99	132	29	\$14.10	15	2	\$18.25	10	3	\$0.00	0	0	\$0.00	0	0	\$207.26	223	42	\$113.99
2696733924	99	28		\$34.94	62	6	\$116.91	128	25	\$21.82	19	4	\$25.35	10	5	\$0.00	0	0	\$0.00	0	0	\$199.02	219	40	\$109.46
Total:				\$1,254.91	2848	177	\$1,501.41	2613	261	\$100.62	99	16	\$43.60	20	8	\$0.00	0	0	\$0.00	0	0	\$2,900.54	5580	462	\$1,595.30

Grand Total: \$2,006.79 4297 299 \$8,064.17 17211 1205 \$116.66 122 17 \$372.24 359 28 \$0.00 0 0 \$0.00 0 0 \$10,559.86 21989 1549 \$5,807.92

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$7.65	\$4.21
Instant Pay - Pay Now		278		\$444.80
Instant Pay - Text2Connect		297		\$89.10
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$7.65	\$538.11

Total Revenue: \$10,567.51

Commission Due: \$6,346.03

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$247.05	300	51	\$135.88
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$104.59	72	25	\$57.52
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$142.46	228	26	\$78.35
LEC Billed Collect	\$2,900.54	5,580	462	\$1,595.30
Interlata	\$100.62	99	16	\$55.34
International	\$0.00	0	0	\$0.00
Interstate	\$43.60	20	8	\$23.98
Intralata	\$1,501.41	2,613	261	\$825.78
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,254.91	2,848	177	\$690.20
Prepaid Collect	\$7,412.27	16,109	1,036	\$4,076.74
Interlata	\$16.04	23	1	\$8.82
International	\$0.00	0	0	\$0.00
Interstate	\$328.64	339	20	\$180.75
Intralata	\$6,458.17	14,526	919	\$3,551.99
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$609.42	1,221	96	\$335.18

Totals: \$10,559.86 21,989 1,549 \$5,807.91

Securus Technologies, Inc.
Call Commission Report - April, 2012

RUN DATE: 5/11/2012 8:40:44 AM Process Date: 5/14/2012 9:07:05 AM
 Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$29.88	39	6	\$54.67	71	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$84.55	110	17	\$46.50
2696733924	99	3		\$53.51	98	9	\$219.00	350	40	\$0.00	0	0	\$50.68	48	4	\$0.00	0	0	\$0.00	0	0	\$323.19	496	53	\$177.75
2696733924	99	4		\$0.00	0	0	\$377.24	1037	42	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$377.24	1037	42	\$207.48
2696733924	99	5		\$0.00	0	0	\$465.99	1037	67	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$465.99	1037	67	\$256.29
2696733924	99	6		\$83.11	168	13	\$296.20	830	32	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$379.31	998	45	\$208.62
2696733924	99	7		\$193.81	413	29	\$375.97	886	51	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$569.78	1299	80	\$313.38
2696733924	99	8		\$0.00	0	0	\$11.28	19	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.28	19	2	\$6.20
2696733924	99	9		\$0.00	0	0	\$470.47	1251	55	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$470.47	1251	55	\$258.76
2696733924	99	10		\$0.00	0	0	\$260.78	669	32	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$260.78	669	32	\$143.43
2696733924	99	11		\$0.00	0	0	\$426.89	827	69	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$426.89	827	69	\$234.79
2696733924	99	12		\$0.00	0	0	\$124.27	226	21	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$124.27	226	21	\$68.35
2696733924	99	13		\$63.35	175	7	\$403.35	720	69	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$466.70	895	76	\$256.69
2696733924	99	14		\$176.82	481	20	\$101.87	221	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$278.69	702	35	\$153.28
2696733924	99	15		\$0.00	0	0	\$12.38	24	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.38	24	2	\$6.81
2696733924	99	16		\$0.00	0	0	\$147.75	365	19	\$0.00	0	0	\$35.22	37	2	\$0.00	0	0	\$0.00	0	0	\$182.97	402	21	\$100.63
2696733924	99	17		\$127.60	225	22	\$273.84	567	42	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$401.44	792	64	\$220.79
2696733924	99	19		\$148.38	384	18	\$1,024.20	2590	128	\$15.46	22	1	\$114.02	122	6	\$0.00	0	0	\$0.00	0	0	\$1,302.06	3118	153	\$716.13
2696733924	99	20		\$0.00	0	0	\$138.26	338	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$138.26	338	18	\$76.04
2696733924	99	21		\$0.00	0	0	\$86.10	230	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$86.10	230	10	\$47.36
2696733924	99	22		\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.43	4	1	\$2.44
2696733924	99	23		\$24.13	29	5	\$17.91	33	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$42.04	62	8	\$23.12
2696733924	99	26		\$0.00	0	0	\$284.28	679	38	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$284.28	679	38	\$156.35
2696733924	99	27		\$5.53	9	1	\$103.81	133	21	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$109.34	142	22	\$60.14
2696733924	99	28		\$27.84	62	4	\$190.48	414	28	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$218.32	476	32	\$120.08
Total:				\$938.39	2087	135	\$5,866.99	13517	815	\$15.46	22	1	\$199.92	207	12	\$0.00	0	0	\$0.00	0	0	\$7,020.76	15833	963	\$3,861.42

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$19.29	7	5	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$23.28	9	6	\$12.80
2696733924	99	3		\$3.99	2	1	\$8.20	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.19	7	3	\$6.70
2696733924	99	5		\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	99	7		\$21.43	49	3	\$41.44	27	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$62.87	76	13	\$34.58
2696733924	99	8		\$0.00	0	0	\$8.20	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.20	5	2	\$4.51
2696733924	99	9		\$85.40	130	16	\$23.50	10	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$108.90	140	22	\$59.90
2696733924	99	10		\$0.00	0	0	\$8.42	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.42	6	2	\$4.63
2696733924	99	11		\$8.42	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.42	6	2	\$4.63
2696733924	99	16		\$27.24	27	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$27.24	27	6	\$14.98
2696733924	99	19		\$15.74	7	4	\$50.96	38	12	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$71.14	48	17	\$39.13
2696733924	99	26		\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.77	1	1	\$2.07
2696733924	99	27		\$35.69	17	9	\$46.53	34	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$82.22	51	20	\$45.22
2696733924	99	28		\$3.99	2	1	\$8.42	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.41	8	3	\$6.83
Total:				\$229.17	251	49	\$199.66	133	48	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$433.27	387	98	\$238.30

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$189.18	279	36	\$99.76	163	18	\$0.00	0	0	\$11.15	10	1	\$0.00	0	0	\$0.00	0	0	\$300.09	452	55	\$165.05
2696733924	99	3		\$42.17	111	5	\$81.66	113	16	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$127.69	226	22	\$70.23
2696733924	99	4		\$346.51	978	37	\$98.85	175	17	\$38.46	57	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$483.82	1210	56	\$266.10
2696733924	99	5		\$27.02	26	6	\$39.81	68	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$66.83	94	13	\$36.76
2696733924	99	6		\$11.94	22	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.94	22	2	\$6.57
2696733924	99	7		\$76.29	137	13	\$19.92	26	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$96.21	163	17	\$52.92
2696733924	99	8		\$0.00	0	0	\$9.71	28	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.71	28	1	\$5.34
2696733924	99	9		\$127.16	223	22	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$127.16	223	22	\$69.94
2696733924	99	10		\$4.87	6	1	\$14.39	17	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$19.26	23	4	\$10.59
2696733924	99	11		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	99	12		\$0.00	0	0	\$53.79	67	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$53.79	67	11	\$29.58
2696733924	99	14		\$7.76	3	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.76	3	2	\$4.27
2696733924	99	15		\$21.49	17	5	\$25.20	50	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$46.69	67	9	\$25.68
2696733924	99	16		\$4.87	6	1	\$253.82	476	42	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$258.69	482	43	\$142.28
2696733924	99	19		\$23.69	27	5	\$188.15	355	31	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$211.84	382	36	\$116.51
2696733924	99	20		\$4.65	5	1	\$0.00	0	0	\$3.28	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.93	6	2	\$4.36
2696733924	99	21		\$4.21	3	1	\$0.00	0	0	\$6.18	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.39	9	2	\$5.71
2696733924	99	23		\$99.89	212	15	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$103.88	214	16	\$57.13
2696733924	99	25		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	26		\$4.65	5	1	\$149.75	245	27	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$154.40	250	28	\$84.92
2696733924	99	27		\$70.22	61	16	\$83.67	106	17	\$18.74	23	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$172.63	190	35	\$94.95
2696733924	99	28		\$111.47	71	27	\$56.49	47	13	\$5.60	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$173.56	123	41	\$95.46

Total: \$1,178.04 2192 196 \$1,187.16 1943 214 \$76.12 94 8 \$11.15 10 1 \$0.00 0 0 \$0.00 0 0 \$2,452.47 4239 419 \$1,348.86

Grand Total: \$2,345.60 4530 380 \$7,253.81 15593 1077 \$96.02 119 10 \$211.07 217 13 \$0.00 0 0 \$0.00 0 0 \$9,906.50 20459 1480 \$5,448.58

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$4.25	\$2.34
Instant Pay - Pay Now		206		\$329.60
Instant Pay - Text2Connect		188		\$56.40
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00

Total: \$4.25 \$388.34

Total Revenue: \$9,910.75

Commission Due: \$5,836.91

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$433.27	387	98	\$238.30
Interlata	\$4.44	3	1	\$2.44
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$199.66	133	48	\$109.81
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$229.17	251	49	\$126.04
LEC Billed Collect	\$2,452.47	4,239	419	\$1,348.86
Interlata	\$76.12	94	8	\$41.87
International	\$0.00	0	0	\$0.00
Interstate	\$11.15	10	1	\$6.13
Intralata	\$1,187.16	1,943	214	\$652.94
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,178.04	2,192	196	\$647.92
Prepaid Collect	\$7,020.76	15,833	963	\$3,861.41
Interlata	\$15.46	22	1	\$8.50
International	\$0.00	0	0	\$0.00
Interstate	\$199.92	207	12	\$109.95
Intralata	\$5,866.99	13,517	815	\$3,226.84
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$938.39	2,087	135	\$516.11

Totals: \$9,906.50 20,459 1,480 \$5,448.57

Securus Technologies, Inc.
Call Commission Report - May, 2012

RUN DATE: 6/19/2012 2:05:58 PM
Site: ALLEGAN COUNTY - MI

Process Date: 6/20/2012 8:52:18 AM
Contract ID: I-002921
Site ID: 06334

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$15.96	8	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$15.96	8	4	\$8.78
2696733924	99	3		\$0.00	0	0	\$7.54	2	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.54	2	2	\$4.15
2696733924	99	6		\$0.00	0	0	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.77	1	1	\$2.07
2696733924	99	7		\$37.33	89	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$37.33	89	5	\$20.53
2696733924	99	8		\$0.00	0	0	\$5.31	8	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$5.31	8	1	\$2.92
2696733924	99	9		\$0.00	0	0	\$0.00	0	0	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.86	2	1	\$2.12
2696733924	99	12		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	99	13		\$3.99	2	1	\$0.00	0	0	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.43	5	2	\$4.64
2696733924	99	16		\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	18		\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.77	1	1	\$2.07
2696733924	99	19		\$15.30	5	4	\$20.39	12	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$35.69	17	9	\$19.63
2696733924	99	24		\$0.00	0	0	\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.98	4	2	\$4.39
2696733924	99	26		\$3.99	2	1	\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.42	6	2	\$4.63
2696733924	99	27		\$19.95	10	5	\$53.19	32	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$73.14	42	18	\$40.23
2696733924	99	28		\$12.63	9	3	\$38.99	32	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$51.62	41	12	\$28.39
Total:				\$116.91	128	25	\$145.81	98	35	\$8.30	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$271.02	231	62	\$149.06

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$54.70	55	12	\$42.48	64	8	\$0.00	0	0	\$25.09	19	3	\$0.00	0	0	\$0.00	0	0	\$122.27	138	23	\$67.25
2696733924	99	3		\$57.69	117	9	\$35.19	47	7	\$5.60	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$98.48	169	17	\$54.16
2696733924	99	4		\$86.82	201	12	\$192.73	279	37	\$17.20	25	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$296.75	505	50	\$163.21
2696733924	99	5		\$0.00	0	0	\$56.84	97	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$56.84	97	10	\$31.26
2696733924	99	6		\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.15	10	1	\$0.00	0	0	\$0.00	0	0	\$11.15	10	1	\$6.13
2696733924	99	7		\$128.35	180	25	\$21.21	48	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$149.56	228	28	\$82.26
2696733924	99	8		\$195.83	519	23	\$36.04	67	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$231.87	586	29	\$127.53
2696733924	99	9		\$9.93	29	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.93	29	1	\$5.46
2696733924	99	10		\$0.00	0	0	\$8.64	7	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.64	7	2	\$4.75
2696733924	99	11		\$38.30	45	8	\$125.25	295	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$163.55	340	25	\$89.95
2696733924	99	12		\$0.00	0	0	\$5.09	7	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$5.09	7	1	\$2.80
2696733924	99	14		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	15		\$42.04	62	8	\$5.31	8	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$47.35	70	9	\$26.04
2696733924	99	16		\$9.30	10	2	\$205.37	401	33	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$214.67	411	35	\$118.07
2696733924	99	18		\$24.57	31	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$24.57	31	5	\$13.51
2696733924	99	19		\$55.05	105	9	\$111.26	183	20	\$0.00	0	0	\$8.87	7	1	\$0.00	0	0	\$0.00	0	0	\$175.18	295	30	\$96.35
2696733924	99	20		\$11.97	6	3	\$12.82	26	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$24.79	32	5	\$13.63
2696733924	99	21		\$12.41	8	3	\$10.18	14	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$22.59	22	5	\$12.42
2696733924	99	23		\$83.49	202	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$83.49	202	11	\$45.92
2696733924	99	24		\$13.48	29	2	\$30.45	90	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$43.93	119	5	\$24.16
2696733924	99	25		\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	26		\$0.00	0	0	\$222.30	365	40	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$222.30	365	40	\$122.27
2696733924	99	27		\$120.53	209	21	\$106.54	97	24	\$0.00	0	0	\$8.11	6	1	\$0.00	0	0	\$0.00	0	0	\$235.18	312	46	\$129.35
2696733924	99	28		\$125.96	153	26	\$79.93	89	17	\$11.40	15	1	\$6.59	4	1	\$0.00	0	0	\$0.00	0	0	\$223.88	261	45	\$123.13
Total:				\$1,074.41	1963	181	\$1,311.62	2186	234	\$34.20	45	3	\$59.81	46	7	\$0.00	0	0	\$0.00	0	0	\$2,480.04	4240	425	\$1,364.02

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$56.02	61	12	\$104.03	134	21	\$20.10	30	1	\$15.71	16	1	\$0.00	0	0	\$0.00	0	0	\$195.86	241	35	\$107.72
2696733924	99	3		\$93.88	104	20	\$406.12	781	66	\$0.00	0	0	\$39.53	38	3	\$0.00	0	0	\$0.00	0	0	\$539.53	923	89	\$296.74
2696733924	99	4		\$0.00	0	0	\$228.10	585	28	\$0.00	0	0	\$71.97	62	7	\$0.00	0	0	\$0.00	0	0	\$300.07	647	35	\$165.04
2696733924	99	5		\$0.00	0	0	\$33.59	72	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$33.59	72	5	\$18.47
2696733924	99	6		\$72.55	120	13	\$458.03	1259	51	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$530.58	1379	64	\$291.82
2696733924	99	7		\$252.16	533	38	\$565.17	1391	73	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$817.33	1924	111	\$449.53
2696733924	99	8		\$0.00	0	0	\$41.51	108	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$41.51	108	5	\$22.83
2696733924	99	9		\$0.00	0	0	\$431.47	1106	53	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$431.47	1106	53	\$237.31
2696733924	99	10		\$0.00	0	0	\$89.21	228	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$89.21	228	11	\$49.07
2696733924	99	11		\$0.00	0	0	\$298.70	680	42	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$298.70	680	42	\$164.29
2696733924	99	12		\$0.00	0	0	\$36.07	51	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$36.07	51	7	\$19.84
2696733924	99	13		\$0.00	0	0	\$100.39	182	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$100.39	182	17	\$55.21
2696733924	99	14		\$231.56	633	26	\$111.14	247	16	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$342.70	880	42	\$188.49
2696733924	99	15		\$23.41	58	3	\$407.50	755	68	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$430.91	813	71	\$237.00
2696733924	99	16		\$13.51	13	3	\$410.28	929	58	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$423.79	942	61	\$233.08
2696733924	99	17		\$9.74	12	2	\$613.12	1141	102	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$622.86	1153	104	\$342.57
2696733924	99	18		\$47.76	88	8	\$54.55	135	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$102.31	223	15	\$56.27
2696733924	99	19		\$94.96	238	12	\$846.59	2057	111	\$465.26	602	43	\$14.95	15	1	\$0.00	0	0	\$0.00	0	0	\$1,421.76	2912	167	\$781.97
2696733924	99	20		\$0.00	0	0	\$94.45	155	17	\$0.00	0	0	\$19.51	21	1	\$0.00	0	0	\$0.00	0	0	\$113.96	176	18	\$62.68
2696733924	99	21		\$0.00	0	0	\$323.91	843	39	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$323.91	843	39	\$178.15
2696733924	99	22		\$4.87	6	1	\$10.15	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$15.02	36	2	\$8.26
2696733924	99	23		\$0.00	0	0	\$78.21	178	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$78.21	178	11	\$43.02
2696733924	99	24		\$0.00	0	0	\$30.51	58	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$30.51	58	5	\$16.78
2696733924	99	26		\$0.00	0	0	\$122.39	282	17	\$0.00	0	0	\$7.35	5	1	\$0.00	0	0	\$0.00	0	0	\$129.74	287	18	\$71.36
2696733924	99	27		\$25.04	17	6	\$28.53	49	5	\$0.00	0	0	\$10.90	5	2	\$0.00	0	0	\$0.00	0	0	\$64.47	71	13	\$35.46
2696733924	99	28		\$21.27	16	5	\$91.75	175	15	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$117.46	194	21	\$64.60

Total: \$946.73 1899 149 \$6,015.47 13611 851 \$489.80 635 45 \$179.92 162 16 \$0.00 0 0 \$0.00 0 0 \$7,631.92 16307 1061 \$4,197.56

Grand Total: \$2,138.05 3990 355 \$7,472.90 15895 1120 \$532.30 685 50 \$239.73 208 23 \$0.00 0 0 \$0.00 0 0 \$10,382.98 20778 1548 \$5,710.64

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$7.65	\$4.21
Instant Pay - Pay Now		198		\$316.80
Instant Pay - Text2Connect		258		\$77.40
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00

Total: \$7.65 \$398.41

Total Revenue: **\$10,390.63**

Commission Due: **\$6,109.05**

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$271.02	231	62	\$149.06
Interlata	\$8.30	5	2	\$4.56
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$145.81	98	35	\$80.20
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$116.91	128	25	\$64.30
LEC Billed Collect	\$2,480.04	4,240	425	\$1,364.02
Interlata	\$34.20	45	3	\$18.81
International	\$0.00	0	0	\$0.00
Interstate	\$59.81	46	7	\$32.89
Intralata	\$1,311.62	2,186	234	\$721.39
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,074.41	1,963	181	\$590.92
Prepaid Collect	\$7,631.92	16,307	1,061	\$4,197.54
Interlata	\$489.80	635	45	\$269.39
International	\$0.00	0	0	\$0.00
Interstate	\$179.92	162	16	\$98.95
Intralata	\$6,015.47	13,611	851	\$3,308.51
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$946.73	1,899	149	\$520.70

Totals: \$10,382.98 20,778 1,548 \$5,710.62

Securus Technologies, Inc.
Call Commission Report - June, 2012

RUN DATE: 7/16/2012 10:40:41 AM Process Date: 7/17/2012 7:52:13 AM
 Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$0.00	0	0	\$37.74	107	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$37.74	107	4	\$20.76
2696733924	99	2		\$17.47	31	3	\$27.68	29	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$45.15	60	9	\$24.83
2696733924	99	3		\$62.37	106	11	\$115.38	234	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$177.75	340	29	\$97.76
2696733924	99	4		\$81.13	159	13	\$15.68	39	2	\$0.00	0	0	\$27.88	18	4	\$0.00	0	0	\$0.00	0	0	\$124.69	216	19	\$68.58
2696733924	99	5		\$0.00	0	0	\$13.48	29	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$13.48	29	2	\$7.41
2696733924	99	6		\$25.20	50	4	\$16.15	25	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$41.35	75	7	\$22.74
2696733924	99	7		\$0.00	0	0	\$208.70	400	34	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$208.70	400	34	\$114.79
2696733924	99	8		\$120.72	226	20	\$93.29	182	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$214.01	408	35	\$117.71
2696733924	99	9		\$0.00	0	0	\$431.07	1201	47	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$431.07	1201	47	\$237.09
2696733924	99	10		\$0.00	0	0	\$160.79	392	21	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$160.79	392	21	\$88.43
2696733924	99	11		\$0.00	0	0	\$355.61	858	47	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$355.61	858	47	\$195.59
2696733924	99	13		\$0.00	0	0	\$283.83	564	45	\$0.00	0	0	\$9.63	8	1	\$0.00	0	0	\$0.00	0	0	\$293.46	572	46	\$161.40
2696733924	99	14		\$0.00	0	0	\$514.47	1096	77	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$514.47	1096	77	\$282.96
2696733924	99	15		\$40.60	120	4	\$45.81	63	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$86.41	183	13	\$47.53
2696733924	99	16		\$48.64	92	8	\$570.67	1416	73	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$619.31	1508	81	\$340.62
2696733924	99	17		\$17.25	30	3	\$156.70	325	24	\$0.00	0	0	\$51.69	54	3	\$0.00	0	0	\$0.00	0	0	\$225.64	409	30	\$124.10
2696733924	99	18		\$22.78	39	4	\$219.16	383	38	\$54.48	66	6	\$59.29	64	3	\$0.00	0	0	\$0.00	0	0	\$355.71	552	51	\$195.64
2696733924	99	19		\$12.19	7	3	\$259.76	503	42	\$21.06	27	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$293.01	537	47	\$161.16
2696733924	99	20		\$50.43	84	9	\$197.80	415	30	\$9.08	11	1	\$13.43	13	1	\$0.00	0	0	\$0.00	0	0	\$270.74	523	41	\$148.91
2696733924	99	21		\$243.73	414	43	\$381.34	862	54	\$13.14	18	1	\$55.24	54	4	\$0.00	0	0	\$0.00	0	0	\$693.45	1348	102	\$381.40
2696733924	99	23		\$10.15	30	1	\$70.57	111	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$80.72	141	14	\$44.40
2696733924	99	24		\$6.63	14	1	\$23.25	25	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$29.88	39	6	\$16.43
2696733924	99	26		\$0.00	0	0	\$109.57	256	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$109.57	256	15	\$60.26
2696733924	99	27		\$3.99	2	1	\$138.63	259	23	\$0.00	0	0	\$18.25	10	3	\$0.00	0	0	\$0.00	0	0	\$160.87	271	27	\$88.48
2696733924	99	28		\$25.48	19	6	\$125.49	167	25	\$0.00	0	0	\$106.71	61	17	\$0.00	0	0	\$0.00	0	0	\$257.68	247	48	\$141.72
Total:				\$788.76	1423	134	\$4,572.62	9941	672	\$97.76	122	10	\$342.12	282	36	\$0.00	0	0	\$0.00	0	0	\$5,801.26	11768	852	\$3,190.69

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$0.00	0	0	\$11.97	6	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.97	6	3	\$6.58
2696733924	99	3		\$0.00	0	0	\$16.18	9	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$16.18	9	4	\$8.90
2696733924	99	7		\$73.62	141	12	\$8.42	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$82.04	147	14	\$45.12
2696733924	99	9		\$8.20	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.20	5	2	\$4.51
2696733924	99	16		\$3.77	1	1	\$11.97	6	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$15.74	7	4	\$8.66
2696733924	99	18		\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	19		\$7.76	3	2	\$20.17	11	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$27.93	14	7	\$15.36
2696733924	99	20		\$0.00	0	0	\$11.28	19	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.28	19	2	\$6.20
2696733924	99	24		\$4.43	4	1	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.64	7	2	\$4.75
2696733924	99	26		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	27		\$33.46	23	8	\$54.73	39	13	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$92.63	65	22	\$50.95
2696733924	99	28		\$44.11	23	11	\$4.65	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$48.76	28	12	\$26.82
Total:				\$179.34	202	38	\$147.57	106	35	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$331.35	311	74	\$182.24

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$8.20	5	2	\$158.54	172	34	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$166.74	177	36	\$91.71
2696733924	99	3		\$67.37	161	9	\$29.44	37	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$96.81	198	15	\$53.25
2696733924	99	4		\$42.45	80	7	\$73.96	78	16	\$40.58	56	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$156.99	214	26	\$86.34
2696733924	99	5		\$0.00	0	0	\$56.59	112	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$56.59	112	9	\$31.12
2696733924	99	6		\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$27.12	17	4	\$0.00	0	0	\$0.00	0	0	\$27.12	17	4	\$14.92
2696733924	99	7		\$95.46	208	14	\$26.30	55	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$121.76	263	18	\$66.97
2696733924	99	8		\$92.32	226	12	\$27.21	43	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$119.53	269	17	\$65.74
2696733924	99	9		\$18.82	21	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$18.82	21	4	\$10.35
2696733924	99	10		\$94.61	188	15	\$10.40	15	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$105.01	203	17	\$57.76
2696733924	99	11		\$0.00	0	0	\$17.03	29	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$17.03	29	3	\$9.37
2696733924	99	12		\$72.27	151	11	\$40.06	53	8	\$0.00	0	0	\$53.48	33	8	\$0.00	0	0	\$0.00	0	0	\$165.81	237	27	\$91.20
2696733924	99	15		\$31.64	47	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$31.64	47	6	\$17.40
2696733924	99	16		\$69.47	106	13	\$70.32	126	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$139.79	232	25	\$76.88
2696733924	99	17		\$49.90	130	6	\$22.37	21	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$72.27	151	11	\$39.75
2696733924	99	18		\$118.90	250	18	\$30.26	73	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$149.16	323	22	\$82.04
2696733924	99	19		\$227.92	326	44	\$51.15	55	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$279.07	381	55	\$153.49
2696733924	99	20		\$49.58	64	10	\$18.57	36	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$68.15	100	13	\$37.48
2696733924	99	21		\$264.39	637	35	\$5.97	11	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$270.36	648	36	\$148.70
2696733924	99	22		\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	23		\$150.26	328	22	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$150.26	328	22	\$82.64
2696733924	99	24		\$0.00	0	0	\$41.44	27	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$41.44	27	10	\$22.79
2696733924	99	25		\$0.00	0	0	\$14.39	17	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$14.39	17	3	\$7.91
2696733924	99	26		\$42.48	64	8	\$51.97	91	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$94.45	155	17	\$51.95
2696733924	99	27		\$76.57	106	15	\$59.54	77	12	\$5.60	5	1	\$24.08	13	4	\$0.00	0	0	\$0.00	0	0	\$165.79	201	32	\$91.18
2696733924	99	28		\$188.51	163	43	\$156.72	196	32	\$0.00	0	0	\$67.17	37	11	\$0.00	0	0	\$0.00	0	0	\$412.40	396	86	\$226.82
Total:				\$1,765.11	3263	295	\$962.23	1324	189	\$46.18	61	4	\$171.85	100	27	\$0.00	0	0	\$0.00	0	0	\$2,945.37	4748	515	\$1,619.95

Grand Total:				\$2,733.21	4888	467	\$5,682.42	11371	896	\$148.38	186	15	\$513.97	382	63	\$0.00	0	0	\$0.00	0	0	\$9,077.98	16827	1441	\$4,992.89
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OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$4.00	\$2.20
Instant Pay - Pay Now		248		\$396.80
Instant Pay - Text2Connect		293		\$87.90
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$4.00	\$486.90

Total Revenue: \$9,081.98**Commission Due: \$5,479.79****TRAFFIC BREAKDOWN**

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$331.35	311	74	\$182.24
Interlata	\$4.44	3	1	\$2.44
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$147.57	106	35	\$81.16
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$179.34	202	38	\$98.64
LEC Billed Collect	\$2,945.37	4,748	515	\$1,619.95
Interlata	\$46.18	61	4	\$25.40
International	\$0.00	0	0	\$0.00
Interstate	\$171.85	100	27	\$94.52
Intralata	\$962.23	1,324	189	\$529.23
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,765.11	3,263	295	\$970.81
Prepaid Collect	\$5,801.26	11,768	852	\$3,190.69
Interlata	\$97.76	122	10	\$53.77
International	\$0.00	0	0	\$0.00
Interstate	\$342.12	282	36	\$188.16
Intralata	\$4,572.62	9,941	672	\$2,514.94
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$788.76	1,423	134	\$433.82

Totals: \$9,077.98 16,827 1,441 \$4,992.88

Securus Technologies, Inc.
Call Commission Report - July, 2011

RUN DATE: 8/17/2011 9:41:12 AM Process Date: 8/24/2011 9:19:14 AM
 Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$0.00	0	0	\$68.75	135	11	\$20.10	30	1	\$10.39	9	1	\$0.00	0	0			0	\$99.24	174	13	\$54.58
2696733924	99	3		\$0.00	0	0	\$172.22	331	28	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$172.22	331	28	\$94.72
2696733924	99	4		\$0.00	0	0	\$33.43	39	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$33.43	39	7	\$18.39
2696733924	99	5		\$0.00	0	0	\$274.85	620	39	\$0.00	0	0	\$127.46	121	10	\$0.00	0	0			0	\$402.31	741	49	\$221.27
2696733924	99	6		\$0.00	0	0	\$75.41	133	13	\$0.00	0	0	\$58.53	63	3	\$0.00	0	0			0	\$133.94	196	16	\$73.67
2696733924	99	7		\$0.00	0	0	\$231.67	456	37	\$0.00	0	0	\$24.07	27	1	\$0.00	0	0			0	\$255.74	483	38	\$140.66
2696733924	99	8		\$0.00	0	0	\$20.30	60	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$20.30	60	2	\$11.17
2696733924	99	9		\$0.00	0	0	\$358.16	918	44	\$0.00	0	0	\$307.85	335	15	\$0.00	0	0			0	\$666.01	1253	59	\$366.31
2696733924	99	10		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$4.31	1	1	\$0.00	0	0			0	\$8.52	4	2	\$4.69
2696733924	99	11		\$0.00	0	0	\$89.08	179	14	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$89.08	179	14	\$48.99
2696733924	99	12		\$0.00	0	0	\$53.35	65	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$53.35	65	11	\$29.34
2696733924	99	13		\$0.00	0	0	\$418.45	950	59	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$418.45	950	59	\$230.15
2696733924	99	14		\$324.69	427	65	\$472.82	1181	60	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$797.51	1608	125	\$438.63
2696733924	99	15		\$0.00	0	0	\$70.42	191	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$70.42	191	8	\$38.73
2696733924	99	16		\$0.00	0	0	\$333.38	644	54	\$49.26	57	6	\$0.00	0	0	\$0.00	0	0			0	\$382.64	701	60	\$210.45
2696733924	99	17		\$0.00	0	0	\$5.31	8	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$5.31	8	1	\$2.92
2696733924	99	18		\$0.00	0	0	\$425.58	934	62	\$0.00	0	0	\$63.10	55	6	\$0.00	0	0			0	\$488.68	989	68	\$268.77
2696733924	99	19		\$0.00	0	0	\$512.11	1053	79	\$0.00	0	0	\$14.95	15	1	\$0.00	0	0			0	\$527.06	1068	80	\$289.88
2696733924	99	20		\$0.00	0	0	\$187.15	415	27	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$187.15	415	27	\$102.93
2696733924	99	21		\$0.00	0	0	\$10.15	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$10.15	30	1	\$5.58
2696733924	99	23		\$0.00	0	0	\$22.97	56	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$22.97	56	3	\$12.63
2696733924	99	24		\$0.00	0	0	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$3.77	1	1	\$2.07
2696733924	99	25		\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$4.43	4	1	\$2.44
2696733924	99	26		\$96.30	115	20	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$96.30	115	20	\$52.97
2696733924	99	27		\$0.00	0	0	\$44.05	55	9	\$0.00	0	0	\$10.14	4	2	\$0.00	0	0			0	\$54.19	59	11	\$29.80
2696733924	99	28		\$0.00	0	0	\$80.18	74	18	\$0.00	0	0	\$23.83	8	5	\$0.00	0	0			0	\$104.01	82	23	\$57.21
Total:				\$425.42	546	86	\$3,967.77	8531	589	\$69.36	87	7	\$644.63	638	45	\$0.00	0	0			0	\$5,107.18	9802	727	\$2,808.95

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$45.53	94	7	\$101.46	203	16	\$0.00	0	0	\$51.95	45	5	\$0.00	0	0				\$198.94	342	28	\$109.42
2696733924	99	3		\$29.41	53	5	\$53.35	65	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$82.76	118	16	\$45.52
2696733924	99	4		\$71.86	133	12	\$65.45	120	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$137.31	253	23	\$75.52
2696733924	99	5		\$0.00	0	0	\$113.50	290	14	\$0.00	0	0	\$10.39	9	1	\$0.00	0	0				\$123.89	299	15	\$68.14
2696733924	99	6		\$9.93	29	1	\$0.00	0	0	\$0.00	0	0	\$66.15	45	9	\$0.00	0	0				\$76.08	74	10	\$41.84
2696733924	99	7		\$200.75	380	33	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$200.75	380	33	\$110.41
2696733924	99	8		\$4.65	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$4.65	5	1	\$2.56
2696733924	99	9		\$30.35	25	7	\$164.37	376	23	\$0.00	0	0	\$142.41	136	11	\$0.00	0	0				\$337.13	537	41	\$185.42
2696733924	99	11		\$0.00	0	0	\$9.74	12	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$9.74	12	2	\$5.36
2696733924	99	12		\$35.10	95	4	\$42.86	98	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$77.96	193	10	\$42.88
2696733924	99	13		\$92.07	241	11	\$23.22	41	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$115.29	282	15	\$63.41
2696733924	99	14		\$3.77	1	1	\$13.92	31	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$17.69	32	3	\$9.73
2696733924	99	15		\$0.00	0	0	\$30.45	90	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$30.45	90	3	\$16.75
2696733924	99	16		\$195.00	370	32	\$16.15	25	3	\$0.00	0	0	\$29.90	30	2	\$0.00	0	0				\$241.05	425	37	\$132.58
2696733924	99	17		\$0.00	0	0	\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$4.43	4	1	\$2.44
2696733924	99	18		\$13.07	11	3	\$84.08	124	16	\$0.00	0	0	\$88.70	70	10	\$0.00	0	0				\$185.85	205	29	\$102.22
2696733924	99	19		\$31.20	45	6	\$45.72	111	6	\$0.00	0	0	\$16.98	13	2	\$0.00	0	0				\$93.90	169	14	\$51.65
2696733924	99	20		\$92.44	162	16	\$59.70	110	10	\$3.28	1	1	\$65.63	63	5	\$0.00	0	0				\$221.05	336	32	\$121.58
2696733924	99	21		\$0.00	0	0	\$55.84	157	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$55.84	157	6	\$30.71
2696733924	99	23		\$0.00	0	0	\$26.49	72	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$26.49	72	3	\$14.57
2696733924	99	24		\$50.96	38	12	\$13.48	29	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$64.44	67	14	\$35.44
2696733924	99	26		\$24.60	15	6	\$62.02	56	14	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$86.62	71	20	\$47.64
2696733924	99	27		\$42.29	47	9	\$83.70	90	18	\$0.00	0	0	\$43.08	38	4	\$0.00	0	0				\$169.07	175	31	\$92.99
2696733924	99	28		\$30.54	42	6	\$74.15	95	15	\$0.00	0	0	\$18.25	10	3	\$0.00	0	0				\$122.94	147	24	\$67.62
Total:				\$1,003.52	1786	172	\$1,144.08	2199	186	\$3.28	1	1	\$533.44	459	52	\$0.00	0	0				\$2,684.32	4445	411	\$1,476.38

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local	Local	Local	Intralata	Intra lata	Intra-lata	Interlata	Inter lata	Inter-lata	Interstate	Inter	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
2696733924	99	2		\$11.53	4	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$11.53	4	3	\$6.34
2696733924	99	6		\$20.39	12	5	\$8.42	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$28.81	18	7	\$15.85
2696733924	99	11		\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$4.21	3	1	\$2.32
2696733924	99	16		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$3.99	2	1	\$2.19
2696733924	99	17		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$4.21	3	1	\$2.32
2696733924	99	18		\$8.20	5	2	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$12.19	7	3	\$6.70
2696733924	99	19		\$4.21	3	1	\$11.75	5	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$15.96	8	4	\$8.78
2696733924	99	22		\$8.42	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$8.42	6	2	\$4.63
2696733924	99	26		\$15.74	7	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$15.74	7	4	\$8.66
2696733924	99	27		\$31.04	12	8	\$17.50	15	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$48.54	27	12	\$26.70
2696733924	99	28		\$12.19	7	3	\$30.13	24	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$42.32	31	10	\$23.28
Total:				\$115.93	59	29	\$79.99	57	19	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$195.92	116	48	\$107.76

Grand Total: \$1,544.87 2391 287 \$5,191.84 10787 794 \$72.64 88 8 \$1,178.07 1097 97 \$0.00 0 0 \$7,987.42 14363 1186 \$4,393.08

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$25.00	\$13.75
Instant Pay - Pay Now		232		\$371.20
Instant Pay - Text2Connect		281		\$84.30
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$25.00	\$469.25

Total Revenue: \$8,012.42

Commission Due: \$4,862.33

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$195.92	116	48	\$107.76
Interlata	\$0.00	0	0	\$0.00
International			0	
Interstate	\$0.00	0	0	\$0.00
Intralata	\$79.99	57	19	\$43.99
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$115.93	59	29	\$63.76
LEC Billed Collect	\$2,684.32	4,445	411	\$1,476.37
Interlata	\$3.28	1	1	\$1.80
International			0	
Interstate	\$533.44	459	52	\$293.39
Intralata	\$1,144.08	2,199	186	\$629.24
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,003.52	1,786	172	\$551.94
Prepaid Collect	\$5,107.18	9,802	727	\$2,808.94
Interlata	\$69.36	87	7	\$38.15
International			0	
Interstate	\$644.63	638	45	\$354.55
Intralata	\$3,967.77	8,531	589	\$2,182.27
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$425.42	546	86	\$233.98

Totals: \$7,987.42 14,363 1,186 \$4,393.07

Securus Technologies, Inc.
Call Commission Report - August, 2011

RUN DATE: 9/12/2011 3:00:49 PM

Process Date: 9/13/2011 7:52:28 AM

Site: ALLEGAN COUNTY - MI

Contract ID: I-002921

Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$0.00	0	0	\$152.07	191	31	\$28.38	21	6	\$8.87	7	1	\$0.00	0	0				\$189.32	219	38	\$104.13
2696733924	99	3		\$0.00	0	0	\$59.98	79	12	\$0.00	0	0	\$106.17	107	7	\$0.00	0	0				\$166.15	186	19	\$91.38
2696733924	99	4		\$0.00	0	0	\$175.97	461	21	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$175.97	461	21	\$96.78
2696733924	99	5		\$0.00	0	0	\$63.25	110	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$63.25	110	11	\$34.79
2696733924	99	7		\$0.00	0	0	\$153.52	246	28	\$130.82	179	10	\$0.00	0	0	\$0.00	0	0				\$284.34	425	38	\$156.39
2696733924	99	8		\$32.93	69	5	\$115.75	155	23	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$148.68	224	28	\$81.77
2696733924	99	9		\$0.00	0	0	\$241.99	632	29	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$241.99	632	29	\$133.09
2696733924	99	10		\$5.75	10	1	\$23.00	40	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$28.75	50	5	\$15.81
2696733924	99	11		\$0.00	0	0	\$64.32	131	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$64.32	131	10	\$35.38
2696733924	99	12		\$0.00	0	0	\$49.02	126	6	\$0.00	0	0	\$39.79	29	5	\$0.00	0	0				\$88.81	155	11	\$48.85
2696733924	99	13		\$0.00	0	0	\$282.17	621	41	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$282.17	621	41	\$155.19
2696733924	99	14		\$0.00	0	0	\$367.68	929	46	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$367.68	929	46	\$202.22
2696733924	99	15		\$0.00	0	0	\$65.11	183	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$65.11	183	7	\$35.81
2696733924	99	16		\$0.00	0	0	\$180.67	321	31	\$0.00	0	0	\$37.50	40	2	\$0.00	0	0				\$218.17	361	33	\$119.99
2696733924	99	17		\$0.00	0	0	\$47.95	105	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$47.95	105	7	\$26.37
2696733924	99	18		\$13.73	14	3	\$309.37	551	53	\$0.00	0	0	\$95.03	83	9	\$0.00	0	0				\$418.13	648	65	\$229.97
2696733924	99	19		\$0.00	0	0	\$284.46	583	44	\$0.00	0	0	\$53.47	47	5	\$0.00	0	0				\$337.93	630	49	\$185.86
2696733924	99	20		\$0.00	0	0	\$708.88	1899	82	\$180.64	223	19	\$0.00	0	0	\$0.00	0	0				\$889.52	2122	101	\$489.24
2696733924	99	21		\$21.46	33	4	\$176.57	496	19	\$5.02	4	1	\$0.00	0	0	\$0.00	0	0				\$203.05	533	24	\$111.68
2696733924	99	22		\$0.00	0	0	\$10.15	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$10.15	30	1	\$5.58
2696733924	99	23		\$0.00	0	0	\$42.45	80	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$42.45	80	7	\$23.35
2696733924	99	24		\$7.98	4	2	\$10.84	17	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$18.82	21	4	\$10.35
2696733924	99	26		\$543.63	809	103	\$41.76	93	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$585.39	902	109	\$321.96
2696733924	99	27		\$0.00	0	0	\$79.62	136	14	\$36.52	49	3	\$13.43	13	1	\$0.00	0	0				\$129.57	198	18	\$71.26
2696733924	99	28		\$0.00	0	0	\$113.99	147	23	\$16.42	19	2	\$5.83	3	1	\$0.00	0	0				\$136.24	169	26	\$74.93
Total:				\$625.48	939	118	\$3,820.54	8362	558	\$397.80	495	41	\$360.09	329	31	\$0.00	0	0				\$5,203.91	10125	748	\$2,862.15

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$3.99	2	1	\$20.17	11	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$24.16	13	6	\$13.29
2696733924	99	3		\$4.21	3	1	\$4.87	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$9.08	9	2	\$4.99
2696733924	99	5		\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$7.98	4	2	\$4.39
2696733924	99	6		\$3.77	1	1	\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$8.20	5	2	\$4.51
2696733924	99	9		\$3.99	2	1	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$7.76	3	2	\$4.27
2696733924	99	17		\$8.20	5	2	\$12.63	9	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$20.83	14	5	\$11.46
2696733924	99	18		\$20.83	14	5	\$28.81	18	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$49.64	32	12	\$27.30
2696733924	99	19		\$12.19	7	3	\$34.78	29	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$46.97	36	11	\$25.83
2696733924	99	24		\$7.54	2	2	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$11.75	5	3	\$6.46
2696733924	99	26		\$3.99	2	1	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$8.20	5	2	\$4.51
2696733924	99	27		\$7.98	4	2	\$12.19	7	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$20.17	11	5	\$11.09
2696733924	99	28		\$0.00	0	0	\$39.90	20	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$39.90	20	10	\$21.94
Total:				\$84.67	46	21	\$169.97	111	41	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$254.64	157	62	\$140.05

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$48.04	57	10	\$92.31	113	19	\$23.18	26	3	\$0.00	0	0	\$0.00	0	0				\$163.53	196	32	\$89.94
2696733924	99	3		\$0.00	0	0	\$54.67	71	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$54.67	71	11	\$30.07
2696733924	99	4		\$185.02	486	22	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$185.02	486	22	\$101.76
2696733924	99	5		\$5.31	8	1	\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$9.74	12	2	\$5.36
2696733924	99	6		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$98.08	73	12	\$0.00	0	0				\$102.07	75	13	\$56.14
2696733924	99	7		\$13.95	15	3	\$103.25	195	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$117.20	210	20	\$64.46
2696733924	99	8		\$8.39	22	1	\$22.15	20	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$30.54	42	6	\$16.80
2696733924	99	9		\$13.29	12	3	\$9.30	10	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$22.59	22	5	\$12.42
2696733924	99	10		\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$53.97	57	3	\$0.00	0	0				\$53.97	57	3	\$29.68
2696733924	99	11		\$0.00	0	0	\$25.61	68	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$25.61	68	3	\$14.09
2696733924	99	12		\$0.00	0	0	\$52.25	60	11	\$9.08	11	1	\$0.00	0	0	\$0.00	0	0				\$61.33	71	12	\$33.73
2696733924	99	13		\$126.06	218	22	\$146.52	311	22	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$272.58	529	44	\$149.92
2696733924	99	14		\$0.00	0	0	\$13.92	31	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$13.92	31	2	\$7.66
2696733924	99	15		\$0.00	0	0	\$71.30	195	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$71.30	195	8	\$39.21
2696733924	99	16		\$261.62	576	38	\$40.22	86	6	\$0.00	0	0	\$46.12	42	4	\$0.00	0	0				\$347.96	704	48	\$191.38
2696733924	99	17		\$7.95	20	1	\$46.85	100	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$54.80	120	8	\$30.14
2696733924	99	18		\$71.58	164	10	\$122.26	233	20	\$0.00	0	0	\$11.15	10	1	\$0.00	0	0				\$204.99	407	31	\$112.74
2696733924	99	19		\$27.43	44	5	\$57.50	100	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$84.93	144	15	\$46.71
2696733924	99	20		\$16.34	42	2	\$38.08	44	8	\$0.00	0	0	\$16.98	13	2	\$0.00	0	0				\$71.40	99	12	\$39.27
2696733924	99	21		\$0.00	0	0	\$6.63	14	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$6.63	14	1	\$3.65
2696733924	99	24		\$7.76	3	2	\$20.80	30	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$28.56	33	6	\$15.71
2696733924	99	25		\$0.00	0	0	\$12.16	23	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$12.16	23	2	\$6.69
2696733924	99	26		\$0.00	0	0	\$77.92	96	16	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$77.92	96	16	\$42.86
2696733924	99	27		\$106.23	144	21	\$103.37	131	21	\$0.00	0	0	\$24.08	13	4	\$0.00	0	0				\$233.68	288	46	\$128.52
2696733924	99	28		\$77.95	80	17	\$112.89	142	23	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$190.84	222	40	\$104.96
Total:				\$976.92	1891	158	\$1,238.38	2079	220	\$32.26	37	4	\$250.38	208	26	\$0.00	0	0				\$2,497.94	4215	408	\$1,373.87
Grand Total:				\$1,687.07	2876	297	\$5,228.89	10552	819	\$430.06	532	45	\$610.47	537	57	\$0.00	0	0				\$7,956.49	14497	1218	\$4,376.07

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$2.00	\$1.10
Instant Pay - Pay Now		226		\$361.60
Instant Pay - Text2Connect		321		\$96.30
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$2.00	\$459.00

Total Revenue: \$7,958.49

Commission Due: \$4,835.07

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$254.64	157	62	\$140.05
Interlata	\$0.00	0	0	\$0.00
International			0	
Interstate	\$0.00	0	0	\$0.00
Intralata	\$169.97	111	41	\$93.48
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$84.67	46	21	\$46.57
LEC Billed Collect	\$2,497.94	4,215	408	\$1,373.86
Interlata	\$32.26	37	4	\$17.74
International			0	
Interstate	\$250.38	208	26	\$137.71
Intralata	\$1,238.38	2,079	220	\$681.11
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$976.92	1,891	158	\$537.31
Prepaid Collect	\$5,203.91	10,125	748	\$2,862.15
Interlata	\$397.80	495	41	\$218.79
International			0	
Interstate	\$360.09	329	31	\$198.05
Intralata	\$3,820.54	8,362	558	\$2,101.30
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$625.48	939	118	\$344.01

Totals: \$7,956.49 14,497 1,218 \$4,376.06

Securus Technologies, Inc.

Call Commission Report - September, 2011

RUN DATE: 10/17/2011 8:08:54 AM

Process Date: 10/20/2011 5:01:30 PM

Site: ALLEGAN COUNTY - MI

Contract ID: I-002921

Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$21.03	23	1	\$0.00	0	0			0	\$21.03	23	1	\$11.57
2696733924	99	2		\$0.00	0	0	\$24.29	62	3	\$0.00	0	0	\$14.95	15	1	\$0.00	0	0			0	\$39.24	77	4	\$21.58
2696733924	99	3		\$0.00	0	0	\$54.52	151	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$54.52	151	6	\$29.99
2696733924	99	4		\$0.00	0	0	\$202.80	470	28	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$202.80	470	28	\$111.54
2696733924	99	5		\$0.00	0	0	\$211.03	459	31	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$211.03	459	31	\$116.07
2696733924	99	6		\$0.00	0	0	\$51.72	106	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$51.72	106	8	\$28.45
2696733924	99	7		\$0.00	0	0	\$239.00	570	32	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$239.00	570	32	\$131.45
2696733924	99	8		\$32.02	81	4	\$47.16	53	10	\$18.74	23	2	\$0.00	0	0	\$0.00	0	0			0	\$97.92	157	16	\$53.86
2696733924	99	9		\$0.00	0	0	\$142.25	340	19	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$142.25	340	19	\$78.24
2696733924	99	10		\$0.00	0	0	\$76.17	201	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$76.17	201	9	\$41.89
2696733924	99	11		\$0.00	0	0	\$214.33	474	31	\$0.00	0	0	\$271.89	269	19	\$0.00	0	0			0	\$486.22	743	50	\$267.42
2696733924	99	12		\$13.51	13	3	\$65.67	121	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$79.18	134	14	\$43.55
2696733924	99	13		\$0.00	0	0	\$201.04	462	28	\$0.00	0	0	\$17.23	18	1	\$0.00	0	0			0	\$218.27	480	29	\$120.05
2696733924	99	14		\$0.00	0	0	\$105.95	175	19	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$105.95	175	19	\$58.27
2696733924	99	16		\$0.00	0	0	\$159.02	271	28	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$159.02	271	28	\$87.46
2696733924	99	17		\$0.00	0	0	\$65.70	105	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$65.70	105	12	\$36.14
2696733924	99	18		\$43.39	52	9	\$534.14	1137	80	\$5.60	5	1	\$20.02	17	2	\$0.00	0	0			0	\$603.15	1211	92	\$331.73
2696733924	99	19		\$27.02	26	6	\$557.83	1164	85	\$11.78	11	2	\$55.50	45	6	\$0.00	0	0			0	\$652.13	1246	99	\$358.67
2696733924	99	20		\$24.76	48	4	\$59.70	110	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$84.46	158	14	\$46.45
2696733924	99	21		\$89.96	183	14	\$221.68	459	34	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$311.64	642	48	\$171.40
2696733924	99	22		\$0.00	0	0	\$7.29	17	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$7.29	17	1	\$4.01
2696733924	99	23		\$0.00	0	0	\$41.32	91	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$41.32	91	6	\$22.73
2696733924	99	24		\$5.09	7	1	\$0.00	0	0	\$0.00	0	0	\$6.59	4	1	\$0.00	0	0			0	\$11.68	11	2	\$6.42
2696733924	99	26		\$273.87	551	43	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0			0	\$273.87	551	43	\$150.63
2696733924	99	27		\$32.99	37	7	\$53.54	82	10	\$9.08	11	1	\$102.38	88	10	\$0.00	0	0			0	\$197.99	218	28	\$108.89
2696733924	99	28		\$9.74	12	2	\$110.06	113	24	\$8.30	5	2	\$46.12	42	4	\$0.00	0	0			0	\$174.22	172	32	\$95.82
Total:				\$552.35	1010	93	\$3,446.21	7193	525	\$53.50	55	8	\$555.71	521	45	\$0.00	0	0			0	\$4,607.77	8779	671	\$2,534.27

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$16.84	12	4	\$45.65	30	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$62.49	42	15	\$34.37
2696733924	99	7		\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$3.99	2	1	\$2.19
2696733924	99	8		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$4.21	3	1	\$2.32
2696733924	99	11		\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$4.21	3	1	\$2.32
2696733924	99	16		\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$4.43	4	1	\$2.44
2696733924	99	18		\$12.41	8	3	\$8.64	7	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$21.05	15	5	\$11.58
2696733924	99	19		\$11.75	5	3	\$11.97	6	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$23.72	11	6	\$13.05
2696733924	99	26		\$3.99	2	1	\$20.61	13	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$24.60	15	6	\$13.53
2696733924	99	27		\$57.18	34	14	\$34.34	27	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$91.52	61	22	\$50.34
2696733924	99	28		\$31.04	12	8	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$35.03	14	9	\$19.27
Total:				\$145.84	82	36	\$129.41	88	31	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$275.25	170	67	\$151.39

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$0.00	0	0	\$17.06	13	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$17.06	13	4	\$9.38
2696733924	99	2		\$79.99	57	19	\$171.24	262	32	\$9.08	11	1	\$11.15	10	1	\$0.00	0	0				\$271.46	340	53	\$149.30
2696733924	99	3		\$36.67	86	5	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$40.66	88	6	\$22.36
2696733924	99	4		\$274.42	731	32	\$141.25	400	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$415.67	1131	47	\$228.62
2696733924	99	5		\$15.05	20	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$15.05	20	3	\$8.28
2696733924	99	6		\$41.22	26	10	\$24.54	47	4	\$40.20	60	2	\$0.00	0	0	\$0.00	0	0				\$105.96	133	16	\$58.28
2696733924	99	7		\$119.78	254	18	\$49.05	110	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$168.83	364	25	\$92.86
2696733924	99	8		\$226.15	560	29	\$11.06	18	2	\$0.00	0	0	\$5.83	3	1	\$0.00	0	0				\$243.04	581	32	\$133.67
2696733924	99	9		\$74.53	129	13	\$16.59	27	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$91.12	156	16	\$50.12
2696733924	99	10		\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$30.66	31	2	\$0.00	0	0				\$30.66	31	2	\$16.86
2696733924	99	11		\$98.22	156	18	\$27.43	44	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$125.65	200	23	\$69.11
2696733924	99	12		\$38.49	62	7	\$18.16	18	4	\$0.00	0	0	\$61.58	53	6	\$0.00	0	0				\$118.23	133	17	\$65.03
2696733924	99	13		\$48.45	75	9	\$193.22	491	24	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$241.67	566	33	\$132.92
2696733924	99	16		\$131.32	371	14	\$86.38	199	12	\$0.00	0	0	\$286.35	260	25	\$0.00	0	0				\$504.05	830	51	\$277.23
2696733924	99	17		\$4.87	6	1	\$34.91	78	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$39.78	84	6	\$21.88
2696733924	99	18		\$39.87	36	9	\$169.23	269	31	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$209.10	305	40	\$115.01
2696733924	99	19		\$28.15	15	7	\$167.47	261	31	\$0.00	0	0	\$10.14	4	2	\$0.00	0	0				\$205.76	280	40	\$113.17
2696733924	99	20		\$0.00	0	0	\$10.18	14	2	\$0.00	0	0	\$29.14	29	2	\$0.00	0	0				\$39.32	43	4	\$21.63
2696733924	99	21		\$5.53	9	1	\$11.72	21	2	\$0.00	0	0	\$8.87	7	1	\$0.00	0	0				\$26.12	37	4	\$14.37
2696733924	99	22		\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$3.99	2	1	\$2.19
2696733924	99	24		\$9.96	13	2	\$30.10	40	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$40.06	53	8	\$22.03
2696733924	99	25		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$4.21	3	1	\$2.32
2696733924	99	26		\$24.60	15	6	\$9.74	12	2	\$21.62	14	5	\$5.07	2	1	\$0.00	0	0				\$61.03	43	14	\$33.57
2696733924	99	27		\$77.86	128	14	\$122.19	152	25	\$0.00	0	0	\$32.44	24	4	\$0.00	0	0				\$232.49	304	43	\$127.87
2696733924	99	28		\$72.80	105	14	\$84.58	94	18	\$0.00	0	0	\$18.25	10	3	\$0.00	0	0				\$175.63	209	35	\$96.60
Total:				\$1,451.92	2856	232	\$1,404.30	2575	236	\$70.90	85	8	\$499.48	433	48	\$0.00	0	0				\$3,426.60	5949	524	\$1,884.63
Grand Total:				\$2,150.11	3948	361	\$4,979.92	9856	792	\$124.40	140	16	\$1,055.19	954	93	\$0.00	0	0				\$8,309.62	14898	1262	\$4,570.29

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$0.00	\$0.00
Instant Pay - Pay Now		251		\$401.60
Instant Pay - Text2Connect		297		\$89.10
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$0.00	\$490.70

Total Revenue: \$8,309.62

Commission Due: \$5,060.99

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$275.25	170	67	\$151.39
Interlata	\$0.00	0	0	\$0.00
International			0	
Interstate	\$0.00	0	0	\$0.00
Intralata	\$129.41	88	31	\$71.18
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$145.84	82	36	\$80.21
LEC Billed Collect	\$3,426.60	5,949	524	\$1,884.63
Interlata	\$70.90	85	8	\$38.99
International			0	
Interstate	\$499.48	433	48	\$274.71
Intralata	\$1,404.30	2,575	236	\$772.36
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,451.92	2,856	232	\$798.56
Prepaid Collect	\$4,607.77	8,779	671	\$2,534.27
Interlata	\$53.50	55	8	\$29.42
International			0	
Interstate	\$555.71	521	45	\$305.64
Intralata	\$3,446.21	7,193	525	\$1,895.41
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$552.35	1,010	93	\$303.79

Totals: \$8,309.62 14,898 1,262 \$4,570.28

Securus Technologies, Inc.

Call Commission Report - October, 2011

RUN DATE: 11/22/2011 2:15:08 PM

Process Date: 11/22/2011 3:23:27 PM

Site: ALLEGAN COUNTY - MI

Contract ID: I-002921

Site ID: 06334

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$0.00	0	0	\$11.50	20	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$11.50	20	2	\$6.33
2696733924	99	2		\$125.33	134	27	\$27.46	28	6	\$19.50	15	4	\$30.92	22	4	\$0.00	0	0				\$203.21	199	41	\$111.77
2696733924	99	3		\$4.87	6	1	\$15.90	40	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$20.77	46	3	\$11.42
2696733924	99	4		\$81.20	240	8	\$718.94	1977	80	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$800.14	2217	88	\$440.08
2696733924	99	5		\$61.18	149	8	\$0.00	0	0	\$0.00	0	0	\$131.75	150	5	\$0.00	0	0				\$192.93	299	13	\$106.11
2696733924	99	6		\$461.96	1293	50	\$9.08	9	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$471.04	1302	52	\$259.07
2696733924	99	7		\$0.00	0	0	\$100.21	278	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$100.21	278	11	\$55.12
2696733924	99	8		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$3.99	2	1	\$2.19
2696733924	99	9		\$25.01	33	5	\$160.03	324	25	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$185.04	357	30	\$101.77
2696733924	99	10		\$41.13	74	7	\$8.86	8	2	\$0.00	0	0	\$6.59	4	1	\$0.00	0	0				\$56.58	86	10	\$31.12
2696733924	99	11		\$0.00	0	0	\$0.00	0	0	\$52.76	77	3	\$0.00	0	0	\$0.00	0	0				\$52.76	77	3	\$29.02
2696733924	99	12		\$144.55	415	15	\$14.61	18	3	\$9.66	12	1	\$0.00	0	0	\$0.00	0	0				\$168.82	445	19	\$92.85
2696733924	99	13		\$63.63	144	9	\$215.50	560	26	\$18.16	22	2	\$0.00	0	0	\$0.00	0	0				\$297.29	726	37	\$163.51
2696733924	99	15		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$3.99	2	1	\$2.19
2696733924	99	16		\$487.11	1133	67	\$75.50	85	16	\$0.00	0	0	\$75.26	71	6	\$0.00	0	0				\$637.87	1289	89	\$350.83
2696733924	99	17		\$33.15	70	5	\$110.76	213	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$143.91	283	23	\$79.15
2696733924	99	18		\$152.99	292	25	\$84.46	158	14	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0				\$241.31	452	40	\$132.72
2696733924	99	19		\$128.36	293	18	\$67.71	98	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$196.07	391	31	\$107.84
2696733924	99	20		\$10.84	17	2	\$0.00	0	0	\$20.10	30	1	\$0.00	0	0	\$0.00	0	0				\$30.94	47	3	\$17.02
2696733924	99	21		\$26.74	57	4	\$19.45	40	3	\$0.00	0	0	\$35.22	37	2	\$0.00	0	0				\$81.41	134	9	\$44.78
2696733924	99	22		\$11.28	19	2	\$15.27	21	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$26.55	40	5	\$14.60
2696733924	99	24		\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$28.38	28	2	\$0.00	0	0				\$28.38	28	2	\$15.61
2696733924	99	26		\$0.00	0	0	\$15.52	6	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$15.52	6	4	\$8.54
2696733924	99	27		\$73.02	106	14	\$109.21	93	25	\$5.60	5	1	\$0.00	0	0	\$0.00	0	0				\$187.83	204	40	\$103.31
2696733924	99	28		\$145.38	209	28	\$88.60	80	20	\$0.00	0	0	\$29.15	15	5	\$0.00	0	0				\$263.13	304	53	\$144.72
Total:				\$2,077.73	4684	295	\$1,876.55	4060	277	\$129.64	163	13	\$337.27	327	25	\$0.00	0	0				\$4,421.19	9234	610	\$2,431.65

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$18.57	36	3	\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$23.00	40	4	\$12.65
2696733924	99	3		\$7.51	18	1	\$93.63	119	19	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$101.14	137	20	\$55.63
2696733924	99	4		\$50.37	116	7	\$14.14	32	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$64.51	148	9	\$35.48
2696733924	99	5		\$0.00	0	0	\$42.26	63	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$42.26	63	8	\$23.24
2696733924	99	6		\$24.07	61	3	\$67.81	163	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$91.88	224	12	\$50.53
2696733924	99	7		\$0.00	0	0	\$317.27	716	45	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$317.27	716	45	\$174.50
2696733924	99	8		\$0.00	0	0	\$9.49	27	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$9.49	27	1	\$5.22
2696733924	99	9		\$0.00	0	0	\$87.51	188	13	\$0.00	0	0	\$153.81	151	11	\$0.00	0	0				\$241.32	339	24	\$132.73
2696733924	99	10		\$4.65	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$4.65	5	1	\$2.56
2696733924	99	11		\$0.00	0	0	\$79.34	167	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$79.34	167	12	\$43.64
2696733924	99	12		\$22.15	20	5	\$21.02	31	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$43.17	51	9	\$23.74
2696733924	99	13		\$139.61	328	19	\$431.68	994	60	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$571.29	1322	79	\$314.21
2696733924	99	14		\$0.00	0	0	\$98.00	155	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$98.00	155	18	\$53.90
2696733924	99	15		\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$44.85	45	3	\$0.00	0	0				\$44.85	45	3	\$24.67
2696733924	99	16		\$0.00	0	0	\$51.09	87	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$51.09	87	9	\$28.10
2696733924	99	17		\$0.00	0	0	\$188.90	310	34	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$188.90	310	34	\$103.90
2696733924	99	18		\$121.80	360	12	\$717.06	1678	98	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$838.86	2038	110	\$461.37
2696733924	99	19		\$112.62	286	14	\$465.33	1034	67	\$0.00	0	0	\$40.29	39	3	\$0.00	0	0				\$618.24	1359	84	\$340.03
2696733924	99	20		\$0.00	0	0	\$92.00	160	16	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$92.00	160	16	\$50.60
2696733924	99	21		\$34.91	78	5	\$301.96	598	48	\$33.22	34	5	\$0.00	0	0	\$0.00	0	0				\$370.09	710	58	\$203.55
2696733924	99	23		\$0.00	0	0	\$459.11	1038	65	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$459.11	1038	65	\$252.51
2696733924	99	24		\$0.00	0	0	\$12.82	26	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$12.82	26	2	\$7.05
2696733924	99	25		\$30.04	72	4	\$8.39	22	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$38.43	94	5	\$21.14
2696733924	99	26		\$0.00	0	0	\$13.51	13	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$13.51	13	3	\$7.43
2696733924	99	27		\$3.99	2	1	\$43.33	84	7	\$0.00	0	0	\$4.31	1	1	\$0.00	0	0				\$51.63	87	9	\$28.40
2696733924	99	28		\$4.43	4	1	\$47.32	86	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$51.75	90	9	\$28.46
Total:				\$574.72	1386	76	\$3,667.40	7795	550	\$33.22	34	5	\$243.26	236	18	\$0.00	0	0				\$4,518.60	9451	649	\$2,485.23

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$12.41	8	3	\$75.31	68	17	\$20.46	12	5	\$0.00	0	0	\$0.00	0	0				\$108.18	88	25	\$59.50
2696733924	99	3		\$4.21	3	1	\$33.90	25	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$38.11	28	9	\$20.96
2696733924	99	5		\$4.21	3	1	\$8.20	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$12.41	8	3	\$6.83
2696733924	99	9		\$24.16	13	6	\$20.17	11	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$44.33	24	11	\$24.38
2696733924	99	12		\$9.74	12	2	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$13.95	15	3	\$7.67
2696733924	99	16		\$0.00	0	0	\$11.75	5	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$11.75	5	3	\$6.46
2696733924	99	26		\$3.99	2	1	\$20.39	12	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$24.38	14	6	\$13.41
2696733924	99	27		\$32.80	20	8	\$93.28	69	22	\$11.00	5	3	\$0.00	0	0	\$0.00	0	0				\$137.08	94	33	\$75.39
2696733924	99	28		\$3.99	2	1	\$20.39	12	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$24.38	14	6	\$13.41
Total:				\$95.51	63	23	\$287.60	210	68	\$31.46	17	8	\$0.00	0	0	\$0.00	0	0				\$414.57	290	99	\$228.01
Grand Total:				\$2,747.96	6133	394	\$5,831.55	12065	895	\$194.32	214	26	\$580.53	563	43	\$0.00	0	0				\$9,354.36	18975	1358	\$5,144.90

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$0.00	\$0.00
Instant Pay - Pay Now		268		\$428.80
Instant Pay - Text2Connect		252		\$75.60
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$0.00	\$504.40

Total Revenue: \$9,354.36

Commission Due: \$5,649.30

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$414.57	290	99	\$228.01
Interlata	\$31.46	17	8	\$17.30
International			0	
Interstate	\$0.00	0	0	\$0.00
Intralata	\$287.60	210	68	\$158.18
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$95.51	63	23	\$52.53
LEC Billed Collect	\$4,421.19	9,234	610	\$2,431.65
Interlata	\$129.64	163	13	\$71.30
International			0	
Interstate	\$337.27	327	25	\$185.50
Intralata	\$1,876.55	4,060	277	\$1,032.10
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$2,077.73	4,684	295	\$1,142.75
Prepaid Collect	\$4,518.60	9,451	649	\$2,485.23
Interlata	\$33.22	34	5	\$18.27
International			0	
Interstate	\$243.26	236	18	\$133.79
Intralata	\$3,667.40	7,795	550	\$2,017.07
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$574.72	1,386	76	\$316.09

Totals: \$9,354.36 18,975 1,358 \$5,144.89

Securus Technologies, Inc.

Call Commission Report - November, 2011

RUN DATE: 12/13/2011 10:05:32 AM

Process Date: 12/15/2011 7:48:49 AM

Site: ALLEGAN COUNTY - MI

Contract ID: I-002921

Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$0.00	0	0	\$9.30	10	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$9.30	10	2	\$5.12
2696733924	99	2		\$0.00	0	0	\$39.18	49	8	\$26.08	31	3	\$0.00	0	0	\$0.00	0	0				\$65.26	80	11	\$35.89
2696733924	99	3		\$27.87	46	5	\$177.15	305	31	\$0.00	0	0	\$59.29	64	3	\$0.00	0	0				\$264.31	415	39	\$145.37
2696733924	99	4		\$128.64	262	20	\$27.71	13	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$156.35	275	27	\$85.99
2696733924	99	6		\$41.51	108	5	\$139.29	262	23	\$0.00	0	0	\$93.76	86	8	\$0.00	0	0				\$274.56	456	36	\$151.01
2696733924	99	7		\$0.00	0	0	\$218.79	462	33	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$218.79	462	33	\$120.33
2696733924	99	8		\$0.00	0	0	\$170.15	370	25	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$170.15	370	25	\$93.58
2696733924	99	9		\$55.62	156	6	\$419.38	809	68	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$475.00	965	74	\$261.25
2696733924	99	10		\$0.00	0	0	\$12.82	26	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$12.82	26	2	\$7.05
2696733924	99	11		\$0.00	0	0	\$32.52	51	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$32.52	51	6	\$17.89
2696733924	99	12		\$23.91	28	5	\$57.19	147	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$81.10	175	12	\$44.61
2696733924	99	13		\$23.44	42	4	\$39.97	101	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$63.41	143	9	\$34.88
2696733924	99	14		\$0.00	0	0	\$96.46	148	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$96.46	148	18	\$53.05
2696733924	99	15		\$0.00	0	0	\$9.05	25	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$9.05	25	1	\$4.98
2696733924	99	16		\$23.85	60	3	\$4.65	5	1	\$35.16	42	4	\$0.00	0	0	\$0.00	0	0				\$63.66	107	8	\$35.01
2696733924	99	17		\$0.00	0	0	\$55.05	105	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$55.05	105	9	\$30.28
2696733924	99	18		\$0.00	0	0	\$741.38	1724	102	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$741.38	1724	102	\$407.76
2696733924	99	19		\$30.45	90	3	\$461.25	1080	63	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$491.70	1170	66	\$270.44
2696733924	99	20		\$0.00	0	0	\$47.51	103	7	\$6.18	6	1	\$0.00	0	0	\$0.00	0	0				\$53.69	109	8	\$29.53
2696733924	99	21		\$32.05	65	5	\$239.12	506	36	\$33.42	39	4	\$0.00	0	0	\$0.00	0	0				\$304.59	610	45	\$167.52
2696733924	99	23		\$0.00	0	0	\$681.73	1469	101	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$681.73	1469	101	\$374.95
2696733924	99	27		\$12.19	7	3	\$38.71	63	7	\$6.76	7	1	\$0.00	0	0	\$0.00	0	0				\$57.66	77	11	\$31.71
2696733924	99	28		\$0.00	0	0	\$62.37	106	11	\$6.18	6	1	\$0.00	0	0	\$0.00	0	0				\$68.55	112	12	\$37.70
Total:				\$399.53	864	59	\$3,780.73	7939	573	\$113.78	131	14	\$153.05	150	11	\$0.00	0	0				\$4,447.09	9084	657	\$2,445.90

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$8.20	5	2	\$36.35	20	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$44.55	25	11	\$24.50
2696733924	99	3		\$0.00	0	0	\$8.20	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$8.20	5	2	\$4.51
2696733924	99	7		\$23.50	10	6	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$27.71	13	7	\$15.24
2696733924	99	11		\$12.41	8	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$12.41	8	3	\$6.83
2696733924	99	16		\$4.21	3	1	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$8.42	6	2	\$4.63
2696733924	99	17		\$0.00	0	0	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$3.77	1	1	\$2.07
2696733924	99	18		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$3.99	2	1	\$2.19
2696733924	99	19		\$0.00	0	0	\$8.20	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$8.20	5	2	\$4.51
2696733924	99	21		\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$3.77	1	1	\$2.07
2696733924	99	25		\$0.00	0	0	\$4.65	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$4.65	5	1	\$2.56
2696733924	99	26		\$0.00	0	0	\$9.30	10	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$9.30	10	2	\$5.12
2696733924	99	27		\$27.05	10	7	\$30.13	24	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$57.18	34	14	\$31.45
2696733924	99	28		\$7.76	3	2	\$27.46	28	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$35.22	31	8	\$19.37
Total:				\$86.90	40	22	\$140.47	106	33	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$227.37	146	55	\$125.05

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$22.78	39	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$22.78	39	4	\$12.53
2696733924	99	2		\$41.38	59	8	\$251.02	431	44	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$292.40	490	52	\$160.82
2696733924	99	3		\$3.99	2	1	\$82.01	163	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$86.00	165	14	\$47.30
2696733924	99	4		\$114.06	228	18	\$190.05	525	21	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$304.11	753	39	\$167.26
2696733924	99	5		\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$26.35	30	1	\$0.00	0	0				\$26.35	30	1	\$14.49
2696733924	99	6		\$0.00	0	0	\$66.83	94	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$66.83	94	13	\$36.76
2696733924	99	7		\$4.21	3	1	\$26.77	41	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$30.98	44	6	\$17.04
2696733924	99	8		\$20.55	45	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$20.55	45	3	\$11.30
2696733924	99	9		\$34.47	76	5	\$127.70	290	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$162.17	366	23	\$89.19
2696733924	99	10		\$9.96	13	2	\$0.00	0	0	\$0.00	0	0	\$17.99	19	1	\$0.00	0	0				\$27.95	32	3	\$15.37
2696733924	99	11		\$17.94	17	4	\$22.37	21	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$40.31	38	9	\$22.17
2696733924	99	12		\$0.00	0	0	\$4.87	6	1	\$0.00	0	0	\$7.35	5	1	\$0.00	0	0				\$12.22	11	2	\$6.72
2696733924	99	13		\$37.11	88	5	\$137.29	382	15	\$28.40	35	3	\$43.33	43	3	\$0.00	0	0				\$246.13	548	26	\$135.37
2696733924	99	16		\$49.30	95	8	\$59.45	125	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$108.75	220	17	\$59.81
2696733924	99	17		\$8.86	8	2	\$91.63	239	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$100.49	247	13	\$55.27
2696733924	99	18		\$62.97	141	9	\$22.81	23	5	\$0.00	0	0	\$12.42	7	2	\$0.00	0	0				\$98.20	171	16	\$54.01
2696733924	99	19		\$133.17	331	17	\$122.41	153	25	\$0.00	0	0	\$42.32	37	4	\$0.00	0	0				\$297.90	521	46	\$163.85
2696733924	99	20		\$43.36	68	8	\$4.65	5	1	\$63.58	91	4	\$0.00	0	0	\$0.00	0	0				\$111.59	164	13	\$61.37
2696733924	99	21		\$142.56	293	22	\$57.69	117	9	\$20.10	30	1	\$9.63	8	1	\$0.00	0	0				\$229.98	448	33	\$126.49
2696733924	99	23		\$80.38	204	10	\$66.55	125	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$146.93	329	21	\$80.81
2696733924	99	24		\$36.29	52	7	\$38.08	44	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$74.37	96	15	\$40.90
2696733924	99	25		\$23.00	40	4	\$5.97	11	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$28.97	51	5	\$15.93
2696733924	99	26		\$0.00	0	0	\$22.59	22	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0				\$22.59	22	5	\$12.42
2696733924	99	27		\$73.30	75	16	\$96.11	98	21	\$16.02	9	4	\$11.66	6	2	\$0.00	0	0				\$197.09	188	43	\$108.40
2696733924	99	28		\$114.43	149	23	\$186.88	204	40	\$3.86	2	1	\$21.03	23	1	\$0.00	0	0				\$326.20	378	65	\$179.41
Total:				\$1,074.07	2026	177	\$1,683.73	3119	281	\$131.96	167	13	\$192.08	178	16	\$0.00	0	0				\$3,081.84	5490	487	\$1,695.01

Grand Total: \$1,560.50 2930 258 \$5,604.93 11164 887 \$245.74 298 27 \$345.13 328 27 \$0.00 0 0 0 \$7,756.30 14720 1199 \$4,265.97

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$4.55	\$2.50
Instant Pay - Pay Now		196		\$313.60
Instant Pay - Text2Connect		274		\$82.20
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$4.55	\$398.30

Total Revenue: \$7,760.85

Commission Due: \$4,664.27

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$227.37	146	55	\$125.05
Interlata	\$0.00	0	0	\$0.00
International			0	
Interstate	\$0.00	0	0	\$0.00
Intralata	\$140.47	106	33	\$77.26
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$86.90	40	22	\$47.79
LEC Billed Collect	\$3,081.84	5,490	487	\$1,695.01
Interlata	\$131.96	167	13	\$72.58
International			0	
Interstate	\$192.08	178	16	\$105.64
Intralata	\$1,683.73	3,119	281	\$926.05
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,074.07	2,026	177	\$590.74
Prepaid Collect	\$4,447.09	9,084	657	\$2,445.89
Interlata	\$113.78	131	14	\$62.58
International			0	
Interstate	\$153.05	150	11	\$84.18
Intralata	\$3,780.73	7,939	573	\$2,079.40
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$399.53	864	59	\$219.74
Totals:	\$7,756.30	14,720	1,199	\$4,265.96

Securus Technologies, Inc.

Call Commission Report - December, 2011

RUN DATE: 1/18/2012 8:20:51 AM

Process Date: 1/19/2012 1:46:29 PM

Site: ALLEGAN COUNTY - MI

Contract ID: I-002921

Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	0	1		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	0	4		\$10.15	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.15	30	1	\$5.58
2696733924	0	7		\$0.00	0	0	\$9.30	10	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.30	10	2	\$5.12
2696733924	0	9		\$0.00	0	0	\$27.18	59	4	\$20.10	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$47.28	89	5	\$26.00
2696733924	0	10		\$0.00	0	0	\$18.32	51	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$18.32	51	2	\$10.08
2696733924	0	16		\$0.00	0	0	\$5.09	7	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$5.09	7	1	\$2.80
2696733924	0	17		\$0.00	0	0	\$34.03	74	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$34.03	74	5	\$18.72
2696733924	0	21		\$0.00	0	0	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.77	1	1	\$2.07
2696733924	0	23		\$0.00	0	0	\$20.99	47	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$20.99	47	3	\$11.54
2696733924	0	27		\$0.00	0	0	\$23.63	59	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$23.63	59	3	\$13.00
2696733924	99	1		\$0.00	0	0	\$17.69	32	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$17.69	32	3	\$9.73
2696733924	99	2		\$0.00	0	0	\$25.04	17	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$25.04	17	6	\$13.77
2696733924	99	3		\$9.30	10	2	\$236.52	591	30	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$245.82	601	32	\$135.20
2696733924	99	4		\$99.86	228	14	\$35.13	79	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$134.99	307	19	\$74.24
2696733924	99	5		\$0.00	0	0	\$24.57	31	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$24.57	31	5	\$13.51
2696733924	99	6		\$0.00	0	0	\$86.38	199	12	\$0.00	0	0	\$20.78	18	2	\$0.00	0	0	\$0.00	0	0	\$107.16	217	14	\$58.94
2696733924	99	7		\$0.00	0	0	\$411.02	771	68	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$411.02	771	68	\$226.06
2696733924	99	8		\$0.00	0	0	\$70.73	144	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$70.73	144	11	\$38.90
2696733924	99	9		\$0.00	0	0	\$806.23	1809	115	\$10.82	14	1	\$29.65	25	3	\$0.00	0	0	\$0.00	0	0	\$846.70	1848	119	\$465.69
2696733924	99	10		\$20.77	46	3	\$292.36	748	36	\$0.00	0	0	\$96.80	90	8	\$0.00	0	0	\$0.00	0	0	\$409.93	884	47	\$225.46
2696733924	99	12		\$80.22	171	12	\$48.61	108	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$128.83	279	19	\$70.86
2696733924	99	13		\$0.00	0	0	\$110.36	308	12	\$20.10	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$130.46	338	13	\$71.75
2696733924	99	14		\$0.00	0	0	\$93.57	151	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$93.57	151	17	\$51.46
2696733924	99	15		\$10.18	14	2	\$11.50	20	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$21.68	34	4	\$11.92
2696733924	99	16		\$14.36	33	2	\$128.29	212	23	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$142.65	245	25	\$78.46
2696733924	99	17		\$0.00	0	0	\$166.35	385	23	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$166.35	385	23	\$91.49
2696733924	99	18		\$138.57	291	21	\$164.14	262	30	\$0.00	0	0	\$13.18	8	2	\$0.00	0	0	\$0.00	0	0	\$315.89	561	53	\$173.74
2696733924	99	19		\$19.45	40	3	\$100.36	198	16	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$119.81	238	19	\$65.90
2696733924	99	20		\$3.77	1	1	\$97.06	183	16	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$100.83	184	17	\$55.46
2696733924	99	21		\$43.58	69	8	\$202.89	422	31	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$250.91	494	40	\$138.00
2696733924	99	22		\$0.00	0	0	\$4.65	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.65	5	1	\$2.56
2696733924	99	23		\$0.00	0	0	\$411.99	727	71	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$411.99	727	71	\$226.59
2696733924	99	24		\$0.00	0	0	\$9.74	12	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.74	12	2	\$5.36
2696733924	99	26		\$0.00	0	0	\$23.22	41	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$23.22	41	4	\$12.77
2696733924	99	27		\$3.99	2	1	\$162.00	220	32	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$165.99	222	33	\$91.29
2696733924	99	28		\$27.21	43	5	\$138.97	196	27	\$0.00	0	0	\$6.59	4	1	\$0.00	0	0	\$0.00	0	0	\$172.77	243	33	\$95.02
Total:				\$481.41	978	75	\$4,025.67	8181	627	\$55.46	77	4	\$167.00	145	16	\$0.00	0	0	\$0.00	0	0	\$4,729.54	9381	722	\$2,601.25

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	0	10		\$0.00	0	0	\$8.20	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.20	5	2	\$4.51
2696733924	0	27		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	99	2		\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	3		\$24.60	15	6	\$36.54	37	8	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$65.00	54	15	\$35.75
2696733924	99	10		\$0.00	0	0	\$9.08	9	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.08	9	2	\$4.99
2696733924	99	18		\$0.00	0	0	\$12.41	8	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.41	8	3	\$6.83
2696733924	99	19		\$3.77	1	1	\$24.82	16	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$28.59	17	7	\$15.72
2696733924	99	26		\$11.97	6	3	\$23.94	12	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$35.91	18	9	\$19.75
2696733924	99	27		\$25.48	19	6	\$64.03	49	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$89.51	68	21	\$49.23
2696733924	99	28		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
Total:				\$69.81	43	17	\$187.22	141	44	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$260.89	186	62	\$143.49

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$30.35	25	7	\$139.12	116	32	\$46.36	52	6	\$25.09	19	3	\$0.00	0	0	\$0.00	0	0	\$240.92	212	48	\$132.51
2696733924	99	3		\$442.97	1126	55	\$8.42	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$451.39	1132	57	\$248.26
2696733924	99	4		\$354.26	868	46	\$28.03	79	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$382.29	947	49	\$210.26
2696733924	99	5		\$21.21	48	3	\$52.91	63	11	\$30.70	25	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$104.82	136	20	\$57.65
2696733924	99	6		\$5.09	7	1	\$141.11	238	25	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$146.20	245	26	\$80.41
2696733924	99	9		\$162.76	288	28	\$20.14	27	4	\$0.00	0	0	\$34.46	36	2	\$0.00	0	0	\$0.00	0	0	\$217.36	351	34	\$119.55
2696733924	99	10		\$114.94	232	18	\$0.00	0	0	\$0.00	0	0	\$66.90	60	6	\$0.00	0	0	\$0.00	0	0	\$181.84	292	24	\$100.01
2696733924	99	11		\$75.38	149	12	\$52.44	77	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$127.82	226	22	\$70.30
2696733924	99	12		\$0.00	0	0	\$0.00	0	0	\$15.26	17	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$15.26	17	2	\$8.39
2696733924	99	13		\$51.72	106	8	\$5.53	9	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$57.25	115	9	\$31.49
2696733924	99	15		\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.43	4	1	\$2.44
2696733924	99	16		\$78.43	179	11	\$23.00	40	4	\$0.00	0	0	\$17.74	14	2	\$0.00	0	0	\$0.00	0	0	\$119.17	233	17	\$65.54
2696733924	99	17		\$30.73	59	5	\$64.70	165	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$95.43	224	13	\$52.49
2696733924	99	18		\$66.46	173	8	\$127.88	194	24	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$194.34	367	32	\$106.89
2696733924	99	19		\$63.31	78	13	\$195.62	276	38	\$0.00	0	0	\$15.46	11	2	\$0.00	0	0	\$0.00	0	0	\$274.39	365	53	\$150.91
2696733924	99	20		\$33.62	56	6	\$0.00	0	0	\$20.10	30	1	\$15.21	6	3	\$0.00	0	0	\$0.00	0	0	\$68.93	92	10	\$37.91
2696733924	99	21		\$69.41	138	11	\$18.16	18	4	\$40.20	60	2	\$23.07	7	5	\$0.00	0	0	\$0.00	0	0	\$150.84	223	22	\$82.96
2696733924	99	22		\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	99	23		\$25.23	34	5	\$230.01	513	33	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$255.24	547	38	\$140.38
2696733924	99	24		\$61.33	69	13	\$32.11	33	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$93.44	102	20	\$51.39
2696733924	99	25		\$10.15	30	1	\$27.68	29	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$37.83	59	7	\$20.81
2696733924	99	26		\$0.00	0	0	\$12.63	9	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.63	9	3	\$6.95
2696733924	99	27		\$185.28	229	38	\$129.76	138	28	\$0.00	0	0	\$10.90	5	2	\$0.00	0	0	\$0.00	0	0	\$325.94	372	68	\$179.27
2696733924	99	28		\$114.93	119	25	\$69.50	90	14	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$184.43	209	39	\$101.44
Total:				\$2,006.20	4020	316	\$1,378.75	2120	257	\$152.62	184	17	\$208.83	158	25	\$0.00	0	0	\$0.00	0	0	\$3,746.40	6482	615	\$2,060.52

Grand Total: \$2,557.42 5041 408 \$5,591.64 10442 928 \$211.94 263 22 \$375.83 303 41 \$0.00 0 0 \$0.00 0 0 \$8,736.83 16049 1399 \$4,805.26

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$10.15	\$5.58
Instant Pay - Pay Now		259		\$414.40
Instant Pay - Text2Connect		219		\$65.70
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00

Total: \$10.15 \$485.68

Total Revenue: \$8,746.98

Commission Due: \$5,290.94

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$260.89	186	62	\$143.49
Interlata	\$3.86	2	1	\$2.12
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$187.22	141	44	\$102.97
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$69.81	43	17	\$38.40
LEC Billed Collect	\$3,746.40	6,482	615	\$2,060.51
Interlata	\$152.62	184	17	\$83.94
International	\$0.00	0	0	\$0.00
Interstate	\$208.83	158	25	\$114.86
Intralata	\$1,378.75	2,120	257	\$758.31
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$2,006.20	4,020	316	\$1,103.41
Prepaid Collect	\$4,729.54	9,381	722	\$2,601.24
Interlata	\$55.46	77	4	\$30.50
International	\$0.00	0	0	\$0.00
Interstate	\$167.00	145	16	\$91.85
Intralata	\$4,025.67	8,181	627	\$2,214.12
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$481.41	978	75	\$264.77

Totals: \$8,736.83 16,049 1,399 \$4,805.24

Securus Technologies, Inc.
Call Commission Report - January, 2013

RUN DATE: 2/15/2013 8:27:54 AM Process Date: 2/18/2013 9:28:23 AM
 Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	1	-	\$29.44	37	6	\$15.27	21	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$44.71	58	9	\$24.59
2696733924	-	2	-	\$0.00	0	0	\$86.25	150	15	\$12.74	8	3	\$61.83	58	5	\$0.00	0	0	\$0.00	0	0	\$160.82	216	23	\$88.45
2696733924	-	3	-	\$51.03	119	7	\$203.36	408	32	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$254.39	527	39	\$139.91
2696733924	-	4	-	\$145.64	307	22	\$195.78	309	36	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$341.42	616	58	\$187.78
2696733924	-	5	-	\$0.00	0	0	\$105.14	252	14	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$105.14	252	14	\$57.83
2696733924	-	6	-	\$0.00	0	0	\$216.49	387	37	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$216.49	387	37	\$119.07
2696733924	-	7	-	\$52.63	94	9	\$477.91	833	83	\$0.00	0	0	\$418.09	424	27	\$0.00	0	0	\$0.00	0	0	\$948.63	1351	119	\$521.75
2696733924	-	8	-	\$0.00	0	0	\$50.27	51	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$50.27	51	11	\$27.65
2696733924	-	9	-	\$15.24	37	2	\$76.60	90	16	\$23.96	32	2	\$26.35	30	1	\$0.00	0	0	\$0.00	0	0	\$142.15	189	21	\$78.18
2696733924	-	10	-	\$91.00	220	12	\$304.02	801	36	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$395.02	1021	48	\$217.26
2696733924	-	11	-	\$15.90	40	2	\$339.02	831	44	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$354.92	871	46	\$195.21
2696733924	-	12	-	\$0.00	0	0	\$118.56	313	14	\$0.00	0	0	\$8.87	7	1	\$0.00	0	0	\$0.00	0	0	\$127.43	320	15	\$70.09
2696733924	-	13	-	\$48.86	93	8	\$41.51	108	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$90.37	201	13	\$49.70
2696733924	-	15	-	\$0.00	0	0	\$518.23	984	85	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$518.23	984	85	\$285.03
2696733924	-	16	-	\$34.06	58	6	\$30.51	58	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$64.57	116	11	\$35.51
2696733924	-	17	-	\$0.00	0	0	\$145.86	308	22	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$145.86	308	22	\$80.22
2696733924	-	18	-	\$6.41	13	1	\$603.67	1211	95	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$610.08	1224	96	\$335.54
2696733924	-	19	-	\$0.00	0	0	\$47.76	88	8	\$7.34	8	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$55.10	96	9	\$30.31
2696733924	-	20	-	\$61.40	150	8	\$758.52	1576	116	\$0.00	0	0	\$26.35	30	1	\$0.00	0	0	\$0.00	0	0	\$846.27	1756	125	\$465.45
2696733924	-	21	-	\$43.49	117	5	\$325.69	722	47	\$0.00	0	0	\$206.76	216	12	\$0.00	0	0	\$0.00	0	0	\$575.94	1055	64	\$316.77
2696733924	-	22	-	\$0.00	0	0	\$21.46	33	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$21.46	33	4	\$11.80
2696733924	-	23	-	\$104.19	167	19	\$0.00	0	0	\$0.00	0	0	\$49.41	51	3	\$0.00	0	0	\$0.00	0	0	\$153.60	218	22	\$84.48
2696733924	-	24	-	\$0.00	0	0	\$176.98	514	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$176.98	514	18	\$97.34
2696733924	-	26	-	\$8.86	8	2	\$70.86	193	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$79.72	201	10	\$43.85
2696733924	-	27	-	\$11.97	6	3	\$189.40	280	36	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$201.37	286	39	\$110.75
2696733924	-	28	-	\$30.57	26	7	\$154.27	201	31	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$184.84	227	38	\$101.66
Total:				\$750.69	1492	119	\$5,273.39	10722	821	\$44.04	48	6	\$797.66	816	50	\$0.00	0	0	\$0.00	0	0	\$6,865.78	13078	996	\$3,776.18

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	2	-	\$15.52	6	4	\$16.40	10	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$31.92	16	8	\$17.56
2696733924	-	3	-	\$0.00	0	0	\$95.11	158	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$95.11	158	17	\$52.31
2696733924	-	8	-	\$100.68	264	12	\$28.28	64	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$128.96	328	16	\$70.93
2696733924	-	10	-	\$0.00	0	0	\$8.64	7	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.64	7	2	\$4.75
2696733924	-	11	-	\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	-	13	-	\$0.00	0	0	\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.98	4	2	\$4.39
2696733924	-	18	-	\$46.44	82	8	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$50.43	84	9	\$27.74
2696733924	-	19	-	\$13.51	13	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$13.51	13	3	\$7.43
2696733924	-	23	-	\$0.00	0	0	\$51.53	89	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$51.53	89	9	\$28.34
2696733924	-	24	-	\$0.00	0	0	\$25.23	34	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$25.23	34	5	\$13.88
2696733924	-	26	-	\$7.98	4	2	\$11.75	5	3	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$23.59	11	6	\$12.97
2696733924	-	27	-	\$19.95	10	5	\$56.49	47	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$76.44	57	18	\$42.04
2696733924	-	28	-	\$0.00	0	0	\$20.83	14	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$20.83	14	5	\$11.46
Total:				\$204.08	379	34	\$330.22	436	66	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$538.16	817	101	\$295.99

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	1	-	\$8.39	22	1	\$5.31	8	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$13.70	30	2	\$7.54
2696733924	-	2	-	\$67.96	83	14	\$94.92	141	18	\$0.00	0	0	\$49.68	28	8	\$0.00	0	0	\$0.00	0	0	\$212.56	252	40	\$116.91
2696733924	-	3	-	\$192.64	327	34	\$12.19	7	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$204.83	334	37	\$112.66
2696733924	-	4	-	\$27.40	60	4	\$21.90	35	4	\$0.00	0	0	\$207.28	198	16	\$0.00	0	0	\$0.00	0	0	\$256.58	293	24	\$141.12
2696733924	-	5	-	\$6.19	12	1	\$0.00	0	0	\$0.00	0	0	\$17.23	18	1	\$0.00	0	0	\$0.00	0	0	\$23.42	30	2	\$12.88
2696733924	-	6	-	\$42.17	111	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$42.17	111	5	\$23.19
2696733924	-	7	-	\$23.88	44	4	\$29.82	71	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$53.70	115	8	\$29.54
2696733924	-	8	-	\$6.19	12	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$6.19	12	1	\$3.40
2696733924	-	9	-	\$0.00	0	0	\$9.74	12	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.74	12	2	\$5.36
2696733924	-	10	-	\$31.36	78	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$31.36	78	4	\$17.25
2696733924	-	11	-	\$289.63	784	33	\$31.17	61	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$320.80	845	38	\$176.44
2696733924	-	12	-	\$82.82	86	18	\$86.60	200	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$169.42	286	30	\$93.18
2696733924	-	13	-	\$101.02	201	16	\$28.03	79	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$129.05	280	19	\$70.98
2696733924	-	16	-	\$18.79	37	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$18.79	37	3	\$10.33
2696733924	-	17	-	\$4.87	6	1	\$104.79	202	17	\$0.00	0	0	\$66.91	46	9	\$0.00	0	0	\$0.00	0	0	\$176.57	254	27	\$97.11
2696733924	-	18	-	\$70.10	125	12	\$289.98	479	52	\$9.66	12	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$369.74	616	65	\$203.36
2696733924	-	19	-	\$0.00	0	0	\$53.73	99	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$53.73	99	9	\$29.55
2696733924	-	20	-	\$3.77	1	1	\$25.70	20	6	\$0.00	0	0	\$15.46	11	2	\$0.00	0	0	\$0.00	0	0	\$44.93	32	9	\$24.71
2696733924	-	21	-	\$24.76	48	4	\$17.06	13	4	\$0.00	0	0	\$8.87	7	1	\$0.00	0	0	\$0.00	0	0	\$50.69	68	9	\$27.88
2696733924	-	22	-	\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.43	4	1	\$2.44
2696733924	-	23	-	\$21.43	49	3	\$36.54	37	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$57.97	86	11	\$31.88
2696733924	-	24	-	\$15.96	8	4	\$11.50	20	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$27.46	28	6	\$15.10
2696733924	-	26	-	\$41.22	26	10	\$11.50	20	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$52.72	46	12	\$29.00
2696733924	-	27	-	\$108.27	121	23	\$58.63	89	11	\$0.00	0	0	\$14.45	5	3	\$0.00	0	0	\$0.00	0	0	\$181.35	215	37	\$99.74
2696733924	-	28	-	\$74.37	96	15	\$139.25	165	29	\$14.48	11	3	\$12.67	12	1	\$0.00	0	0	\$0.00	0	0	\$240.77	284	48	\$132.42
Total:				\$1,267.62	2341	212	\$1,068.36	1758	192	\$24.14	23	4	\$392.55	325	41	\$0.00	0	0	\$0.00	0	0	\$2,752.67	4447	449	\$1,513.97

Grand Total:				\$2,222.39	4212	365	\$6,671.97	12916	1079	\$72.04	73	11	\$1,190.21	1141	91	\$0.00	0	0	\$0.00	0	0	\$10,156.61	18342	1546	\$5,586.14
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OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$9.25	\$5.09
Instant Pay - Pay Now		222		\$355.20
Instant Pay - Text2Connect		285		\$85.50
SIM		0		\$0.00
Video Visitation		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$9.25	\$445.79

Total Revenue: \$10,165.86

Commission Due: \$6,031.92

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$538.16	817	101	\$295.99
Interlata	\$3.86	2	1	\$2.12
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$330.22	436	66	\$181.62
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$204.08	379	34	\$112.24
LEC Billed Collect	\$2,752.67	4,447	449	\$1,513.96
Interlata	\$24.14	23	4	\$13.28
International	\$0.00	0	0	\$0.00
Interstate	\$392.55	325	41	\$215.90
Intralata	\$1,068.36	1,758	192	\$587.60
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,267.62	2,341	212	\$697.19
Prepaid Collect	\$6,865.78	13,078	996	\$3,776.17
Interlata	\$44.04	48	6	\$24.22
International	\$0.00	0	0	\$0.00
Interstate	\$797.66	816	50	\$438.71
Intralata	\$5,273.39	10,722	821	\$2,900.36
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$750.69	1,492	119	\$412.88

Totals: \$10,156.61 18,342 1,546 \$5,586.12

Securus Technologies, Inc.

Call Commission Report - February, 2013

RUN DATE: 3/11/2013 12:05:49 PM

Process Date: 3/12/2013 8:15:59 AM

Site: ALLEGAN COUNTY - MI

Contract ID: I-002921

Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	1	-	\$3.92	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.92	3	1	\$2.16
2696733924	-	2	-	\$7.95	20	1	\$67.23	82	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$75.18	102	16	\$41.35
2696733924	-	3	-	\$83.45	187	12	\$222.74	423	38	\$0.00	0	0	\$31.28	24	4	\$0.00	0	0	\$0.00	0	0	\$337.47	634	54	\$185.61
2696733924	-	4	-	\$254.92	320	55	\$103.59	187	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$358.51	507	73	\$197.18
2696733924	-	5	-	\$11.14	21	2	\$100.32	238	14	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$111.46	259	16	\$61.30
2696733924	-	6	-	\$0.00	0	0	\$244.49	537	36	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$244.49	537	36	\$134.47
2696733924	-	7	-	\$7.40	4	2	\$521.61	1221	72	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$529.01	1225	74	\$290.96
2696733924	-	8	-	\$0.00	0	0	\$181.44	286	36	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$181.44	286	36	\$99.79
2696733924	-	9	-	\$188.72	543	20	\$78.67	215	9	\$0.00	0	0	\$78.04	84	4	\$0.00	0	0	\$0.00	0	0	\$345.43	842	33	\$189.99
2696733924	-	10	-	\$46.14	106	7	\$83.95	212	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$130.09	318	18	\$71.55
2696733924	-	11	-	\$0.00	0	0	\$107.54	311	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$107.54	311	12	\$59.15
2696733924	-	12	-	\$0.00	0	0	\$74.17	212	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$74.17	212	8	\$40.79
2696733924	-	13	-	\$53.61	136	7	\$80.43	169	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$134.04	305	20	\$73.72
2696733924	-	14	-	\$0.00	0	0	\$165.06	473	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$165.06	473	18	\$90.78
2696733924	-	15	-	\$0.00	0	0	\$182.83	371	29	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$182.83	371	29	\$100.56
2696733924	-	16	-	\$33.34	60	6	\$376.29	573	74	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$409.63	633	80	\$225.30
2696733924	-	17	-	\$58.46	162	7	\$203.53	473	29	\$22.89	27	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$284.88	662	39	\$156.68
2696733924	-	18	-	\$39.20	84	6	\$454.23	920	72	\$0.00	0	0	\$33.88	36	2	\$0.00	0	0	\$0.00	0	0	\$527.31	1040	80	\$290.02
2696733924	-	19	-	\$9.86	30	1	\$889.22	1715	146	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$899.08	1745	147	\$494.49
2696733924	-	20	-	\$398.05	1045	49	\$794.16	1904	108	\$26.08	31	3	\$52.41	60	2	\$0.00	0	0	\$0.00	0	0	\$1,270.70	3040	162	\$698.88
2696733924	-	21	-	\$31.29	79	4	\$269.30	551	44	\$28.11	35	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$328.70	665	51	\$180.78
2696733924	-	23	-	\$24.88	39	5	\$84.92	195	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$109.80	234	17	\$60.39
2696733924	-	24	-	\$0.00	0	0	\$14.83	19	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$14.83	19	3	\$8.16
2696733924	-	25	-	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$14.19	14	1	\$0.00	0	0	\$0.00	0	0	\$14.19	14	1	\$7.80
2696733924	-	26	-	\$20.51	30	4	\$31.29	52	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$51.80	82	10	\$28.49
2696733924	-	27	-	\$47.40	89	8	\$173.63	291	33	\$0.00	0	0	\$15.46	11	2	\$0.00	0	0	\$0.00	0	0	\$236.49	391	43	\$130.07
2696733924	-	28	-	\$26.66	27	6	\$102.72	187	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$129.38	214	24	\$71.16
Total:				\$1,346.90	2985	203	\$5,608.19	11817	874	\$77.08	93	9	\$225.26	229	15	\$0.00	0	0	\$0.00	0	0	\$7,257.43	15124	1101	\$3,991.59

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local	Local	Local	Intralata	Intra lata	Intra-lata	Interlata	Inter lata	Inter-lata	Interstate	Inter	Inter-	Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
2696733924	-	2	-	\$34.17	18	9	\$44.55	25	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$78.72	43	20	\$43.30
2696733924	-	3	-	\$10.88	5	3	\$21.32	35	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$32.20	40	7	\$17.71
2696733924	-	10	-	\$3.70	2	1	\$3.48	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.18	3	2	\$3.95
2696733924	-	11	-	\$20.30	60	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$20.30	60	2	\$11.16
2696733924	-	13	-	\$10.48	18	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.48	18	2	\$5.76
2696733924	-	16	-	\$0.00	0	0	\$3.48	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.48	1	1	\$1.91
2696733924	-	17	-	\$0.00	0	0	\$43.48	86	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$43.48	86	7	\$23.91
2696733924	-	18	-	\$114.29	288	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$114.29	288	15	\$62.86
2696733924	-	19	-	\$16.82	32	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$16.82	32	3	\$9.25
2696733924	-	23	-	\$0.00	0	0	\$45.20	79	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$45.20	79	8	\$24.86
2696733924	-	24	-	\$42.20	95	6	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$46.19	97	7	\$25.40
2696733924	-	26	-	\$0.00	0	0	\$4.36	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.36	5	1	\$2.40
2696733924	-	27	-	\$37.65	19	10	\$64.53	47	16	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$106.04	68	27	\$58.32
2696733924	-	28	-	\$0.00	0	0	\$7.76	3	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.76	3	2	\$4.27
Total:				\$290.49	537	51	\$242.15	284	52	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$536.50	823	104	\$295.07

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	2	-	\$24.83	20	6	\$9.74	12	2	\$0.00	0	0	\$19.77	12	3	\$0.00	0	0	\$0.00	0	0	\$54.34	44	11	\$29.89
2696733924	-	3	-	\$298.11	486	55	\$6.56	15	1	\$0.00	0	0	\$17.92	15	2	\$0.00	0	0	\$0.00	0	0	\$322.59	516	58	\$177.42
2696733924	-	4	-	\$130.42	196	25	\$22.20	39	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$152.62	235	29	\$83.94
2696733924	-	5	-	\$33.08	44	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$33.08	44	7	\$18.19
2696733924	-	6	-	\$43.28	120	5	\$5.09	7	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$48.37	127	6	\$26.60
2696733924	-	7	-	\$14.18	20	3	\$54.38	153	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$68.56	173	9	\$37.71
2696733924	-	8	-	\$15.68	39	2	\$6.63	14	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$22.31	53	3	\$12.27
2696733924	-	10	-	\$11.50	20	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.50	20	2	\$6.32
2696733924	-	11	-	\$425.01	1212	46	\$26.31	59	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$451.32	1271	50	\$248.23
2696733924	-	12	-	\$0.00	0	0	\$72.64	182	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$72.64	182	10	\$39.95
2696733924	-	13	-	\$75.22	171	11	\$10.62	16	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$85.84	187	13	\$47.21
2696733924	-	16	-	\$29.86	59	5	\$25.86	26	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$55.72	85	11	\$30.65
2696733924	-	17	-	\$19.23	39	3	\$5.24	9	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$24.47	48	4	\$13.46
2696733924	-	18	-	\$93.05	201	14	\$53.62	140	7	\$19.81	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$166.48	371	22	\$91.56
2696733924	-	19	-	\$36.19	69	6	\$59.87	120	10	\$0.00	0	0	\$5.07	2	1	\$0.00	0	0	\$0.00	0	0	\$101.13	191	17	\$55.62
2696733924	-	20	-	\$4.21	3	1	\$116.42	244	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$120.63	247	19	\$66.35
2696733924	-	21	-	\$3.77	1	1	\$17.99	36	3	\$14.68	16	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$36.44	53	6	\$20.04
2696733924	-	24	-	\$12.12	8	3	\$4.87	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$16.99	14	4	\$9.34
2696733924	-	25	-	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$100.87	72	13	\$0.00	0	0	\$0.00	0	0	\$100.87	72	13	\$55.48
2696733924	-	26	-	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.60	8	2	\$0.00	0	0	\$0.00	0	0	\$12.60	8	2	\$6.93
2696733924	-	27	-	\$92.43	50	24	\$91.59	88	21	\$9.08	11	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$193.10	149	46	\$106.20
2696733924	-	28	-	\$127.02	89	31	\$25.56	22	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$152.58	111	37	\$83.92
Total:				\$1,489.19	2847	250	\$615.19	1188	104	\$43.57	57	4	\$156.23	109	21	\$0.00	0	0	\$0.00	0	0	\$2,304.18	4201	379	\$1,267.30

Grand Total: \$3,126.58 6369 504 \$6,465.53 13289 1030 \$124.51 152 14 \$381.49 338 36 \$0.00 0 0 \$0.00 0 0 \$10,098.11 20148 1584 \$5,553.96

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$5.00	\$2.75
Instant Pay - Pay Now		267		\$427.20
Instant Pay - Text2Connect		183		\$54.90
SIM		0		\$0.00
Video Visitation		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$5.00	\$484.85

Total Revenue: \$10,103.11

Commission Due: \$6,038.81

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$536.50	823	104	\$295.07
Interlata	\$3.86	2	1	\$2.12
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$242.15	284	52	\$133.18
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$290.49	537	51	\$159.77
LEC Billed Collect	\$2,304.18	4,201	379	\$1,267.30
Interlata	\$43.57	57	4	\$23.96
International	\$0.00	0	0	\$0.00
Interstate	\$156.23	109	21	\$85.93
Intralata	\$615.19	1,188	104	\$338.35
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,489.19	2,847	250	\$819.05
Prepaid Collect	\$7,257.43	15,124	1,101	\$3,991.58
Interlata	\$77.08	93	9	\$42.39
International	\$0.00	0	0	\$0.00
Interstate	\$225.26	229	15	\$123.89
Intralata	\$5,608.19	11,817	874	\$3,084.50
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,346.90	2,985	203	\$740.79
Totals:	\$10,098.11	20,148	1,584	\$5,553.95

Securus Technologies, Inc.

Call Commission Report - March, 2013

RUN DATE: 4/11/2013 11:24:07 AM

Process Date: 4/12/2013 8:11:27 AM

Site: ALLEGAN COUNTY - MI

Contract ID: I-002921

Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	1	-	\$0.00	0	0	\$12.82	26	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.82	26	2	\$7.05
2696733924	-	2	-	\$21.68	34	4	\$188.42	211	40	\$5.60	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$215.70	250	45	\$118.63
2696733924	-	3	-	\$127.19	207	23	\$590.53	1119	97	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$717.72	1326	120	\$394.75
2696733924	-	4	-	\$261.85	335	53	\$371.47	801	55	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$633.32	1136	108	\$348.33
2696733924	-	5	-	\$0.00	0	0	\$138.98	309	20	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$138.98	309	20	\$76.44
2696733924	-	6	-	\$40.94	57	8	\$129.02	296	18	\$0.00	0	0	\$17.23	18	1	\$0.00	0	0	\$0.00	0	0	\$187.19	371	27	\$102.95
2696733924	-	7	-	\$0.00	0	0	\$672.02	1441	100	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$672.02	1441	100	\$369.61
2696733924	-	8	-	\$0.00	0	0	\$40.41	103	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$40.41	103	5	\$22.23
2696733924	-	9	-	\$281.12	826	28	\$51.91	123	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$333.03	949	35	\$183.17
2696733924	-	10	-	\$40.22	86	6	\$66.87	191	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$107.09	277	13	\$58.90
2696733924	-	12	-	\$0.00	0	0	\$17.06	13	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$17.06	13	4	\$9.38
2696733924	-	13	-	\$377.71	1023	43	\$351.64	727	54	\$0.00	0	0	\$229.57	232	15	\$0.00	0	0	\$0.00	0	0	\$958.92	1982	112	\$527.41
2696733924	-	14	-	\$0.00	0	0	\$465.47	1196	57	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$465.47	1196	57	\$256.01
2696733924	-	15	-	\$0.00	0	0	\$101.56	268	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$101.56	268	12	\$55.86
2696733924	-	16	-	\$88.08	239	10	\$70.54	127	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$158.62	366	22	\$87.24
2696733924	-	17	-	\$584.00	1525	70	\$130.34	302	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$714.34	1827	88	\$392.89
2696733924	-	18	-	\$154.78	284	26	\$486.36	823	86	\$0.00	0	0	\$17.99	19	1	\$0.00	0	0	\$0.00	0	0	\$659.13	1126	113	\$362.52
2696733924	-	19	-	\$148.34	287	24	\$641.49	1157	109	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$789.83	1444	133	\$434.41
2696733924	-	20	-	\$133.10	250	22	\$898.04	2307	110	\$0.00	0	0	\$49.66	56	2	\$0.00	0	0	\$0.00	0	0	\$1,080.80	2613	134	\$594.44
2696733924	-	21	-	\$0.00	0	0	\$98.13	204	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$98.13	204	15	\$53.97
2696733924	-	23	-	\$95.71	193	15	\$81.69	97	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$177.40	290	32	\$97.57
2696733924	-	24	-	\$9.30	10	2	\$8.86	8	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$18.16	18	4	\$9.99
2696733924	-	25	-	\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	-	26	-	\$20.58	29	4	\$18.16	18	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$38.74	47	8	\$21.31
2696733924	-	27	-	\$22.12	36	4	\$62.37	106	11	\$0.00	0	0	\$34.97	32	3	\$0.00	0	0	\$0.00	0	0	\$119.46	174	18	\$65.70
2696733924	-	28	-	\$38.55	30	9	\$209.77	421	33	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$248.32	451	42	\$136.58
Total:				\$2,445.27	5451	351	\$5,908.14	12397	896	\$5.60	5	1	\$349.42	357	22	\$0.00	0	0	\$0.00	0	0	\$8,708.43	18210	1270	\$4,789.64

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	1	-	\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	-	2	-	\$36.13	19	9	\$19.95	10	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$56.08	29	14	\$30.84
2696733924	-	3	-	\$17.28	14	4	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$21.05	15	5	\$11.58
2696733924	-	4	-	\$0.00	0	0	\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.43	4	1	\$2.44
2696733924	-	6	-	\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.98	4	2	\$4.39
2696733924	-	7	-	\$11.97	6	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.97	6	3	\$6.58
2696733924	-	9	-	\$0.00	0	0	\$31.61	63	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$31.61	63	5	\$17.39
2696733924	-	11	-	\$41.73	109	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$41.73	109	5	\$22.95
2696733924	-	12	-	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.77	1	1	\$2.07
2696733924	-	13	-	\$9.52	11	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.52	11	2	\$5.24
2696733924	-	14	-	\$77.61	143	13	\$39.18	49	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$116.79	192	21	\$64.23
2696733924	-	16	-	\$8.64	7	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.64	7	2	\$4.75
2696733924	-	17	-	\$0.00	0	0	\$48.45	75	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$48.45	75	9	\$26.65
2696733924	-	18	-	\$0.00	0	0	\$51.72	106	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$51.72	106	8	\$28.45
2696733924	-	19	-	\$8.86	8	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.86	8	2	\$4.87
2696733924	-	23	-	\$0.00	0	0	\$5.09	7	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$5.09	7	1	\$2.80
2696733924	-	24	-	\$0.00	0	0	\$10.84	17	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.84	17	2	\$5.96
2696733924	-	26	-	\$0.00	0	0	\$28.81	18	7	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$32.67	20	8	\$17.97
2696733924	-	27	-	\$28.15	15	7	\$66.48	44	16	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$94.63	59	23	\$52.05
2696733924	-	28	-	\$11.97	6	3	\$12.19	7	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$24.16	13	6	\$13.29
Total:				\$263.61	343	53	\$326.51	403	67	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$593.98	748	121	\$326.69

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	1	-	\$7.54	2	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.54	2	2	\$4.15
2696733924	-	2	-	\$151.98	239	28	\$67.80	50	16	\$53.72	74	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$273.50	363	48	\$150.42
2696733924	-	3	-	\$143.66	298	22	\$32.52	51	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$176.18	349	28	\$96.90
2696733924	-	4	-	\$131.69	292	19	\$82.11	228	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$213.80	520	28	\$117.59
2696733924	-	5	-	\$28.75	50	5	\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$33.18	54	6	\$18.25
2696733924	-	6	-	\$49.90	130	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$49.90	130	6	\$27.44
2696733924	-	7	-	\$0.00	0	0	\$39.37	66	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$39.37	66	7	\$21.65
2696733924	-	8	-	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	-	9	-	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	-	10	-	\$43.77	86	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$43.77	86	7	\$24.07
2696733924	-	11	-	\$283.03	754	33	\$15.27	21	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$298.30	775	36	\$164.06
2696733924	-	12	-	\$4.21	3	1	\$44.02	71	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$48.23	74	9	\$26.53
2696733924	-	13	-	\$110.61	293	13	\$202.90	535	24	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$313.51	828	37	\$172.43
2696733924	-	16	-	\$28.12	31	6	\$16.84	12	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$44.96	43	10	\$24.73
2696733924	-	17	-	\$10.18	14	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.18	14	2	\$5.60
2696733924	-	18	-	\$123.99	257	19	\$30.79	27	7	\$37.88	56	2	\$46.12	42	4	\$0.00	0	0	\$0.00	0	0	\$238.78	382	32	\$131.33
2696733924	-	19	-	\$48.83	109	7	\$14.36	33	2	\$0.00	0	0	\$4.31	1	1	\$0.00	0	0	\$0.00	0	0	\$67.50	143	10	\$37.12
2696733924	-	20	-	\$0.00	0	0	\$137.35	350	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$137.35	350	17	\$75.54
2696733924	-	21	-	\$0.00	0	0	\$10.18	14	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.18	14	2	\$5.60
2696733924	-	23	-	\$189.06	343	32	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$189.06	343	32	\$103.98
2696733924	-	24	-	\$0.00	0	0	\$8.17	21	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.17	21	1	\$4.49
2696733924	-	25	-	\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	-	26	-	\$62.65	75	13	\$0.00	0	0	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$67.09	78	14	\$36.90
2696733924	-	27	-	\$92.06	128	18	\$65.10	70	14	\$22.78	16	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$179.94	214	37	\$98.97
2696733924	-	28	-	\$33.02	21	8	\$80.84	77	18	\$0.00	0	0	\$19.26	16	2	\$0.00	0	0	\$0.00	0	0	\$133.12	114	28	\$73.22
Total:				\$1,551.25	3130	243	\$856.04	1632	140	\$118.82	149	12	\$69.69	59	7	\$0.00	0	0	\$0.00	0	0	\$2,595.80	4970	402	\$1,427.69
Grand Total:				\$4,260.13	8924	647	\$7,090.69	14432	1103	\$128.28	156	14	\$419.11	416	29	\$0.00	0	0	\$0.00	0	0	\$11,898.21	23928	1793	\$6,544.02

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$6.00	\$3.30
Instant Pay - Pay Now		270		\$432.00
Instant Pay - Text2Connect		228		\$68.40
SIM		0		\$0.00
Video Visitation		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$6.00	\$503.70

Total Revenue: **\$11,904.21**

Commission Due: **\$7,047.72**

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$593.98	748	121	\$326.69
Interlata	\$3.86	2	1	\$2.12
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$326.51	403	67	\$179.58
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$263.61	343	53	\$144.99
LEC Billed Collect	\$2,595.80	4,970	402	\$1,427.69
Interlata	\$118.82	149	12	\$65.35
International	\$0.00	0	0	\$0.00
Interstate	\$69.69	59	7	\$38.33
Intralata	\$856.04	1,632	140	\$470.82
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,551.25	3,130	243	\$853.19
Prepaid Collect	\$8,708.43	18,210	1,270	\$4,789.63
Interlata	\$5.60	5	1	\$3.08
International	\$0.00	0	0	\$0.00
Interstate	\$349.42	357	22	\$192.18
Intralata	\$5,908.14	12,397	896	\$3,249.48
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$2,445.27	5,451	351	\$1,344.90

Totals: **\$11,898.21** **23,928** **1,793** **\$6,544.01**

Securus Technologies, Inc.
Call Commission Report - April, 2013

RUN DATE: 5/20/2013 1:24:06 PM Process Date: 5/22/2013 12:32:51 PM
 Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	1	-	\$0.00	0	0	\$37.08	104	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$37.08	104	4	\$20.39
2696733924	-	2	-	\$0.00	0	0	\$191.73	339	33	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$191.73	339	33	\$105.45
2696733924	-	3	-	\$41.82	61	8	\$332.63	689	51	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$374.45	750	59	\$205.95
2696733924	-	4	-	\$83.45	105	17	\$246.82	541	36	\$0.00	0	0	\$105.91	116	5	\$0.00	0	0	\$0.00	0	0	\$436.18	762	58	\$239.90
2696733924	-	5	-	\$20.30	60	2	\$167.61	423	21	\$0.00	0	0	\$26.35	30	1	\$0.00	0	0	\$0.00	0	0	\$214.26	513	24	\$117.84
2696733924	-	6	-	\$0.00	0	0	\$37.55	90	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$37.55	90	5	\$20.65
2696733924	-	7	-	\$0.00	0	0	\$395.24	1022	48	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$395.24	1022	48	\$217.38
2696733924	-	8	-	\$86.10	230	10	\$270.55	665	35	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$356.65	895	45	\$196.16
2696733924	-	9	-	\$0.00	0	0	\$55.43	139	7	\$0.00	0	0	\$256.69	249	19	\$0.00	0	0	\$0.00	0	0	\$312.12	388	26	\$171.67
2696733924	-	10	-	\$65.39	152	9	\$144.39	382	17	\$101.58	96	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$311.36	630	43	\$171.25
2696733924	-	11	-	\$57.88	134	8	\$77.23	109	15	\$123.22	124	19	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$258.33	367	42	\$142.08
2696733924	-	12	-	\$0.00	0	0	\$75.51	198	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$75.51	198	9	\$41.53
2696733924	-	13	-	\$385.07	1121	39	\$266.81	648	35	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$651.88	1769	74	\$358.53
2696733924	-	14	-	\$0.00	0	0	\$397.72	1001	50	\$0.00	0	0	\$13.43	13	1	\$0.00	0	0	\$0.00	0	0	\$411.15	1014	51	\$226.13
2696733924	-	15	-	\$181.34	437	24	\$47.67	136	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$229.01	573	29	\$125.96
2696733924	-	16	-	\$60.30	145	8	\$236.42	526	34	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$296.72	671	42	\$163.20
2696733924	-	17	-	\$309.68	859	34	\$69.69	107	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$379.37	966	47	\$208.65
2696733924	-	18	-	\$139.54	247	24	\$353.97	786	51	\$0.00	0	0	\$12.67	12	1	\$0.00	0	0	\$0.00	0	0	\$506.18	1045	76	\$278.40
2696733924	-	19	-	\$135.77	246	23	\$281.98	604	42	\$0.00	0	0	\$61.83	58	5	\$0.00	0	0	\$0.00	0	0	\$479.58	908	70	\$263.77
2696733924	-	20	-	\$109.06	173	20	\$347.76	903	42	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$456.82	1076	62	\$251.25
2696733924	-	21	-	\$0.00	0	0	\$286.48	689	38	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$286.48	689	38	\$157.56
2696733924	-	23	-	\$102.37	191	17	\$17.22	46	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$119.59	237	19	\$65.77
2696733924	-	24	-	\$0.00	0	0	\$12.60	25	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.60	25	2	\$6.93
2696733924	-	26	-	\$0.00	0	0	\$21.93	19	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$21.93	19	5	\$12.06
2696733924	-	27	-	\$17.28	14	4	\$228.21	408	39	\$0.00	0	0	\$21.79	24	1	\$0.00	0	0	\$0.00	0	0	\$267.28	446	44	\$147.00
2696733924	-	28	-	\$32.55	35	7	\$47.38	54	10	\$0.00	0	0	\$53.72	52	4	\$0.00	0	0	\$0.00	0	0	\$133.65	141	21	\$73.51
Total:				\$1,827.90	4210	254	\$4,647.61	10653	649	\$224.80	220	36	\$552.39	554	37	\$0.00	0	0	\$0.00	0	0	\$7,252.70	15637	976	\$3,988.99

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	2	-	\$28.59	17	7	\$20.39	12	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$48.98	29	12	\$26.94
2696733924	-	3	-	\$55.11	73	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$55.11	73	11	\$30.31
2696733924	-	4	-	\$0.00	0	0	\$12.85	10	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.85	10	3	\$7.07
2696733924	-	9	-	\$0.00	0	0	\$74.28	144	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$74.28	144	12	\$40.85
2696733924	-	11	-	\$0.00	0	0	\$8.20	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.20	5	2	\$4.51
2696733924	-	13	-	\$8.20	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.20	5	2	\$4.51
2696733924	-	16	-	\$12.85	10	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.85	10	3	\$7.07
2696733924	-	18	-	\$0.00	0	0	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.77	1	1	\$2.07
2696733924	-	19	-	\$9.74	12	2	\$3.77	1	1	\$3.28	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$16.79	14	4	\$9.23
2696733924	-	23	-	\$237.48	434	40	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$237.48	434	40	\$130.61
2696733924	-	24	-	\$3.99	2	1	\$13.95	15	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$17.94	17	4	\$9.87
2696733924	-	26	-	\$3.99	2	1	\$37.67	26	9	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$46.10	31	11	\$25.36
2696733924	-	27	-	\$32.58	19	8	\$91.71	78	21	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$128.15	99	30	\$70.48
2696733924	-	28	-	\$8.64	7	2	\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$16.62	11	4	\$9.14
Total:				\$401.17	581	77	\$274.57	296	59	\$11.58	6	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$687.32	883	139	\$378.03

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	2	-	\$42.48	64	8	\$17.06	13	4	\$32.64	33	5	\$41.56	36	4	\$0.00	0	0	\$0.00	0	0	\$133.74	146	21	\$73.56
2696733924	-	3	-	\$0.00	0	0	\$25.67	36	5	\$0.00	0	0	\$286.84	284	20	\$0.00	0	0	\$0.00	0	0	\$312.51	320	25	\$171.88
2696733924	-	4	-	\$96.12	211	14	\$104.39	297	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$200.51	508	25	\$110.28
2696733924	-	6	-	\$50.75	150	5	\$23.00	40	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$73.75	190	9	\$40.56
2696733924	-	7	-	\$0.00	0	0	\$18.76	53	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$18.76	53	2	\$10.32
2696733924	-	9	-	\$8.42	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.42	6	2	\$4.63
2696733924	-	10	-	\$47.51	103	7	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$51.50	105	8	\$28.33
2696733924	-	11	-	\$42.23	79	7	\$9.30	10	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$51.53	89	9	\$28.34
2696733924	-	12	-	\$0.00	0	0	\$30.51	58	5	\$5.02	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$35.53	62	6	\$19.54
2696733924	-	13	-	\$45.03	124	5	\$72.43	184	9	\$0.00	0	0	\$24.07	27	1	\$0.00	0	0	\$0.00	0	0	\$141.53	335	15	\$77.84
2696733924	-	14	-	\$0.00	0	0	\$26.30	55	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$26.30	55	4	\$14.47
2696733924	-	15	-	\$22.31	53	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$22.31	53	3	\$12.27
2696733924	-	16	-	\$20.99	47	3	\$13.29	12	3	\$77.50	115	4	\$48.15	40	5	\$0.00	0	0	\$0.00	0	0	\$159.93	214	15	\$87.96
2696733924	-	18	-	\$83.71	203	11	\$60.20	80	12	\$0.00	0	0	\$34.21	31	3	\$0.00	0	0	\$0.00	0	0	\$178.12	314	26	\$97.97
2696733924	-	19	-	\$7.98	4	2	\$18.38	19	4	\$0.00	0	0	\$14.19	14	1	\$0.00	0	0	\$0.00	0	0	\$40.55	37	7	\$22.30
2696733924	-	20	-	\$0.00	0	0	\$92.57	211	13	\$0.00	0	0	\$6.59	4	1	\$0.00	0	0	\$0.00	0	0	\$99.16	215	14	\$54.54
2696733924	-	21	-	\$0.00	0	0	\$4.87	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.87	6	1	\$2.68
2696733924	-	23	-	\$24.10	45	4	\$24.32	46	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$48.42	91	8	\$26.63
2696733924	-	24	-	\$0.00	0	0	\$26.83	9	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$26.83	9	7	\$14.76
2696733924	-	27	-	\$34.97	46	7	\$68.37	101	13	\$12.16	7	3	\$8.87	7	1	\$0.00	0	0	\$0.00	0	0	\$124.37	161	24	\$68.40
2696733924	-	28	-	\$80.53	124	15	\$70.63	79	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$151.16	203	30	\$83.14

Total: \$607.13 1259 93 \$710.87 1311 119 \$127.32 159 13 \$464.48 443 36 \$0.00 0 0 \$0.00 0 0 \$1,909.80 3172 261 \$1,050.39

Grand Total: \$2,836.20 6050 424 \$5,633.05 12260 827 \$363.70 385 52 \$1,016.87 997 73 \$0.00 0 0 \$0.00 0 0 \$9,849.82 19692 1376 \$5,417.40

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$15.75	\$8.66
Instant Pay - Pay Now		234		\$374.40
Instant Pay - Text2Connect		219		\$65.70
SIM		0		\$0.00
Video Visitation		0		\$0.00
VMail		0	\$0.00	\$0.00

Total: \$15.75 \$448.76

Total Revenue: **\$9,865.57**

Commission Due: **\$5,866.16**

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$687.32	883	139	\$378.03
Interlata	\$11.58	6	3	\$6.37
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$274.57	296	59	\$151.01
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$401.17	581	77	\$220.64
LEC Billed Collect	\$1,909.80	3,172	261	\$1,050.39
Interlata	\$127.32	159	13	\$70.03
International	\$0.00	0	0	\$0.00
Interstate	\$464.48	443	36	\$255.46
Intralata	\$710.87	1,311	119	\$390.98
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$607.13	1,259	93	\$333.92
Prepaid Collect	\$7,252.70	15,637	976	\$3,988.98
Interlata	\$224.80	220	36	\$123.64
International	\$0.00	0	0	\$0.00
Interstate	\$552.39	554	37	\$303.81
Intralata	\$4,647.61	10,653	649	\$2,556.19
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,827.90	4,210	254	\$1,005.34

Totals: **\$9,849.82** **19,692** **1,376** **\$5,417.40**

Securus Technologies, Inc.
Call Commission Report - May, 2013

RUN DATE: 6/12/2013 3:32:48 PM Process Date: 6/13/2013 11:06:23 AM
 Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	1	-	\$0.00	0	0	\$30.45	90	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$30.45	90	3	\$16.75
2696733924	-	2	-	\$0.00	0	0	\$73.34	172	10	\$0.00	0	0	\$43.33	43	3	\$0.00	0	0	\$0.00	0	0	\$116.67	215	13	\$64.17
2696733924	-	3	-	\$83.42	121	16	\$327.03	599	55	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$410.45	720	71	\$225.75
2696733924	-	4	-	\$7.98	4	2	\$376.26	968	46	\$0.00	0	0	\$49.92	47	4	\$0.00	0	0	\$0.00	0	0	\$434.16	1019	52	\$238.79
2696733924	-	5	-	\$46.82	116	6	\$142.44	357	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$189.26	473	24	\$104.09
2696733924	-	6	-	\$0.00	0	0	\$78.65	180	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$78.65	180	11	\$43.26
2696733924	-	7	-	\$213.74	552	26	\$118.90	250	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$332.64	802	44	\$182.95
2696733924	-	8	-	\$129.62	331	16	\$806.09	2002	103	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$935.71	2333	119	\$514.64
2696733924	-	9	-	\$0.00	0	0	\$271.47	766	29	\$166.20	240	10	\$15.71	16	1	\$0.00	0	0	\$0.00	0	0	\$453.38	1022	40	\$249.36
2696733924	-	10	-	\$0.00	0	0	\$37.08	104	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$37.08	104	4	\$20.39
2696733924	-	11	-	\$6.85	15	1	\$65.04	102	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$71.89	117	13	\$39.54
2696733924	-	12	-	\$0.00	0	0	\$209.42	371	36	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$209.42	371	36	\$115.18
2696733924	-	13	-	\$332.15	945	35	\$22.78	39	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$354.93	984	39	\$195.21
2696733924	-	15	-	\$108.88	269	14	\$34.66	93	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$143.54	362	18	\$78.95
2696733924	-	16	-	\$54.08	149	6	\$51.06	103	8	\$0.00	0	0	\$52.71	46	5	\$0.00	0	0	\$0.00	0	0	\$157.85	298	19	\$86.82
2696733924	-	17	-	\$70.07	141	11	\$729.54	1412	118	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$799.61	1553	129	\$439.79
2696733924	-	18	-	\$139.63	199	27	\$218.42	541	28	\$0.00	0	0	\$51.69	54	3	\$0.00	0	0	\$0.00	0	0	\$409.74	794	58	\$225.36
2696733924	-	19	-	\$60.14	112	10	\$248.54	452	42	\$0.00	0	0	\$36.74	39	2	\$0.00	0	0	\$0.00	0	0	\$345.42	603	54	\$189.98
2696733924	-	20	-	\$122.80	300	16	\$406.52	1041	50	\$0.00	0	0	\$26.35	30	1	\$0.00	0	0	\$0.00	0	0	\$555.67	1371	67	\$305.62
2696733924	-	21	-	\$328.36	718	48	\$90.81	203	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$419.17	921	61	\$230.54
2696733924	-	23	-	\$103.82	246	14	\$35.79	82	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$139.61	328	19	\$76.79
2696733924	-	26	-	\$22.56	38	4	\$52.16	108	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$74.72	146	12	\$41.10
2696733924	-	27	-	\$26.11	38	5	\$38.27	61	7	\$0.00	0	0	\$10.90	5	2	\$0.00	0	0	\$0.00	0	0	\$75.28	104	14	\$41.40
2696733924	-	28	-	\$0.00	0	0	\$150.38	264	26	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$150.38	264	26	\$82.71
Total:				\$1,857.03	4294	257	\$4,615.10	10360	658	\$166.20	240	10	\$287.35	280	21	\$0.00	0	0	\$0.00	0	0	\$6,925.68	15174	946	\$3,809.12

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	2	-	\$42.57	16	11	\$134.03	109	31	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$181.04	128	43	\$99.57
2696733924	-	3	-	\$8.42	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.42	6	2	\$4.63
2696733924	-	4	-	\$3.99	2	1	\$24.38	14	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$28.37	16	7	\$15.60
2696733924	-	5	-	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	-	9	-	\$4.21	3	1	\$64.35	115	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$68.56	118	12	\$37.71
2696733924	-	13	-	\$4.87	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.87	6	1	\$2.68
2696733924	-	16	-	\$14.17	16	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$14.17	16	3	\$7.79
2696733924	-	17	-	\$0.00	0	0	\$8.86	8	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.86	8	2	\$4.87
2696733924	-	18	-	\$15.93	24	3	\$7.76	3	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$23.69	27	5	\$13.03
2696733924	-	19	-	\$9.52	11	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.52	11	2	\$5.24
2696733924	-	23	-	\$200.44	427	30	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$200.44	427	30	\$110.24
2696733924	-	26	-	\$11.97	6	3	\$46.31	33	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$58.28	39	14	\$32.05
2696733924	-	27	-	\$27.71	13	7	\$145.34	112	34	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$173.05	125	41	\$95.18
2696733924	-	28	-	\$7.98	4	2	\$28.59	17	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$36.57	21	9	\$20.11
Total:				\$355.77	536	67	\$459.62	411	104	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$819.83	950	172	\$450.91

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	2	-	\$155.93	144	35	\$101.86	108	22	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$257.79	252	57	\$141.78
2696733924	-	3	-	\$10.15	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.15	30	1	\$5.58
2696733924	-	4	-	\$39.75	100	5	\$6.85	15	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$46.60	115	6	\$25.63
2696733924	-	6	-	\$48.33	139	5	\$33.59	72	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$81.92	211	10	\$45.06
2696733924	-	7	-	\$0.00	0	0	\$21.21	48	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$21.21	48	3	\$11.67
2696733924	-	9	-	\$0.00	0	0	\$19.95	10	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$19.95	10	5	\$10.97
2696733924	-	10	-	\$0.00	0	0	\$36.04	67	6	\$0.00	0	0	\$11.15	10	1	\$0.00	0	0	\$0.00	0	0	\$47.19	77	7	\$25.95
2696733924	-	11	-	\$29.60	70	4	\$6.85	15	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$36.45	85	5	\$20.05
2696733924	-	12	-	\$134.45	240	23	\$205.10	545	24	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$339.55	785	47	\$186.75
2696733924	-	13	-	\$83.93	204	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$83.93	204	11	\$46.16
2696733924	-	15	-	\$4.87	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.87	6	1	\$2.68
2696733924	-	16	-	\$22.31	53	3	\$5.53	9	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$27.84	62	4	\$15.31
2696733924	-	18	-	\$108.02	136	22	\$19.73	9	5	\$0.00	0	0	\$26.35	30	1	\$0.00	0	0	\$0.00	0	0	\$154.10	175	28	\$84.76
2696733924	-	19	-	\$11.72	21	2	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$15.93	24	3	\$8.76
2696733924	-	20	-	\$98.32	221	14	\$26.74	57	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$125.06	278	18	\$68.78
2696733924	-	21	-	\$23.44	42	4	\$10.15	30	1	\$0.00	0	0	\$22.55	25	1	\$0.00	0	0	\$0.00	0	0	\$56.14	97	6	\$30.88
2696733924	-	23	-	\$37.99	92	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$37.99	92	5	\$20.89
2696733924	-	25	-	\$4.87	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.87	6	1	\$2.68
2696733924	-	26	-	\$10.18	14	2	\$31.26	13	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$41.44	27	10	\$22.79
2696733924	-	27	-	\$41.19	42	9	\$36.29	52	7	\$3.86	2	1	\$32.69	29	3	\$0.00	0	0	\$0.00	0	0	\$114.03	125	20	\$62.72
2696733924	-	28	-	\$28.37	16	7	\$64.10	130	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$92.47	146	17	\$50.86
Total:				\$893.42	1576	154	\$629.46	1183	104	\$3.86	2	1	\$92.74	94	6	\$0.00	0	0	\$0.00	0	0	\$1,619.48	2855	265	\$890.71

Grand Total: \$3,106.22 6406 478 \$5,704.18 11954 866 \$174.50 245 12 \$380.09 374 27 \$0.00 0 0 \$0.00 0 0 \$9,364.99 18979 1383 \$5,150.74

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$7.25	\$3.99
Instant Pay - Pay Now		224		\$358.40
Instant Pay - Text2Connect		272		\$81.60
SIM		0		\$0.00
Video Visitation		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$7.25	\$443.99

Total Revenue: \$9,372.24

Commission Due: \$5,594.73

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$819.83	950	172	\$450.91
Interlata	\$4.44	3	1	\$2.44
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$459.62	411	104	\$252.79
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$355.77	536	67	\$195.67
LEC Billed Collect	\$1,619.48	2,855	265	\$890.71
Interlata	\$3.86	2	1	\$2.12
International	\$0.00	0	0	\$0.00
Interstate	\$92.74	94	6	\$51.01
Intralata	\$629.46	1,183	104	\$346.20
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$893.42	1,576	154	\$491.38
Prepaid Collect	\$6,925.68	15,174	946	\$3,809.11
Interlata	\$166.20	240	10	\$91.41
International	\$0.00	0	0	\$0.00
Interstate	\$287.35	280	21	\$158.04
Intralata	\$4,615.10	10,360	658	\$2,538.30
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,857.03	4,294	257	\$1,021.36

Totals: \$9,364.99 18,979 1,383 \$5,150.73

Securus Technologies, Inc.

Call Commission Report - June, 2013

RUN DATE: 7/25/2013 7:56:47 AM **Process Date: 7/26/2013 8:30:26 AM**
Site: ALLEGAN COUNTY - MI **Contract ID: I-002921** **Site ID: 06334**

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	1	-	\$0.00	0	0	\$7.98	4	2	\$3.28	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.26	5	3	\$6.19
2696733924	-	2	-	\$48.32	26	12	\$39.87	36	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$88.19	62	21	\$48.50
2696733924	-	3	-	\$4.21	3	1	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.42	6	2	\$4.63
2696733924	-	6	-	\$7.54	2	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.54	2	2	\$4.15
2696733924	-	9	-	\$5.53	9	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$5.53	9	1	\$3.04
2696733924	-	13	-	\$0.00	0	0	\$12.41	8	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.41	8	3	\$6.83
2696733924	-	15	-	\$0.00	0	0	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.77	1	1	\$2.07
2696733924	-	18	-	\$12.41	8	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.41	8	3	\$6.83
2696733924	-	19	-	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	-	24	-	\$3.99	2	1	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.20	5	2	\$4.51
2696733924	-	26	-	\$27.49	12	7	\$3.99	2	1	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$35.34	16	9	\$19.44
2696733924	-	27	-	\$15.96	8	4	\$90.61	73	21	\$11.58	6	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$118.15	87	28	\$64.98
2696733924	-	28	-	\$5.75	10	1	\$21.49	17	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$27.24	27	6	\$14.98
Total:				\$135.41	83	33	\$188.54	147	44	\$18.72	9	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$342.67	239	82	\$188.47

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	1	-	\$0.00	0	0	\$40.66	88	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$40.66	88	6	\$22.36
2696733924	-	2	-	\$0.00	0	0	\$46.06	48	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$46.06	48	10	\$25.33
2696733924	-	3	-	\$5.75	10	1	\$266.42	501	44	\$0.00	0	0	\$99.34	84	10	\$0.00	0	0	\$0.00	0	0	\$371.51	595	55	\$204.33
2696733924	-	4	-	\$0.00	0	0	\$552.61	1483	65	\$29.16	27	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$581.77	1490	70	\$319.97
2696733924	-	5	-	\$0.00	0	0	\$150.54	297	24	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$150.54	297	24	\$82.80
2696733924	-	6	-	\$0.00	0	0	\$85.62	131	16	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$85.62	131	16	\$47.09
2696733924	-	7	-	\$24.98	49	4	\$239.03	554	33	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$264.01	603	37	\$145.21
2696733924	-	8	-	\$0.00	0	0	\$217.26	568	26	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$217.26	568	26	\$119.49
2696733924	-	9	-	\$102.85	290	11	\$146.55	295	23	\$0.00	0	0	\$181.41	206	7	\$0.00	0	0	\$0.00	0	0	\$430.81	791	41	\$236.95
2696733924	-	11	-	\$21.24	32	4	\$191.79	307	35	\$0.00	0	0	\$11.91	11	1	\$0.00	0	0	\$0.00	0	0	\$224.94	350	40	\$123.72
2696733924	-	12	-	\$0.00	0	0	\$400.09	802	63	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$400.09	802	63	\$220.05
2696733924	-	13	-	\$224.46	633	24	\$31.20	45	6	\$0.00	0	0	\$13.94	9	2	\$0.00	0	0	\$0.00	0	0	\$269.60	687	32	\$148.28
2696733924	-	15	-	\$0.00	0	0	\$40.60	120	4	\$41.74	58	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$82.34	178	7	\$45.29
2696733924	-	16	-	\$0.00	0	0	\$103.98	279	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$103.98	279	12	\$57.19
2696733924	-	17	-	\$34.44	92	4	\$481.39	1107	67	\$0.00	0	0	\$61.83	58	5	\$0.00	0	0	\$0.00	0	0	\$577.66	1257	76	\$317.71
2696733924	-	18	-	\$29.85	55	5	\$337.81	648	55	\$0.00	0	0	\$79.32	67	8	\$0.00	0	0	\$0.00	0	0	\$446.98	770	68	\$245.84
2696733924	-	19	-	\$37.11	88	5	\$232.36	443	38	\$0.00	0	0	\$94.52	87	8	\$0.00	0	0	\$0.00	0	0	\$363.99	618	51	\$200.19
2696733924	-	20	-	\$4.65	5	1	\$511.48	1034	80	\$0.00	0	0	\$15.71	16	1	\$0.00	0	0	\$0.00	0	0	\$531.84	1055	82	\$292.51
2696733924	-	21	-	\$334.44	907	38	\$134.55	305	19	\$0.00	0	0	\$136.06	151	6	\$0.00	0	0	\$0.00	0	0	\$605.05	1363	63	\$332.78
2696733924	-	23	-	\$74.22	176	10	\$91.06	188	14	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$165.28	364	24	\$90.90
2696733924	-	24	-	\$0.00	0	0	\$16.62	11	4	\$21.24	18	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$37.86	29	8	\$20.82
2696733924	-	25	-	\$0.00	0	0	\$24.32	46	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$24.32	46	4	\$13.38
2696733924	-	26	-	\$0.00	0	0	\$5.09	7	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$5.09	7	1	\$2.80
2696733924	-	27	-	\$10.15	30	1	\$45.31	93	7	\$0.00	0	0	\$95.05	55	15	\$0.00	0	0	\$0.00	0	0	\$150.51	178	23	\$82.78
2696733924	-	28	-	\$10.15	30	1	\$96.93	134	19	\$22.58	11	6	\$24.33	18	3	\$0.00	0	0	\$0.00	0	0	\$153.99	193	29	\$84.69
Total:				\$914.29	2397	109	\$4,489.33	9514	675	\$114.72	114	18	\$813.42	762	66	\$0.00	0	0	\$0.00	0	0	\$6,331.76	12787	868	\$3,482.47

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	2	-	\$104.72	121	22	\$50.24	67	10	\$5.02	4	1	\$11.15	10	1	\$0.00	0	0	\$0.00	0	0	\$171.13	202	34	\$94.12
2696733924	-	3	-	\$82.11	228	9	\$133.95	270	21	\$9.46	7	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$225.52	505	32	\$124.04
2696733924	-	5	-	\$34.75	45	7	\$26.74	57	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$61.49	102	11	\$33.82
2696733924	-	6	-	\$14.14	32	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$14.14	32	2	\$7.78
2696733924	-	7	-	\$10.62	16	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.62	16	2	\$5.84
2696733924	-	8	-	\$11.06	18	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.06	18	2	\$6.08
2696733924	-	10	-	\$0.00	0	0	\$19.92	26	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$19.92	26	4	\$10.96
2696733924	-	11	-	\$27.18	59	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$27.18	59	4	\$14.95
2696733924	-	12	-	\$8.42	6	2	\$99.77	276	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$108.19	282	13	\$59.50
2696733924	-	13	-	\$90.12	216	12	\$8.20	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$98.32	221	14	\$54.08
2696733924	-	16	-	\$15.27	21	3	\$29.88	39	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$45.15	60	9	\$24.83
2696733924	-	17	-	\$41.57	76	7	\$0.00	0	0	\$5.60	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$47.17	81	8	\$25.94
2696733924	-	18	-	\$81.51	193	11	\$51.12	71	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$132.63	264	21	\$72.95
2696733924	-	19	-	\$63.41	143	9	\$30.76	43	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$94.17	186	15	\$51.79
2696733924	-	20	-	\$186.23	314	33	\$20.99	47	3	\$0.00	0	0	\$26.35	30	1	\$0.00	0	0	\$0.00	0	0	\$233.57	391	37	\$128.46
2696733924	-	21	-	\$27.21	43	5	\$18.35	35	3	\$0.00	0	0	\$52.70	60	2	\$0.00	0	0	\$0.00	0	0	\$98.26	138	10	\$54.04
2696733924	-	23	-	\$138.29	322	19	\$12.82	26	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$151.11	348	21	\$83.11
2696733924	-	24	-	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	-	26	-	\$0.00	0	0	\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.98	4	2	\$4.39
2696733924	-	27	-	\$15.96	8	4	\$29.69	22	7	\$0.00	0	0	\$6.59	4	1	\$0.00	0	0	\$0.00	0	0	\$52.24	34	12	\$28.73
2696733924	-	28	-	\$94.79	92	21	\$40.31	38	9	\$9.46	7	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$144.56	137	32	\$79.51
Total:				\$1,051.35	1955	175	\$580.72	1026	100	\$29.54	23	6	\$96.79	104	5	\$0.00	0	0	\$0.00	0	0	\$1,758.40	3108	286	\$967.12
Grand Total:				\$2,101.05	4435	317	\$5,258.59	10687	819	\$162.98	146	29	\$910.21	866	71	\$0.00	0	0	\$0.00	0	0	\$8,432.83	16134	1236	\$4,638.06

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$9.50	\$5.23
Instant Pay - Pay Now		344		\$550.40
Instant Pay - Text2Connect		312		\$93.60
SIM		0		\$0.00
Video Visitation		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$9.50	\$649.23

Total Revenue: \$8,442.33

Commission Due: \$5,287.28

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$342.67	239	82	\$188.47
Interlata	\$18.72	9	5	\$10.30
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$188.54	147	44	\$103.70
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$135.41	83	33	\$74.48
LEC Billed Collect	\$1,758.40	3,108	286	\$967.12
Interlata	\$29.54	23	6	\$16.25
International	\$0.00	0	0	\$0.00
Interstate	\$96.79	104	5	\$53.23
Intralata	\$580.72	1,026	100	\$319.40
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,051.35	1,955	175	\$578.24
Prepaid Collect	\$6,331.76	12,787	868	\$3,482.46
Interlata	\$114.72	114	18	\$63.10
International	\$0.00	0	0	\$0.00
Interstate	\$813.42	762	66	\$447.38
Intralata	\$4,489.33	9,514	675	\$2,469.13
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$914.29	2,397	109	\$502.86

Totals: \$8,432.83 16,134 1,236 \$4,638.05

Securus Technologies, Inc.
Call Commission Report - July, 2012

RUN DATE: 8/22/2012 4:06:22 PM Process Date: 8/23/2012 7:52:49 AM
 Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$3.99	2	1	\$12.19	7	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$16.18	9	4	\$8.90
2696733924	99	3		\$3.99	2	1	\$8.86	8	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.85	10	3	\$7.07
2696733924	99	4		\$0.00	0	0	\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.98	4	2	\$4.39
2696733924	99	6		\$11.97	6	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.97	6	3	\$6.58
2696733924	99	7		\$0.00	0	0	\$8.42	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.42	6	2	\$4.63
2696733924	99	13		\$13.95	15	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$13.95	15	3	\$7.67
2696733924	99	19		\$4.21	3	1	\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.64	7	2	\$4.75
2696733924	99	24		\$7.98	4	2	\$8.64	7	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$16.62	11	4	\$9.14
2696733924	99	26		\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	27		\$24.82	16	6	\$19.73	9	5	\$33.82	49	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$78.37	74	13	\$43.10
2696733924	99	28		\$32.36	18	8	\$27.71	13	7	\$12.56	17	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$72.63	48	16	\$39.95
Total:				\$107.26	68	26	\$97.96	58	24	\$46.38	66	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$251.60	192	53	\$138.38

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$5.31	8	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$5.31	8	1	\$2.92
2696733924	99	2		\$141.14	222	26	\$35.00	30	8	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$180.00	254	35	\$99.00
2696733924	99	3		\$56.40	95	10	\$76.82	91	16	\$0.00	0	0	\$5.07	2	1	\$0.00	0	0	\$0.00	0	0	\$138.29	188	27	\$76.06
2696733924	99	4		\$0.00	0	0	\$55.80	60	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$55.80	60	12	\$30.69
2696733924	99	5		\$5.09	7	1	\$25.42	51	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$30.51	58	5	\$16.78
2696733924	99	6		\$78.33	114	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$78.33	114	15	\$43.08
2696733924	99	7		\$29.13	84	3	\$15.02	36	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$44.15	120	5	\$24.28
2696733924	99	8		\$85.31	178	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$85.31	178	13	\$46.92
2696733924	99	9		\$190.89	432	27	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$190.89	432	27	\$104.99
2696733924	99	10		\$338.72	991	34	\$19.45	40	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$358.17	1031	37	\$196.99
2696733924	99	11		\$0.00	0	0	\$48.45	75	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$48.45	75	9	\$26.65
2696733924	99	12		\$40.60	120	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$40.60	120	4	\$22.33
2696733924	99	13		\$7.76	3	2	\$24.79	32	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$32.55	35	7	\$17.90
2696733924	99	14		\$0.00	0	0	\$149.79	342	21	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$149.79	342	21	\$82.38
2696733924	99	16		\$164.43	344	25	\$112.83	174	21	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$277.26	518	46	\$152.49
2696733924	99	17		\$0.00	0	0	\$15.46	38	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$15.46	38	2	\$8.50
2696733924	99	18		\$99.48	194	16	\$27.24	27	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$126.72	221	22	\$69.70
2696733924	99	19		\$160.15	260	29	\$64.07	146	9	\$0.00	0	0	\$54.23	48	5	\$0.00	0	0	\$0.00	0	0	\$278.45	454	43	\$153.15
2696733924	99	20		\$322.63	579	55	\$41.16	58	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$363.79	637	63	\$200.08
2696733924	99	21		\$32.30	50	6	\$44.96	43	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$77.26	93	16	\$42.49
2696733924	99	24		\$64.29	147	9	\$87.50	75	20	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$151.79	222	29	\$83.48
2696733924	99	25		\$0.00	0	0	\$9.52	11	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.52	11	2	\$5.24
2696733924	99	26		\$174.51	293	31	\$277.56	358	56	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$452.07	651	87	\$248.64
2696733924	99	27		\$100.54	102	22	\$98.59	77	23	\$0.00	0	0	\$26.36	16	4	\$0.00	0	0	\$0.00	0	0	\$225.49	195	49	\$124.02
2696733924	99	28		\$92.37	81	21	\$84.39	77	19	\$0.00	0	0	\$121.63	118	9	\$0.00	0	0	\$0.00	0	0	\$298.39	276	49	\$164.11
Total:				\$2,189.38	4304	350	\$1,313.82	1841	256	\$3.86	2	1	\$207.29	184	19	\$0.00	0	0	\$0.00	0	0	\$3,714.35	6331	626	\$2,042.89

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$0.00	0	0	\$46.28	49	10	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$50.72	52	11	\$27.90
2696733924	99	3		\$166.51	418	21	\$109.98	274	14	\$100.48	136	8	\$45.36	41	4	\$0.00	0	0	\$0.00	0	0	\$422.33	869	47	\$232.28
2696733924	99	4		\$40.69	72	7	\$57.22	131	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$97.91	203	15	\$53.85
2696733924	99	5		\$0.00	0	0	\$97.19	232	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$97.19	232	13	\$53.45
2696733924	99	6		\$16.40	10	4	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$20.61	13	5	\$11.34
2696733924	99	7		\$95.65	225	13	\$98.10	220	14	\$0.00	0	0	\$59.55	55	5	\$0.00	0	0	\$0.00	0	0	\$253.30	500	32	\$139.32
2696733924	99	8		\$112.87	271	15	\$33.34	87	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$146.21	358	19	\$80.42
2696733924	99	9		\$0.00	0	0	\$524.74	1417	60	\$20.10	30	1	\$26.35	30	1	\$0.00	0	0	\$0.00	0	0	\$571.19	1477	62	\$314.15
2696733924	99	10		\$92.32	226	12	\$40.31	38	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$132.63	264	21	\$72.95
2696733924	99	11		\$0.00	0	0	\$460.34	1092	62	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$460.34	1092	62	\$253.19
2696733924	99	12		\$0.00	0	0	\$199.94	457	28	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$199.94	457	28	\$109.97
2696733924	99	13		\$6.85	15	1	\$84.37	206	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$91.22	221	12	\$50.17
2696733924	99	14		\$0.00	0	0	\$473.30	925	76	\$0.00	0	0	\$26.10	25	2	\$0.00	0	0	\$0.00	0	0	\$499.40	950	78	\$274.67
2696733924	99	15		\$168.51	298	29	\$70.70	160	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$239.21	458	39	\$131.57
2696733924	99	16		\$0.00	0	0	\$497.31	1373	55	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$497.31	1373	55	\$273.52
2696733924	99	17		\$15.90	40	2	\$710.20	1550	104	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$726.10	1590	106	\$399.36
2696733924	99	18		\$34.03	74	5	\$195.07	451	27	\$49.46	62	5	\$26.86	26	2	\$0.00	0	0	\$0.00	0	0	\$305.42	613	39	\$167.98
2696733924	99	19		\$0.00	0	0	\$499.50	1270	62	\$22.60	25	3	\$94.27	82	9	\$0.00	0	0	\$0.00	0	0	\$616.37	1377	74	\$339.00
2696733924	99	20		\$0.00	0	0	\$192.46	423	28	\$0.00	0	0	\$14.19	14	1	\$0.00	0	0	\$0.00	0	0	\$206.65	437	29	\$113.66
2696733924	99	21		\$597.75	1410	81	\$362.52	841	50	\$0.00	0	0	\$82.10	80	6	\$0.00	0	0	\$0.00	0	0	\$1,042.37	2331	137	\$573.30
2696733924	99	23		\$70.26	158	10	\$93.07	181	15	\$0.00	0	0	\$22.55	25	1	\$0.00	0	0	\$0.00	0	0	\$185.88	364	26	\$102.23
2696733924	99	24		\$0.00	0	0	\$101.11	153	19	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$101.11	153	19	\$55.61
2696733924	99	26		\$0.00	0	0	\$140.21	363	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$140.21	363	17	\$77.12
2696733924	99	27		\$9.52	11	2	\$34.50	60	6	\$0.00	0	0	\$19.51	21	1	\$0.00	0	0	\$0.00	0	0	\$63.53	92	9	\$34.94
2696733924	99	28		\$18.82	21	4	\$104.82	186	18	\$101.54	68	23	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$225.18	275	45	\$123.85
Total:				\$1,446.08	3249	206	\$5,230.79	12142	721	\$298.62	324	41	\$416.84	399	32	\$0.00	0	0	\$0.00	0	0	\$7,392.33	16114	1000	\$4,065.78
Grand Total:				\$3,742.72	7621	582	\$6,642.57	14041	1001	\$348.86	392	45	\$624.13	583	51	\$0.00	0	0	\$0.00	0	0	\$11,358.28	22637	1679	\$6,247.05

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$8.50	\$4.68
Instant Pay - Pay Now		239		\$382.40
Instant Pay - Text2Connect		245		\$73.50
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$8.50	\$460.58

Total Revenue: \$11,366.78

Commission Due: \$6,707.63

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$251.60	192	53	\$138.38
Interlata	\$46.38	66	3	\$25.51
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$97.96	58	24	\$53.88
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$107.26	68	26	\$58.99
LEC Billed Collect	\$3,714.35	6,331	626	\$2,042.89
Interlata	\$3.86	2	1	\$2.12
International	\$0.00	0	0	\$0.00
Interstate	\$207.29	184	19	\$114.01
Intralata	\$1,313.82	1,841	256	\$722.60
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$2,189.38	4,304	350	\$1,204.16
Prepaid Collect	\$7,392.33	16,114	1,000	\$4,065.77
Interlata	\$298.62	324	41	\$164.24
International	\$0.00	0	0	\$0.00
Interstate	\$416.84	399	32	\$229.26
Intralata	\$5,230.79	12,142	721	\$2,876.93
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,446.08	3,249	206	\$795.34

Totals: \$11,358.28 22,637 1,679 \$6,247.04

Securus Technologies, Inc.
Call Commission Report - August, 2012

RUN DATE: 9/17/2012 4:08:20 PM Process Date: 9/20/2012 9:21:57 AM
Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$53.38	49	12	\$30.98	44	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$84.36	93	18	\$46.40
2696733924	99	3		\$58.16	103	10	\$705.73	1804	87	\$58.94	83	4	\$50.68	48	4	\$0.00	0	0	\$0.00	0	0	\$873.51	2038	105	\$480.43
2696733924	99	4		\$222.60	560	28	\$85.53	179	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$308.13	739	41	\$169.47
2696733924	99	5		\$30.73	59	5	\$69.66	123	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$100.39	182	17	\$55.21
2696733924	99	6		\$11.50	20	2	\$45.25	125	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$56.75	145	7	\$31.21
2696733924	99	7		\$0.00	0	0	\$135.27	276	21	\$0.00	0	0	\$40.54	44	2	\$0.00	0	0	\$0.00	0	0	\$175.81	320	23	\$96.70
2696733924	99	8		\$156.39	372	21	\$4.87	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$161.26	378	22	\$88.69
2696733924	99	9		\$14.14	32	2	\$318.10	865	36	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$332.24	897	38	\$182.73
2696733924	99	10		\$23.88	44	4	\$48.86	93	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$72.74	137	12	\$40.01
2696733924	99	11		\$0.00	0	0	\$503.39	1207	67	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$503.39	1207	67	\$276.86
2696733924	99	12		\$0.00	0	0	\$558.62	1216	82	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$558.62	1216	82	\$307.24
2696733924	99	13		\$5.09	7	1	\$38.49	62	7	\$0.00	0	0	\$62.33	68	3	\$0.00	0	0	\$0.00	0	0	\$105.91	137	11	\$58.25
2696733924	99	14		\$0.00	0	0	\$334.66	553	60	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$334.66	553	60	\$184.06
2696733924	99	15		\$190.85	335	33	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$190.85	335	33	\$104.97
2696733924	99	16		\$3.99	2	1	\$404.57	1016	51	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$408.56	1018	52	\$224.71
2696733924	99	17		\$0.00	0	0	\$267.68	539	42	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$267.68	539	42	\$147.22
2696733924	99	18		\$0.00	0	0	\$134.17	271	21	\$0.00	0	0	\$96.03	103	5	\$0.00	0	0	\$0.00	0	0	\$230.20	374	26	\$126.61
2696733924	99	19		\$0.00	0	0	\$146.61	263	25	\$0.00	0	0	\$101.86	106	6	\$0.00	0	0	\$0.00	0	0	\$248.47	369	31	\$136.66
2696733924	99	20		\$5.53	9	1	\$191.42	386	30	\$0.00	0	0	\$11.91	11	1	\$0.00	0	0	\$0.00	0	0	\$208.86	406	32	\$114.87
2696733924	99	21		\$746.86	1878	94	\$332.45	785	45	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$1,079.31	2663	139	\$593.62
2696733924	99	23		\$0.00	0	0	\$100.30	230	14	\$0.00	0	0	\$101.10	105	6	\$0.00	0	0	\$0.00	0	0	\$201.40	335	20	\$110.77
2696733924	99	24		\$18.57	36	3	\$9.52	11	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$28.09	47	5	\$15.45
2696733924	99	26		\$0.00	0	0	\$105.33	269	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$105.33	269	13	\$57.93
2696733924	99	27		\$4.65	5	1	\$71.89	117	13	\$0.00	0	0	\$152.04	144	12	\$0.00	0	0	\$0.00	0	0	\$228.58	266	26	\$125.72
2696733924	99	28		\$29.88	39	6	\$106.51	113	23	\$0.00	0	0	\$19.51	21	1	\$0.00	0	0	\$0.00	0	0	\$155.90	173	30	\$85.75
Total:				\$1,576.20	3550	224	\$4,749.86	10553	684	\$58.94	83	4	\$636.00	650	40	\$0.00	0	0	\$0.00	0	0	\$7,021.00	14836	952	\$3,861.55

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	3		\$7.98	4	2	\$16.40	10	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$24.38	14	6	\$13.41
2696733924	99	6		\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.77	1	1	\$2.07
2696733924	99	10		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	99	11		\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.43	4	1	\$2.44
2696733924	99	18		\$16.18	9	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$16.18	9	4	\$8.90
2696733924	99	19		\$8.20	5	2	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.41	8	3	\$6.83
2696733924	99	26		\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.98	4	2	\$4.39
2696733924	99	27		\$16.62	11	4	\$13.07	11	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$29.69	22	7	\$16.33
2696733924	99	28		\$12.41	8	3	\$20.39	12	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$32.80	20	8	\$18.04
Total:				\$77.57	46	19	\$58.28	39	14	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$135.85	85	33	\$74.72

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$193.11	313	35	\$50.71	53	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$243.82	366	46	\$134.10
2696733924	99	3		\$45.09	92	7	\$94.04	137	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$139.13	229	25	\$76.52
2696733924	99	4		\$4.21	3	1	\$28.97	51	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$33.18	54	6	\$18.25
2696733924	99	6		\$0.00	0	0	\$40.88	89	6	\$56.78	56	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$97.66	145	15	\$53.71
2696733924	99	7		\$139.52	376	16	\$108.69	252	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$248.21	628	31	\$136.52
2696733924	99	8		\$63.41	143	9	\$8.20	5	2	\$14.30	20	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$85.91	168	12	\$47.25
2696733924	99	9		\$288.36	633	42	\$66.77	126	11	\$0.00	0	0	\$36.75	25	5	\$0.00	0	0	\$0.00	0	0	\$391.88	784	58	\$215.53
2696733924	99	11		\$7.76	3	2	\$9.96	13	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$17.72	16	4	\$9.75
2696733924	99	12		\$0.00	0	0	\$9.49	27	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.49	27	1	\$5.22
2696733924	99	13		\$4.43	4	1	\$16.37	26	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$20.80	30	4	\$11.44
2696733924	99	15		\$0.00	0	0	\$25.01	33	5	\$81.74	113	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$106.75	146	11	\$58.71
2696733924	99	16		\$37.99	92	5	\$7.76	3	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$45.75	95	7	\$25.16
2696733924	99	17		\$0.00	0	0	\$19.45	40	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$19.45	40	3	\$10.70
2696733924	99	18		\$240.79	562	33	\$543.70	1245	76	\$0.00	0	0	\$30.66	31	2	\$0.00	0	0	\$0.00	0	0	\$815.15	1838	111	\$448.33
2696733924	99	19		\$61.59	167	7	\$207.79	412	33	\$0.00	0	0	\$107.20	85	12	\$0.00	0	0	\$0.00	0	0	\$376.58	664	52	\$207.12
2696733924	99	20		\$9.71	28	1	\$20.55	45	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$30.26	73	4	\$16.64
2696733924	99	21		\$5.53	9	1	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.74	12	2	\$5.36
2696733924	99	23		\$10.15	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.15	30	1	\$5.58
2696733924	99	24		\$9.96	13	2	\$25.01	33	5	\$30.70	25	6	\$7.35	5	1	\$0.00	0	0	\$0.00	0	0	\$73.02	76	14	\$40.16
2696733924	99	25		\$0.00	0	0	\$3.99	2	1	\$13.52	14	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$17.51	16	3	\$9.63
2696733924	99	26		\$10.62	16	2	\$131.02	176	26	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$145.50	194	29	\$80.03
2696733924	99	27		\$77.26	93	16	\$60.73	34	15	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$141.85	129	32	\$78.02
2696733924	99	28		\$124.92	116	28	\$165.80	205	34	\$8.88	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$299.60	327	64	\$164.78
Total:				\$1,334.41	2693	209	\$1,649.10	3010	278	\$213.64	238	28	\$181.96	146	20	\$0.00	0	0	\$0.00	0	0	\$3,379.11	6087	535	\$1,858.51
Grand Total:				\$2,988.18	6289	452	\$6,457.24	13602	976	\$272.58	321	32	\$817.96	796	60	\$0.00	0	0	\$0.00	0	0	\$10,535.96	21008	1520	\$5,794.78

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$1.00	\$0.55
Instant Pay - Pay Now		226		\$361.60
Instant Pay - Text2Connect		192		\$57.60
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$1.00	\$419.75

Total Revenue: \$10,536.96**Commission Due: \$6,214.53****TRAFFIC BREAKDOWN**

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$135.85	85	33	\$74.72
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$58.28	39	14	\$32.05
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$77.57	46	19	\$42.66
LEC Billed Collect	\$3,379.11	6,087	535	\$1,858.50
Interlata	\$213.64	238	28	\$117.50
International	\$0.00	0	0	\$0.00
Interstate	\$181.96	146	20	\$100.08
Intralata	\$1,649.10	3,010	278	\$907.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,334.41	2,693	209	\$733.92
Prepaid Collect	\$7,021.00	14,836	952	\$3,861.54
Interlata	\$58.94	83	4	\$32.41
International	\$0.00	0	0	\$0.00
Interstate	\$636.00	650	40	\$349.80
Intralata	\$4,749.86	10,553	684	\$2,612.42
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,576.20	3,550	224	\$866.91

Totals: \$10,535.96 21,008 1,520 \$5,794.76

Securus Technologies, Inc.
Call Commission Report - September, 2012

RUN DATE: 10/10/2012 9:27:14 AM Process Date: 10/10/2012 10:34:57 AM
 Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$3.77	1	1	\$6.19	12	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$9.96	13	2	\$5.48
2696733924	99	2		\$6.85	15	1	\$6.41	13	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$13.26	28	2	\$7.29
2696733924	99	3		\$108.75	220	17	\$752.41	1758	103	\$0.00	0	0	\$57.77	62	3	\$0.00	0	0	\$0.00	0	0	\$918.93	2040	123	\$505.41
2696733924	99	4		\$38.24	77	6	\$217.37	391	37	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$255.61	468	43	\$140.59
2696733924	99	5		\$35.85	50	7	\$39.59	67	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$75.44	117	14	\$41.49
2696733924	99	6		\$0.00	0	0	\$455.51	1183	55	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$455.51	1183	55	\$250.53
2696733924	99	7		\$31.14	77	4	\$15.90	40	2	\$0.00	0	0	\$17.74	14	2	\$0.00	0	0	\$0.00	0	0	\$64.78	131	8	\$35.63
2696733924	99	8		\$61.24	117	10	\$52.63	94	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$113.87	211	19	\$62.63
2696733924	99	9		\$57.63	149	7	\$174.87	456	21	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$232.50	605	28	\$127.88
2696733924	99	10		\$10.62	16	2	\$213.48	454	32	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$224.10	470	34	\$123.26
2696733924	99	11		\$0.00	0	0	\$485.64	1207	62	\$0.00	0	0	\$97.56	91	8	\$0.00	0	0	\$0.00	0	0	\$583.20	1298	70	\$320.76
2696733924	99	12		\$0.00	0	0	\$399.26	653	72	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$399.26	653	72	\$219.59
2696733924	99	13		\$217.10	535	28	\$330.78	729	48	\$0.00	0	0	\$32.69	29	3	\$0.00	0	0	\$0.00	0	0	\$580.57	1293	79	\$319.31
2696733924	99	14		\$171.53	344	27	\$360.05	620	63	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$531.58	964	90	\$292.37
2696733924	99	15		\$174.14	372	26	\$30.45	90	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$204.59	462	29	\$112.52
2696733924	99	16		\$0.00	0	0	\$16.15	25	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$16.15	25	3	\$8.88
2696733924	99	17		\$0.00	0	0	\$271.96	623	38	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$271.96	623	38	\$149.58
2696733924	99	18		\$0.00	0	0	\$608.44	1152	100	\$54.86	62	7	\$32.18	33	2	\$0.00	0	0	\$0.00	0	0	\$695.48	1247	109	\$382.51
2696733924	99	19		\$0.00	0	0	\$364.58	689	60	\$11.20	10	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$375.78	699	62	\$206.68
2696733924	99	20		\$48.83	109	7	\$54.86	88	10	\$0.00	0	0	\$75.26	71	6	\$0.00	0	0	\$0.00	0	0	\$178.95	268	23	\$98.42
2696733924	99	21		\$626.29	1572	79	\$203.55	425	31	\$0.00	0	0	\$17.74	14	2	\$0.00	0	0	\$0.00	0	0	\$847.58	2011	112	\$466.17
2696733924	99	23		\$48.42	91	8	\$224.68	634	24	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$273.10	725	32	\$150.21
2696733924	99	24		\$16.84	12	4	\$87.00	105	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$103.84	117	22	\$57.11
2696733924	99	26		\$0.00	0	0	\$136.85	380	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$136.85	380	15	\$75.27
2696733924	99	27		\$4.87	6	1	\$39.84	52	8	\$0.00	0	0	\$8.11	6	1	\$0.00	0	0	\$0.00	0	0	\$52.82	64	10	\$29.05
2696733924	99	28		\$18.82	21	4	\$77.64	127	14	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$96.46	148	18	\$53.05
Total:				\$1,680.93	3784	239	\$5,626.09	12067	837	\$66.06	72	9	\$339.05	320	27	\$0.00	0	0	\$0.00	0	0	\$7,712.13	16243	1112	\$4,241.67

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$4.21	3	1	\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.19	7	3	\$6.70
2696733924	99	3		\$8.42	6	2	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.41	8	3	\$6.83
2696733924	99	8		\$0.00	0	0	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.21	3	1	\$2.32
2696733924	99	11		\$4.21	3	1	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.42	6	2	\$4.63
2696733924	99	13		\$13.51	13	3	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$17.72	16	4	\$9.75
2696733924	99	14		\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$50.93	53	3	\$0.00	0	0	\$0.00	0	0	\$50.93	53	3	\$28.01
2696733924	99	16		\$30.07	56	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$30.07	56	5	\$16.54
2696733924	99	18		\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.77	1	1	\$2.07
2696733924	99	19		\$7.76	3	2	\$4.21	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.97	6	3	\$6.58
2696733924	99	24		\$18.13	34	3	\$18.16	18	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$36.29	52	7	\$19.96
2696733924	99	25		\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.43	4	1	\$2.44
2696733924	99	27		\$37.89	27	9	\$50.08	34	12	\$4.44	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$92.41	64	22	\$50.83
2696733924	99	28		\$27.71	13	7	\$33.46	23	8	\$0.00	0	0	\$12.67	12	1	\$0.00	0	0	\$0.00	0	0	\$73.84	48	16	\$40.61
Total:				\$160.11	163	35	\$130.51	93	31	\$4.44	3	1	\$63.60	65	4	\$0.00	0	0	\$0.00	0	0	\$358.66	324	71	\$197.26

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$63.28	94	12	\$165.15	315	27	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$228.43	409	39	\$125.64
2696733924	99	3		\$28.78	34	6	\$92.41	178	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$121.19	212	21	\$66.65
2696733924	99	4		\$76.67	171	11	\$41.82	61	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$118.49	232	19	\$65.17
2696733924	99	6		\$4.21	3	1	\$59.92	111	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$64.13	114	11	\$35.27
2696733924	99	7		\$44.40	105	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$44.40	105	6	\$24.42
2696733924	99	8		\$26.96	58	4	\$32.52	51	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$59.48	109	10	\$32.71
2696733924	99	9		\$68.53	134	11	\$25.70	20	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$94.23	154	17	\$51.83
2696733924	99	10		\$17.03	29	3	\$6.19	12	1	\$26.08	31	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$49.30	72	7	\$27.12
2696733924	99	11		\$15.49	22	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$15.49	22	3	\$8.52
2696733924	99	13		\$0.00	0	0	\$12.41	8	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.41	8	3	\$6.83
2696733924	99	15		\$0.00	0	0	\$7.98	4	2	\$84.26	122	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$92.24	126	7	\$50.73
2696733924	99	16		\$18.10	50	2	\$22.75	55	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$40.85	105	5	\$22.47
2696733924	99	17		\$13.26	28	2	\$13.26	28	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$26.52	56	4	\$14.59
2696733924	99	18		\$122.17	281	17	\$259.68	664	32	\$0.00	0	0	\$48.14	54	2	\$0.00	0	0	\$0.00	0	0	\$429.99	999	51	\$236.49
2696733924	99	19		\$56.59	112	9	\$304.07	656	45	\$0.00	0	0	\$71.22	47	10	\$0.00	0	0	\$0.00	0	0	\$431.88	815	64	\$237.53
2696733924	99	20		\$37.39	57	7	\$114.16	293	14	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$151.55	350	21	\$83.35
2696733924	99	23		\$4.65	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.65	5	1	\$2.56
2696733924	99	24		\$0.00	0	0	\$12.63	9	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.63	9	3	\$6.95
2696733924	99	25		\$0.00	0	0	\$4.87	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.87	6	1	\$2.68
2696733924	99	26		\$11.28	19	2	\$31.45	30	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$42.73	49	9	\$23.50
2696733924	99	27		\$34.34	27	8	\$30.95	60	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$65.29	87	13	\$35.91
2696733924	99	28		\$115.37	121	25	\$37.42	41	8	\$0.00	0	0	\$16.98	13	2	\$0.00	0	0	\$0.00	0	0	\$169.77	175	35	\$93.37
Total:				\$758.50	1350	130	\$1,275.34	2602	198	\$110.34	153	8	\$136.34	114	14	\$0.00	0	0	\$0.00	0	0	\$2,280.52	4219	350	\$1,254.29

Grand Total: \$2,599.54 5297 404 \$7,031.94 14762 1066 \$180.84 228 18 \$538.99 499 45 \$0.00 0 0 \$0.00 0 0 \$10,351.31 20786 1533 \$5,693.22

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$7.50	\$4.13
Instant Pay - Pay Now		214		\$342.40
Instant Pay - Text2Connect		255		\$76.50
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$7.50	\$423.03

Total Revenue: \$10,358.81

Commission Due: \$6,116.25

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$358.66	324	71	\$197.26
Interlata	\$4.44	3	1	\$2.44
International	\$0.00	0	0	\$0.00
Interstate	\$63.60	65	4	\$34.98
Intralata	\$130.51	93	31	\$71.78
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$160.11	163	35	\$88.06
LEC Billed Collect	\$2,280.52	4,219	350	\$1,254.28
Interlata	\$110.34	153	8	\$60.69
International	\$0.00	0	0	\$0.00
Interstate	\$136.34	114	14	\$74.99
Intralata	\$1,275.34	2,602	198	\$701.44
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$758.50	1,350	130	\$417.17
Prepaid Collect	\$7,712.13	16,243	1,112	\$4,241.66
Interlata	\$66.06	72	9	\$36.33
International	\$0.00	0	0	\$0.00
Interstate	\$339.05	320	27	\$186.48
Intralata	\$5,626.09	12,067	837	\$3,094.35
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,680.93	3,784	239	\$924.51

Totals: \$10,351.31 20,786 1,533 \$5,693.21

Securus Technologies, Inc.
Call Commission Report - October, 2012

RUN DATE: 11/12/2012 12:15:15 PM Process Date: 11/13/2012 8:22:28 AM
 Site: ALLEGAN COUNTY - MI Contract ID: I-002921 Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	1		\$0.00	0	0	\$26.55	40	5	\$0.00	0	0	\$5.07	2	1	\$0.00	0	0	\$0.00	0	0	\$31.62	42	6	\$17.39
2696733924	99	2		\$0.00	0	0	\$17.91	33	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$17.91	33	3	\$9.85
2696733924	99	3		\$49.05	110	7	\$194.71	288	37	\$0.00	0	0	\$24.33	18	3	\$0.00	0	0	\$0.00	0	0	\$268.09	416	47	\$147.45
2696733924	99	4		\$85.97	181	13	\$422.62	856	66	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$508.59	1037	79	\$279.72
2696733924	99	5		\$0.00	0	0	\$44.90	75	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$44.90	75	8	\$24.70
2696733924	99	6		\$0.00	0	0	\$268.48	704	32	\$31.30	40	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$299.78	744	35	\$164.88
2696733924	99	7		\$65.07	86	13	\$188.18	339	32	\$0.00	0	0	\$182.45	170	15	\$0.00	0	0	\$0.00	0	0	\$435.70	595	60	\$239.64
2696733924	99	8		\$0.00	0	0	\$113.84	227	18	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$113.84	227	18	\$62.61
2696733924	99	9		\$74.19	192	9	\$170.88	454	20	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$245.07	646	29	\$134.79
2696733924	99	10		\$68.25	165	9	\$106.99	212	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$175.24	377	26	\$96.38
2696733924	99	11		\$0.00	0	0	\$368.12	931	46	\$0.00	0	0	\$79.05	90	3	\$0.00	0	0	\$0.00	0	0	\$447.17	1021	49	\$245.94
2696733924	99	12		\$0.00	0	0	\$299.84	427	58	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$299.84	427	58	\$164.91
2696733924	99	13		\$157.87	411	19	\$320.22	681	48	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$478.09	1092	67	\$262.95
2696733924	99	14		\$0.00	0	0	\$647.01	1408	95	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$647.01	1408	95	\$355.86
2696733924	99	15		\$457.76	1048	64	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$457.76	1048	64	\$251.77
2696733924	99	17		\$39.53	99	5	\$303.98	704	42	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$343.51	803	47	\$188.93
2696733924	99	18		\$57.53	84	11	\$643.15	1455	91	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$700.68	1539	102	\$385.37
2696733924	99	19		\$17.47	31	3	\$502.92	1221	66	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$520.39	1252	69	\$286.21
2696733924	99	20		\$86.82	201	12	\$168.01	328	27	\$0.00	0	0	\$8.87	7	1	\$0.00	0	0	\$0.00	0	0	\$263.70	536	40	\$145.04
2696733924	99	21		\$534.98	1399	64	\$122.01	248	19	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$656.99	1647	83	\$361.34
2696733924	99	22		\$0.00	0	0	\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.43	4	1	\$2.44
2696733924	99	23		\$46.41	98	7	\$417.46	1123	48	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$463.87	1221	55	\$255.13
2696733924	99	26		\$0.00	0	0	\$64.23	179	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$64.23	179	7	\$35.33
2696733924	99	27		\$15.27	21	3	\$30.32	41	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$45.59	62	9	\$25.07
2696733924	99	28		\$57.53	84	11	\$77.01	108	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$134.54	192	26	\$74.00
Total:				\$1,813.70	4210	250	\$5,523.77	12086	807	\$31.30	40	3	\$299.77	287	23	\$0.00	0	0	\$0.00	0	0	\$7,668.54	16623	1083	\$4,217.70

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	3		\$0.00	0	0	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.77	1	1	\$2.07
2696733924	99	6		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	7		\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	8		\$0.00	0	0	\$14.61	18	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$14.61	18	3	\$8.04
2696733924	99	10		\$7.98	4	2	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.75	5	3	\$6.46
2696733924	99	13		\$7.29	17	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.29	17	1	\$4.01
2696733924	99	15		\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	99	16		\$32.74	52	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$32.74	52	6	\$18.01
2696733924	99	18		\$3.99	2	1	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.98	4	2	\$4.39
2696733924	99	19		\$7.54	2	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.54	2	2	\$4.15
2696733924	99	23		\$0.00	0	0	\$5.97	11	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$5.97	11	1	\$3.28
2696733924	99	27		\$27.93	14	7	\$40.78	24	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$68.71	38	17	\$37.79
2696733924	99	28		\$0.00	0	0	\$11.97	6	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.97	6	3	\$6.58
Total:				\$91.46	93	20	\$92.84	67	22	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$184.30	160	42	\$101.37

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	99	2		\$21.43	49	3	\$41.38	59	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$62.81	108	11	\$34.55
2696733924	99	3		\$103.81	133	21	\$113.06	288	14	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$216.87	421	35	\$119.28
2696733924	99	4		\$71.39	147	11	\$10.62	16	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$82.01	163	13	\$45.11
2696733924	99	6		\$0.00	0	0	\$63.03	109	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$63.03	109	11	\$34.67
2696733924	99	7		\$114.62	166	22	\$11.94	22	2	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$130.42	190	25	\$71.73
2696733924	99	8		\$18.35	35	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$18.35	35	3	\$10.09
2696733924	99	9		\$120.18	159	24	\$11.50	20	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$131.68	179	26	\$72.42
2696733924	99	10		\$39.62	51	8	\$8.39	22	1	\$17.96	17	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$65.97	90	12	\$36.28
2696733924	99	11		\$9.96	13	2	\$28.94	67	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$38.90	80	6	\$21.40
2696733924	99	16		\$20.17	11	5	\$42.20	95	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$62.37	106	11	\$34.30
2696733924	99	17		\$0.00	0	0	\$77.74	192	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$77.74	192	10	\$42.76
2696733924	99	18		\$431.81	1043	57	\$383.09	757	61	\$0.00	0	0	\$50.93	53	3	\$0.00	0	0	\$0.00	0	0	\$865.83	1853	121	\$476.21
2696733924	99	19		\$134.86	258	22	\$213.10	420	34	\$0.00	0	0	\$6.59	4	1	\$0.00	0	0	\$0.00	0	0	\$354.55	682	57	\$195.00
2696733924	99	20		\$0.00	0	0	\$84.78	224	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$84.78	224	10	\$46.63
2696733924	99	21		\$0.00	0	0	\$10.15	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.15	30	1	\$5.58
2696733924	99	23		\$0.00	0	0	\$6.85	15	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$6.85	15	1	\$3.77
2696733924	99	24		\$8.86	8	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.86	8	2	\$4.87
2696733924	99	25		\$4.87	6	1	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.86	8	2	\$4.87
2696733924	99	26		\$10.84	17	2	\$41.60	60	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$52.44	77	10	\$28.84
2696733924	99	27		\$85.96	68	20	\$39.21	33	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$125.17	101	29	\$68.84
2696733924	99	28		\$70.19	77	15	\$102.93	129	21	\$0.00	0	0	\$13.18	8	2	\$0.00	0	0	\$0.00	0	0	\$186.30	214	38	\$102.47
Total:				\$1,266.92	2241	218	\$1,294.50	2560	206	\$21.82	19	4	\$70.70	65	6	\$0.00	0	0	\$0.00	0	0	\$2,653.94	4885	434	\$1,459.67
Grand Total:				\$3,172.08	6544	488	\$6,911.11	14713	1035	\$53.12	59	7	\$370.47	352	29	\$0.00	0	0	\$0.00	0	0	\$10,506.78	21668	1559	\$5,778.73

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$1.00	\$0.55
Instant Pay - Pay Now		225		\$360.00
Instant Pay - Text2Connect		153		\$45.90
SIM		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$1.00	\$406.45

Total Revenue: \$10,507.78

Commission Due: \$6,185.18

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$184.30	160	42	\$101.36
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$92.84	67	22	\$51.06
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$91.46	93	20	\$50.30
LEC Billed Collect	\$2,653.94	4,885	434	\$1,459.66
Interlata	\$21.82	19	4	\$12.00
International	\$0.00	0	0	\$0.00
Interstate	\$70.70	65	6	\$38.88
Intralata	\$1,294.50	2,560	206	\$711.97
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,266.92	2,241	218	\$696.81
Prepaid Collect	\$7,668.54	16,623	1,083	\$4,217.68
Interlata	\$31.30	40	3	\$17.21
International	\$0.00	0	0	\$0.00
Interstate	\$299.77	287	23	\$164.87
Intralata	\$5,523.77	12,086	807	\$3,038.07
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,813.70	4,210	250	\$997.53

Totals: \$10,506.78 21,668 1,559 \$5,778.71

Securus Technologies, Inc.

Call Commission Report - November, 2012

RUN DATE: 12/18/2012 9:39:47 AM

Process Date: 12/18/2012 4:32:29 PM

Site: ALLEGAN COUNTY - MI

Contract ID: I-002921

Site ID: 06334

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	Bookin	2	R3	\$22.81	23	5	\$36.76	38	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$59.57	61	13	\$32.76
2696733924	Bookin	26	R2	\$3.99	2	1	\$8.64	7	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$12.63	9	3	\$6.95
2696733924	Bookin	27	R1 right	\$33.46	23	8	\$70.69	47	17	\$7.72	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$111.87	74	27	\$61.53
2696733924	Bookin	28	R1 left	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	Main	3	Dorm 2	\$21.71	18	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$21.71	18	5	\$11.94
2696733924	Main	5	Cell 2	\$13.51	13	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$13.51	13	3	\$7.43
2696733924	Main	7	Cell 3	\$4.43	4	1	\$0.00	0	0	\$0.00	0	0	\$17.74	14	2	\$0.00	0	0	\$0.00	0	0	\$22.17	18	3	\$12.19
2696733924	Main	8	Cell 4	\$7.98	4	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.98	4	2	\$4.39
2696733924	Main	10	Cell 6	\$0.00	0	0	\$7.76	3	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.76	3	2	\$4.27
2696733924	Main	15	Max 1	\$0.00	0	0	\$22.37	21	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$22.37	21	5	\$12.30
2696733924	Main	16	Dorm 4	\$3.99	2	1	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$7.76	3	2	\$4.27
2696733924	Main	18	Dorm 1 left	\$32.30	50	6	\$3.77	1	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$36.07	51	7	\$19.84
2696733924	Main	19	Dorm 1 right	\$0.00	0	0	\$4.65	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.65	5	1	\$2.56
2696733924	Main	23	Dorm 6	\$0.00	0	0	\$25.64	52	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$25.64	52	4	\$14.10
Total:				\$148.17	141	33	\$184.05	175	41	\$7.72	4	2	\$17.74	14	2	\$0.00	0	0	\$0.00	0	0	\$357.68	334	78	\$196.72

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	Bookin g	2	R3	\$5.53	9	1	\$109.34	142	22	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$114.87	151	23	\$63.18
2696733924	Bookin g	26	R2	\$0.00	0	0	\$10.15	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.15	30	1	\$5.58
2696733924	Bookin g	27	R1 right	\$7.76	3	2	\$77.70	95	16	\$0.00	0	0	\$5.83	3	1	\$0.00	0	0	\$0.00	0	0	\$91.29	101	19	\$50.21
2696733924	Bookin g	28	R1 left	\$0.00	0	0	\$81.57	161	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$81.57	161	13	\$44.86
2696733924	Main	1	Rec Room	\$0.00	0	0	\$20.30	60	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$20.30	60	2	\$11.17
2696733924	Main	3	Dorm 2	\$104.54	217	16	\$399.14	717	68	\$72.08	101	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$575.76	1035	89	\$316.67
2696733924	Main	4	Dorm 3	\$154.03	329	23	\$109.69	192	19	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$263.72	521	42	\$145.05
2696733924	Main	5	Cell 2	\$295.85	780	35	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$295.85	780	35	\$162.72
2696733924	Main	6	Cell 1	\$11.28	19	2	\$163.37	436	19	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$174.65	455	21	\$96.06
2696733924	Main	7	Cell 3	\$5.97	11	1	\$9.52	11	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$15.49	22	3	\$8.52
2696733924	Main	8	Cell 4	\$0.00	0	0	\$89.90	215	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$89.90	215	12	\$49.45
2696733924	Main	9	Cell 5	\$57.63	149	7	\$177.84	292	32	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$235.47	441	39	\$129.51
2696733924	Main	10	Cell 6	\$90.81	203	13	\$38.02	76	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$128.83	279	19	\$70.86
2696733924	Main	11	Cell 7	\$8.39	22	1	\$393.47	901	55	\$0.00	0	0	\$4.31	1	1	\$0.00	0	0	\$0.00	0	0	\$406.17	924	57	\$223.39
2696733924	Main	12	Cell 8	\$0.00	0	0	\$60.49	162	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$60.49	162	7	\$33.27
2696733924	Main	13	Cell 9	\$9.74	12	2	\$189.14	537	20	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$198.88	549	22	\$109.38
2696733924	Main	14	Max 2	\$0.00	0	0	\$413.22	781	68	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$413.22	781	68	\$227.27
2696733924	Main	15	Max 1	\$342.47	766	49	\$481.00	960	76	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$823.47	1726	125	\$452.91
2696733924	Main	18	Dorm 1 left	\$121.10	260	18	\$1,082.55	2355	159	\$0.00	0	0	\$66.14	59	6	\$0.00	0	0	\$0.00	0	0	\$1,269.79	2674	183	\$698.38
2696733924	Main	19	Dorm 1 right	\$0.00	0	0	\$85.59	147	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$85.59	147	15	\$47.07
2696733924	Main	20	Dorm 5 left	\$17.91	33	3	\$441.32	941	66	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$459.23	974	69	\$252.58
2696733924	Main	21	Dorm 5 right	\$45.06	108	6	\$191.45	370	31	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$236.51	478	37	\$130.08
2696733924	Main	22	Rec Room	\$0.00	0	0	\$19.23	39	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$19.23	39	3	\$10.58
2696733924	Main	23	Dorm 6	\$47.92	121	6	\$347.26	933	40	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$395.18	1054	46	\$217.35
2696733924	Main	24	Detention	\$0.00	0	0	\$40.60	120	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$40.60	120	4	\$22.33
2696733924	Main	25	Segregation	\$0.00	0	0	\$10.84	17	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.84	17	2	\$5.96
Total:				\$1,325.99	3042	185	\$5,042.70	10690	758	\$72.08	101	5	\$76.28	63	8	\$0.00	0	0	\$0.00	0	0	\$6,517.05	13896	956	\$3,584.38

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	International Revenue	International Mins.	International Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	Bookin g	2	R3	\$101.11	153	19	\$18.60	20	4	\$64.14	78	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$183.85	251	30	\$101.12
2696733924	Bookin g	26	R2	\$17.25	30	3	\$38.74	47	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$55.99	77	11	\$30.79
2696733924	Bookin g	27	R1 right	\$81.69	97	17	\$50.93	54	11	\$0.00	0	0	\$8.62	2	2	\$0.00	0	0	\$0.00	0	0	\$141.24	153	30	\$77.68
2696733924	Bookin g	28	R1 left	\$176.39	237	35	\$48.04	57	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$224.43	294	45	\$123.44
2696733924	Main	1	Rec Room	\$50.37	116	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$50.37	116	7	\$27.70
2696733924	Main	3	Dorm 2	\$0.00	0	0	\$46.38	114	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$46.38	114	6	\$25.51
2696733924	Main	4	Dorm 3	\$275.85	560	43	\$29.35	85	3	\$20.10	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$325.30	675	47	\$178.92
2696733924	Main	5	Cell 2	\$124.37	291	17	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$124.37	291	17	\$68.40
2696733924	Main	6	Cell 1	\$9.93	29	1	\$8.64	7	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$18.57	36	3	\$10.21
2696733924	Main	7	Cell 3	\$186.71	413	27	\$17.50	15	4	\$13.32	9	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$217.53	437	34	\$119.64
2696733924	Main	8	Cell 4	\$0.00	0	0	\$10.15	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.15	30	1	\$5.58
2696733924	Main	9	Cell 5	\$136.18	264	22	\$98.01	268	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$234.19	532	33	\$128.80
2696733924	Main	10	Cell 6	\$3.99	2	1	\$0.00	0	0	\$11.78	11	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$15.77	13	3	\$8.67
2696733924	Main	11	Cell 7	\$32.08	49	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$32.08	49	6	\$17.64
2696733924	Main	12	Cell 8	\$67.56	178	8	\$6.41	13	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$73.97	191	9	\$40.68
2696733924	Main	13	Cell 9	\$322.37	836	39	\$235.33	634	27	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$557.70	1470	66	\$306.74
2696733924	Main	15	Max 1	\$10.40	15	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.40	15	2	\$5.72
2696733924	Main	16	Dorm 4	\$49.71	113	7	\$10.18	14	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$59.89	127	9	\$32.94
2696733924	Main	17	1A (Cell 10)	\$0.00	0	0	\$32.24	82	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$32.24	82	4	\$17.73
2696733924	Main	18	Dorm 1 left	\$325.31	688	49	\$162.54	287	28	\$0.00	0	0	\$12.42	7	2	\$0.00	0	0	\$0.00	0	0	\$500.27	982	79	\$275.15
2696733924	Main	19	Dorm 1 right	\$20.33	44	3	\$10.84	17	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$31.17	61	5	\$17.14
2696733924	Main	20	Dorm 5 left	\$81.95	195	11	\$10.15	30	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$92.10	225	12	\$50.66
2696733924	Main	21	Dorm 5 right	\$75.48	214	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$75.48	214	8	\$41.51
2696733924	Main	22	Rec Room	\$25.23	34	5	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$29.22	36	6	\$16.07
2696733924	Main	23	Dorm 6	\$52.10	140	6	\$23.69	27	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$75.79	167	11	\$41.68
2696733924	Main	24	Detention	\$17.72	16	4	\$47.57	71	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$65.29	87	13	\$35.91
2696733924	Main	25	Segregation	\$0.00	0	0	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
Total:				\$2,244.08	4714	340	\$913.27	1876	141	\$109.34	128	13	\$21.04	9	4	\$0.00	0	0	\$0.00	0	0	\$3,287.73	6727	498	\$1,808.25

Grand Total: \$3,718.24 7897 558 \$6,140.02 12741 940 \$189.14 233 20 \$115.06 86 14 \$0.00 0 0 \$0.00 0 0 \$10,162.46 20957 1532 \$5,589.35

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$6.00	\$3.30
Instant Pay - Pay Now		192		\$307.20
Instant Pay - Text2Connect		256		\$76.80
SIM		0		\$0.00
Video Visitation		0		\$0.00
VMail		0	\$0.00	\$0.00

Total: \$6.00 \$387.30

Total Revenue: \$10,168.46

Commission Due: \$5,976.65

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$357.68	334	78	\$196.72
Interlata	\$7.72	4	2	\$4.25
International	\$0.00	0	0	\$0.00
Interstate	\$17.74	14	2	\$9.76
Intralata	\$184.05	175	41	\$101.23
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$148.17	141	33	\$81.49
LEC Billed Collect	\$3,287.73	6,727	498	\$1,808.25
Interlata	\$109.34	128	13	\$60.14
International	\$0.00	0	0	\$0.00
Interstate	\$21.04	9	4	\$11.57
Intralata	\$913.27	1,876	141	\$502.30
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$2,244.08	4,714	340	\$1,234.24
Prepaid Collect	\$6,517.05	13,896	956	\$3,584.37
Interlata	\$72.08	101	5	\$39.64
International	\$0.00	0	0	\$0.00
Interstate	\$76.28	63	8	\$41.95
Intralata	\$5,042.70	10,690	758	\$2,773.48
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,325.99	3,042	185	\$729.29

Totals: \$10,162.46 20,957 1,532 \$5,589.34

Securus Technologies, Inc.

Call Commission Report - December, 2012

RUN DATE: 1/10/2013 11:03:43 AM

Process Date: 1/11/2013 4:33:18 PM

Site: ALLEGAN COUNTY - MI

Contract ID: I-002921

Site ID: 06334

Prepaid Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	1	-	\$0.00	0	0	\$28.53	49	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$28.53	49	5	\$15.69
2696733924	-	2	-	\$0.00	0	0	\$24.35	30	5	\$6.76	7	1	\$19.01	11	3	\$0.00	0	0	\$0.00	0	0	\$50.12	48	9	\$27.57
2696733924	-	3	-	\$54.64	87	10	\$253.73	524	39	\$67.06	97	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$375.43	708	53	\$206.49
2696733924	-	4	-	\$60.74	147	8	\$175.90	380	26	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$236.64	527	34	\$130.15
2696733924	-	5	-	\$0.00	0	0	\$91.38	254	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$91.38	254	10	\$50.26
2696733924	-	6	-	\$0.00	0	0	\$27.81	78	3	\$75.14	83	10	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$102.95	161	13	\$56.62
2696733924	-	7	-	\$6.85	15	1	\$65.20	135	10	\$0.00	0	0	\$521.73	523	35	\$0.00	0	0	\$0.00	0	0	\$593.78	673	46	\$326.58
2696733924	-	9	-	\$61.62	151	8	\$126.31	203	23	\$0.00	0	0	\$23.82	22	2	\$0.00	0	0	\$0.00	0	0	\$211.75	376	33	\$116.46
2696733924	-	10	-	\$18.76	53	2	\$377.21	698	63	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$395.97	751	65	\$217.78
2696733924	-	11	-	\$15.24	37	2	\$373.23	809	55	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$388.47	846	57	\$213.66
2696733924	-	12	-	\$0.00	0	0	\$103.10	275	12	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$103.10	275	12	\$56.70
2696733924	-	13	-	\$44.87	91	7	\$76.83	204	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$121.70	295	16	\$66.93
2696733924	-	14	-	\$0.00	0	0	\$108.94	237	16	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$108.94	237	16	\$59.92
2696733924	-	15	-	\$34.50	60	6	\$510.25	980	83	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$544.75	1040	89	\$299.61
2696733924	-	16	-	\$0.00	0	0	\$22.56	38	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$22.56	38	4	\$12.41
2696733924	-	17	-	\$0.00	0	0	\$205.06	448	30	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$205.06	448	30	\$112.78
2696733924	-	18	-	\$177.92	486	20	\$1,157.32	2356	180	\$0.00	0	0	\$326.64	299	28	\$0.00	0	0	\$0.00	0	0	\$1,661.88	3141	228	\$914.03
2696733924	-	20	-	\$0.00	0	0	\$587.87	1236	89	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$587.87	1236	89	\$323.33
2696733924	-	21	-	\$0.00	0	0	\$228.50	490	34	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$228.50	490	34	\$125.67
2696733924	-	22	-	\$0.00	0	0	\$26.33	39	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$26.33	39	5	\$14.48
2696733924	-	23	-	\$144.26	333	20	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$144.26	333	20	\$79.34
2696733924	-	24	-	\$0.00	0	0	\$102.19	287	11	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$102.19	287	11	\$56.20
2696733924	-	26	-	\$0.00	0	0	\$83.99	172	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$83.99	172	13	\$46.19
2696733924	-	27	-	\$10.84	17	2	\$27.90	30	6	\$0.00	0	0	\$15.46	11	2	\$0.00	0	0	\$0.00	0	0	\$54.20	58	10	\$29.81
2696733924	-	28	-	\$18.79	37	3	\$132.34	182	26	\$0.00	0	0	\$58.79	54	5	\$0.00	0	0	\$0.00	0	0	\$209.92	273	34	\$115.46
Total:				\$649.03	1514	89	\$4,916.83	10134	757	\$148.96	187	15	\$965.45	920	75	\$0.00	0	0	\$0.00	0	0	\$6,680.27	12755	936	\$3,674.15

LEC Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	1	-	\$36.10	35	8	\$27.46	28	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$63.56	63	14	\$34.96
2696733924	-	2	-	\$133.47	171	27	\$70.85	80	15	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$204.32	251	42	\$112.38
2696733924	-	3	-	\$47.04	117	6	\$42.95	50	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$89.99	167	15	\$49.49
2696733924	-	4	-	\$48.67	76	9	\$5.75	10	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$54.42	86	10	\$29.93
2696733924	-	5	-	\$0.00	0	0	\$10.40	15	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$10.40	15	2	\$5.72
2696733924	-	6	-	\$128.01	243	21	\$22.56	38	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$150.57	281	25	\$82.81
2696733924	-	7	-	\$5.75	10	1	\$63.91	113	11	\$0.00	0	0	\$27.62	27	2	\$0.00	0	0	\$0.00	0	0	\$97.28	150	14	\$53.50
2696733924	-	8	-	\$24.73	64	3	\$14.80	35	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$39.53	99	5	\$21.74
2696733924	-	9	-	\$17.88	49	2	\$0.00	0	0	\$0.00	0	0	\$16.47	17	1	\$0.00	0	0	\$0.00	0	0	\$34.35	66	3	\$18.89
2696733924	-	10	-	\$0.00	0	0	\$0.00	0	0	\$30.52	34	4	\$11.91	11	1	\$0.00	0	0	\$0.00	0	0	\$42.43	45	5	\$23.34
2696733924	-	11	-	\$16.34	42	2	\$8.64	7	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$24.98	49	4	\$13.74
2696733924	-	12	-	\$5.75	10	1	\$12.38	24	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$18.13	34	3	\$9.97
2696733924	-	13	-	\$162.04	317	26	\$127.19	207	23	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$289.23	524	49	\$159.08
2696733924	-	16	-	\$74.72	146	12	\$5.31	8	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$80.03	154	13	\$44.02
2696733924	-	17	-	\$4.65	5	1	\$24.10	45	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$28.75	50	5	\$15.81
2696733924	-	18	-	\$218.60	445	34	\$197.10	315	36	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$419.56	762	71	\$230.76
2696733924	-	20	-	\$106.55	210	17	\$26.36	23	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$132.91	233	23	\$73.10
2696733924	-	21	-	\$0.00	0	0	\$21.02	31	4	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$21.02	31	4	\$11.56
2696733924	-	22	-	\$30.76	43	6	\$7.73	19	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$38.49	62	7	\$21.17
2696733924	-	23	-	\$116.83	289	15	\$20.83	14	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$137.66	303	20	\$75.71
2696733924	-	24	-	\$0.00	0	0	\$4.65	5	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.65	5	1	\$2.56
2696733924	-	26	-	\$25.92	21	6	\$15.93	24	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$41.85	45	9	\$23.02
2696733924	-	27	-	\$75.28	84	16	\$75.66	118	14	\$0.00	0	0	\$6.59	4	1	\$0.00	0	0	\$0.00	0	0	\$157.53	206	31	\$86.64
2696733924	-	28	-	\$105.85	110	23	\$32.55	35	7	\$0.00	0	0	\$51.19	44	5	\$0.00	0	0	\$0.00	0	0	\$189.59	189	35	\$104.27

Total: \$1,384.94 2487 236 \$838.13 1244 159 \$34.38 36 5 \$113.78 103 10 \$0.00 0 0 \$0.00 0 0 \$2,371.23 3870 410 \$1,304.18

Direct Billed Collect

Orig. ANI	Cont	Port	Location	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra-lata Calls	Interlata Revenue	Inter lata Mins.	Inter-lata Calls	Interstate Revenue	Inter state Mins.	Inter-state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter-national Revenue	Inter-national Mins.	Inter-national Calls	Total Revenue	Total Mins.	Total Calls	Commission
2696733924	-	5	-	\$37.42	41	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$37.42	41	8	\$20.58
2696733924	-	8	-	\$58.54	137	8	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$58.54	137	8	\$32.20
2696733924	-	9	-	\$3.99	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$3.99	2	1	\$2.19
2696733924	-	18	-	\$3.77	1	1	\$7.76	3	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.53	4	3	\$6.34
2696733924	-	20	-	\$4.87	6	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.87	6	1	\$2.68
2696733924	-	23	-	\$0.00	0	0	\$46.91	68	9	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$46.91	68	9	\$25.80
2696733924	-	26	-	\$0.00	0	0	\$8.20	5	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$8.20	5	2	\$4.51
2696733924	-	27	-	\$37.67	26	9	\$62.27	41	15	\$3.86	2	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$103.80	69	25	\$57.09
2696733924	-	28	-	\$11.75	5	3	\$8.42	6	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$20.17	11	5	\$11.09

Total: \$158.01 218 31 \$133.56 123 30 \$3.86 2 1 \$0.00 0 0 \$0.00 0 0 \$0.00 0 0 \$295.43 343 62 \$162.49

Grand Total: \$2,191.98 4219 356 \$5,888.52 11501 946 \$187.20 225 21 \$1,079.23 1023 85 \$0.00 0 0 \$0.00 0 0 \$9,346.93 16968 1408 \$5,140.81

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$16.80	\$9.24
Instant Pay - Pay Now		180		\$288.00
Instant Pay - Text2Connect		297		\$89.10
SIM		0		\$0.00
Video Visitation		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$16.80	\$386.34

Total Revenue: \$9,363.73

Commission Due: \$5,527.15

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$295.43	343	62	\$162.49
Interlata	\$3.86	2	1	\$2.12
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$133.56	123	30	\$73.46
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$158.01	218	31	\$86.91
LEC Billed Collect	\$2,371.23	3,870	410	\$1,304.17
Interlata	\$34.38	36	5	\$18.91
International	\$0.00	0	0	\$0.00
Interstate	\$113.78	103	10	\$62.58
Intralata	\$838.13	1,244	159	\$460.97
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,384.94	2,487	236	\$761.72
Prepaid Collect	\$6,680.27	12,755	936	\$3,674.14
Interlata	\$148.96	187	15	\$81.93
International	\$0.00	0	0	\$0.00
Interstate	\$965.45	920	75	\$531.00
Intralata	\$4,916.83	10,134	757	\$2,704.25
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$649.03	1,514	89	\$356.97
Totals:	\$9,346.93	16,968	1,408	\$5,140.80

This Master Services Agreement (this "Agreement") is by and between Allegan County, Michigan ("Customer", "You") and Evercom Systems, Inc., a Delaware corporation and a SECURUS Technologies, Inc. company, ("we," "us," or "Provider"). This Agreement shall be effective as of the date signed by Customer provided the agreement is received by Provider within ten (10) days thereof (the "Effective Date").

1. Applications. This Agreement specifies the general terms and conditions under which we will perform certain inmate-related services and applications (the "Application(s)") for you. Additional terms and conditions with respect to the Applications will be specified in the schedules entered into by the parties and attached hereto (the "Schedules"). The Schedules are incorporated into this Agreement and are subject to the terms and conditions of this Agreement. In the event of any conflict between this Agreement and a Schedule, the terms of the Schedule shall govern. In the event of any conflict between any two Schedules for a particular Application, the latest in time shall govern.
2. Use of Applications. You grant us the right and license to install, maintain, and derive revenue from the Applications through our inmate systems (including, without limitation, the related hardware and software) (the "System") located in and around the inmate confinement facilities identified on the Schedules (the "Facilities"). You are responsible for the manner in which you use the Applications. Unless expressly permitted by a Schedule or separate written agreement with us, you will not resell the Applications or provide access to the Applications (other than as expressly provided in a particular Schedule), directly or indirectly, to third parties. During the term of this Agreement and subject to the remaining terms and conditions of this Agreement, Provider shall be the sole and exclusive provider of inmate related communications, including but not limited to voice, video and data (phone calls, video calls, messaging, and e-mail) at the Facilities in lieu of any other third party providing such inmate communications, including without limitation, Customer's employees, agents or subcontractors.
3. Compensation. Compensation for each Application, if any, and the applicable payment addresses are as stated in the Schedules.
4. Term. The obligations of the parties under this Agreement are effective as of the Effective Date but the "Term" of this Agreement shall commence sixty (60) days thereafter [to allow for a reasonable installation period] and will continue for five (5) years thereafter. Notwithstanding anything to the contrary, the terms and conditions of this Agreement shall continue to apply to each Schedule for so long as we continue to provide the Application to you after the expiration or earlier termination of this Agreement.
5. Service Level Agreement and Limited Remedy. We are committed to providing you with reliable, high quality Applications, and we offer certain assurances about the quality of our Applications (the "Service Level Agreement"). The Service Level Agreement for each Application is as set forth in the applicable Schedule. **THE SERVICE LEVEL AGREEMENT IS THE SOLE AND EXCLUSIVE REMEDY FOR FAILURE OR DEFECT OF AN APPLICATION. WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ANY IMPLIED WARRANTY ARISING FROM A COURSE OF DEALING OR USAGE OF TRADE, AND NONINFRINGEMENT.**
6. Software License. We grant you a personal, non-exclusive, non-transferable license (without the right to sublicense) to access and use certain proprietary computer software products and materials in connection with the Applications (the "Software"). The Software includes any upgrades, modifications, updates, and additions to existing features that we implement in our discretion (the "Updates"). Updates do not include additional features and significant enhancements to existing features. Your rights to use any third-party software product that we provide shall be limited by the terms of the underlying license that we obtained for such product. The Software is to be used solely for your internal business needs, practices and purposes in connection with the Applications at the Facilities. You will not (i) permit any parent, subsidiary, affiliated entity, or third party to use the Software, (ii) assign, sublicense, lease, encumber, or otherwise transfer or attempt to transfer the Software or any portion thereof, (iii) process or permit to be processed any data of any other party with the Software, (iv) alter, maintain, enhance, disassemble, decompile, reverse engineer or otherwise modify the Software or allow any third party to do so, (v) connect the Software to any products that we did not furnish or approve in writing, or (vi) ship, transfer, or export the Software into any country, or use the Software in any manner prohibited by the export laws of the United States. We are not liable with regard to any Software that you use in a prohibited manner.
7. Ownership and Use. The System, the Applications, detailed call records and related information shall at all times remain our sole and exclusive property unless prohibited by law. The inmate data and records produced by our System shall at all times remain the sole and exclusive property of Customer. Notwithstanding, you agree to grant us the unlimited right to use such records, inmate data, and information for investigative and law enforcement purposes. During the term of this Agreement and for a reasonable period of time thereafter, we will provide you with reasonable access to the records, inmate data and information. We (or our licensors, if any) have and will retain all right, title, interest, and ownership in and to (i) the Software and any copies, custom versions, modifications, or updates of the Software, (ii) all related documentation, and (iii) any trade secrets, know-how, methodologies, and processes related to our Applications, the System, and our other products and services (the "Materials"). The Materials constitute proprietary information and trade secrets of Provider and its licensors, whether or not any portion thereof is or may be the subject of a valid copyright or patent.
8. Legality/Limited License Agreement. For services related to Applications which may allow you to monitor and record inmate or other administrative telephone calls, or transmit or receive inmate electronic messages ("e-mail"); by providing the Application, we make no representation or warranty as to the legality of recording or monitoring inmate or administrative

telephone calls or transmitting or receiving inmate e-mail messages. Further, you retain custody and ownership of all recordings, and inmate e-mail messages; however you grant us a perpetual limited license to compile, store, and access recordings or inmate calls and access inmate e-mail messages for purposes of (i) complying with the requests of officials at the Facility, (ii) disclosing information to requesting law enforcement and correctional officials as they may require for investigative, penological or public safety purposes, (iii) performing billing and collection functions, or (iv) maintaining equipment and quality control purposes. This license does not apply to recordings of inmate calls or e-mail messages with their attorneys or to recordings or e-mail messages protected from disclosure by other applicable privileges.

9. Confidentiality. The System, Applications, and related call records and information (the "Confidential Information") shall at all times remain confidential to Provider. You agree that you will not disclose such Confidential Information to any third party without our prior written consent. Because you will be able to access confidential information of third parties that is protected by certain federal and state privacy laws through the Software and Applications, you shall only access the Software with computer systems that have effective firewall and anti-virus protection.

10. Indemnification. Provider agrees that it will at all times indemnify and hold Customer, its officers and employees harmless and free and clear of any and all liability arising from any act or omission on the part of Provider, its agents, servants, employees and subcontractor with respect to this Agreement and any of the terms, provisions and conditions thereof. In case any legal or equitable action or proceeding or an administrative action or proceeding is brought against Customer or any of its officers, agents or employees for the failure, omission or neglect of Provider, its agents, servants, employees and subcontractors to perform any of the covenants, acts, matters or things by this Agreement undertaken, or for injury, death, or damage caused by the alleged negligence of Provider, its officers, agents, employees, or subcontractors, Provider shall indemnify and save harmless Customer and its officers, agents and employees from all losses, damages, costs, attorneys' fees, expenses, judgments or decrees arising out of such failure, omission, neglect, or negligence. Customer shall tender the defense of any claim or action at law or in equity to Provider or Provider's insurer to defend such claim or action without cost or expense to Customer or its officers, agents or employees. Provider shall be solely responsible for the conduct and performance of its services and its subcontractors required under the terms and conditions of this Agreement and for the results therefrom. Provider shall defend, indemnify and save harmless Customer from and against any liabilities, claims and causes of action for injury or death to persons or damage to property which Customer may incur or suffer as a result of the acts, errors, omissions or willful misconduct on the part of Provider and its agents, employees, or contractors in the performance of this Agreement, within the term thereof and for any period within the statute of limitations beyond the term of this Agreement. Nothing contained in this Agreement shall create a contractual relationship with or a cause of action in favor of a third party against either Customer or Provider.

11. Insurance. We maintain comprehensive general liability insurance having limits of not less than \$2,000,000.00 in the aggregate. You agree to provide us with reasonable and timely written notice of any claim, demand, or cause of action made or brought against you arising out of or related to the utilization of the Applications and the System. We have the right to defend any such claim, demand, or cause of action at our sole cost and expense and within our sole and exclusive discretion. You agree not to compromise or settle any claim or cause of action arising out of or related to the utilization of the Applications or System without our prior written consent, and you are required to assist us with our defense of any such claim, demand, or cause of action.

12. Default and Termination. If either party defaults in the performance of any obligation under this Agreement, then the non-defaulting party shall give the defaulting party written notice of its default setting forth with specificity the nature of the default. If the defaulting party fails to cure its default within thirty (30) days after receipt of the notice of default, then the non-defaulting party shall have the right to terminate this Agreement upon thirty (30) days written notice and pursue all other remedies available to the non-defaulting party, either at law or in equity. Notwithstanding the foregoing, the thirty (30) day cure period shall be extended to ninety (90) days if the default is not reasonably susceptible to cure within such thirty (30) day period, but only if the defaulting party has begun to cure the default during the thirty (30) day period and diligently pursues the cure of such default. Notwithstanding the foregoing, if you breach your obligations in the section entitled "Software License" or the section entitled "Confidentiality", then we shall have the right to terminate this Agreement immediately.

13. Limitation of Liability. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS AGREEMENT, NEITHER PARTY SHALL HAVE ANY LIABILITY FOR INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, LOSS OF PROFITS OR INCOME, LOST OR CORRUPTED DATA, OR LOSS OF USE OR OTHER BENEFITS, HOWSOEVER CAUSED AND EVEN IF DUE TO THE PARTY'S NEGLIGENCE, BREACH OF CONTRACT, OR OTHER FAULT, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR AGGREGATE LIABILITY TO YOU RELATING TO OR ARISING OUT OF THIS AGREEMENT, WHETHER IN CONTRACT, TORT OR OTHERWISE, SHALL NOT EXCEED THE AMOUNT WE PAID YOU DURING THE TWELVE (12) MONTH PERIOD PRIOR TO THE DATE THE CLAIM AROSE.

14. Uncontrollable Circumstance. We reserve the right to renegotiate or terminate this Agreement upon sixty (60) days advance written notice if circumstances other than those under our control related to the Facilities (including, without limitation, changes in rates, regulations, or operations mandated by law; material reduction in inmate population or capacity; material changes in jail policy or economic conditions; acts of God; actions you take for security reasons (such as lock-downs)) negatively impact our business; however, we shall not unreasonably exercise such right. Further, Customer acknowledges that Provider's provision of the services is subject to certain federal, state or local regulatory requirements and

restrictions which are subject to change from time-to-time and nothing contained herein to the contrary shall restrict Provider from taking any steps necessary to perform in compliance therewith.

15. Injunctive Relief. Both parties agree that a breach of any of the obligations set forth in the sections entitled "Software License," "Ownership and Use," and "Confidentiality" would irreparably damage and create undue hardships for the other party. Therefore, the non-breaching party shall be entitled to immediate court ordered injunctive relief to stop any apparent breach of such sections, such remedy being in addition to any other remedies available to such non-breaching party.

16. Force Majeure. Either party may be excused from performance under this Agreement to the extent that performance is prevented by any act of God, war, civil disturbance, terrorism, strikes, supply or market, failure of a third party's performance, failure, fluctuation or non-availability of electrical power, heat, light, air conditioning or telecommunications equipment, other equipment failure or similar event beyond its reasonable control; provided, however that the affected party shall use reasonable efforts to remove such causes of non-performance.

17. Notices. Any notice or demand made by either party under the terms of this Agreement or under any statute shall be in writing and shall be given by personal delivery; registered or certified U.S. mail, postage prepaid; or commercial courier delivery service, to the address below the party's signature below, or to such other address as a party may designate by written notice in compliance with this section. Notices shall be deemed delivered as follows: personal delivery – upon receipt; U.S. mail – five days after deposit; and courier – when delivered as shown by courier records.

18. Miscellaneous. This Agreement shall be governed by and construed in accordance with the laws of the State of Texas. No waiver by either party of any event of default under this Agreement shall operate as a waiver of any subsequent default under the terms of this Agreement. If any provision of this Agreement is held to be invalid or unenforceable, the validity or enforceability of the other provisions shall remain unaffected. This Agreement shall be binding upon and inure to the benefit of Provider and Customer and their respective successors and permitted assigns. Except for assignments to our affiliates or to any entity that succeeds to our business in connection with a merger or acquisition, neither party may assign this Agreement without the prior written consent of the other party. Each signatory to this Agreement warrants and represents that he or she has the unrestricted right and requisite authority to enter into and execute this Agreement, to bind his or her respective party, and to authorize the installation and operation of the System. Provider and Customer each shall comply, at its own expense, with all applicable laws and regulations in the performance of their respective obligations under this Agreement and otherwise in their operations. Nothing in this Agreement shall be deemed or construed by the parties or any other entity to create an agency, partnership, or joint venture between Customer and Provider. This Agreement cannot be modified orally and can only be modified by a written instrument signed by all parties. The parties' rights and obligations, which by their nature would extend beyond the termination, cancellation, or expiration of this Agreement, shall survive such termination, cancellation, or expiration (including, without limitation, any payment obligations for services or equipment received prior to such termination, cancellation, or expiration). This Agreement may be executed in counterparts, each of which shall be fully effective as an original, and all of which together shall constitute one and the same instrument. This Agreement, together with the exhibits and Schedules, constitutes the entire agreement of the parties regarding the subject matter set forth herein and supersedes any prior or contemporaneous oral or written agreements or guarantees regarding the subject matter set forth herein.

EXECUTED as of the Effective Date.

CUSTOMER: Allegan County, Michigan By: <u>[Signature]</u> Name: <u>STEVEN E M NEAN</u> Title: <u>BOC CHAIR</u> Date: <u>12/27/07</u> Customer's Notice Address: 112 N. Walnut Allegan, MI 49010	PROVIDER: Evercom Systems, Inc. By: <u>[Signature]</u> Name: <u>JOHN J VIDLA</u> Title: <u>NPE Gen</u> Date: <u>1-10-08</u> Provider's Notice Address: 14651 Dallas Parkway, Suite 600 Dallas, Texas 75254 Attention: General Counsel Provider's Payment Address: 14651 Dallas Parkway, Suite 600 Dallas, Texas 75254 Attention: Accounts Receivable
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This Schedule is between Evercom Systems, Inc., a Delaware corporation and a SECURUS Technologies, Inc. company ("we" or "Provider"), and Allegan County, Michigan ("you" or "Customer") and is part of and governed by the Master Services Agreement (the "Agreement") executed by the parties. The terms and conditions of the Agreement are incorporated herein by reference. This Schedule shall be coterminous with the Agreement ("Schedule Effective Date").

A. Applications. We will provide the following Applications:

CALL MANAGEMENT SERVICE

DESCRIPTION:

Secure Call Platform: Secure Call Platform ("SCP") provides, through its centralized net centric, VOIP, digital transmitted system, automatic placement of calls by inmates without the need for conventional live operator services. In addition, SCP provides the capability to (a) monitor and record inmate calls, (b) mark certain numbers as private to disable the monitoring and recording function, (c) automatically limit the duration of each call to a certain period designated by us, (d) maintain call detail records in accordance with our standard practices, (e) automatically shut the System on or off, and (f) allow free calls to the extent required by applicable law. We will be responsible for all billing and collections of inmate calling charges but may contract with third parties to perform such functions. SCP will be provided at the Facilities specified in the chart below.

COMPENSATION:

Collect Calls. We will pay you commission (the "Commission") in the amount of the applicable Collect Commission Percentage (as specified in the chart below) of the applicable revenue base (as specified in the chart below) that we earn through the completion of collect calls placed from the Facilities. "Gross Revenue" means all charges billed by us relating to collect calls placed from the Facilities. Gross Revenue may be verified by the detailed call records maintained by us, without any deduction or credit for bad debt or for billed calls that for any reason are not collected. Regulatory required and other items such as federal, state and local charges and taxes and fees are excluded. We shall remit the Commission for a calendar month to you on or before the 30th day after the end of the calendar month in which the calls were made (the "Payment Date"). All Commission payments shall be final and binding upon you unless we receive written objection within sixty (60) days after the Payment Date. Your payment address is as set forth in the signature block below. You shall notify us in writing at least sixty (60) days prior to a Payment Date of any change in your payment address.

Signing Bonus. Within thirty (30) days after the installation of the System (if this Schedule is a new agreement) or within thirty (30) days after the Schedule Effective Date (if this Schedule is a renewal of an existing agreement), we will pay you a signing bonus in an amount equal to \$30,000.00. If the Agreement is terminated for any reason prior to the end of the initial Term, then you will refund to us an amount equal to the signing bonus times a fraction, the numerator of which is the number of months between the date of termination and the end of the initial Term, and the denominator of which is the number of months in the initial Term plus interest on the prorated amount in the amount of the lower of (a) fifteen percent (15%) per annum and (b) the maximum rate allowed by law. You shall pay any such refund within ten (10) days after any such termination, or at our election, we may deduct the refund from any Commission we owe you.

FACILITIES AND RELATED SPECIFICATIONS:

Facility Name and Address	Type of Call Management Service	Collect Commission Percentage	Revenue Base for Calculation of Commission	Payment Address
Allegan County Jail 112 N. Walnut Allegan, MI 49010	SCP	55%	Gross	Allegan County, Michigan 112 N. Walnut Allegan, MI 49010

CENTRALIZED NET CENTRIC, VOIP, DIGITAL TRANSMITTED CALL MANAGEMENT SYSTEM

DESCRIPTION:

Secure Calling Platform User Interface. We will provide you with the Software regarding the Secure Calling Platform Interface ("S-Gate User Interface") which may be used only on computers and other equipment that meets or exceeds the specifications in the chart below, which we may amend from time to time ("Compatible Equipment"), for a total of 5 licensed users. Customer represents that (i) it will be responsible for distributing and assigning licenses to its end users; (ii) it will use the SCP User Interface for lawful purposes and shall not transmit, retransmit or store material in violation of any federal or state laws or regulation; and (iii) it will monitor and ensure that its licensed end users comply as directed herein.

<u>WORKSTATION REQUIREMENTS</u>	
Processor	Personal computer (PC) with a minimum 1 gigahertz (GHz) or processor clock speed recommended; Intel Pentium/Celeron family, or AMD K6/Athlon/Duron family, or compatible processor recommended higher

Operating System	Windows XP
Browser	Microsoft Internet Explorer 6.0 or better
Memory	At least 128 megabytes (MB) of RAM; 256 MB for optimum speed
Drive	CD-ROM or DVD drive
Display	Super VGA (1,024 x 768) or higher-resolution video adapter and monitor
Peripherals	Keyboard and Microsoft Mouse or compatible pointing device
INTERNET ACCESS REQUIREMENTS	
DSL or Cable Modem	Data Rate: 1.5 Megbits downstream and 384Kbits upstream, minimum NOTE: You are required and responsible for obtaining and installing anti-virus and firewall protection software for connectivity to and from the Internet.

SERVICE LEVEL AGREEMENT

We agree to repair and maintain the System, including the applicable equipment set out in Section B of Exhibit A, in good operating condition (ordinary wear and tear excepted), including, without limitation, furnishing all parts and labor. All such maintenance shall be conducted in accordance with the service levels in Items 1 through 10 below. All such maintenance shall be provided at our sole cost and expense unless necessitated by any misuse of, or destruction, damage, or vandalism to any premises equipment by you (not inmates at the Facilities), in which case, we may recoup the cost of such repair and maintenance through either a Commission deduction or direct invoicing, at our option. You agree to promptly notify us in writing after discovering any misuse of, or destruction, damage, or vandalism to, the said equipment. If any portion of the System is interfaced with other devices or software owned or used by you or a third party, then we shall have no obligation to repair or maintain such other devices or software. This SERVICE LEVEL AGREEMENT does not apply to any provided Openworkstation(s) (see below). For the services contemplated hereunder, we may provide, based upon the facilities requirements, two types of workstations (personal computer/desktop/laptop/terminal): The "Openworkstation" is an open non-secured workstation which permits administrative user rights for facility personnel and allows the facilities an ability to add additional third party software. Ownership of the Openworkstation is transferred to the facility along with a three-year product support plan with the hardware provider. We have no obligation to provide any technical and field support services for an Openworkstation. CUSTOMER IS SOLELY RESPONSIBLE FOR THE MAINTENANCE OF ANY OPENWORKSTATION(S)."

1. **Outage Report; Technical Support.** If either of the following occurs: (a) you experience a System outage or malfunction or (b) the System requires maintenance (each a "System Event"), then you will promptly report the System Event to our Technical Support Department ("Technical Support"). You may contact Technical Support 24 hours a day, seven days a week (except in the event of planned or emergency outages) by telephone at 866-558-2323, by email at TechnicalSupport@Evercom.net, or by facsimile at 800-368-3168. We will provide you commercially reasonable notice, when practical, prior to any Technical Support outage. For your calls to Technical Support, the average monthly call answer time is generally 120 seconds or less, provided however, that we will endeavor (but will not be obligated) to achieve an average monthly call answer time of 30 seconds.

2. **Priority Classifications.** Upon receipt of your report of a System Event, Technical Support will classify the System Event as one of the following four priority levels:

"Priority 1"	60% or more of the functionality of the System is adversely affected by the System Event
"Priority 2"	30%-59% of the functionality of the System is adversely affected by the System Event
"Priority 3"	5%-29% of the functionality of the System is adversely affected by the System Event
"Priority 4"	Less than 5% of the functionality of the System is adversely affected by the System Event

3. **Response Times.** After receipt notice of the System Event, we will respond to the System Event within the following time periods with a 95% or greater rate of accuracy:

Priority 1	4 hours
Priority 2	12 hours
Priority 3	24 hours
Priority 4	36 hours

4. **Response Process.** In the event of a System Event, where the equipment is located on Customer premises, Technical Support will either initiate remote diagnosis and correction of the System Event or dispatch a field technician to the Facility (in which case the applicable regional dispatcher will contact you with the technician's estimated time of arrival), as necessary. In the event of a System Event occurs in the centralized SCP system, technical support will initiate remote diagnosis and correction of the System Event.

5. Performance of Service. All of our repair and maintenance of the System will be done in a good and workmanlike manner at no cost to you except as may be otherwise set forth in the Agreement. Any requested modification or upgrade to the System that is agreed upon by you and us may be subject to a charge as set forth in the Agreement and will be implemented within the time period agreed by the parties.
6. Escalation Contacts. Your account will be monitored by the applicable Territory Manager and Regional Service Manager. In addition, you may use the following escalation list if our response time exceeds 36 hours: first to the Technical Support Manager or Regional Service Manager, as applicable, then to the Director of Field Services, then to the Executive Director, Service.
7. Notice of Resolution. After receiving internal notification that a Priority 1 System Event has been resolved, a member of our management team will contact you to confirm resolution. For a Priority 2 or 3 System Event, a member of our customer satisfaction team will confirm resolution.
8. Monitoring. We will monitor our back office and validation systems 24 hours a day, seven days a week.
9. Required IGR. You are responsible for providing a dedicated isolated grounded receptacle ("IGR") for use in connection with the primary System. Upon request we will provide you with the specifications for the IGR. If you are unable to or do not provide the IGR, then we will provide the IGR on a time and materials basis at the installer's then-current billing rates, provided that we are not responsible for any delay caused by your failure to provide the IGR.
10. End-User Billing Services and Customer Care. Our Correctional Billing Services division will maintain dedicated customer service representatives to handle end-user issues such as call blocking or unblocking and setting up end-user payment accounts. The customer service representatives will be available during reasonable business hours Monday through Saturday by telephone at 800-844-6591, by email at Support@CorrectionalBillingServices.com, and by facsimile at 800-578-2627. In addition, we will maintain an automated inquiry system on a toll-free customer service phone line that will be available to end-users 24 hours a day, 7 days a week to provide basic information and handle most routine activities. We will also accept payments from end-users by credit card, check, and cash deposit (such as by money order or Western Union transfer).

PREPAID CALLING CARDS

DESCRIPTION:

Upon receipt of your written request, we will provide you with inmate prepaid calling cards for resale to inmates at the Facilities specified in the chart below. Prepaid calling cards are not returnable or refundable; all sales are final. Each prepaid calling card will be valid for no more than six (6) months from the date we activate it. The cards are subject to applicable local, state, and federal taxes plus any applicable per call surcharge fee on non-local calls. If you authorize us, we will deal with your third party commissary operator ("Commissary Operator") for the sole purpose of selling prepaid calling cards to you. If that is the case, you shall notify us in writing of any change in the identity of the Commissary Operator, which change shall be effective on the date that we receive the notice. Notwithstanding anything to the contrary, you will remain primarily liable for the payment for prepaid cards sold to Commissary Operator on your behalf.

COMPENSATION:

The face value of the cards less the applicable percentage specified in the chart below shall be due and payable within thirty (30) days after the invoice date. After such thirty (30) day period, then we reserve the right to charge interest on the overdue amount at the lower of (a) fifteen percent (15%) per annum or (b) the maximum rate allowed by law and to deduct the invoice price of the cards plus any accrued interest from any amounts we owe you until paid in full.

FACILITIES AND RELATED SPECIFICATIONS:

Facility Name and Address	Percentage
Allegan County Jail 112 N. Walnut Allegan, MI 49010	55%

MESSAGING

DESCRIPTION:

The Messaging application provides a secure, password protected communication vehicle for inmates and friends & family members. The application uses the existing phone system and all voice mail messages can be recorded and reviewed in the same manner as the phone services provided. The service can be terminated at will for particular inmates. No additional equipment is provided with this application.

COMPENSATION:

A \$0.75 transaction fee plus applicable taxes will be charged to the end-user for each message delivered. Customer will receive \$0.25 for each transaction fee collected by Provider.

Exhibit A: Customer Statement of Work

Allegan County (MI)

This Customer Statement of Work is made part hereto and governed by the Master Services Agreement (the "Agreement") executed between Evercom Systems, Inc., a Delaware corporation and a SECURUS Technologies, Inc. company ("we" or "Provider"), and Allegan County, Michigan ("you" or "Customer"). The terms and conditions of said Agreement are incorporated herein by reference. This Customer Statement of Work shall be coterminous with the Agreement.

A. Applications. The parties agree that the Applications listed in the Service Schedule or below shall be provided and in accordance with the Service Level Agreements as described in the applicable section of the Service Schedule to the Agreement.

B. Equipment. We will provide the following equipment/Applications in connection with the services:

Telephone Equipment	Quantity
Backboard 178A	28
7042 (tall blue - 12" Handset)	27
Confidencer Handset - securevoice	27
Ceeco Hands Free Low Voltage (SSC-500F)	1
Payphones	1
CABLE, CAT 5 (PLENUM), 1000 FEET	1
12 Count Switch Panel	1
25 Count Switch Panel	1
66 Blocks S66M2	2

SCP Inmate Phone System

SCP Storage: 2 Year Vault, 6 month Immediate Access

Allotted S-gate Licenses 5

Features

3-way Detection	1
Dual Tone Multi Freq Detection	1
Positive Acceptance Detection	1
True Number Validation	1
Anywhere Acceptance	1
Pre-Paid Collect	1
Secure Call Platform	1
Covert Alert	1
Crimetip	1

Customer Support Centers	1
In Field Technical Support	1
Service Ticket Commissions Access	1
Technical Support Center	1
DCB SecureVoice:	1
Visitation Recording :	6

SCP Platform 25-48 phone

25' M/M amp cable	2
APC Power strip	2
Panamax-towermax DS 25 Lightning Protection	2
MLLT1	2
4 - KSU - 4 Outlet Surge Suppressor	2
ADTRAN 924	2
19" Adtran Brackets (1200927L19)	2

Dell FS726T Switch	1
K924 Kit BOM	2
SCP Workstation	
GX320 Secure Workstation	1
Deskjet Printer	1
17" LCD Monitor	1
Workstation/Camrecorder Install Kit (Speakers, Cable, Manual, Printer Cable, Blank CD's)	1
Power Cords (1 per Workstation)	1
Visitation Phone Monitoring Feature	
VPM sets	6
'VISITATION PHONE W/VOLUME CONTROL BUTTON	12
CABLE, CAT 5 (PLENUM), 1000 FEET	3
Visitation Phone gang boxes	12
Phone Flasher #K-PF200	6

UNLESS OTHERWISE EXPRESSLY SET FORTH IN WRITING IN THIS SCHEDULE, NO APPLICATIONS, EQUIPMENT, INSTALLATION AND SPECIAL REQUIREMENTS OTHER THAN THOSE STATED ABOVE WILL BE PROVIDED; NO ORAL AGREEMENTS OR STATEMENTS ARE BINDING.

EXECUTED as of the Schedule Effective Date.

<p>CUSTOMER: Allegan County, Michigan</p> <p>By: <u>[Signature]</u> Name: <u>STEVEN E M'NEM</u> Title: <u>BOC CHAIR</u></p>	<p>PROVIDER: Evercom Systems, Inc.</p> <p>By: <u>[Signature]</u> Name: <u>JOHN J VIOLA</u> Title: <u>VP 40M</u></p>
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**ATTACHMENT D
ADDENDUM #2
POSTED Friday, August 30, 2013 @ 12:00 P.M.**

PROPOSAL: 10151 – Inmate Phone & Video Visitation System
SUBMISSION DATE: August 30, 2013 @ 3:00 PM

Pre-bid proposal meeting attendees:

Michael Stump	Securus Technology
Tim Allading	Securus Technology
Brad Coens	ICSolutions
Scott Conrath	Keefe Group
Jerome Jacobs	Consolidated Telecom/Turnkey Corrections
Andy Barker	Telemate

Q1: ICSolutions has received the County’s revised Addendum #1 and appreciates the information you’ve provided in response to our questions. However, upon close review of the call data we requested, we’ve realized some key information was omitted which could have a significant impact on our bid, so we request clarification of your Addendum.

In our Questions to the County, we requested the amount of revenue that was generated for each call\revenue type. While the monthly commission statements you provided clearly showed this information for Collect and Prepaid calls, the revenue information was blacked out for a large number of calls in the “Other Revenue” section of each statement. For example (from January 2013):

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
Coin-operated Pay Telephones	2696734073		\$9.25	\$5.09
Instant Pay - Pay Now		222		\$355.20
Instant Pay - Text2Connect		285		\$85.50
SIM		0		\$0.00
Video Visitation		0		\$0.00
VMail		0	\$0.00	\$0.00
Total:			\$9.25	\$445.79

Based on the number of calls listed in the commission statements, this “Other Revenue” accounts for at least 25% of the total number of calls connected each month, and therefore it could have a significant financial impact on our offer for Allegan County.

Please advise when we can receive the requested information.....Either Total Revenue for Instant Pay–Pay Now and Instant-Pay Text2Connect or price per call for each of these revenue types.

A1: Allegan County receives a flat fee for these two types of calls:

- Pay Now \$14.99; Allegan County receives \$1.60 flat rate commission per call
- Text 2 Connect \$9.99; Allegan County receives .30¢ flat rate commission per call

ATTACHMENT E

Telmate LLC Proposal – 8/29/2013



Thursday, August 29, 2013

Denise Stan – Project Management Specialist
Allegan County – County Services Building
3283 122nd Ave
Allegan, MI 49010

Dear Ms. Stan,

Thank you for the opportunity to propose the Telmate Inmate Telephone System solution for Allegan County.

We feel our solution offers Allegan County the ***best value and quality of service with:***

1. **Tremendous Value at No Cost** – Telmate is offering Allegan County a comprehensive communications and maintenance solution, including inmate telephone, video visitation, lobby and booking kiosks, and our powerful investigator tools, all at no cost.
2. **Single Integrated System** – Telmate is offering a complete integrated network of video visitation kiosks, toll-free public information hotline, complete inmate phone system, and the most advanced Web-based administration system available. All of these systems were designed, engineered and built by Telmate ensuring maximum compatibility.
3. **Low Calling Rates** – Telmate is offering significantly reduced calling rates. We are proposing reducing connection fees by up to 35% and calling rates by up to 54%. We believe better rates will lead to increased calling activity and more revenue for the County.
4. **More Phones** – We are offering to install up to 25% more telephones in all the facilities at no cost. More access means more volume, which increases morale, which in turn increases security.
5. **Voicemail** – Telmate is offering voicemail, a service that enables families and other approved outside parties (like attorneys) to leave a confidential voice message to an inmate. This service saves hundreds of hours that corrections officers currently spend relaying messages to the inmates in their facility.
6. **Free Calls** – Telmate will provide each inmate two (2) free 3-minute calls upon booking so they can notify their family of their whereabouts and condition. On the day of the changeover to our system, all inmates get free calls for 24 hours so that they can notify their families of the new phone system and how to place and pay for calls.
7. **Video Visitation Stations** – We are offering to install our industry-leading video visitation solution, at no cost to the County, within six months of installing the inmate telephone system. Telmate's Inmate Stations are fully integrated into the inmate phone system.

655 Montgomery Street, Suite 1800, San Francisco, CA 94111

proposals@telmate.com :: (415) 562-5877 :: www.telmate.com :: www.gettingout.com

8. **Lobby Kiosks** – Telmate is offering to install lobby kiosks, saving labor for the County, at no cost. Our lobby kiosk solution makes it easy for families to deposit money into an inmate's phone account, thereby reducing staff time and increasing available funds. If desired, the kiosks can collect money for trust and commissary.
9. **Booking Kiosk** – Telmate is offering an additional kiosk, at no cost, for booking new inmates. Our Telmate booking kiosk has a host of features that can simplify the intake process and helps with staffing and accounting issues with regards to counting cash and depositing/reconciling.
10. **Inmate Customer Service** – Telmate is including a feature that allows inmates to dial 211# and file any comment they wish with Telmate. We'll review the complaint, respond with a pre-recorded voicemail and issue refunds (when warranted), all on the same day. Let us handle inmate phone kites for you.
11. **Public Information Hotline** – Telmate is offering a customized and automated phone number (IVR) for friends & family to receive general information (such as directions and hours) and inmate specific information (such as bail amount, court appearances, anticipated release date, and charge information).
12. **Top Notch Service** – Telmate is focused on service. We monitor all circuits 24 hours a day and have developed our own trouble ticket and voicemail dispatch service to respond quickly to any outage. Our field technicians will respond within two hours, and our US-based customer service representatives are available 24/7.
13. **Increase Revenue & Volume** – Our increased calling options, generous customer service for friends & family, inmate voicemail and Preview Plus new customer signup program have been proven to **significantly increase call deposits and call volume**, which is good for everyone. If you have any questions about how Telmate can increase revenue and save labor for the County, please contact Telmate's VP of Business Development Darren Wallace at (208) 571-7455 or darren@telmate.com.
14. **Nationally Recognized** – We are nationally recognized company. Our customer references include **the Department of Homeland Security, ICE division**. Through this client, our inmate telephone solution services over 35,000 detainees each year, located in over 160 facilities, nationwide.

In conclusion, we appreciate this opportunity to serve you. We are confident that when you evaluate all the aspects of our proposal, you will find that ***Telmate offers the best value option for Allegan County.***

Sincerely,



Kevin O'Neil, President, Telmate

Table Of Contents

In order to best highlight the full capabilities of our cutting-edge solution, we have divided our proposal into the following sections:

Response to Stated RFP Requirements **1**

Cost Proposal **32**

Attachment A: Description of Hardware and Services

Attachment B: Required Documents

Response To Stated RFP Requirements

In this section, we present our responses to requirements stated by Allegan County in the RFP.

REQUEST FOR PROPOSAL PACKET

*Allegan County
3283 122nd Ave
Allegan, MI 49010*

*Inmate Phone and Video Visitation System
BID PROPOSAL #10151*

This packet contains the following materials required to submit a proposal to Allegan County:

*Allegan County's proposed contractual Agreement and
Allegan County's Request for Proposal*

Key Dates:

Request for Proposals issued Friday, July 19, 2013 Mandatory Pre-Bid Meeting1:00 PM on Tuesday, August 6, 2013 Deadline for Questions to be submitted.....5:00 PM on Friday, August 9, 2013 Deadline for County's response to questions.....5:00 PM on Friday, August 16, 2013 Due date for proposals3:00 PM on Friday, August 30, 2013 Bid Opening.....4:00 PM on Friday, August 30, 2013

EXHIBIT B

SCOPE OF SERVICES

INTRODUCTION

1.1. Allegan County is distributing this Request for Proposal (RFP) to obtain proposals from qualified vendors to provide a hosted inmate telephone service (ITS) and video visitation solution for the inmates at Allegan County Jail, 640 River Street, Allegan, Michigan, 49010. The intent of this document is to provide interested parties with enough information to prepare and submit a proposal for such system and service. Allegan County will use the results of this process to award a contract for the system and service described herein.

1.2. ACRONYMS & DEFINITIONS

1.2.1. API – Application Programming Interface

1.2.2. DTMF – Dual-tone Multi-frequency

1.2.3. GUI – Graphical User Interface

1.2.4. ICE – Immigration and Customs Enforcement

1.2.5. ITS – Inmate Telephone Service

1.2.6. OCN – Originating Calling Number

1.2.7. PAN – Personal Allowed Number

1.2.8. PIN – Personal Identification Number

SCOPE OF SERVICES

2.1. Allegan County is seeking the Contractor to provide a fully functional and supported turn-key solution.

2.1.1. Contractor will be required to provide all hardware and software identified in the proposal.

Read, agree, and will comply.

Telmate will install and maintain all required stations and system components at no cost to the County. In addition all software upgrades will be provided free of charge. All equipment and labor, as well as our visitation management application, Telmate's web-based Telmate Control, are included, also at no cost.

2.1.2. Contractor will be required to perform all installation services of the proposed solution.

Read, agree, and will comply.

Telmate will perform all tasks related to the installation of our services at Allegan County facilities. We have included, as part of Attachment A, a detailed implementation plan.

2.1.3. Contractor will be required to perform support, repair and maintenance services of the proposed solution. This includes, but is not limited to hardware repair, software updates, end user support (inmate and public), and Allegan County administrative staff support.

Read, agree, and will comply.

Telmate offers 24/7/365 Customer Service (for friends and family) and Facility Support (for Allegan County staff) from our Oregon-based call center. If a site visit is necessary, we can dispatch a technician within 2 hours for repairs. Software updates are deployed remotely from our San Francisco office.

2.1.4. Contractor will be required to perform replacement services of all hardware that has either failed during its life cycle or has reached an end of life or end of support cycle.

Read, agree, and will comply.

Telmate's system features state of the art diagnostics and monitoring. Because of this, we are usually alerted to potential hardware failures before an issue is noticed by County staff or inmates. If an on-site visit is necessary, we can dispatch a local technician quickly, and we find that the best way to address defective equipment is to replace, rather than repair, the faulty hardware.

2.2. The Inmate Telephone Service (ITS) solution will exist in all inmate day room areas of the correctional facilities physically independent from the video visitation solution.

2.3. The video visitation solution will also exist in all inmate day room areas of the correctional facilities physically independent from the ITS. The solution will also be installed in a publicly accessible visitation area near the front lobby of the correctional facility to replace the traditional two-way glass face to face visitation solution.

Read, agree, and will comply.

Telmate will work with County staff to determine the location and layout of Telmate Inmate Telephone and Video Visitation Systems.

2.4. All equipment provided is new, in current production and considered to be state-of-the-art at the time of installation.

Read, agree, and will comply.

Telmate installs only new, state-of-the-art hardware.

2.5. All equipment installed must be secured correctional grade quality construction

- Read, agree, and will comply.

Telmate installs only corrections-grade hardware. Additional information on our hardware is included as Attachment A

2.6. All materials and services related to this project for proper installation are at no charge to Allegan County.

- Read, agree, and will comply.

Telmate will assume responsibility for the installation, maintenance, and repair of inmate telephone and video visitation systems at no cost to the County.

2.7. Contractor must provide and utilize an un-interruptible power supply for all onsite equipment.

- Read, agree, and will comply.

We plug each piece of equipment into an Uninterruptible Power Supply (UPS), ensuring they will continue to operate in the event of a power outage.

2.8. Inmate Telephone System (ITS) – Hardware and Software

2.8.1. Current call information

# of calls made	18,354
# of minutes	241,937
Current jail inmate phones	28
Average Daily Population for June 2012 through December 2012	163
Average Daily Population for January 2013 through May 2013	176
Rated capacity	173

2.8.2. Dedicated locations have already been identified and have had power and CAT5e data run to them. Contractor must provide the number of ITS's as follows:

- 2.8.2.1. (3) Pod A for the 32 beds
- 2.8.2.2. (2) Pod B for the 14 beds
- 2.8.2.3. (2) Pod C for the 14 beds
- 2.8.2.4. (3) Pod D for the 14 beds
- 2.8.2.5. (3) Pod E for the 32 beds
- 2.8.2.6. (4) Pod F for the 48 beds
- 2.8.2.7. (4) Pod G for the 24 beds
- 2.8.2.8. (3) Pod H for the 48 beds
- 2.8.2.9. (3) Dorm 1 for 32 beds
- 2.8.2.10. (2) Dorm 2 for 14 beds
- 2.8.2.11. (3) Dorm 3 for 16 beds
- 2.8.2.12. (2) Pre-classification area
- 2.8.2.13. (1) DECT or 5.8 GHz wireless portable phone in booking

- Read, agree, and will comply.

Telmate will install Inmate Telephone System according to specifications of the County.

2.8.3. All recording and monitoring equipment must be incorporated into the offsite Inmate Telephone Service (ITS). An onsite and/or non-integrated call processing, recording and monitoring system will not be accepted.

Read, agree, and will comply.

Telmate's recording and monitoring capabilities are built into our telephone system, and are accessible by County staff using our Web-based Telmate Control, which requires no software other than a Web browser and an internet connection.

2.8.4. ITS must be a web-based solution available from existing facility staff computers without requiring any other types of software other than a web browser to run the application and without the need for VPN (virtual private network), token based authentication, or remote desktop (RDP) connectivity. All features and functionality, call recording and monitoring, data and reporting must be accessible from web browser applications including Internet Explorer 8.0 or higher. For security reasons, a software solution running outside the Web browser is not permitted.

Read, agree, and will comply.

Telmate offers a powerful suite of investigator tools, which require no software other than a Web browser and internet connection. The Web-based Telmate Control is accessed via a login that we provide, and no other authentication or VPN is necessary.

2.8.5. ITS administration solution must be fully functional from a computer running Microsoft Windows XP/Vista/7/8.

Read, agree, and will comply.

As the Telmate solution is 100% Web-based, no special equipment is required to use any feature. All that is needed is a secure login (provided by us), a Web browser, and Internet access. Our system is compatible with PCs running Windows XP, Vista, Windows 7, and Windows 8.

2.8.6. ITS visitation solution must be able to operate on an iPad or Android tablet device. Bidder must provide a list of all compatible tablet devices.

Read, agree, and will comply.

In addition to allowing standard Microsoft-based desktop and laptops to be used for remote visitation, the Telmate system also uniquely supports all Apple computers and the Apple iPad. An Android app is coming soon, and an iOS app is in development as well.

2.8.7. In addition to primary offsite call processing, recording and data center, contractor must have, geographically separate, redundant offsite centers providing complete redundancy of calling capacity, data and call recordings.

Read, agree, and will comply.

Telmate has selected each data center location to ensure that it has the highest quality connection to the Internet fiber backbone, and a wide array of available outside power feeds and internal power generation capabilities. This means that each Telmate facility is hardened against all but the most extreme catastrophes, and even if that were to happen, Telmate can switch seamlessly to an alternate location over 1,000 miles away.

2.8.8. Contractor must have 99.9% uptime of central call processing, and if required by the County, be able to provide reports showing this measure for the past 12 months for all correctional facilities under contract with contractor.

Read, agree, and will comply.

Telmate provides the highest uptime in the industry; our 99.993% uptime calculates to less than 30 minutes of downtime per year.

2.8.9. Call recordings and data must be accessible online for immediate review for 36 months

- Read, agree, and will comply.

Sometimes the wheels of justice turn slowly. From the time an inmate makes a call that contains actionable information, it may be months or years before you are ready to act. Telmate understands this, and was the first to offer call recordings not for 30, 60, or 90 days, but **for the life of the contract**. If you need an extension beyond the agreement duration, we are happy to accommodate these requests. What's more, you can rest easier knowing whether it's one month, one year, or five years until you need your call, it will be there, and easy to access: our download capabilities are easy to use, and **Telmate has never lost a recording**.

2.8.10. Contractor shall ensure the system performs without excessive delays due to a restriction of bandwidth in any part of the ITS system including any facility equipment or systems required for access. The Contractor shall ensure each portion of the proposed ITS system is acceptable to provide a reliable connection without unreasonable delays, including, but not limited to, any connection through facility equipment, networks or cabling and internet access.

- Read, agree, and will comply.

Telmate's system operates over a data line that we install and pay for. The County's network will not be impacted.

2.8.11. ITS must allow for real-time monitoring of calls via web browser.

- Read, agree, and will comply.

Telmate's system automatically records all phone calls (with the exception of protected attorney calls) and stores these recordings **for the life of the contract**. Investigators can monitor calls in real time from any web-connected electronic device.

2.8.12. The Personal Identification Number (PIN) distribution system needs to be automatically generated based on a PIN numbering format determined by Allegan County and the Contractor.

2.8.13. PINs will be printed on forms/cards provided or paid for by the Contractor.

- Read, agree, and will comply.

Telmate can be configured to automatically assign a random (and unique) PIN number, or the County may use existing JMS numbers. The inmate's unique PIN is created and sent to a dedicated printer for placement on a non-weaponizable card that contains the inmate's name, PIN number and information explaining how to enroll in the Telmate biometric solution and how to use the new ITS. Telmate can customize the cards to meet any needs that your facility may have.

2.8.14. Contractor must provide an automated PAN enrollment process that includes some sort of fully automated positive identification verification

- Read, agree, and will comply.

Telmate has a comprehensive automated PAN offering, with no limits on the number of 10-digit assignments. No staff involvement is necessary.

2.8.15. The system must provide for both automatic and manual on and off. If there is an additional cost for either or both of these at any Allegan County facility, please provide.

- Read, agree, and will comply.

With Telmate, any phone, visitation phone, or group of phones in the system can be easily turned off using any one of the following methods:

- Phones can be scheduled to automatically turn off and on via Telmate web-based software with wide ranging rules that can be set and modified by facility staff.
- Phones can be easily turned off and on via Telmate web-based software. Turning off (or back on) any phone requires just a few clicks from the Telmate home screen.
- Manual shutoff switches can be installed by Telmate during installation (at no cost). These manual switches can quickly cut off access to phones in an emergency.

2.9. Inmate Telephone System (ITS) – Inmate Functionality

2.9.1. PIN: the system must have the capability to be a PIN based system. The PIN system must allow selected areas to operate with or without PINs. Inmate must be able to be restricted to specific phone stations based on their PIN.

Read, agree, and will comply.

With Telmate, the County may select to use any unique number from the JMS as a PIN number, or Telmate can be configured to automatically assign a randomly (and unique) PIN number. There is no minimum or maximum length requirement for PIN numbers, so long as they are unique. Telmate recommends PIN numbers that are six digits or more and non-sequential.

Automatic assignments in our system place the inmates into groups based on JMS location. Telmate will work with facility preferences regarding whether or not to lock calling within a specified group.

A PIN can be turned off by simply clicking the link labeled “Active” next to the inmate’s PIN. The same field also turns the PIN back on. Alternately, a PIN can be turned off for a specific amount of time using “Suspend PIN until” and then selecting both a date and time of day.

2.9.2. System must provide real-time voice biometrics to establish the identity of each inmate making each call.

Read, agree, and will comply.

Telmate’s Voice Authentication Biometric Technology captures specific physical characteristics of the human voice and uses those characteristics to identify callers.

Our voice biometric system uses a real-time pre-recorded voiceprint comparison to verify that the caller matches the owner of the PIN being used. Telmate’s Voice Authentication Biometric Technology captures specific physical characteristics of the human voice, and uses these characteristics to identify callers. This allows us to verify the identity of the person prior to a phone call being placed, which eliminates the ability of an inmate to place a call using a stolen PIN. All adult inmates are required to enroll their voiceprint the first time they use the phone system.

In addition, Telmate can provide continuous voice biometrics if desired by the County.

2.9.3. Contractor must provide an integrated solution for inmates to contact crime tip hotline and PREA (Prison Rape Elimination Act) hotline. Correctional staff must have the capability to monitor and playback recorded calls related to crime tips and PREA. Contractor must provide a real-time notification to select County cell phones whenever an inmate calls the crime tip hotline or PREA.

Read, agree, and will comply.

Telmate complies fully with this requirement by offering PREA and Crime Tip hotlines. Correctional staff can monitor and play back these calls, and all activity is audited. Investigators can be notified whenever the PREA or Crime Tip lines are used.

2.9.4. Contractor must provide alternatives when collect calling is unavailable and provide inmates with a real-time ability to contact any domestic phone number they dial even if number cannot be called collect or if the inmate does not have a prepaid account setup for calling a specific phone number.

Read, agree, and will comply.

Our Preview Plus Program dramatically increases revenues for the facility (by capturing otherwise lost revenue) and reduces the cost of calling (up to 50% savings over traditional collect), while providing inmates with the opportunity to connect with friends & family that they could otherwise not reach.

With Preview Plus, calls can be made to virtually any number in the world (as permitted by each facility), even if those numbers don't accept traditional collect billing. Inmates without any funds can call anywhere, including mobile phones, VOIP numbers, Skype, Google Voice, and international numbers. With Telmate, each time an inmate calls a new number, the inmate is given a free call (lasting from one to two minutes) allowing them to ask the called party to pay for the call. When the free call is up, the called party is then given the opportunity to provide a live operator with credit card information to continue the call.

2.9.5. Contractor must allow International prepaid calling to landlines and cell phones.

Read, agree, and will comply.

Telmate's system supports this capability. Any country in the world that can be called from a US phone line may be called from a Telmate inmate phone, either on a prepaid basis or with our Preview Plus program.

2.9.6. Contractor must allow free Pro Bono calls for Immigration Detainees. Contractor may not receive compensation for providing Pro Bono calls.

Read, agree, and will comply.

Telmate is the national provider of pro bono calls for ICE inmates, and we additionally recommend an option to seamlessly call this Telmate service.

2.9.7. Bilingual recorded voice (English/Spanish) must be used to instruct and assist the inmate and called party while placing a call.

Read, agree, and will comply.

Inmates select a language as soon as they pick up any inmate phone handset (each language name is recorded professionally in its own language). Custom call placards are created for every facility, and by default these placards are in English and Spanish.

Telmate will also provide copies of phone system rules, instructional PIN cards, and signage in alternate languages.

2.9.8. Facility and friends and family must be able to reach a live bi-lingual (English/Spanish) operator. An automated customer service solution is not a satisfactory solution.

Read, agree, and will comply.

For Spanish speaking friends & family, our customer service representatives are bilingual, and available on a 24/7/365 basis from our Oregon call center.

2.9.9. The system must provide the capability for free calls by the inmates that must be allowed by law (i.e. calls to public defender).

Read, agree, and will comply.

At the time of installation, Telmate will meet with the county to review exactly which speed dial numbers are desired. Any number can be supported and it is no problem to include all of the desired numbers listed above.

Additionally, Telmate has a feature that allows facility staff to create a 3-digit speed dial numbers for any frequently called number, right from the web interface. These numbers are treated identically to other numbers and may be set to record, or not record, on a facility-wide basis, or a per-inmate basis.

2.9.10. Contractor must be able to provide an automated method for inmates to purchase prepaid minutes via the phone system using a real-time trust fund transfer. Contractor must also provide prepaid balance and deposit notification to inmates without Allegan County staff involvement.

Read, agree, and will comply.

This functionality is available to inmates through our 411 interface. Inmates are able to access their balance, and transfer funds to and from their trust fund account via the phone system. Because the system requires both a PIN and voice biometrics, the system is secure. Complete accounting of all transfers to and from trust fund accounts is available through Telmate's Web-based software, and is accurate up to the last completed transaction.

2.9.11. Contractor must provide an automated voicemail solution for inmates to leave requests for facility personnel (eg. file grievances) and for facility to leave messages for inmates. Correctional staff must have the ability to monitor and playback recorded voicemail. Voicemail recording and data must be retained for same time period as call data and recordings.

Read, agree, and will comply.

The Telmate Voicemail System provides facility personnel with a convenient method of getting their own messages to an inmate (voicemails from staff are free of charge) and verifying that the message was played to the intended recipient.

Inmate voicemail may also be used as an announcement system for dispersing messages from the facility to all inmates or a single inmate. Voicemails from facility staff are free. Inmates may also leave voicemails for customer service, and receive a prompt response addressing their concerns. With Telmate's voicemail system, all messages are recorded and stored for the life of the contract, and can be retrieved at any time by County staff using our Web-based Telmate Control, which treats the voicemails as any other call recording.

2.9.12. Contractor must offer a prepaid inmate calling solution that does not require correctional staff or commissary provider to tangibly handle calling cards. Solution must be capable of providing inmates fully- automated prepaid purchase via real-time.

Read, agree, and will comply.

The Inmate Prepaid Account eliminates the need for calling cards and traditional collect call procedures, while saving your facility time and money. The inmate simply transfers funds from their trust accounts into their calling account right from any inmate phone, inmate kiosk, or commissary. Their friends & families are also able to deposit funds into an inmate's calling account with a widevariety of deposit options.

Facility staff can view and fully audit all prepaid deposits through Telmate's Web-based administration system. Inmate prepaid offers the following advantages:

2.9.13. ITS provides the inmates with the ability to obtain voicemail from Friends and Family and from facility staff. Inmate voicemail system must be integrated solution using all inmate call rules established for inmate phones. Correctional staff must have the ability to monitor and replay recorded voicemail. Using caller id to verify caller system must automatically route voicemail to applicable inmate. Only phone numbers listed on an inmate's allowed call list shall be allowed to leave voicemails.

Read, agree, and will comply.

Your staff has enough work to do managing your facility; they don't have time to write down and hand-deliver messages to inmates. Telmate solved this problem with our industry-first inmate voicemail system. It's easy for friends and family to leave messages for inmates, without distracting facility staff from other tasks. Inmate voicemail is just one more way Telmate is simplifying inmate communications. Just like with call recordings, every voicemail is recorded and routed through our system. County staff can easily access voicemail recordings by logging in to the Web-based Telmate Control application.

County staff can restrict an inmate's ability to receive voicemail messages using our Web-based Telmate Control.

2.9.14. Contractor must provide an automated voicemail solution for inmates to leave requests for contractor customer service complaints (dropped call credit, prepaid information, etc.) and receive notification of a resolution. Contractor must provide phone grievance resolution with a denial, balance refund, or balance adjustment within 2 hours of each grievance being reported, and an average of less than 10 minutes.

Read, agree, and will comply.

Telmate allows inmates to leave a customer service request by dialing 211# from any inmate phone. Our customer service team will review the inmate's request and respond quickly

2.9.15. Contractor must provide an automated prepaid solution that allows inmates to obtain prepaid minutes using their trust balance 24/7/365.

Read, agree, and will comply.

The Inmate Prepaid Account eliminates the need for calling cards and traditional collect call procedures, while saving your facility time and money. The inmate simply transfers funds from their trust accounts into their calling account right from any inmate phone, inmate kiosk, or commissary. Their friends & families are also able to deposit funds into an inmate's calling account with a wide variety of deposit options. This feature requires commissary and banking integration, which Telmate can provide.

Facility staff can view and fully audit all prepaid deposits through Telmate's Web-based administration system. Inmate prepaid offers the following advantages:

2.10. Inmate Telephone System (ITS) – Administrative Functionality and Security

2.10.1. All features of the ITS must be assignable based on user level. Access to any feature or group of features must be accessible or restricted, based on a user's profile.

Read, agree, and will comply.

Telmate allows for easy setup of user access codes and passwords. The site administrator can assign security levels to each user. Security levels allow for users to be denied access, granted read-only access or granted read and write access to any part of the application. Each user is given a login name and assigned a password, users are able to access all parts of the application for which they have been granted access without the need to use multiple log-ins. Many users can be simultaneously logged in on different computers, each having their unique security levels, with no possibility of unauthorized access.

2.10.2. ITS must provide an audit trail of staff user activity. Provide a sample report showing all possible audit fields.

Read, agree, and will comply.

An audit log is made of each user's activities in the Telmate Web-based system.

2.10.3. ITS must be accessible on the Internet by individual user accounts and should have the ability to be restricted to specific Internet Protocol (IP) addresses and specific Internet Protocol (IP) address ranges.

Read, agree, and will comply.

With Telmate, it is easy to lock down access to a single or range of IP addresses. This features allows some users to be restricted to using Telmate in their workplace. This feature may be applied to an individual, or group of users.

2.10.4. Access to individual features of the ITS must be controllable on a user and group level.

Read, agree, and will comply.

With Telmate's Web-based Telmate Control, it is easy for County staff to restrict access to features based on a user's profile. Please see our response to section 2.10.1. for more information on Web-based access settings.

2.10.5. Call recording audio files must be transferable from the ITS to outside investigators via email.

Read, agree, and will comply.

With Telmate you have the option to avoid the tedious chain of evidence process of downloading files, burning them to CD, and sending the CD to outside investigators. All phone calls recorded through Telmate, regardless of age, are instantly retrievable via any Web browser. County staff with proper access can log in to the Web-based Telmate Control, select any audio and data files, and email a one-time download link to outside investigators or attorneys directly from the Telmate system.

2.10.6. The proposed system must prohibit chain dialing and secondary dial tones. The inmate must be required to hang up before dialing a new number.

Read, agree, and will comply.

Because our system is VoIP (voice over internet protocol), any dial tone an inmate hears is synthetic and the phone does not operate like a traditional payphone/landline. This makes it impossible for fraudulent activities to occur.

2.10.7. The proposed system must identify the difference between an accepted call, an answering machine, busy signal or other telephone activity. The system will disallow connection with an answering machine, busy signal or other telephone activity.

Read, agree, and will comply.

Telmate has the capability of answer detection, and can detect busy signals, answering machines, and other irregularities. The system will disallow these connections.

2.10.8. System must not allow inmate to listen to the status of the call in progress for the acceptance and or denial by called party and must not allow inmate to communicate with the called party until the call has been accepted.

Read, agree, and will comply.

The inmate is placed on hold and the audio is muted until the call has been accepted. Called parties must then press 1 to accept the call or 2 to reject the call.

This feature may be disabled for specific attorney numbers so inmates may leave voicemails for public defenders who may not be available to take the call, and may not have a partner or receptionist to accept it.

2.10.9. The proposed system must have the ability to document source of blocked calls (i.e. is the call blocked by the contractor's system or is it blocked by the called party).

Read, agree, and will comply.

Telmate's system supports this capability.

2.10.10. Contractor must be able to show the OCN (originating calling number), phone provider: (example AT&T) and rate center (billing location) for every phone number dialed by inmates through the administrative interface.

Read, agree, and will comply.

Clicking on any called number in Telmate will result in a Destination Number Detail screen which displays a variety of information, including OCN.

2.10.11. ITS must allow for live remote call monitoring via a mobile phone and mobile device.

- ✔ Read, agree, and will comply.

Telmate's Web-based Telmate Control is accessible from any electronic device with a Web browser and internet connection, including smartphones and tablets.

2.10.12. System must provide an option for automatic daily turn on and shut off at designated times and manual system shut off capabilities.

- ✔ Read, agree, and will comply.

With Telmate, any phone, visitation phone, or group of phones in the system can have on/off times scheduled or be easily turned off using our Web-based application, or by using physical on-off switches that we will install at no cost.

2.10.13. System must have telephone number blocking capabilities, and allow pre-approved numbers to be assigned to specific inmates.

- ✔ Read, agree, and will comply.

We make blocking destination numbers quick and easy. Our highly flexible rules let you block an individual destination number or a group of numbers (wildcards). For example, you can choose to block all 877 numbers. A phone number can be blocked for a specific inmate or for all inmates in a facility. A complete audit trail is maintained for blocked and unblocked numbers. Pre-approved numbers can be assigned to inmates as well.

2.10.14. System must detect 3-way calls. A live operator must examine all suspected three-way calls within one hour of detection to determine whether a false positive took place. Contractor must have process in place for detecting silence, ringing and DTMF tones, along with live operator review of all detected calls. Timely human review of all 3-way calls is a prerequisite and Contractor must certify their security methods and review processes yield a less than 1% rate of confirmed 3-way calls are actually false positives.

- ✔ Read, agree, and will comply.

Telmate has the most comprehensive, and only 100% accurate, 3-way call detection system in the industry. Every suspected three-way call is reviewed by a live, trained Telmate operator. This ensures total accuracy and presents false positives, which can frustrate callers and depress call volume.

2.10.15. System must have double speed-review of recorded calls.

- ✔ Read, agree, and will comply.

We have made it possible, with our enhanced audio player, to double the speed of call playback for faster call review.

2.10.16. System must have the ability to cycle through live calls allowing facility employees to assess calls throughout the day without interacting with the system. Please explain how this feature works.

- ✔ Read, agree, and will comply.

County staff can listen to calls in progress and retrieve historic calls at any time via the Web-based Telmate Control application. Telmate's all-digital call platform means that call monitoring is completely silent and there is no indication to inmates or called parties that a call is being monitored.

2.10.17. Contractor should provide an automated voicemail solution for Allegan County staff to leave messages for individual inmates, groups of inmates, and entire facility. Staff must be able to determine from ITS system which messages have been listened to on a per-inmate and per message basis.

- ✔ Read, agree, and will comply.

Telmate's inmate voicemail satisfies this requirement, allowing County staff to leave messages for one or more inmates. All voicemail messages on Telmate's system are recorded and stored for the life of the contract, and can be retrieved or played back by County staff using our Web-based Telmate Control. The Telmate Control will display voicemails and indicate whether they have been heard by the inmate.

2.10.18. Correctional staff must have the ability to monitor and playback recorded voicemail, including voicemail from friend's and family, grievance resolutions, and Allegan County voicemails left for inmates. Voicemail recording and data must be retained for same time period as call data and recordings.

Read, agree, and will comply.

All voicemail messages on Telmate's system are recorded and stored for the life of the contract, and can be retrieved or played back by County staff using our Web-based Telmate Control.

2.10.19. The proposed system must automatically block inmates from calling from groups of phones that they should not have physical access to.

Read, agree, and will comply.

Telmate's Telmate Control enables County staff to restrict inmate access to telephones based on any number of factors, including physical location.

2.10.20. System must have the ability to deactivate and reactivate an inmate's individually assigned PIN without affecting the other inmates.

Read, agree, and will comply.

A PIN can be suspended or reactivated with the click of a mouse using our Telmate Control web application.

2.10.21. The ITS must have alarms and alerts that can be set on a per inmate, per destination number, per station, or combination and alert investigators via text messages or emails of calls from specific inmates, to specific destination numbers, or between a specific inmate and specific destination number.

Read, agree, and will comply.

With Telmate's comprehensive alarm feature, alarms/alerts can be set up so specific inmates or destination numbers calls can be immediately patched in to investigators via their PIN and they can monitor a live call via their cell phone. They can even terminate the call via their cell phone. The connection is completely silent and will not be detected by callers. Alarms and alerts may also be simply flagged within the software, and may be set to trigger an email.

2.10.22. System must be able to remotely survey inmate calls for specific content and be able to transfer specific calls in progress to investigators.

Read, agree, and will comply.

Telmate's Alerts and Alarms enable investigators to remotely monitor calls in progress and transfer calls in progress to investigators.

2.10.23. The ITS must have the ability to allow for certain numbers to be exempt from being recorded in cases where inmates are speaking with their attorney under all rights protected by client-attorney privilege.

Read, agree, and will comply.

By default Telmate records all phone calls, but exceptions can easily be made for privileged calls, such as calls to an attorney. There are no restrictions to the number of these phone numbers that can be added to the system.

2.11. Inmate Telephone System (ITS) -- Reporting

2.11.1. The proposed system must provide call detail reports for all calling activity that will include the following for any specified timeframe.

2.11.1.1. Report displaying inmate telephone number, date, time, PIN # (if applicable), number called, duration of call, and cost of each call.

Read, agree, and will comply.

Telmate Reports enables the County to run searches and reports across a large number of criteria on a 24/7/365 basis, from any web-connected computer. Reports are updated in real time and are accurate up to the last completed call.

2.11.1.2. Report showing “frequently called numbers” for all numbers called more than 5 times in a day.

Read, agree, and will comply.

Telmate offers a Multiple Inmate Destinations Report, showing numbers that were called by multiple inmates, and the inmates who called them.

2.11.1.3. Report showing “common numbers called” for all numbers called by more than one inmate.

Read, agree, and will comply.

Telmate offers a summary report labeled *Shared Numbers (by more than 1 inmate)*. This report can cover any timespan and is accurate up to the last completed call.

2.11.1.4. Report allowing the real-time check on commissary balances and orders when used with the Contractors interface and system.

Read, agree, and will comply.

Telmate’s system supports this capability.

2.11.2. The proposed system must provide a customizable report framework that will allow Allegan County staff to select custom timeframes, select data fields and filter by inmate, pod, facility, station, or destination number.

Read, agree, and will comply.

Telmate’s Telmate Reports feature provides this exact functionality. All reports are available 24/7/365 from any web-connected computer.

2.11.3. Commission report must be integrated within the ITS and available real-time and accessible by Allegan County administrator. All call pricing and commissions must be calculated real-time.

Read, agree, and will comply.

Commission reports are fully integrated into the ITS and can be retrieved at any time from any web-connected computer. Commission reports can be generated in any format desired by the County.

2.11.4. The Contractor must provide a live revenue and call volume dashboard.

Read, agree, and will comply.

Telmate offers several convenient dashboard screens, including one that specifically displays the current day’s revenue (or historical).

2.11.5. The Contractor must provide a mechanism for Allegan County staff to run a commission report without contractor assistance, at any time, that is accurate up to and including the last completed call. This report must be capable of listing each completed call and specify the exact amount of commission that will be paid for each completed call.

Read, agree, and will comply.

Telmate's Telmate Reports feature enable investigators to run reports at any time without assistance. These reports are accessible from any web-connected computer and are accurate up to the last completed call.

2.11.6. Contractor must proactively provide a printed or emailed monthly commission report each month.

Read, agree, and will comply.

Each and every month Telmate will proactively provide complete reporting to meet facility specifications.

2.11.7. The proposed system must be fully auditable (functionally and financially) 24/7 without Contractor assistance.

Read, agree, and will comply.

With Telmate all revenue and call data is available online at any time and fully auditable. In addition, Telmate automatically records the username, date, time and playback history of every user action in the Telmate Web-based Telmate Control. The auditable activity log is available within the application to authorized users and includes a comprehensive action history of the entire system.

2.12. Inmate Telephone System (ITS) – Costs, Fees, and Billing

2.12.1. Contractor must not charge for unanswered or non-accepted calls.

Read, agree, and will comply.

With Telmate, billing begins only after positive call acceptance.

2.12.2. Allegan County is interested in allowing all inmates to make one (1) free one (1) minute call to a destination number on their Personal Allowed Number (PAN) list each month, ensuring that poor and indigent inmates have the opportunity to reach family members at least once per month.

Read, agree, and will comply.

Telmate will provide inmates with one (1) free one (1) minute call per month to a verified PAN destination number.

2.12.3. Contractor must provide and support a solution to distribute prepaid debit cards to inmates that are released from the facility with a positive account balance.

Read, agree, and will comply.

When an inmate is released, facilities may transfer remaining inmate funds directly onto a debit MasterCard® via the Web-based Telmate Control. This eliminates the need to issue paper checks to inmates, allowing them to use the funds immediately, and saves time for staff members to perform other duties.

2.12.4. Fees and commissions to Allegan County must be paid based on all gross billed revenues (completed calls) regardless of collectable status. "Gross" revenue must not exclude any reductions for factoring charges for fraudulent and un-collectibles.

Read, agree, and will comply.

Telmate will pay monthly commission to the County based on total gross revenues. Please see our Cost Proposal for a breakdown of commissions per call type.

2.12.5. Commissions must be paid monthly and must be accompanied by a commission report which must include the following information

2.12.5.1. Date of report and time period covered.

2.12.5.2. Report must include number of calls, minutes, gross revenue and commissions broken down by call area: local, intralata, interlata, interstate, international by inmate telephone.

Read, agree, and will comply.

Telmate will pay commissions monthly. Additionally, each and every month, Telmate will proactively provide complete reporting to meet facility specifications. Additionally, all reports can be accessed by the County 24/7/365 from any web-connected computer.

2.12.6. All components required to render the services complete, installed, and operational must be provided by contractor at no cost to Allegan County. Allegan County will pay no freight, delivery, installation, setup, or service fees.

Read, agree, and will comply.

Telmate will assume responsibility for the installation, maintenance, and repair of inmate telephone and video visitation systems at no cost to the County.

2.13. Video Visitation System – Hardware and Software

2.13.1. The Video Visitation System will primarily be used between each day room and a central public accessible lobby visitation room.

2.13.2. Dedicated locations have already been identified and have had power and CAT5e data run to them. Contractor must provide the number of video visitation units as follows:

2.13.2.1. (13) visitation stations in the central lobby visitation room

2.13.2.2. (3) Pod A for the 32 beds

2.13.2.3. (2) Pod B for the 14 beds

2.13.2.4. (2) Pod C for the 14 beds

2.13.2.5. (3) Pod D for the 32 beds

2.13.2.6. (3) Pod E for the 32 beds

2.13.2.7. (4) Pod F for the 48 beds

2.13.2.8. (3) Pod G for the 24 beds

2.13.2.9. (4) Pod H for the 48 beds

2.13.2.10. (3) Dorm 1 for 32 beds

2.13.2.11. (2) Dorm 2 for 14 beds

2.13.2.12. (2) Dorm 3 for 16 beds

2.13.2.13. (7) Units, one for each of the seven professional visitation rooms.

2.13.2.14. (1) Unit in the courtroom of the correctional facility.

Read, agree, and will comply.

Telmate will provide visitation stations at the locations specified by the County.

2.13.3. The video visitation system shall be a complete Transmission Control Protocol/Internet Protocol (TCP/IP)-based system. All video and audio streams between the stations and management equipment shall be transmitted over the dedicated, TCP/IP / Ethernet Video Visitation Network. Systems that utilize analog audio/video matrix switching systems are not acceptable.

Read, agree, and will comply.

Telmate's video visitation solution is TCP/IP based. No analog matrix switching systems are used.

2.13.4. The system shall be capable of connecting inmate stations with remote users using standard widely available home computer equipment over the Internet.

✔ Read, agree, and will comply.

Telmate's remote video visitation allows inmates to visit with friends and family, and works with most standard computers, operating systems, and webcams. No other special software or hardware is necessary.

2.13.5. The system shall include a visitation scheduling, automation and policy management solution that is technology and hardware agnostic for both facility staff and the public. The system shall also provide for visitation monitoring, interrupt and visitation recording via Web browser, compatible with Microsoft Windows

2.13.6. The video visitation scheduling & policy management solution must be browser-based and allow the Correctional Facility to administer visitation sessions and their visitation operations based on their policies

✔ Read, agree, and will comply.

With our easy-to-use web-based visitor scheduling portal, your lobby staff no longer need to manually schedule visits, freeing up time for more pressing tasks. Our scheduling system enforces existing visitation rules & requirements (such as length, time, and frequency). Friends & family schedule visits using a Web browser or the Telmate lobby kiosk. Staff may review and modify scheduled visits, and print visitation day schedules appropriate for public posting.

By default, Telmate records all video visitation sessions (unless privileged) and stores the video recordings for 30 days. All recordings, just like call recordings, are accessible to authorized users via the Intelmate.net Application. Users can download one or more recordings to the local media of their choice. Investigators can also monitor video visitation sessions through our Web-based Telmate Control application. Staff can also terminate visitation sessions with a click of the mouse.

2.13.8. Family and Friends must be able to quickly and easily schedule visitation sessions.

✔ Read, agree, and will comply.

Friends & family may schedule visits via Telmate's GettingOut website -- all that is required is an Internet-connected home computer, and a camera and microphone, which are built into most newer laptops. Visitors simply visit the Telmate website and schedule a video visit from time slots allowed by the scheduling rules. At the scheduled time, a connection is made with the inmate and the visit takes place. Alternately, friends & family may also schedule visits from a Telmate lobby kiosk.

2.13.9. The Video Visitation system shall consist of Inmate and Visitor stations connected over a minimum of a 100 Mbps Ethernet network. The visitation stations will include at a minimum, a detention grade enclosure, a 15" shatter-resistant touch screen LCD/LED Backlight monitor, an integrated camera, and a detention grade visitation audio handset. Station shall be available in 120/240 VAC, 50/60HZ.

✔ Read, agree, and will comply.

Telmate's Telmate Stations are made of heavy-duty stainless steel with rounded corners for safety and an extra-tough full-color touchscreen. The camera can be adjusted for a range of heights – from wheelchair users to basketball forwards.

- ✔ **ADA Compliant:** Telmate's Telmate Stations meet and exceed ADA requirements for both phones and kiosks.
- ✔ **Wide Temperature Range:** We use special long-life components for normal operation between -4° and 176° F.
- ✔ **Splash Resistant:** Rubber gaskets protect against spills and splashes.
- ✔ **Hardened Touchscreens:** The 7.5mm thick screens are UL 60950 certified for impact resistance and more.
- ✔ **Tough Handsets:** Our correctional grade handset with lanyard is the same model that we use on our inmate phones. None are better for resilience or clarity, and we always have a ready supply of replacements on hand.

- ✔ **Field Serviceable:** Telmate's engineers and field technicians worked together to ensure that every major part can be serviced or replaced onsite including the camera, touch screen, headphone jack, handset and logic board.

2.13.10. To address security concerns, any installed hardware that contains an operating system must not run a Microsoft operating system that precedes Windows 7, or any other operating system version that is more than three (3) years old.

- ✔ Read, agree, and will comply.

To promote optimal performance and security, Telmate's video visitation runs on a proprietary platform we designed and built from the ground up.

2.13.11. Remote visitation must function on computers running both Microsoft Windows and Apple OSX, without additional software.

- ✔ Read, agree, and will comply.

Unlike some of our competitors' products, Telmate's remote video visitation is platform neutral, and works on both Windows **and** Mac OS.

2.13.12. Remote visitation must work using the latest two versions of the following Web browsers: Internet Explorer, Firefox, Safari, and Chrome.

- ✔ Read, agree, and will comply.

Telmate's remote video visitation is compatible with Internet Explorer, Firefox, Safari, and Chrome.

2.13.13. Remote visitation must work on Android or Apple tablet devices and must be currently demonstrable.

- ✔ Read, agree, and will comply.

Telmate's system supports this capability.

2.13.14. The visitation stations shall utilize CA T5E or CA T6 cabling for connection to the visitation network. Local 120 or 240 VAC 50/60HZ power shall be required at each station location.

- ✔ Read, agree, and will comply.

2.13.15. Contractor must provide an automated Video Visitation System which must be integrated with the current ITS to ensure an integrated video and calling solution with single user sign on without using a third party subcontractor.

- ✔ Read, agree, and will comply.

Telmate's Telmate Stations are designed, built, and maintained entirely by Telmate staff. They utilize the same Telmate unified platform as every other Telmate product, including our Inmate Telephone System. This means that you will have a single Web-based login for accessing and controlling **all inmate communications**, including inmate phone calls, visitation recordings (onsite and offsite), visitation scheduling, and all of the other free features that are included in the Telmate platform.

2.13.16. Video Visitation System must utilize the same PAN process and system as the inmate phone system, allowing approved numbers only.

- ✔ Read, agree, and will comply.

Telmate's video visitation system gives County staff total control over who their inmates are in contact with. Prior to interacting with an inmate in any way, friends and family must verify their identities at a Telmate kiosk or with our customer service department. Once someone is verified and entered into our system, investigators can control their access to the system using our Web-based

Telmate Control application, where investigators can block communication between inmates and specific users, or delete users from an inmate's contact list.

2.13.17. System can record from all visitations stations concurrently.

Read, agree, and will comply.

By default, Telmate records all video visitation sessions (unless privileged), with no limit on the number of simultaneous recordings.

2.13.18. The Video Visitation System shall allow for integration with Allegan County's New World Systems inmate management system without costs to the County. Any additional costs for this integration from New World or other third party provider must be included in the proposal.

Read, agree, and will comply.

We have a tremendous amount of experience integrating with a wide array of JMS and commissary platforms. Telmate is currently integrated with over 35 different JMS software platforms. Telmate has been adapted to work with or around most technological and vendor-specific road blocks. We will integrate with Allegan County's JMS at no cost.

2.13.19. The system shall automatically assign the Inmate's jacket number as the unique Inmate number for the current offense.

Read, agree, and will comply.

Telmate's system supports this capability upon integration with the County's JMS.

2.13.20. The system shall utilize a server using a RAID 5 or superior storage to record the visitation sessions.

Read, agree, and will comply.

All call data and voice recordings are stored offsite at central data centers on dedicated RAID 5 servers (multiple hard drives with built-in redundancy) with backup RAID 5 servers at each center providing further redundancy, ensuring the reliability of long-term storage and accessibility. With more than **6 duplicate copies** of all call recording and data dispersed across America, **Telmate guarantees that no call recording will ever be lost or unavailable.** Telmate **has never** lost call data or recordings.

2.13.21. The recording system must be software based and not require third party video conferencing equipment to record and store recordings. The end user may require additional simultaneous recordings in future and does not want to be limited (or have to pay for third party recording equipment with port expansion limitations and associated costs).

Read, agree, and will comply.

All video visits are recorded by the Telmate system and stored within the Telmate redundant architecture, which records, backs up, and stores data in multiple data centers. We do not utilize a third party for any of our services. County staff can retrieve recordings at any time by logging in to the Web-based Telmate Control application.

2.13.22. The Video Visitation System shall include Web-based visitation scheduling for the "Public" utilizing any standard browser including Internet Explorer, Chrome, Firefox and Safari.

2.13.23. "Public/Visitors" can schedule from the convenience of home without staff involvement.

Read, agree, and will comply.

Friends & family can schedule a visit with an inmate from any Internet-connected computer and Web browser.

2.13.24. System must have configurable scheduling parameters including the length of visit and times available per pod or housing unit.

Read, agree, and will comply.

Telmate's Web-based Telmate Control gives County staff total control over video visitation scheduling parameters. Investigators can set hours of operation, limit visit length, and more.

2.13.25. System must have web-based "Public" GUI to:
2.13.25.1. Allow visitors to view the web scheduling application in English or Spanish.

Read, agree, and will comply.

Telmate's web portal for friends and family, at GettingOut.com, allows users to schedule visits on the web. From the main site, users can switch between English and Spanish with a click of the mouse.

2.13.25.2. Display pending visits (time, date, location).

Read, agree, and will comply.

After logging into GettingOut.com, the dashboard will display pending visits.

2.13.25.3. Allow Visitor to easily schedule a visit by simply entering inmate name, selecting date and time

Read, agree, and will comply.

Users can schedule visits from the dashboard by clicking "Visit" and searching for an inmate's name and facility.

2.13.25.4. Only display the dates that meet the County's policy (e.g. won't allow a visitor to schedule same day and won't allow to schedule more than one week in advance).

Read, agree, and will comply.

Telmate's visitation scheduler will only display dates and times that are available for visitation.

2.13.25.5. Provide Visitor with check box acknowledging they agree to the terms and conditions of the County's Visitation Policy.

Read, agree, and will comply.

Users must agree to the terms and conditions before scheduling a visit.

2.13.25.6. Allow Visitor to easily change their personal information: passwords, address, phone numbers, etc.

Read, agree, and will comply.

On the *Profile Settings* screen, users can update their profile information.

2.13.25.7. Allow the visitor to print out their visitation confirmation page.

Read, agree, and will comply.

Users can print out their visitation confirmation page.

2.13.25.8. Send an email to the Visitor when a visit is scheduled or cancelled.

- Read, agree, and will comply.

Telmate's system generates a notification email when a visit is scheduled or cancelled.

2.13.25.9. Assign a unique visitation ID for every visit for tracking and reporting.

- Read, agree, and will comply.

Each visitation session is assigned a unique identifier, allowing individual sessions to be searched and reported on.

2.13.25.10. Send a confirmation email to the "Public" containing the time and date of the visitation.

- Read, agree, and will comply.

Telmate's system will send a confirmation email detailing the time and date of the pending visitation.

2.13.26. Scheduling system must conduct all conflict checking and only display times that are available.

2.13.27. Provide Conflict Checking for the following variables:

2.13.27.1. Times (based on the housing unit/POD/dorms schedule/Visitation Center hours).

2.13.27.2. Visitor and Inmate

2.13.27.3. Visitor and Inmate visitation stations.

- Read, agree, and will comply.

Telmate's scheduling system automatically checks for these potential conflicts and will only display available times.

2.13.28. The system shall track the Inmate visitation status and shall restrict visitation if the Inmate's visitation privileges have changed either by onsite or remotely.

- Read, agree, and will comply.

Telmate's system supports this capability.

2.13.29. The system shall automatically cancel the visit if the inmate has been released.

- Read, agree, and will comply.

Telmate's system will cancel a visit automatically if an inmate has been released, and will send an email notifying the visitor.

2.13.30. When a pre-arranged visit in the system is cancelled for any reason, the system shall automatically notify the visitor.

- Read, agree, and will comply.

Anytime a visit is cancelled, Telmate's system generates a notification email and sends it to the visitor.

2.14. Video Visitation System – Inmate Functionality

2.14.1. The System shall have the option to display "picture-in-picture" on the inmate and visitor station.

- Read, agree, and will comply.

The Telmate Telmate Station uses picture-in-picture display for video visits.

2.14.2. Inmates must have the ability to pay for prepaid video visits.

- ✔ Read, agree, and will comply.

Telmate's system supports this capability.

2.14.3. The Video Visitation System shall provide for real-time viewing and interrupt of the visitations from device (computer, mobile phone, Android or Apple tablet) using Flash or HTML on the network as long as the user has authority. The system shall provide users the following functionality:

2.14.3.1. User shall be able to cancel the visit.

- ✔ Read, agree, and will comply.

Users with sufficient access privileges can log in at any time from any Web browser (on a desktop computer, laptop, or Web-enabled smartphone) to monitor and review live visits, end a visit, or log a resident out of the Telmate Station directly from the Web-based Telmate Control application.

2.14.4. Contractor must be able to demonstrate a solution qualified in providing inmate education related to substance abuse programs, facility Rules and Regulations, PREA information and inmate phone use rules and regulation via a secured inmate kiosk.

- ✔ Read, agree, and will comply.

Telmate goes beyond simply providing the best video visitation in the industry. At the County's discretion, our Telmate Stations can be programmed to offer education, substance abuse, law library, and more, as well as enabling inmates to file grievances or make PREA reports. For more on our Telmate Stations, please see Attachment A.

2.14.5. System shall be supplied as capable of additional features (some fee based) such as:

- 2.14.5.1. Off site (remote) internet video visitation.*
- 2.14.5.2. Secure web content delivery*
- 2.14.5.3. Commissary ordering.*
- 2.14.5.4. Educational games.*
- 2.14.5.5. Secured messaging.*
- 2.14.5.6. Secure photo exchange*
- 2.14.5.7. Web-based legal resources.*

- ✔ Read, agree, and will comply.

Besides inmate-to-lobby and inmate-to-home video visitation, Telmate's Telmate Stations include a tremendous number of optional additional features that benefit both the inmate and the facility, including:

- ✔ Onsite video visitation
- ✔ Offsite Internet video visitation
- ✔ Secure Web content delivery
- ✔ Commissary ordering
- ✔ Educational games
- ✔ Secured messaging
- ✔ Web-based medical system integration
- ✔ Web-based legal resources
- ✔ And more

2.15. Video Visitation System – Administrative Functionality and Security

2.15.1. Allegan County requires detailed information for all video visitors, including name, address, and date of birth.

2.15.1.1. Adding and removing names to an inmate's allowed visitor list.

2.15.1.2. The amount of time that it will take for new visitors to be added and removed from the allowed visitor list.

- ✔ Read, agree, and will comply.

County investigators can use Telmate's Web-based Telmate Control to add or remove names from an inmate's allowed visitor list. The changes take effect immediately and are system-wide.

2.15.2. The system shall provide different levels of functionality to correction staff based on their assigned privileges.

Read, agree, and will comply.

Telmate's system makes it easy for administrators to specify an individual user's access to specific features and functionalities based on his or her login.

2.15.3. Each staff will be required to have a unique username and password and this will dictate their level of functionality.

Read, agree, and will comply.

Each user will have a unique login, and access to features and functionalities is governed by the user's login.

2.15.4. The system must be able to provide the following restrictions:

2.15.4.1. Can restrict specific Visitors or Inmates from visitations.

2.15.4.2. Can restrict a specific Visitor from Inmate(s).

2.15.4.3. Can restrict a specific Inmate from Visitor(s).

Read, agree, and will comply.

County staff can fully administer every aspect of the video visitation system using the Web-based Telmate Control. Because Telmate requires each and every user to register in order to visit, Allegan County staff can modify each user's access privileges from the *Members* screen.

2.15.5. The Video Visitation System shall provide for real-time viewing and interrupt of the visitations from device (computer, mobile phone, Android or Apple tablet) using Flash or HTML on the network as long as the user has authority. The system shall provide users the following functionality:

2.15.5.1. Monitor shall be capable of scanning through the total number of active visits.

2.15.5.2. User shall be capable of "locking a visit" to stopping it from scanning through the active visits.

Read, agree, and will comply.

Telmate's *Visit Monitor* screen provides this exact functionality. County staff can view all visits in progress in one convenient place, and shift focus to a particular visit by clicking "Live".

2.15.5.3. User shall be able to interrupt the visit.

2.15.5.4. User shall be able to cancel the visit.

Read, agree, and will comply.

Telmate enables County staff to terminate visits in progress with the click of a mouse.

2.15.5.5. User shall be able to start recording of the visit.

2.15.5.6. User shall be able to reassign visitor and/or inmate stations

Read, agree, and will comply.

With Telmate, all non-privileged sessions are recorded automatically, with no intervention needed from the County. Users with sufficient privileges can use the Telmate Control to reassign visitors and/or Telmate Stations.

2.15.6. The system shall provide a visitation recording system that is capable of recording any Inmate/Visitor connection combination. The system shall provide digital video and audio recording for all visitation session(s) (i.e. a session includes both the Inmate and Visitor side) at a time. The recording system shall provide the following functionality:

2.15.6.1. The system must store all recorded visits for a minimum of 30 days in a storage server (see 'Video Visitation Recording Server' below). Authorized users shall be able to search for specific visitation sessions by Inmate, Visitor (or both) and time.

Read, agree, and will comply.

By default, Telmate records all video visitation sessions (unless privileged) and stores the video recordings for 30 days. All recordings, just like call recordings, are accessible to authorized users via the Web-based Telmate Control. Users can download one or more recordings to the local media of their choice.

2.15.6.2. Authorized users shall be able to stream the video visitation session of their choice to their desk top for viewing/listening. The contractor shall coordinate with the owner for which locations will have this feature.

Read, agree, and will comply.

Telmate's system makes the downloading of video visitation recordings easy, and supports multiple file formats.

2.15.6.4. Authorized users shall also be capable of burning a DVD/CD of the recorded visitation session.

Read, agree, and will comply.

Telmate's system supports this capability.

*2.15.6.5. System shall incorporate an audit trail to track who has viewed and or burned a copy.
2.15.6.7. Provide an audit trail of all activity for a specific visit (i.e. who scheduled, added visitor, modified or cancelled).*

Read, agree, and will comply.

All investigator activity is saved and able to be displayed as an activity log to see who is accessing inmate call records, scheduled visits, and more.

2.15.6.8. The system must have the ability to allow for certain names to be exempt from being recorded in cases where inmates are speaking with their attorney under all rights protected by client-attorney privilege.

Read, agree, and will comply.

Using Telmate Control, County staff can set any user's sessions to not be recorded with a few clicks of the mouse.

2.16. Video Visitation System – Reporting

2.16.1. Provides the ability to do searches and create reports (HTML, Excel, PDF) on specific Inmate and who has visited them.

Read, agree, and will comply.

Using Telmate Control, County staff can perform searches on the inmate's visit history, and export them as PDF or HTML.

2.16.2. Provides reports (hard copy or viewed from PC/monitor) for correctional personnel so they know where and what time the Inmate needs to be for pending visitations.

- Read, agree, and will comply.

Telmate's system supports this capability. Investigators can, from the *Members* screen, view upcoming visits for the inmate. The screen includes information about the station location, so staff will know where the inmate needs to be for his visit. Staff can print this screen as well, if needed.

2.17. Public Kiosk

2.17.1. Contractor must provide a public accessible kiosk, web payment service and live operator support for friends and family to deposit money to an inmates trust account, purchase prepaid calling time and pay assorted other fees that the facility collects. Kiosk must be fully integrated with ITS and not provided by subcontractor or third party. The public kiosk will be placed in the front lobby of the Correctional Facility.

- Read, agree, and will comply.

The Telmate kiosk offers friends & family a convenient, accessible and localized option to add funds to any inmate account by allowing them to make deposits to inmate prepaid accounts from any Telmate kiosk in any facility we service. When our kiosks are integrated with commissary systems, friends & family may also use them to deposit money into an inmate trust fund. Our automated kiosks decrease the time facility staff would ordinarily spend accepting and processing payments from visitors, as well as expand payment options to include cash, credit and debit cards. We design, build, and service our own lobby kiosks. Additionally, friends and family can deposit funds for an inmate online via our web portal at GettingOut.com, or by calling our 24/7/365 customer service.

2.17.2. Contractor must install and support Public Kiosk's in the following locations:

2.17.2.1. (1) in the front lobby of the Correctional Facility.

2.17.2.2. (1) in booking.

2.17.2.3. (1) in the bonding vestibule.

2.17.2.4. (1) in the courthouse.

- Read, agree, and will comply.

Telmate will work with the County to determine an amenable amount of kiosks to meet the needs of the County, and will install the agreed upon number.

2.17.3. Contractor must provide lobby kiosks that include an automated visitation scheduling solution for friends and family. In order to minimize the lobby footprint, this same kiosk should also handle all other required lobby kiosk features, including accepting prepaid deposits and trust deposits.

- Read, agree, and will comply.

Telmate's kiosks provide this exact functionality. Our kiosks accept deposits and enable friends and family to schedule visits without the intervention of County staff.

2.17.4. Kiosk must have the ability to register and schedule video visitations. Visitor must be able to utilize their driver's license in an automated system to expedite registration and subsequent log in for visitors to reduce facility labor associated with visitor registration.

- Read, agree, and will comply.

Telmate's kiosks support this capability, allowing visitors to scan their driver's license or other photo ID in order to register with our system.

2.18. Customer Service and Support

2.18.1. Contractor must have an in-house customer service department with facility service and technical support available 24/7/365 and must guarantee employees carry out all support activities. The toll-free number for service must allow the option to immediately speak to a customer service representative.

Read, agree, and will comply.

Telmate offers live, in-house, multi-lingual, US-based operators, who are available 24 hours a day, 365 days a year to both friends & family and jail staff (different numbers). All facility and friends & family inquiries (not inmate) are handled real-time by trained live customer service representatives.

2.18.2. Onsite Repair Technician: Service technician must be onsite when required within 4-hours of notification to contractor of a service issue without any added cost to Allegan County.

Read, agree, and will comply.

Telmate has a remarkable group of field technicians. Our technicians are very well connected to our customer service and our automated diagnostic tools. Our technicians frequently receive dispatches from their PDAs and respond within minutes with time estimates. If the problem is related to failed equipment, they will respond with a request to access the equipment, and can be on-site within 2 hours.

2.18.3. Technical service representatives: Must be available 24 hours a day/7days a week/365 days a year (24/7/365) to resolve service issues. Services cannot be subcontracted out to third party vendors.

Read, agree, and will comply.

Telmate's Customer Service and Facility Support are available 24/7/365 to assist with any issues that may arise. We do not subcontract or outsource any part of our customer support.

2.18.4. Service/Repairs/Replacements: Services must be guaranteed for the duration of the Contract period. The Contractor must accept responsibility for all equipment and software defects for the entire length of the contract. The Contractor must certify that services are free from defects and must correct all problems associated with the hardware or software at no cost to Allegan County. A local service provider is preferred.

Read, agree, and will comply.

Telmate will assume responsibility for the installation, maintenance, and repair of inmate telephone and video visitation systems at no cost to the County.

2.18.5. The Contractor must have an integrated online accessible trouble ticket system that is available to facility staff for reporting and tracking all issues and work orders. Facility staff must have the ability to generate and track tickets online as well as audit tickets after they have been completed.

Read, agree, and will comply.

Telmate has a trouble ticketing system engineered directly into our Web-based Telmate Control. Once an issue has been logged, it can be followed all the way through to completion. This issue tracking system (also known as public tickets) is part of the same application that is used for everything else related to Telmate -- there is no need to log in to a new system to verify that your issue was resolved.

2.18.6. Contractor must provide live customer service representatives 24 hours a day/7 days a week/365 days a year to resolve inmate and Friend & Family issues without participation of correctional staff. Services cannot be subcontracted out to third party vendors. Fully automated services are not satisfactory.

Read, agree, and will comply.

Telmate offers live, in-house, multi-lingual, US-based operators, who are available 24 hours a day, 365 days a year to both friends & family and jail staff (different numbers). All facility and friends & family inquiries (not inmate) are handled real-time by trained live customer service representatives.

2.18.7. Contractor must perform repairs, replace parts and provide upgrades to all software and equipment, for the life of the contract, free of charge.

Read, agree, and will comply.

During the life of the contract, Telmate will assume responsibility for the installation, maintenance, and repair of inmate telephone and video visitation systems at no cost to the County.

2.19. Maintenance

2.19.1. The system must always be running no later than one minor version release of any software. The Contractor will be responsible for keeping the systems up to date throughout the year.

Read, agree, and will comply.

Telmate remotely deploys software updates on a regular basis from our San Francisco office. No technician visit is necessary, and our method for updating ensures the County will always be running the latest version of our software.

2.19.2. Contractor must be able to provide system updates and additional features in a timely manner, as agreed upon by Contractor and Allegan County. Contractor must ensure that Allegan County is running the latest released version of ITS solution within 45 business days of any deployed update.

Read, agree, and will comply.

Telmate's centralized platform allows us to deploy updates remotely from our San Francisco office. No technician visit is necessary, and the County will always be running the latest version of our software.

2.20. Training

2.20.1. On-site training must be provided for Allegan County personnel and inmates at no cost to the facility or related agencies, upon initial implementation and at mutually agreed upon dates after GO LIVE.

2.20.2. Contractor shall provide all technical assistance that may be essential during the installation and initial use of the equipment normally provided to their most preferred customer, including operational training for employees and inmates. Manuals, instructions, and names of technical representatives available via telephone will be given to the staff of the Detention Center.

Read, agree, and will comply.

Telmate will provide onsite training to facility personnel anytime that is convenient before or after the installation of the Telmate Offender System. Telmate recommends training be scheduled in conjunction with the installation. Telmate's training can be generalized for all staff, or it can be designed around specific roles such as Site Administrators, Detectives, Correctional Officers and any other groups necessary. A professional instructor will teach each training class separately.

Additionally, online training is available, and all training materials can be found on our Community web site on a 24/7/365 basis.

EXHIBIT C PROPOSAL AND CONTRACTOR REQUIREMENTS

3. PROPOSAL REQUIREMENTS

3.1. General Considerations

Before submitting a proposal, the contractor should carefully examine the entire RFP Packet and have a full

understanding of the contents needed for the proposal. Submission of a response constitutes the contractor's understanding of the contents of this RFP.

3.2. Contract Acknowledgement

In order for the bid / proposal to be considered, the attached Inmate Phone and Video Visitation System Agreement must be acknowledged and signed by an authorized individual of the company submitting the bid / proposal. Failure to do this may result in disqualification of the bid / proposal. Once a contractor is selected and any points of clarification or additional terms and conditions are negotiated and captured in an Addendum, the contractor will be asked to sign the County's Agreement to execute this contract.

3.3. Proposal Length:

The bid / proposal and all supporting documentation is not to exceed twenty (20) pages double-sided, or forty (40) single-sided pages. This requirement will ensure the County receives only the most succinct information necessary to select a contractor.

3.4. Number of Copies:

3.4.1. The contractor is required to supply to the County:

- *One (1) complete proposal master document in paper hard copy format (so marked); and*
- *One (1) complete proposal copy in digital PDF format.*

Read, agree, and will comply.

Telmate understands and will comply with the stated submission requirements.

3.5. Proposal Content

3.5.1. A signed letter stating:

The contractor understands the County's needs as outlined in Exhibit B - Scope of Work and is committed to performing the requested services.

Read, agree, and will comply.

Telmate has included a signed letter satisfying this requirement as part of Attachment B.

3.5.2. Company Information:

- *The year the company was established, the location of the office from which the work on this engagement is to be performed and the year that office was established.*
- *Explain the firm's experience.*
- *The contractor shall provide information on the circumstances and status of any disciplinary action taken or pending against the firm during the past five (5) years with state regulatory bodies, professional organizations, or through legal action.*

Read, agree, and will comply.

Telmate began in 1998 as Pinnacle Public Services, a service and installation provider for inmate telecommunication systems. Through this experience we discovered a need in the industry for a streamlined, high- tech telecommunications solution. So in 2005, we became Telmate and directly entered the inmate communications marketplace, offering solutions designed from the ground up specifically for the correctional industry. Today, Telmate's comprehensive Inmate Telephone, Video Visitation, Kiosk and Web-based Application solutions are the most advanced inmate telecom management products available.

Today, Telmate operates out of two offices: our main office and customer service center in Ontario, Oregon (established in 1998), and our corporate headquarters in San Francisco, California (established in 2005).

Summary of Recent Litigation Involving Telmate

In the past five (5) years Telmate (inclusive of Pinnacle and Intelmate) has been involved in three lawsuits that relate in any way to its performance. None has had any success on the merits whatsoever.

1. T-Netix vs Intelmate, ED TX. Competitor T-Netix asserted that Intelmate had infringed five of its U.S. patents, later amended to six patents. Intelmate disputed the allegations and vigorously defended itself against the lawsuit. The matter was resolved following mediation out of court with all claims dropped with prejudice. No determination of infringement was ever found. The case is closed.
2. T-Netix vs Intelmate, ND TX. Competitor T-Netix asserted that Intelmate was competing unfairly against T-Netix. Intelmate disputed the allegations and vigorously defended itself against the lawsuit. The matter was resolved following mediation out of court with all claims dropped with prejudice. No determination of unfair competition was ever found. This case is closed.
3. Global Tel-Link vs Oregon Department of Corrections (Marion County, OR). Following an unsuccessful bid and an unsuccessful protest having lost the bid, competitor GTL asserted that customer Oregon DOC improperly awarded a contract for the provision of inmate electronic communications services to Pinnacle Public Services, alleging bias by the OR DOC evaluators and lack of sufficient qualification by Pinnacle. Pinnacle was named, as required by statute, as a co-defendant, along with all of the other competitor bidders on the project. Pinnacle disputed the allegations and defended itself. The Oregon DOC made a finding of "Public Interest" and legal basis exists to enter into the contract with Pinnacle/Telmate despite GTL's filing of its lawsuit, and GTL subsequently withdrew the lawsuit with prejudice. The court so ordered, resolving the entire matter in Telmate's favor.

No other litigations related to Telmate's performance have been instituted or ongoing in the past five years.

3.5.3. Proposed Work Plan or Services:

- Describe the work plan or services to be provided to address the County's needs as outlined in Section 2.0 Scope of Work.
- Furnish a copy of all the data sheets, specifications, catalogs or literature completely describing the service to be furnished.

Read, agree, and will comply.

We have included, as part of Attachment A, a full implementation plan, which includes a full description of proposed installation timelines and processes.

3.5.4. Proposed Materials, Products and Equipment:

Describe the products the contractor intends to provide to address the counties needs outlined in Section 2.0 Scope of Services.

Furnish a copy of all the data sheets, specifications, catalogs or literature completely describing the equipment or product to be furnished.

Read, agree, and will comply.

For the County's convenience, we have included, as part of Attachment A a full description of the hardware we propose installing in Allegan County facilities. We have also included additional data sheets about our services and products.

3.5.5. References:

The contractor shall list the most significant contracts (maximum of 5) performed in the last five years that are similar to this contract as described in this RFP with a similar volume. These engagements should be ranked on the basis of their size. Include the following:

- Address and telephone and/or email address.
- Owner contact information.

Read, agree, and will comply.

Telmate is pleased to present the following references for Allegan County's consideration.

1. Douglas County, Colorado

Software: Telmate Inmate Telephone System

Contact: Lieutenant Keith Penry
4000 Justice Way
Castle Rock, CO 80109

Phone: 303-814-7055

Installed: January 2011

ADP: 349

Number of Phones: 48

2. Bannock County, Idaho

Software: Telmate Inmate Telephone System and Video Visitation

Contact: Captain Ellie Peterson
5800 S 5th Ave
Pocatello, ID 83204

Phone: 208-236-7124

Email: elliep@bannockcounty.us

Installed: December 2010

ADP: 267

Number of Phones: 69

Number of Telmate Stations: 24

3. Marshall County, Alabama

Software: Telmate Inmate Telephone and Video Visitation System

Contact: Sheriff Scott Walls
423 Blount Ave
Guntersville, AL 35976

Phone: 256-582-2034

Email: jsw300@marshallco.org

Installed: August 2007

ADP: 250

Number of Phones: 31

Number of Telmate Stations: 12

4. Twin Falls County, Idaho

Software: Telmate Inmate Telephone and Video Visitation System

Contact: Jail Captain Doug Hughes
425 Shoshone Street North
Twin Falls, ID 83303

Phone: 208-539-1814

Installed: January 2008

ADP: 209

Number of Phones: 64

Number of Telmate Stations: 27

5. Lauderdale County, Alabama

Software: Telmate Inmate Telephone and Video Visitation System

Contact: Sheriff Ronnie Willis
Post Office 1710
Florence, AL 35631

Phone: 256-760-5757

Installed: April 2011

ADP: 180

Number of Phones: 49

Number of Telmate Stations: 24

3.5.6. Attachments: *Equal Opportunity Employer Statement*

Read, agree, and will comply.

Telmate is an equal opportunity employer. We have included our certification in Attachment B.

INVOICING AND PAYMENT TERMS

4.1. Invoices or Revenue:

*All invoices or revenue must reference project #, itemize services rendered and be sent to:
Allegan County Sheriff's Office and Corrections Center 640 River Road
Allegan, MI 49010*

Read, agree, and will comply.

4.2. Payment Terms:

The County will accept payment terms of Net 30 days and consider incentives for early payment.

INSURANCE COVERAGE

The selected contractor must maintain the following insurance during the term of the contract. If any listed insurance coverage expires during the term of this contract, the Contractor shall deliver renewal certificates and/or policies to the County of Allegan at least ten (10) days prior to the expiration date.

Read, agree, and will comply.

5.1. Workers' Compensation Insurance: The Contractor shall procure and maintain during the life of this contract, Workers' Compensation Insurance, including Employers' Liability Coverage, in accordance with all applicable statutes of the State of Michigan.

5.2. Commercial General Liability Insurance: The Contractor shall procure and maintain during the life of this contract, Commercial General Liability Insurance on an "Occurrence Basis" with limits of liability not less than \$1,000,000 per occurrence and/or aggregate combined single limit, Personal Injury, Bodily Injury, and Property Damage. Coverage

shall include the following extensions: (A) Contractual Liability; (B) Products and Completed Operations; (C) Independent Contractors Coverage; (D) Broad Form General Liability Extensions or equivalent; (E) Deletion of all Explosion, Collapse, and Underground (XCU) Exclusions, if applicable.

5.3. *Motor Vehicle Liability: The Contractor shall procure and maintain during the life of this contract Motor Vehicle Liability Insurance, including Michigan No-Fault Coverage, with limits of liability of not less than \$1,000,000 per occurrence combined single limit, Bodily Injury and Property Damage. Coverage shall include all owned vehicles, all non-owned vehicles, and all hired vehicles.*

5.4. *Additional Insured: Commercial General Liability and Motor Vehicle Liability Insurance, as described above, shall include an endorsement stating that the following shall be Additional Insureds: "Allegan County, all elected and appointed officials, all employees and volunteers, all boards, commissions, and/or authorities and board members, including employees and volunteers thereof."*

Read, agree, and will comply.

We have included our insurance certificate as part of Attachment B.

5.5. *Cancellation Notice: Workers' Compensation Insurance, Commercial General Liability Insurance and Motor Vehicle Liability Insurance, as described above, shall include an endorsement stating the following: "It is understood and agreed that Thirty (30) days Advance Written Notice of Cancellation, Non-Renewal, Reduction, and/or Material Change shall be sent to: Allegan County Administrator, 3283 122nd Ave, Allegan, MI 49010."*

Read, agree, and will comply.

5.6. *Professional Liability: The contractor shall procure and maintain during the life of this contract, Professional Liability Insurance in an amount not less than \$500,000 per occurrence and \$1,000,000 aggregate. The contractor shall be required to keep policy in force, or purchase "tail" coverage for a minimum of 3 years after the termination of this contract.*

Read, agree, and will comply.

5.7. *Proof of Insurance Coverage: The Contractor shall provide the County at the time the contracts are returned by him for execution, certificates and policies as listed below:*

- 5.7.1. *A copy of Certificate of Insurance for Workers' Compensation Insurance;*
- 5.7.2. *A copy of Certificate of Insurance for Commercial General Liability Insurance;*
- 5.7.3. *A copy of Certificate of Insurance for Vehicle Liability Insurance;*
- 5.7.4. *If so requested, Certified Copies of all policies mentioned above will be furnished.*

Read, agree, and will comply.

Telmate maintains full insurance coverage at all times. We will furnish the County with a copy of our insurance certificate prior to beginning work. A digital copy can be found in Attachment B at the end of this proposal.

6. ACT 517 COMPLIANCE

The Contractor is required to certify, and by submission of this bid does hereby certify, that in accordance with Act 517 of the Public Acts of Michigan of 2012 ("Act 517"), the Contractor is not an "Iran linked business" as defined in Act 517.

Read, agree, and will comply.

Telmate is not an Iran-linked business.

Cost Proposal

This section covers Telmate's financial offer and proposed call costs.

Commission

Telmate is offering Allegan County a commission of:

30% of gross revenue on calls and voicemail, to increase to **55%** after 36 months, with a monthly minimum guarantee of \$5,000.

Gross call revenue is the total sum charged for all calls, not including mandatory federal, state and local taxes. There will be **no deductions from the basis of the commission**, including uncollected charges.

This offer also includes the installation of **our industry-leading video visitation solution**, at no cost.

Commissions

In consideration for the right to install, maintain, and operate the Equipment within the Facility, Telmate agrees to pay Customer a monthly commission of the Gross Revenue generated as a result of collect phone calls and a monthly commission of the Gross Revenue generated as a result of pre-paid phone calls made through use of Telmate's Equipment. Telmate shall pay such commissions on all calls including Local, Intralata, Interlata, Interstate, and International calls. Commissions will be based on Revenues from all completed calls. Telmate further agrees to pay Customer a monthly commission the Gross Revenue generated after service, maintenance, connections and equipment expenses, as a result of services provided to the Facility and its residents through use of the Telmate Inmate Kiosk. Gross Revenue excludes Taxes, Government Imposed Fees or Charges, and any applicable Billing or Security Fees. Such commissions shall be paid by Telmate to Customer by check on a monthly basis. Such payment shall be made no later than 45 days following the month in which the revenues were generated from Telmate's Equipment.

Rates

Telmate proposes significantly lower calling rates for Allegan County, saving friends and family up to **35%** on connection charges, and up to **54%** on per-minute rates. We believe fair calling rates will lead to more calling activity and increased revenue for Allegan County.

The rates here assume a 15-minute cap on call length, which Telmate software supports.

Prepaid

Existing Rates

	Surcharge or Connect Fee	Per Minute Rate	Cost of 15- Minute Call
Local	\$3.84	\$0.22	\$7.14
Intralata	\$2.99	\$0.58	\$11.69
Interlata	\$2.99	\$0.58	\$11.69
InterState	\$3.84	\$0.76	\$15.24

Telmate Proposed Rates

	Surcharge or Connect Fee	Per Minute Rate	Cost of 15- Minute Call
Local	\$2.50	\$0.25	\$6.25
Intralata	\$3.00	\$0.35	\$8.25
Interlata	\$3.00	\$0.35	\$8.25
InterState	\$3.00	\$0.35	\$8.25

Collect

Existing Rates

	Surcharge or Connect Fee	Per Minute Rate	Cost of 15- Minute Call
Local	\$3.84	\$0.22	\$7.14
Intralata	\$2.99	\$0.58	\$11.69
Interlata	\$2.99	\$0.58	\$11.69
InterState	\$3.84	\$0.76	\$15.24

Telmate Proposed Rates

	Surcharge or Connect Fee	Per Minute Rate	Cost of 15- Minute Call
Local	\$2.50	\$0.25	\$6.25
Intralata	\$3.00	\$0.35	\$8.25
Interlata	\$3.00	\$0.35	\$8.25

	Surcharge or Connect Fee	Per Minute Rate	Cost of 15- Minute Call
InterState	\$3.00	\$0.35	\$8.25

Note: Call Rates shown do not include a pass through of local, county, state and federal taxes, and mandated Universal Service Fund fees.

DESCRIPTION OF SERVICES

Everything covered in this proposal is offered at no cost. This offer is good for 120 days, from the date of this document.

Telmate proposes the following services to **Allegan County**:

- All inmate phone and video visitation hardware, including installation and maintenance
- Telmate lobby and booking kiosks
- 2-hour onsite service
- Free immediate system upgrades
- Secure inmate voicemail
- Voice biometric authentication and fraud prevention for all inmates
- Inmate 211#: Automated solution for inmate phone complaints (with same day review and resolution)
- Inmate 411#, allowing inmates to check balance and transfer funds
- 24/7 live toll-free customer service for County staff
- 24/7 live, bilingual, toll-free customer service for friends & family
- Onsite training (as much as the County determines is needed)
- Live operator review of all detected 3-way calls (same day)
- Optionally, at the County's request (and at no cost), Telmate will include a debit card solution for cashing out commissary funds to released inmates
- All software described in the proposal including (but not limited to):
 - Comprehensive investigator tools
 - Visitation scheduling system
 - Comprehensive real-time reporting
 - Complete financial transparency
 - Alerts to cell phones and email
 - PREA solution
 - Crime tips solution
 - Live monitoring via browser or phone
 - Live dashboard of calls and revenue
 - Save recordings to CD, MP3 player

Telmate's Video Visitation System offers all of the above listed features, plus the following:

Allegan County Offer	Inmate Telephone System Plus Video Visitation
Telmate Video Visitation System (Telmate Video Phone). Commission for video visitation excludes service, maintenance, connections, and equipment expenses resulting from remote video visitation provided to the facility and its residents through the use of the Telmate Video Phone	30% Commission on Remote Video Visitation
Installation of our inmate-hardened Telmate Stations	INCLUDED
Video visitation cabling, installation, hardware, and maintenance	INCLUDED
Visitation recording storage (minimum 30 days in video format)	INCLUDED
Full turnkey service, including installation, data connectivity, service and maintenance for the first three years of the contract	INCLUDED
Continuous access (via touch screens) to local and remote video visitation, education, games, law resources, messaging, photo share, and secure Web content such as news and sports	INCLUDED
One (1) free local video visit per week for inmates	INCLUDED
Onsite video visitation scheduling is free for visits scheduled within 15 minutes of the start of the visitation time window	INCLUDED
Full facility training and support for the inmate kiosks and the new functionality available within the Web-based administration system	INCLUDED
A single integrated system with the Telmate inmate phone system	INCLUDED

RATES FOR TELMATE VIDEO PHONE

Standard Telmate Video Phone Pricing

Free/Local Visits Week 1

Length of Free Visit Session 30 min

Extended Local Visit Price \$0.25/min

Remote Visit Price \$0.40-\$1.00/min

Games \$0.10/min

Internet \$0.10/min

Received Message Free *

Send Message or Photo \$0.10-\$1.00/min

* Inmate is allowed 10 minutes free of charge to read a message. If he exceeds that time, then he will be charged \$0.15/min. Average time to read a message is 3 - 5 minutes. Charge is to discourage abuse of the free service. Friends and family members have no such restrictions.

Attachment A: Description Of Hardware And Services

Below we include a description of our products and services as requested by Allegan County in the RFP.

TELMATE HARDWARE

Telmate Hardware

We include information about the following types of Telmate hardware in this section:

- ◆ Telephones
- ◆ TDD/TTY Devices
- ◆ Cordless Phones
- ◆ Video Visitation Stations
- ◆ Telmate's ADA-Compliant Lobby (& Booking) Kiosk
- ◆ Interruptible Power Supply (UPS)

Telephones

Telmate installs only the highest quality phones and parts available. All of our phones are designed specifically for correctional institutions and encased in high security, 14-gauge stainless steel. The armored keypads are constructed of heavy chrome metal and the handsets use armored cord with steel lanyards and heavy 14-gauge steel retainers. The phones contain no removable parts and are designed and installed in way that prevents safety hazards to users, and minimizes vandalism and destruction of property. Phones are well secured to walls and inmates cannot remove them. All phones are purchased, installed and maintained by Telmate.

Telmate uses the Quadrum Telecom 6Q2 and 7Q "Tough Guy" security phone models. Phones have a warranty of 12 months and Telmate will replace any broken phones, handsets or other phone equipment.

[On the next page is a cut sheet from our telephone manufacturer.](#)



Tough On The Outside. Reliable On The Inside.

Quadrum Telecom's "Tough Guy" security phones are built to work harder, last longer and stand up to more abuse than any other prison phones/coinless you can buy. Designed for compatibility with the local telephone company central office, as well as private service provider switches.

Features

- Armor Dial Keypad with 1/8" thick steel vandal resistant plate with built-in volume control.
- Off-hook micro switch hookswitch activation
- One-piece switch hook (reinforced metal housing)
- Four security screws (6Q2). Five security screws (7Q).
- Tamper resistant housing system
- Transmitter sidetone reduction feature with three levels eliminates the need for expensive confidencer handsets
- Works with most call restrictors and auto-dialers.

Specifications

Operating Loop Current Range	20 mA and 80 mA	
Transmit and Receive Response at Normal Volume	Meets EIA-470	
Meets Water Spray Test as Specified in Bellcore	TR-TSY-000456 7.2.2.2	
Environmental - Operates in Relative Humidity of	95% Condensing	
Operating Temperature	-40 to +60 Degrees C	
Meets ADA Requirements		
Hearing Aid Compatible	Meets EIA-RS-504	
Dimensions	6Q2	5.2"W x 10.7"H x 2.3"D
	7Q	7.5"W x 21"H x 3.6"D (top); 4.6"D (bottom)

Options

- Stainless Steel or Bell Blue
- Instruction Card Window available on 7Q
- Ringer

Two Year Warranty

The Quadrum Telecom 6Q2 and 7Q are warranted to be free from defects in materials and workmanship for a period of two years from the date of shipment. Put an end to prison phone breakdowns with the "Tough Guys" from Quadrum Telecom.



6Q2



7Q



Sales Representatives:

Cheryl Barker 866-528-5352
Randy Pakos 800-735-6597

Jerry Sherman 877-528-5352
Pat Soltis 800-735-6597



www.quadrum.com

TDD/TTY Devices

Telmate can provide the County with TTY/TDD devices as needed. Below is a sample TTY/TDD device (Harris Communications TDD Superprint 4425), which is fully compatible with our system, and Telmate can provide this specific model or a similar model of the County's choosing. ALL calls, including TDD/TTY calls, are routed through Telmate's secure, unified platform.

Superprint 4425

One of the most technologically advanced TTYs, the Superprint 4425 features a built-in printer, direct connect with two built-in phone jacks, plus auto-busy redial, three-way calling and TTY transfer. Auto answer takes messages when you aren't available.

Features:

- ◆ **Built-in 24 character printer** — prints everything you type in lowercase letters and everything the other person types in uppercase letters.
- ◆ **3 selectable print sizes** — choose from normal, bold or wide sizes.
- ◆ **32k memory** — enough to save hundreds of memos and telephone numbers.
- ◆ **Automatic date/time printing** — printed at the beginning of each call.
- ◆ **Turbo Code™ and Auto ID™** — Turbo Code® lets you have “real-time” conversations with other Turbo Code® TTYs while Auto ID™ indicates to other callers that you're using a TTY.
- ◆ **E-Turbo** — for simplified relay calling.

Cordless Phones

Telmate is able to provide Uniden WXI 2077 Waterproof Submersible cordless telephones and/or other wireless instruments (phones) for the required areas. The portable phones provided are **compatible with the Telmate System** and support all the same features available on the inmate phones. For example, the facility will be able to monitor phone calls and require PIN codes and voice verification just like they do on the inmate phones. These features can also be turned off if the facility so wishes.

This phone features:

- ◆ Waterproof up to 3 ft. for 30 minutes
- ◆ Rubberized handgrips
- ◆ High visibility color

If desired, Telmate can also provide a hardened inmate phone on a cart or on rollers that will allow inmates to call from their cells. This style of phone requires only a phone cord to connect the moveable phone and a standard wall jack. This phone will operate identically to all other inmate phones (voice biometrics, calling rules, recording rules, etc.) and recordings will appear alongside all other inmate calls.



Superprint 4425
TDD/TTY Device

Uniden WXI 2077
Waterproof, Submersible
Cordless Phone



Video Visitation System

Telmate Inmate Stations

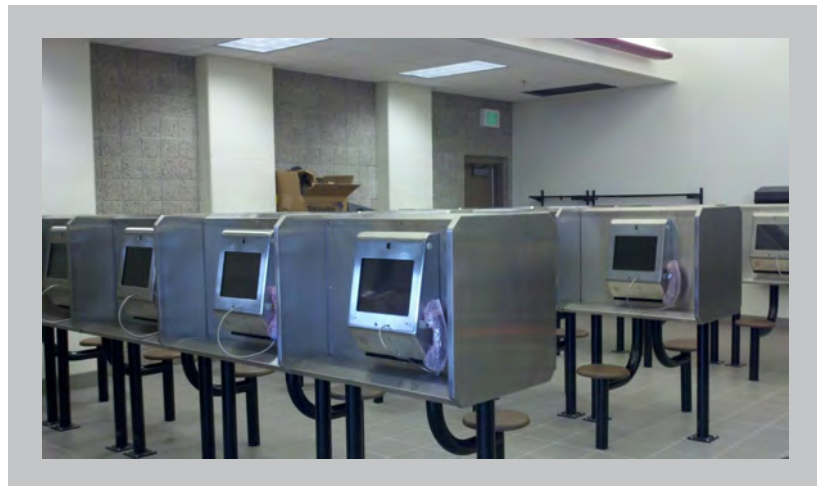
More than just video visitation, our new inmate stations offer your facility a **complete inmate communications suite**. Telmate's Inmate Stations are designed, built, and maintained entirely by Telmate staff. They utilize the same Telmate unified platform as every other Telmate product, including public cash kiosks, phones, and our automated information line.

Hardware

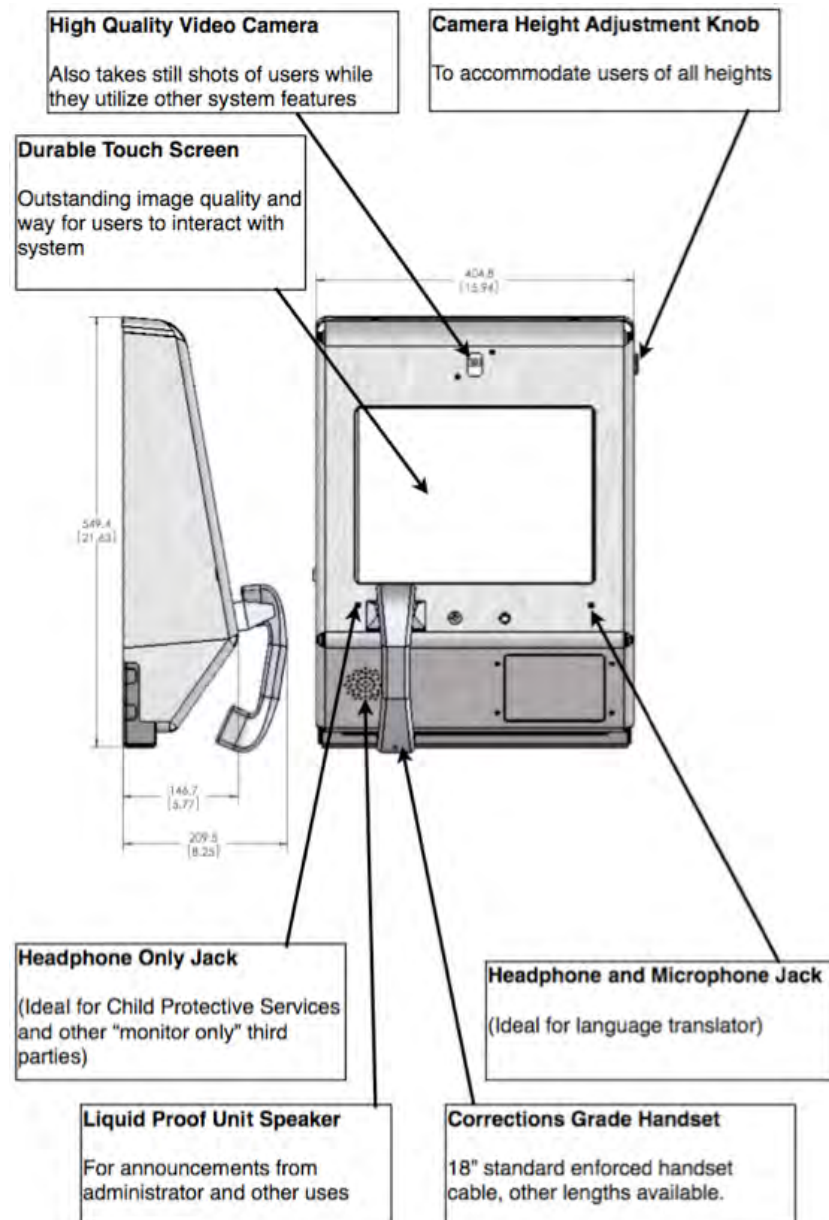
Telmate's inmate stations are made of heavy-duty stainless steel with rounded corners for safety and an extra-tough full-color touchscreen. The camera can be adjusted for a range of heights – from wheelchair users to basketball forwards.

- ◆ **ADA Compliant:** Telmate's inmate stations meet and exceed ADA requirements for both phones and kiosks.
- ◆ **Wide Temperature Range:** We use special long-life components for normal operation between -4° and 176° F.
- ◆ **Splash Resistant:** Rubber gaskets protect against spills and splashes.
- ◆ **Hardened Touchscreens:** The 7.5mm thick screens are UL 60950 certified for impact resistance and more.
- ◆ **Tough Handsets:** Our correctional grade handset with lanyard is the same model that we use on our inmate phones. None are better for resilience or clarity, and we always have a ready supply of replacements on hand.
- ◆ **Field Serviceable:** Telmate's engineers and field technicians worked together to ensure that every major part can be serviced or replaced on-site including the camera, touch screen, headphone jack, handset and logic board.

[The images on the following pages show more detail about Telmate's Industry-Leading Inmate Video Stations.](#)



Specifications for Telmate Inmate Stations



Telmate's ADA-Compliant Automated Lobby Kiosk

The Telmate kiosk offers friends & family a convenient, accessible and localized option to add funds to any inmate account. Deposits may be made to inmate prepaid accounts from any Telmate kiosk in any facility we service.

At Telmate we design, build & service our own lobby kiosks.

Our automated kiosks decrease the time facility staff would ordinarily spend accepting and processing payments from visitors, as well as expand payment options to include cash, credit and debit cards. When our kiosks are integrated with commissary systems, friends & family may also use them to deposit money into an inmate trust fund.

Please note that there are no servers, and there is no data storage hardware installed onsite in a standard installation. This minimizes the likelihood of an onsite failure, and means that no one facility is dependent on any other facility for the kiosk to be operational.

Features

- ◆ Ruggedized, powder-coated steel housing.
- ◆ Integrated camera with full range of view.
- ◆ Full color touch screen monitor behind tamper-proof coating.
- ◆ ID Scanner plate for secure ID verification of depositors.
- ◆ Magnetic stripe reader for both ID and credit/debit cards.
- ◆ Cash intake device and receipt printer.

Specifications

Kiosk Dimensions	51"H x 18.5" W x 7" D
Kiosk Base Dimensions	18.5" W x 26" D
Meets ADA Requirements	YES



Uninterruptible Power Supply (UPS)

We plug each piece of equipment into an Uninterruptible Power Supply (UPS), ensuring they will continue to operate in the event of a power outage. Below is an example UPS Telmate has installed in several facilities, though the model we install in your facility may vary based on your needs.

APC HS 500

Specifications

Input Voltage (On Line)	95 - 142 Vac
Input Frequency	47 - 63 HZ (autosensing)
Output Wave Form (On Battery)	Stepped Sine Wave
Maximum Load	500 VA 300 Watts
Operating Temperature	32 - 104° F (0 to 40° C)
Storage Temperature	5 - 113° F (-15 to 45° C)
Operating Humidity	10 - 90% non-condensing
Storage Humidity	10 - 95% non-condensing
Physical: (D x W x H)	14.65 x 8.85 x 4.13 in (37.2 x 22.5 x 10.5 cm)
Weight	16.3 lb (7.4 kg)
Typical Recharge Time	6 - 8 hours
EMI Classification	FCC Part 15
Approvals	cTUVus, FCC Part 15 FCC Part 68, Industry Canada



VIDEO VISITATION: THE TELMATE STATION

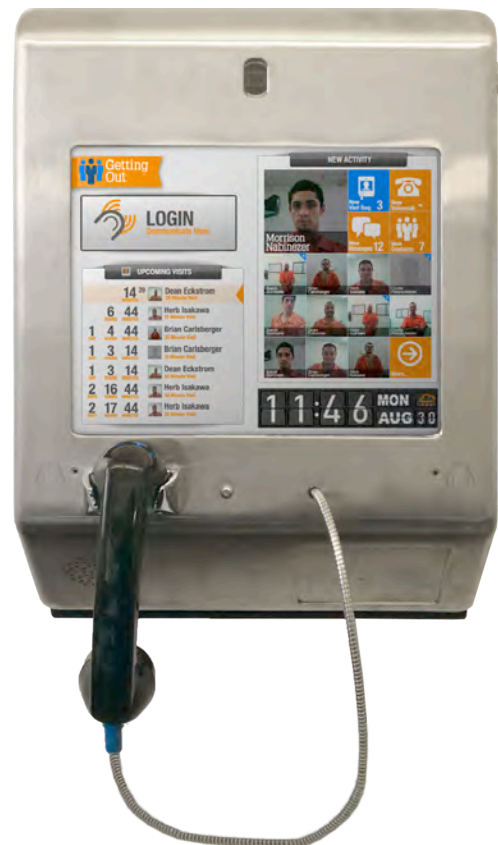
More than just video visitation, our new Telmate Stations offer your facility a **complete inmate communications suite**. Telmate's Telmate Stations are designed, built, and maintained entirely by Telmate staff. They utilize the same Telmate unified platform as every other Telmate product, including public cash kiosks, phones, and our automated information line.

This means that you will have a **single web-based login** for accessing and controlling **all inmate communications**, including inmate phone calls, visitation recordings (onsite and offsite), visitation scheduling, and all of the other free features that are included in the Telmate platform.

Hardware

Telmate's Telmate Stations are made of heavy-duty stainless steel with rounded corners for safety and an extra-tough full-color touchscreen. The camera can be adjusted for a range of heights – from wheelchair users to basketball forwards.

- ✔ **ADA Compliant:** Telmate's Telmate Stations meet and exceed ADA requirements for both phones and kiosks.
- ✔ **Wide Temperature Range:** We use special long-life components for normal operation between -4° and 176° F.
- ✔ **Splash Resistant:** Rubber gaskets protect against spills and splashes.
- ✔ **Hardened Touchscreens:** The 7.5mm thick screens are UL 60950 certified for impact resistance and more.
- ✔ **Tough Handsets:** Our correctional grade handset with lanyard is the same model that we use on our inmate phones. None are better for resilience or clarity, and we always have a ready supply of replacements on hand.
- ✔ **Field Serviceable:** Telmate's engineers and field technicians worked together to ensure that every major part can be serviced or replaced onsite including the camera, touch screen, headphone jack, handset and logic board.

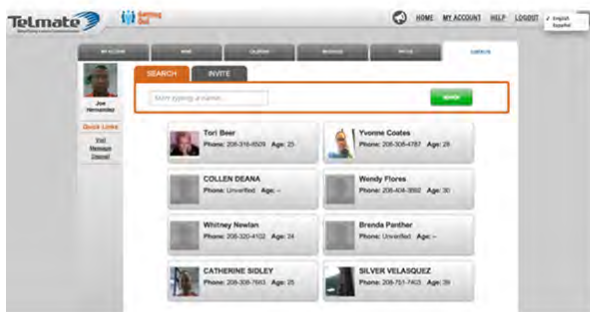




When a station is idle, the screen displays upcoming visits.



On the login screen, the inmate enters his or her PIN, and is prompted to adjust the camera as needed for biometric verification.



Users can search for inmates on this screen.

Video Features

Telmate's inmate video visitation provides a high quality, safe, convenient alternative to live onsite visits allowing you to:

- ✔ **Increase Safety & Security:** Relieve your staff of their most dangerous burden – inmate transport.
- ✔ **Eliminate Contraband:** By physically separating inmates from visitors, a key mechanism for importing contraband, such as drugs, weapons and SIM cards, is shut down.
- ✔ **Eliminate Hidden/Shielded Communication:** With Telmate, nothing can be communicated outside the camera's field of view.
- ✔ **Legal Compliance:** Video visitation allows your facility to meet legislative requirements without decreasing security.
- ✔ **Face to Face Communication:** Allows inmates a chance to communicate face-to-face with their counselors, attorneys, religious leaders, and children.
- ✔ **Reviewable Anytime, Anywhere:** A single Web-based application allows staff to review inmate calls, video visits, set alarms, control access, and more from any Internet Web browser or smartphone.

A Better Way To Visit Onsite

With onsite video visitation, inmates can visit with their loved ones without ever leaving their pod, providing security for staff, and closing off a key avenue for contraband. Video-only communication ensures that facility staff see everything that the inmates sees, which means that an inmate can't use their body to shield hand-signals or written messages from wall mounted cameras.

Facility staff can see and hear everything. Staff can watch visits in real time or access [saved recordings](#) through Telmate's Web portal, the same system that used to review inmate calls.

Watch Out For...

Not all video visitation solutions are created equal. Facility staff who have switched to Telmate's video solution have passed along the following list of **danger areas**:



- ⚠ Solutions built by one company, and sold or marketed by another
- ⚠ Unavailable customer service and customer service that doesn't cover the actual users
- ⚠ Solutions involving cheap laptops & headsets
- ⚠ Solutions built on 10-yr-old Windows XP or Out-of-Date Windows Vista technology
- ⚠ Non-local technicians (and replacement parts)
- ⚠ Inflexible scheduling systems
- ⚠ Hidden installation and data line charges
- ⚠ Multi-functional solutions that aren't integrated with other facility software like phones, JMS, commissary & accounting.
- ⚠ Systems that charge a premium for recording functionality.

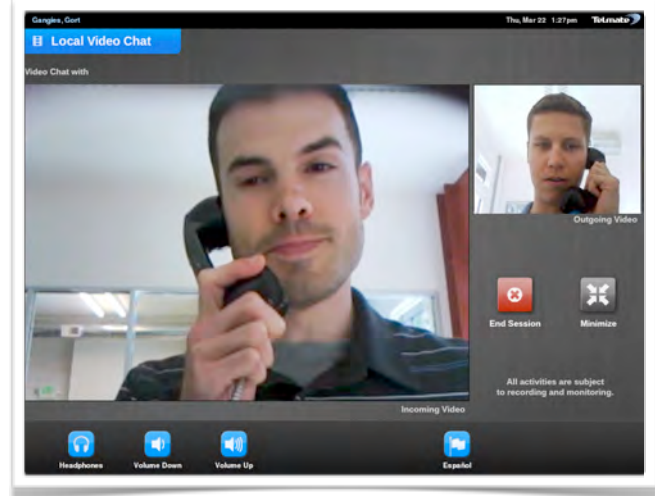


Communicate Over The Internet

Remote visitation allows further a convenience for facility staff & visitors alike – visitors save time and money (fuel costs) and staff appreciate the dramatic decrease in lobby foot traffic.

For friend's and family, all that is required is an Internet-connected home computer, and a camera and microphone, which are built into most newer laptops. Also, public libraries often have the necessary equipment. In most cases, the required software is already installed.

Visitors simply visit the Telmate website, and schedule a video visit from time slots allowed by the scheduling rules. At the scheduled time, a connection is made with the inmate and the visit takes place.

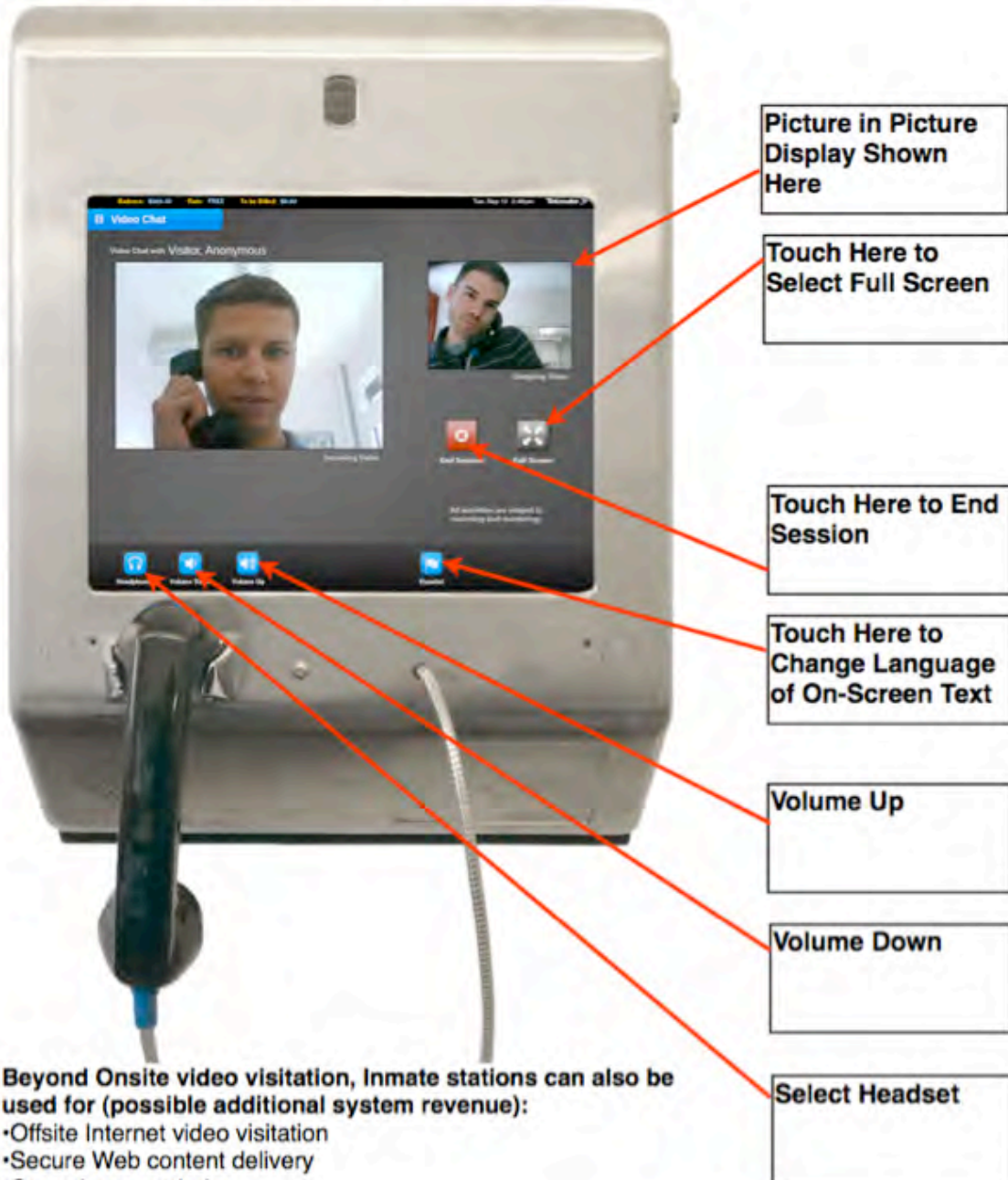


Remote visitations allow inmates to connect with friends and family members outside of normal onsite visitation times, allowing a more personal connection than phone calls for events such as birthdays, anniversaries, public holidays, and religious holidays.

Security

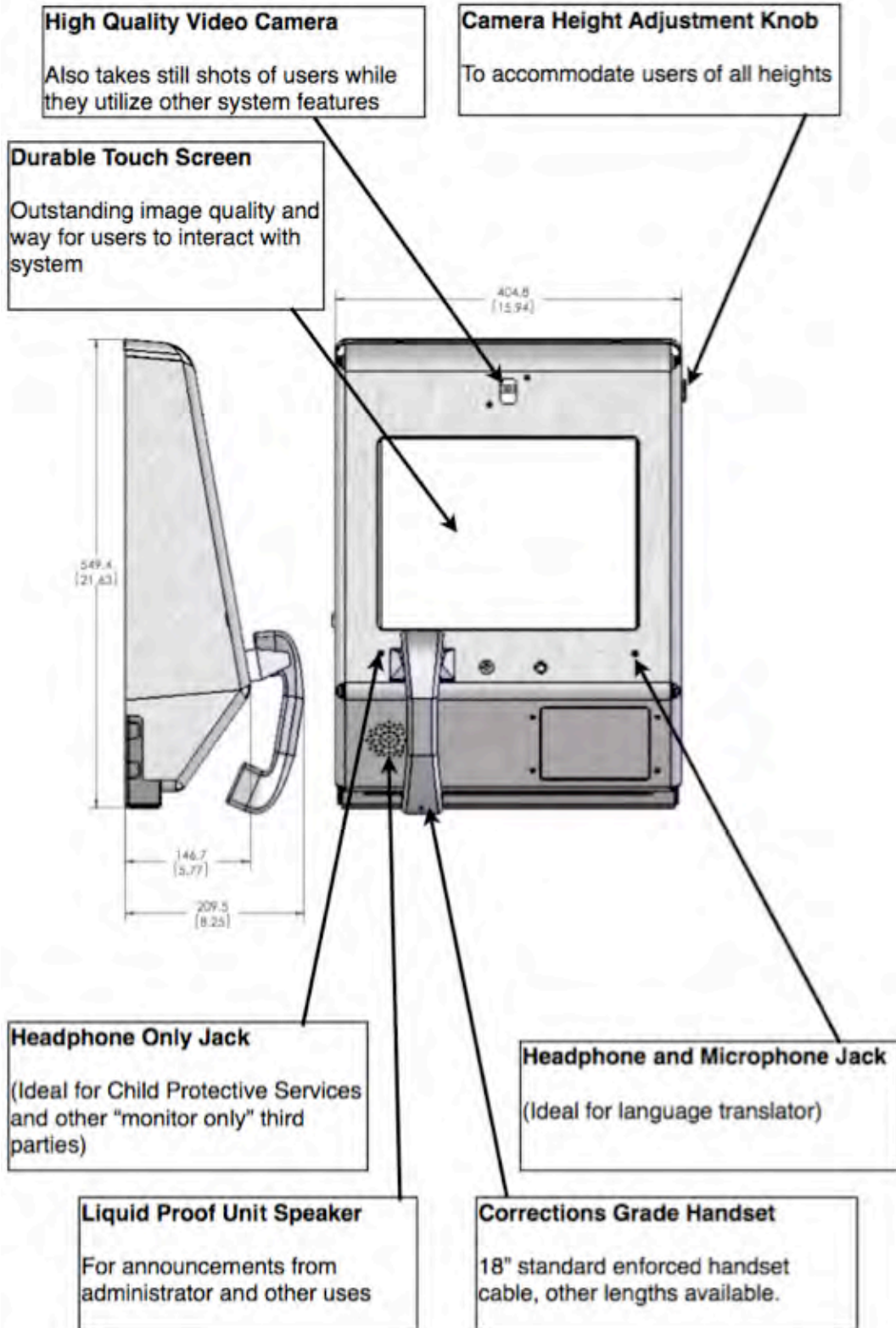
Telmate's voice biometric authentication technology, the same used in every Telmate inmate phone, verifies each inmate against his own voiceprint before he can access any video station features, preventing PIN theft and identity fraud. No other technology is better suited for inmate communication than Telmate's tried & true biometric voice identification solution.

Telmate Visitation Station for use by all Inmates and Visitors in Lobby -- Features and Functions



Beyond Onsite video visitation, Inmate stations can also be used for (possible additional system revenue):

- Offsite Internet video visitation
- Secure Web content delivery
- Commissary ordering
- Educational games
- Secured messaging
- Web-based medical system integration
- Web-based legal resources
- New options under on-going development



A Better Way To Schedule

With our easy-to-use visitor scheduling portal, your lobby staff no longer need to manually schedule visits, freeing up time for more pressing tasks. Our scheduling system enforces existing visitation rules & requirements (such as length, time, and frequency). Friends & family schedule visits using a Web browser or the Telmate lobby kiosk.

Staff may review and modify scheduled visits, and print visitation day schedules appropriate for public posting.

By default, Telmate records all video visitation sessions (unless privileged) and stores the video recordings for 30 days. All recordings, just like phone audio recordings, are accessible to authorized users via the Intelmate.net Application. Users can download one or more recordings to the local media of their choice.



Auditable Activity Log

All investigator activity is saved and able to be displayed as an activity log to see who is accessing inmate call records. Below are screen shots of Telmate's Video Visitation Scheduler and visit logs.

Visit Appointments

Local Visits | Remote Visits | Invalid Visits | Requested Visits | Universal Search

Found 45 visit(s) that matched your search criteria.

Search Field:
 Filter Results:
 Resident Name or PIN:
 Visitor Name:
 Visit ID:
 Status: [all]

Appointment Time Range:
 Starting Date: 09/25/2012 00:00
 Ending Date: 09/25/2012 23:59

[Search] [Show today's appointments]

Show 25 rows per page Page 1 of 2

Date Created	Appointment Time	Scheduler	Reserved Duration	Actual Duration	Room	Resident	Visitor	Visitor Phone #	Status	Payment	Resident Station	Visitor Station	Loc/Rem	Visit ID
09/25/2012 13:14	09/25/2012 21:30	Romanello, Jessica	30.0 mins	--	ANX 3	Rutz, Roberts	Jessica Romanello (208) 484-1928		Confirmed	Free			Local	[Edit] [Change Room] [Cancel] 2572821
09/25/2012 15:18	09/25/2012 21:30	Palomo, Angel	30.0 mins	--	ANX 1	Palomo, Marco	Angel Palomo (208) 293-6682		Confirmed	Free			Local	[Edit] [Change Room] [Cancel] 2574021
09/24/2012 21:46	09/25/2012 21:30	Holguin, Thomas	30.0 mins	--	300	Holguin, Thomas	Rachael Jackson (208) 432-2917		Confirmed	Free			Local	[Edit] [Change Room] [Cancel] 2571221
09/25/2012 13:24	09/25/2012 21:00	Connor, Brent	30.0 mins	--	100	Connor, Brent	Jennifer Thomas (208) 320-3937		Confirmed	Free			Remote	[Edit] [Change Room] [Cancel] 2572921
09/25/2012 13:06	09/25/2012 21:00	Fox, Jayson	30.0 mins	--	ANX 1	Fox, Jayson	Heather Fox (208) 329-2633		Confirmed	Free			Remote	[Edit] [Change Room] [Cancel] 2572521
09/24/2012 22:38	09/25/2012 20:00	Reyesluna, Jose...	30.0 mins	--	900	Espinoza, Miguel	Josefifredo Rey... (208) 421-8037		Confirmed	Free			Remote	[Edit] [Change Room] [Cancel] 2571421
09/24/2012 23:56	09/25/2012 19:30	Ramirez, Camille	30.0 mins	--	400	Ovarlin, Christ...	Camille Ramirez (208) 421-8785		Confirmed	Free			Local	[Edit] [Change Room] [Cancel] 2571521
09/25/2012 15:06	09/25/2012 19:00	Daniels, Michelle	30.0 mins	--	1100	Daniels, Michelle	Wesley Smith (208) 316-9100		Confirmed	Free			Local	[Edit] [Change Room] [Cancel] 2573921
09/25/2012 06:52	09/25/2012 19:00	Garcia-Ruiz, Ri...	30.0 mins	--	600	Garcia Ruiz, Ri...	Catalina Garcia... (208) 280-6535		Confirmed	Free			Local	[Edit] [Change Room] [Cancel] 2571621
09/25/2012 14:06	09/25/2012 18:30	Meneses, Orlando	30.0 mins	--	1300	Meneses, Soraida	Oriando Meneses (208) 280-3274		Confirmed	Free			Local	[Edit] [Change Room] [Cancel] 2573321
09/24/2012 14:06	09/25/2012 18:30	Spencer, Garza	30.0 mins	--	300	Garza, Ceresca	Ceresca (208) 421-8037		Confirmed	Free			Local	[Edit] [Change Room] [Cancel] 2571121

[Visit Linker](#) | [Monitor](#) | [Appointments](#) | [Video Records](#) | [Reports](#)

Video Records

Local Video Records | Remote Video Records

View by: [Snap Shot](#)

Search Field:

Filter Results:

Resident or Visitor Name:

Date:

Sort by: Select:

You need [Adobe Air](#) to run the Telmate Visit Player. Download [Telmate visit player](#) to play the downloadable video files.

Resident Name <small>Resident Station</small>	Visitor Name <small>Visitor Station</small>	Duration	Date Time	Notes	Paid By	Settings	Show Video Download
Melinda Flores <small>T200 right new</small>	Jason Bean <small>Lobby 2</small>	28.1 mins	09/25/2012 13:31	Flores, Malinda / Jason Bean	free	bandwidth=150000, quality=90, fps=40, mic=11, silence=0	Show Video Download
Shawn Cochran <small>inmate T-100 NEW</small>	Kimberly Dyer <small>Lobby 2</small>	29.5 mins	09/25/2012 10:30	Cochran, Shawn / Kimberly Dyer	free	bandwidth=150000, quality=90, fps=40, mic=11, silence=0	Show Video Download
Adrian Palomo <small>Inmate T 200</small>	Stormy Ivie <small>Lobby 1</small>	28.9 mins	09/25/2012 10:30	Palomo, Adrian / Stormy Ivie	visitor	bandwidth=150000, quality=90, fps=40, mic=11, silence=0	Show Video Download
Shawn Cochran <small>inmate T-100 NEW</small>	Kimberly Dyer <small>Lobby 1</small>	29.6 mins	09/24/2012 21:00	Cochran, Shawn / Kimberly Dyer	free	bandwidth=150000, quality=90, fps=40, mic=11, silence=0	Show Video Download
John Ash <small>Inmate T 300</small>	Penny Richardson <small>Lobby 2</small>	27.8 mins	09/24/2012 20:00	Ash, John / Penny Richardson	resident	bandwidth=150000, quality=90, fps=40, mic=11, silence=0	Show Video Download
Bryan McKeen <small>500 new REV D</small>	Haley Miller <small>Lobby 2</small>	2.0 mins	09/24/2012 20:00	Mc Keen, Bryan / Haley Miller	free	bandwidth=150000, quality=90, fps=40, mic=11, silence=0	Show Video Download
John Ash <small>Inmate T 300</small>	Susan Grencz <small>Lobby 1</small>	59.4 mins	09/24/2012 18:00	Ash, John / Susan Grencz	resident	bandwidth=150000, quality=90, fps=40, mic=11, silence=0	Show Video Download

Below is a screen shot of the Video Visitation record interface with emphasis showing how the Visit Record can be downloaded.

[Call Home](#)
[Restart Iphone UI](#)

[Audit](#) | [Tphone Rules](#) | [Video Records](#) | **Audit** | [Notes](#) | [Tphone Logs](#) | [Go To Stations](#)

Search Field:

Filter Results:

Name or PIN:

Destination #:

Time Range:

Starting Date: 08/25/2012 00:00

Ending Date: 09/26/2012 23:59

Date Time	Subject	Action	Note	User
09/25/2012 16:07	Disallowed by resident rules	Login		Mena Lopez
09/25/2012 15:12	logout	AppRateController		Rebecca Vuigamire
09/25/2012 15:10	sign in: https://visit-stage.telmate.com/user/token_auth?auth_token=DC8iujx-tYGVVyw06	GettingOutPage		Rebecca Vuigamire
09/25/2012 15:10	init home	HomePage		Rebecca Vuigamire
09/25/2012 15:10	init terms page	TermsPage		Rebecca Vuigamire
09/25/2012 15:10	Resident login	Login		Rebecca Vuigamire

Beyond Video

Besides inmate-to-lobby and inmate-to-home video visitation, Telmate's Telmate Stations include a tremendous number of optional additional features that benefit both the inmate and the facility, including:

- ✔ Onsite video visitation
- ✔ Offsite Internet video visitation
- ✔ Secure Web content delivery
- ✔ Commissary ordering
- ✔ Commissary ordering
- ✔ Educational games
- ✔ Secured messaging
- ✔ Web-based medical system integration
- ✔ Web-based legal resources
- ✔ And more

Completely Customizable

The features that appear on the Telmate Telmate Station are completely customizable at the facility, pod or inmate level. This means that if you would like to block Internet access for all inmates, it is no problem. Likewise, access can be restricted to a single inmate, or group of inmates, and controlling access to features can be used as a behavior incentive.

To the right is a screenshot of the inmate home screen. Additional icons will appear on this screen for inmates with permission to use a greater number of features.

Secure Web Content Delivery

Our basic, restricted-access Internet service offers an additional revenue source while keeping your facility's residents busy and calm. Inmates may access news, sports, and educational content in a controlled browsing environment.

Staff can monitor all activities, and retain the ability to grant and remove privileges.



Email Messaging

Email to and from approved contacts allows inmates a simple, affordable communication method and your investigators a whole new channel of evidence.

A wide-range of facility review and approval options are included.

Prevent contraband, such as methamphetamine laced ink, from reaching your inmates through traditional mail.

Religious Services & Addiction Recovery

Our religious services feature offers videos & audio recordings for many popular religions, addiction recovery, and other positive self help programs.

New services and programs are available each week through the Telmate Telmate Stations. A headphone jack allows inmates an alternative to listen without using the handset.

Educational Games

Educational Games are an option that will keep your facility's residents challenged with mentally-stimulating non-violent educational games, including puzzle-solving and memory-building varieties.



Commissary Orders

Allow your inmates to order their commissary electronically.

We are integrated with a wide-range of commissary providers, and are always adding more. Digitally ordering commissary can result in a significant labor savings as it saves staff from reading handwritten forms and translating them into an order system.



Telmate's Secure Network Application Platform - SNAP

The exciting thing about SNAP is what it means for your organization:

- All user activity is tracked and logged
- All administrator activity is tracked and logged
- All access is secure
- All features can be controlled at the user, group and/or facility level
- Provides an easy platform to add new apps and expand to include new partner services
 - Jail handbook
 - Legal Research
 - Educational Opportunities
 - Commissary
 - JMS

Complete Command & Control

With Telmate's Web-based command center, you're always in Control. If your facility is also using Telmate inmate phones, everything is accessible through the same Web-based login that you use for controlling the phone system.

End Session Controls: Need to end a live visit? Need to log an resident out of the station? No problem. You're always just a click away from keeping things under control. Review video visits securely from any Web browser or Web-enabled smartphone.

Message Approval & Audit Trail: Know which resident is using the station, what they are doing and more with our comprehensive auditing tools. Also, all content sent or received by inmates is stored and accessible through our secure web portal, so facility staff are able to filter and approve all photos & messages sent to or from inmates. You will always have control over what they see and send.



Alternate Methods For Remote Visitation

In addition to allowing standard Microsoft-based desktop and laptops to be used for remote visitation, the Telmate system also uniquely supports all Apple computers and the Apple iPad. An Android app is coming soon, and an iOS app is in development as well.

Automated Inmate Grievances Via Telmate Stations

Telmate has developed an Grievance solution into a feature of our touchscreen Telmate Stations. This solution is capable of handling all inmate complaints, not just inmate phone complaints. The Grievances button will be programmed to appear on the home screen of the Telmate Station so that it is easy to find and access. Inmates can then type their grievances and route them to the proper destination. Telmate will, of course, continue to receive and respond directly to all inmate phone complaints and inquiries. Non-phone related grievances can be routed to the County's preferred destination. Inmates can check on the status of their grievance from their sent messages screen on the Telmate Station. Escalation of grievances can be managed through the Telmate platform, if desired by the County.



The screenshot displays the Telmate web interface. At the top, there is a navigation bar with 'MY ACCOUNT', 'NEWS', 'CALENDAR', 'MESSAGES' (with a notification badge of 12), 'PHOTOS', and 'CONTACTS'. The user's name 'GEORGIA PEACH' is visible in the top left, along with a profile picture and a 'SCHEDULE VISIT' button. The main content area is titled 'Dental Services' and includes a 'MEDICAL' icon. The grievance details are: 'Grievance #: 2353786' and 'Name: Georgia Peach'. Below this, there are instructions for filling out the form, followed by a list of bullet points. The form includes a 'Label Your Grievance:' text input field, an 'Intake Status:' dropdown menu, a 'Have you ever been seen by a physician for this issue?' question with 'Yes' and 'No' radio buttons, a 'Name of Physician:' text input field, and three choice options (Choice 1, Choice 2, Choice 3) with radio buttons. A 'Question 1:' text input field is also present at the bottom.



Issue Escalation And Telmate's Public Ticket System

Whenever an issue is reported, whether it is in person, over the phone, email or directly through the Telmate Web-based application, a public ticket is created. Telmate's online public ticket system allows both you and Telmate to track every request from reporting to resolution.

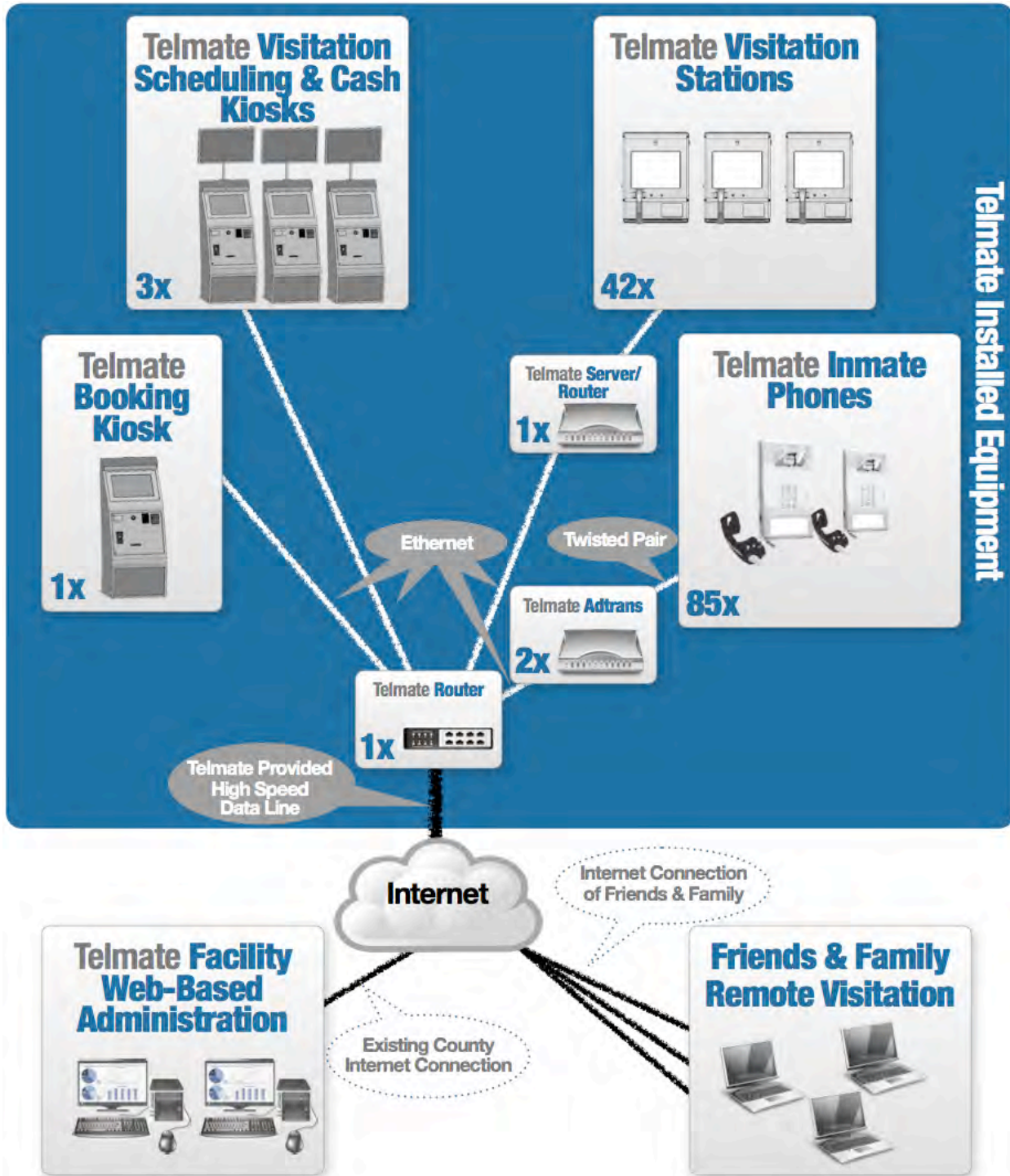
The public ticket system is a real-time service ticketing system that is integrated into Telmate's web-based platform. This means that any user with the appropriate access can log in and view the entire history of the ticket. The system tracks all issues and shows creation date, issue date and resolution. Additionally, Telmate's system has automated assignment of service and issues with a built-in escalation process:

- When new tickets are created, Telmate's 24/7 facility customer service department and the dedicated account manager for your facility are notified immediately via email.
- If the ticket is technical in nature, Telmate's 24/7 IT team is notified to further diagnose the issue.
- If the issue is a result of a carrier issue (local phone/data provider outage) the team will follow up with the carrier until the issue is fixed and provide updates (which are always trackable via the public ticket system).
- If the ticket requires an onsite technician, an SMS message is sent immediately to your local lead technician, and followed within 15 minutes by a phone call. If the issue requires immediate attention onsite, a technician will be available to visit your facility within (2) two hours.
- If a new ticket goes unresolved, the director of customer service is notified immediately.
- In the unlikely event that a ticket is still unresolved, both Telmate's President (Kevin O'Neil), and CEO (Richard Torgersrud) are automatically notified.

Installation And Network

Telmate requires cooperation with the Facility, staff and related vendors for proper installation of Telmate Telmate Stations. The Telmate installation team must have the ability to physically access and work within and around the areas we are upgrading and connecting to this new service.

Telmate's Telmate Stations architecture is detailed in the graphic below.



IMPLEMENTATION PLAN

In this section, we describe our proposed implementation plan for Allegan County.

At Telmate, we pride ourselves on our ability to provide a seamless transition of services for every facility, no matter how large or small. Today, we provide service to facilities of all sizes, including over 21 facilities with over 1,000 beds. We have successfully managed implementation and turn-on at all of these locations and we will bring the same experience and professional service to Allegan County.

After award of contract we will conduct an on-site survey and compile this data along with the information obtained from the walk through and IFB. We will additionally, conduct a needs assessment and review the current policies and procedures of the facility from intake to housing and release of the inmate population. This process will allow us to show how we can possibly improve business and operational processes in the facility to possibly reduce staff time involvement through the operations of the jail by providing additional solutions of the Telmate system. From here we will provide possible recommendations, additional products and review the scope and scale of the project. Once we agree to the products being installed we will move to contract execution and discussion of our implementation timeline and plan.

Our implementation team will consist of our director of operations, director of facility installations, VP of business development and your local account manager.

Below we have included a sample installation plan for Allegan County. Of course, we will modify the implementation plan as needed to accommodate the County.

Telmate Transition Plan For Allegan County

The Telmate system requires minimal onsite hardware, and our centralized call processing means that all of the most complex equipment and software is already installed, maintained, and backed up at our distributed redundant data centers. This makes our on-site installation quick and efficient.

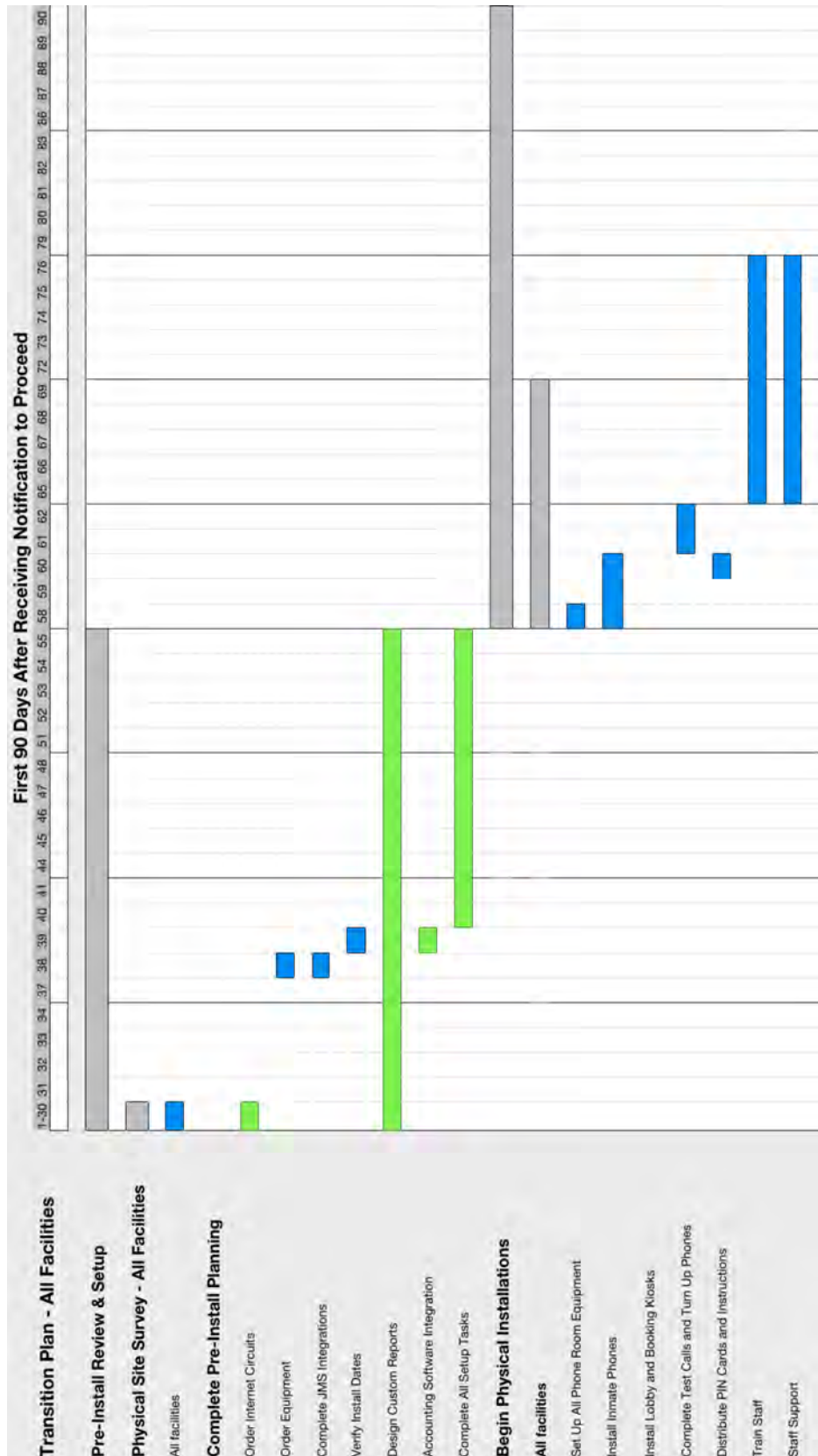
Telmate will coordinate with the appointed project administrator and the conversion will take place during times when the inmate telephone service will not be disrupted. Generally our recommended installation times are between 8:00AM and 8:00PM, but we can install hardware whenever is most convenient for facility staff. Telmate understands that the designated facility staff will provide access and escort services for Telmate employees during the conversion and installation process. Telmate recommends transitioning phones one-at-a-time and coordinating training to occur on or close to the changeover to Telmate.

The entire conversion process should take **no more than 90 days** from the day Telmate receives notification to proceed with installation, however this timeline may be expedited or slowed down if desired by the facility. The biggest impediment to a speedy installation is the installation of an Internet data line, which can take the local carrier between 3-6 weeks. Once the data line is installed, **installation of all phones and system configuration should proceed quickly.**

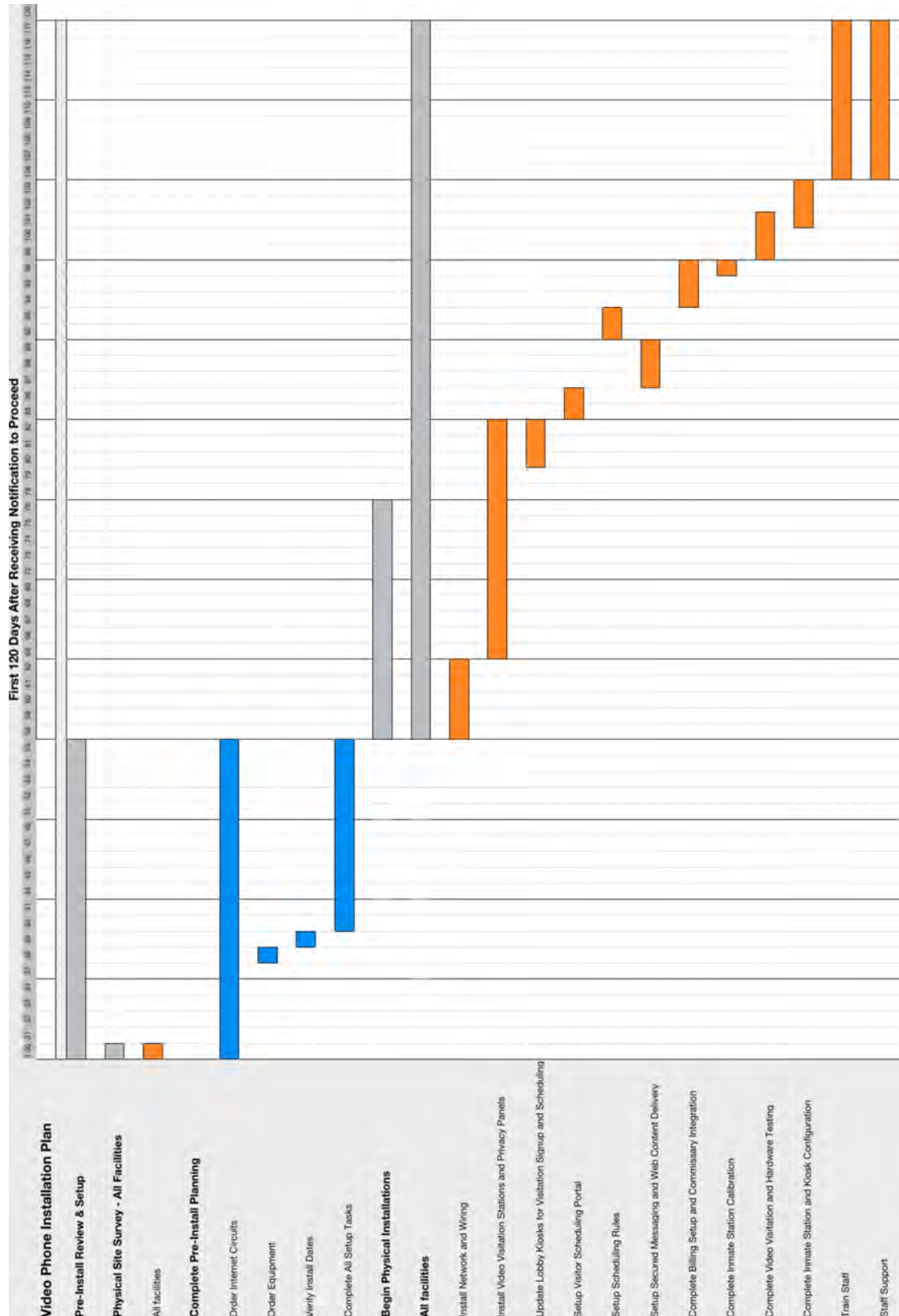
On the following pages, we present a sample Gantt Chart for installation of telephone services at Allegan County facilities, and also a Gantt Chart for installation of video visitation services, should Telmate and the County negotiate this option. Note that these installations can take place concurrently. Please note that this is only a sample; our project manager will work with the County to develop a mutually amenable implementation plan.

“Telmate performed a flawless installation and initial change-over from our previous vendor, without interruptions to service. They have delivered on their service promises and it has created a seamless partnership” -Sheriff Timothy Miller

Gantt Chart For Inmate Telephone System



Gantt Chart for Video Visitation



Our installations typically proceed in three phases:

1. Investigation/Initiation	2. Facility Installations	3. Acceptance Testing
<p>Contract</p> <ul style="list-style-type: none"> • Receipt by Telmate of signed contract <p>Planning</p> <ul style="list-style-type: none"> • Meet with facility personnel to determine payment kiosks placement • Meet with IT department to review wiring requirements • Define specific reporting requirements for departments • Establish timing and personnel for training • Meet with appropriate departments to establish an agreed escalation process • Physical site survey of all phone locations <p>Order Hardware</p> <ul style="list-style-type: none"> • Acquire equipment from manufacturers • Provision data circuits & lines 	<p>Configure Software</p> <ul style="list-style-type: none"> • Enter blocked numbers • Enter calling rules • Enter rate information <p>Install Hardware</p> <ul style="list-style-type: none"> • Install all back office equipment • Install kiosks • Verify data lines/UPS • Install phones one at a time • Verify phones are working • Clean up site & clean phones <p>Training/Documentation</p> <ul style="list-style-type: none"> • Provide onsite training • Provide documentation • Provide network diagrams <p>Ease Transition</p> <ul style="list-style-type: none"> • Provide Free Calls to every Inmate • Provide second free call to any inmate cut off during transition 	<p>Verification</p> <ul style="list-style-type: none"> • Allegan County will verify that installation is working • Allegan County will verify that training is satisfactory • Allegan County will verify that ITS needs are adequately met by Telmate. <p>Followup Documentation</p> <ul style="list-style-type: none"> • Telmate to provide MPS VPN Wide Area Network diagrams

Telmate's Sample Transition Completion Checklist

Your Telmate project manager will work with the County to customize the Transition Completion Checklist so that it reflects all requirements for a successful changeover in providers.

Approved	Initials	Item
		Inmate Integration: Assure inmates booked and released in JMS are updated in Telmate.
		Recordings: Perform sample testing and quantitative comparisons of ITS system to ensure that any data integration information is accurate and complete via record counts, and sample testing.
		Call Quality: Tone, test and verify integrity of all phone and data lines.
		Call Load Test: Run proprietary testing algorithms to verify onsite and offsite equipment meets or exceeds specifications.
		Trust Integration: Assure 411 transfers and deposits process and reflect in trust software
		Inmate Phone Test: Manually test all phones for sound quality, volume and voice biometrics.
		Video Visitation Station Test: Manually test Telmate Telmate Stations for screen calibration, sound quality, volume, voice biometrics and camera.
		Backup Power Test: Test UPS Backup
		Kiosks: Perform latency testing to ensure all kiosks are performing to specification. Test deposits, assure they reflect in user interface.
		Fail over testing: Perform load and latency testing to ensure that adequate bandwidth has been provisioned.
		Training: Verify staff and administrative training via testing and certification.
		Facility Approval: Obtain sign off from facility staff on all deliverables and checklists.
		Monitoring: Telmate will perform continuous ongoing monitoring of phone stations, data lines and call quality throughout the life of the contract.
		Accounting: Produce and commission and auditing reports in a manner and consistent with requirements of Allegan County's finance department. Receive confirmation of acceptance from finance department. Assure correct facility banking information is recorded.
		Alarms: Assure PREA Alarms and Crime Tip Alarms are setup correctly.

Facility: _____

Certification Signature: _____ **Date:** _____

Training

Telmate will provide onsite training to facility personnel anytime that is convenient before or after the installation of the Telmate Offender System. Telmate recommends training be scheduled in conjunction with the installation. Telmate's training can be generalized for all staff, or it can be designed around specific roles such as Site Administrators, Detectives, Correctional Officers and any other groups necessary. A professional instructor will teach each training class separately.

Telmate estimates the number of hours required to train each group as follows:

ROLE	ESTIMATED TRAINING REQUIRED
Site Administrator	4 hours
Correctional Officer	3 hours
Detective	3 hours

In addition, Telmate will provide ongoing training, at no cost, for the life of the contract and contract extensions. This additional training will be performed by our professional training managers, and can be coordinated through the County's dedicated account representative. The training is conducted live with Telmate's training manuals, and no additional audiovisual equipment is needed for facility personnel.

Web Seminars

To help instruct facility personnel on our system upgrades and provide ongoing training, Telmate holds free interactive Web seminars twice a year around the same time that system updates are released. We want to ensure that all users are familiar with the enhancements made with each Telmate System upgrade, and web seminars are another resource we have provided to make this as convenient as possible for the facility staff and users. A web seminar is an Internet-based training program. No travel is required, instruction and guidance takes place from the computer.

Ongoing Training

Telmate releases new updates twice per year, with minor improvements and enhances occurring on an as available basis. Whenever a system update is released Telmate will send a full description of the update as well as any new training materials necessary to instruct personnel at no cost. Telmate staff are also available to provide onsite training as needed for every system update.

Sample Telmate Training Schedule

Training typically begins on the 3rd day of the installation to ensure that facility staff are viewing live data for the facility. It is segregated by staff roles. This allows the instructor to only train on the relevant features for the user's role (the features that they have access to). Each class is one (1) to two (2) hours, depending on the number of questions asked by participants. It is preferred that classes have 10 or fewer attendees.

Below is a sample training schedule:

Wednesday

9:00 am	<input checked="" type="checkbox"/> Jail Staff	6 participants
11:00 am	<input checked="" type="checkbox"/> Jail Staff	9 participants

2:00 pm	<input checked="" type="checkbox"/> Administrators	5 participants
4:00 pm	<input checked="" type="checkbox"/> Administrators	3 participants

Thursday

9:00 am	<input checked="" type="checkbox"/> Jail Staff	7 participants
11:00 am	<input checked="" type="checkbox"/> Jail Staff	10 participants
2:00 pm	<input checked="" type="checkbox"/> Investigators	6 participants
4:00 pm	<input checked="" type="checkbox"/> Investigators	9 participants

Friday

9:00 am	<input checked="" type="checkbox"/> Jail Staff	10 participants
11:00 am	<input checked="" type="checkbox"/> Jail Staff	10 participants
2:00 pm	<input checked="" type="checkbox"/> Investigators	6 participants
4:00 pm	<input checked="" type="checkbox"/> Investigators	9 participants

ADDITIONAL PRODUCTS AND SERVICES

Telmate is pleased to present the following additional information regarding our products and services:

Solutions That Work:

Telmate 3-Way Call Handling



A decade ago three-way calls were a relatively simple to detect. Distinct sound signatures, such as specific DTMF tones, reliably identified 3-way calls. As a result, automated detection and blocking technology was relatively effective.

But communications technology has drastically changed in the past decade and new technology and features have drastically reduced the effectiveness of all automated detection and blocking systems.

Services like Skype and Google Voice present a unique problem for the inmate communications industry – **they render existing 3-way call methodologies obsolete**. The owner of a blocked number can simply get a new phone number - sometimes within minutes, and the 3-way call cycle continues. Additionally, VOIP phones, and call bridging features on smart phones make detection more difficult.

Existing 3-way systems typically fall into one of two categories:

1. **Ineffective detection** that misses most 3-way calls
2. **Overly sensitive detection that results in around 50% false positives**, creating an administrative nightmare for friends & family members who may have done nothing more than press mute on their cell phone.


If your 3-way detection system solution is entirely automated, it may have worked well in years past but today it is either disconnecting (and possibly blocking) a large percentage of legitimate calls, or it is ignoring a high number of 3-way events.

How Telmate Differs

1. **Suspected 3-Way Calls Automatically Flagged, Not Blocked**
Telmate automatically detects 3-way with an extremely high sensitivity. Detected calls are immediately flagged as "3-Way Suspected" and a clickable timecode is provided to quickly link investigators to the point in the recording where a potential 3-way call was detected. About half of these flagged calls are false positives.
2. **Confirmed by Live Operators**
Live operators review **every** flagged "3-Way Suspected" call to ensure accuracy and eliminate false positives. 95% of Telmate's customer service staff are bi-lingual and all are comprehensively trained in 3-way call review.
3. **Speedy Review**
It takes one of our live operators less than 5 minutes from the time of detection to review a suspected 3-way call. This response time is continuously tracked and optimized internally by Telmate.
A customer service note is attached to every suspected 3-way call that has been reviewed, allowing investigators a full history of action taken. These notes include:
 - ▶ a shortcut link to the place in the call when the suspected 3-way began.
 - ▶ the destination numbers that were dialed in the recording.
 - ▶ an explanation of the customer service resolution.

Quick Facts
What are 3-Way Calls

Three-way calls, also known as conference calls or multi-party calls, are calls in which multiple phone calls are merged allowing people at three locations to have a single conversation.



- 4. New Facility Revenue Source**
- When a suspected 3-way call is confirmed, charges for the second call are assessed. These charges:
- ▶ create a new commissionable revenue source for facilities.
 - ▶ cover the cost of reviewing 3-way calls by multiple operators.

The Telmate Advantage

Telmate has the most comprehensive, and only 100% accurate, 3-way call detection system in the industry today.

Telmate's solution results in **a unique methodology that:**

- **Creates** an effective investigation tool by
- **Generates** additional facility revenue
- **Increases** detection accuracy

UPGRADE your inmate phone system to Telmate

Call or email us today to discuss how Telmate can transform your Inmate communications management system.

sales@telmate.com :: 1.855.TELMATE (835.6283)



Solutions That Work:

Telmate Inmate Stations



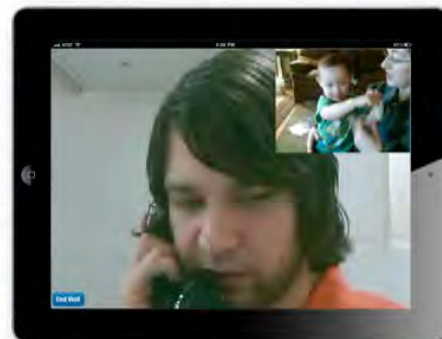
More than just video visitation, our new inmate stations offer your facility a **complete inmate communications suite**. Telmate's Inmate Stations are designed, built, and maintained entirely by Telmate staff. They utilize the same Telmate unified platform as every other Telmate product, including public cash kiosks, phones, and our automated information line.

This means that you will have a **single web-based login** for **accessing & controlling all inmate communications**, including phone calls, visitation recordings (onsite and offsite), visitation scheduling, and all of the other free features that are included in the Telmate platform.

Video Visitation Features

Telmate's inmate video visitation provides a high quality, safe, convenient alternative to live onsite visits **allowing your facility to:**

- ✔ **Offer Family Members From-Home Visitation:** Let friend's and family decide if they wish to visit from their home or from onsite video stations.
- ✔ **Increase Safety & Security:** Relieve your staff of their most dangerous burden – inmate transport.
- ✔ **Eliminate Contraband:** By physically separating inmates from visitors, a key mechanism for importing contraband, such as drugs, weapons and SIM cards, is shut down.
- ✔ **Eliminate Hidden/Shielded Communication:** With Telmate, nothing can be communicated outside the camera's field of view.
- ✔ **Meet Legal Mandates:** Video visitation allows your facility to meet legislative requirements without decreasing security.
- ✔ **Face to Face Communication:** Allows inmates a chance to communicate face-to-face with their counselors, attorneys, religious leaders, and children.
- ✔ **Reviewable Anytime, Anywhere:** A single Web-based application allows staff to review inmate calls, video visits, set alarms, control access, and more from any Internet Web browser or smartphone.
- ✔ **A Better Way to Schedule:** Let family and inmates schedule their own visits with our easy-to-use visitor scheduling portal, allowing staff to focus on security related tasks.



Beyond Video

Our easy-to-use inmate platform may be configured to support a wide variety of features and functionality. Below are just some of the many features in use today.

- | | |
|--|---|
|  Secure Web content delivery |  Legal resources |
|  Commissary ordering |  Religious Services |
|  Grievance Request Handling |  Addiction Counseling |
|  Continuing Education |  Educational games |
|  Secure messaging |  Inmate Accounting |
|  Medical Integration |  And more |

A few sample screens:



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Solutions That Work:
Telmate Investigation Tree



Navigating Through a Web of Links

Who are your residents in contact with, and who else are those contacts interacting with? For serious crimes, investigators spend a tremendous amount of time combing through visitation logs, phone records and financial deposit records, if they even exist.

Each piece of information helps to fill in a puzzle that explains who is connected to whom.

In some cases the information may be simply a phone number, and in another it may be a handwritten name in a log book. We've seen bulletin boards and whiteboards covered in intelligence that has taken weeks to collect from dozens of different sources.

The Old Way...



Map Any Interaction Automatically

Telmate has introduced a unique investigation tool that combines live phone call, voicemail, and deposit information into a single interactive tool. To begin, you need to select a **person of interest**.

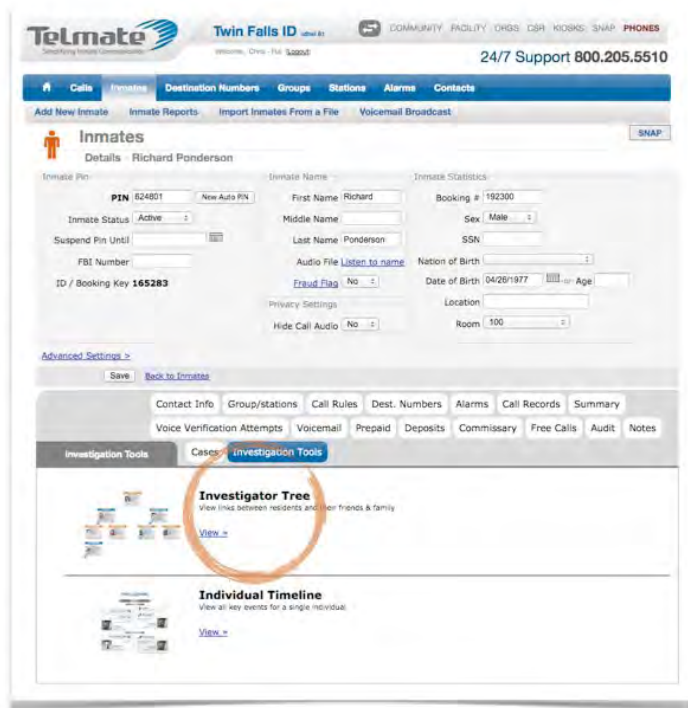


Create an Interactive Chart of Associations

Once a person of interest has been selected, a chart is created showing every associated person or phone number. Each node may be clicked and expanded to additional levels of detail. Each level provides a deeper understanding of their network and the people in it. Your investigations will never be the same.

Verified Data

The interactive investigation tree displays different information, depending on the type of contact. Each contact is clickable for access to additional information.



Inmates

- Name
- Photo
- Location
- Status: in custody or released
- Date of birth/gender
- Num. of completed calls
- Num. of attempted calls
- Num. of voicemails rec.
- Num. of alerts triggered
- Num. of fraud events

Verified Contacts

- Name
- Photo
- Total \$ deposited
- Num. deposits
- Date of birth/gender
- Address
- Phone Number
- Num. of completed calls
- Num. of attempted calls
- Num. of voicemails rec.
- Num. of alerts triggered
- Num. of fraud events

Unverified Contacts

- Name (if known)
- Photo (if available)
- Recording Rule
- Number type (cell/land)
- Location (if known)
- Phone Number
- Num. of completed calls
- Num. of attempted calls
- Num. of voicemails rec.
- Num. of alerts triggered
- Num. of fraud events

So now, no matter what action they take, from cash deposit to phone call to visit, you'll know exactly who's interacting with whom, every time.

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Solutions That Work:

Telmate Automated Lobby Kiosk



The Telmate kiosk offers friends & family a **convenient, accessible and localized option** to add funds to any inmate account. Deposits may be made to inmate prepaid accounts from **any** Telmate kiosk in **any** facility we service.

At Telmate we design, build & service our own lobby kiosks.

Our automated kiosks **decrease the time** facility staff would ordinarily spend accepting and processing payments from visitors, as well as **expand payment options** to include cash, credit and debit cards. When our kiosks are integrated with commissary systems, friends & family may also use them to deposit money into an inmate trust fund.

Please note that there are **no servers**, and there is **no data storage hardware installed onsite** in a standard installation. This minimizes the likelihood of an onsite failure, and means that no one facility is dependent on any other facility for the kiosk to be operational.

Features

- ✔ Ruggedized, powder-coated steel housing.
- ✔ Integrated camera with full range of view.
- ✔ Full color touch screen monitor behind tamper-proof coating.
- ✔ ID Scanner plate for secure ID verification of depositors.
- ✔ Magnetic stripe reader for both ID and credit/debit cards.
- ✔ Cash intake device and receipt printer.



ADA Compliant

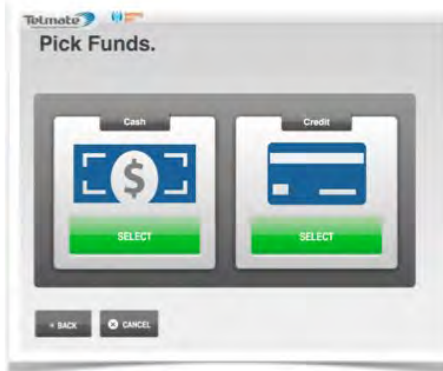
Achieving compliance with the Americans with Disabilities Act for telecommunications equipment isn't easy, but Telmate's solution is fully ADA compliant, so our customers do not need to worry.



Specifications

Kiosk Dimensions	51"H x 18.5" W x 7" D
Kiosk Base Dimensions	18.5" W x 26" D
Meets ADA Requirements	YES

© 2012 Telmate, LLC. All Rights Reserved.



The hardware and software in Telmate's lobby kiosks were specifically designed by our user experience experts for people with:

- ✔ low rates of literacy
- ✔ height challenges (such as those in wheelchairs)
- ✔ Spanish only language abilities
- ✔ limited touchscreen and software experience

Deposit Anywhere

Additionally, our lobby kiosks are interconnected, so a family member near any Telmate kiosk nationwide is able to deposit cash for an inmate housed in any other facility with Telmate service, such as those listed on the map to the right.



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Call or email us today to discuss how Telmate can transform your Inmate communications management system.



Solutions That Work:
P.R.E.A. Solution



A Solution You Can Trust

Instituting full PREA (Prison Rape Elimination Act) compliance can be both complex and an administrative challenge. Telmate has created a comprehensive telephone-based reporting system and support infrastructure to route, track and archive reported PREA incidents. Telmate's solution provides your facility with an integrated solution that protects inmates, correctional officers and the facility.

How it Works

1. Using any inmate phone, an inmate can leave a secured, recorded voicemail on the Telmate PREA System. Voice biometric identification is not used for reporting PREA incidents.
2. The Telmate PREA response system immediately sends an email or SMS text message to each person on a predefined PREA notification list and phones the designated primary PREA responder for the current time and day.
3. When the designated officer listens to the PREA reporter's voicemail, the system automatically timestamps, dates, and stores the officer's name with the recording. The officer may then enter notes directly into the Telmate application and list all steps taken to address the issue. Telmate records all actions, further providing a history of action for each facility.
4. Alternatively, a facility may elect to connect the reporting inmate to the PREA officer directly. If this reporting method is used, Telmate records the entire conversation, further providing a chain of evidence.


Telmate technicians will work with your facility to configure a system that works for your needs. Telmate experts are also available 24/7 for any type of assistance. The steps described here have been an integral part of the Telmate solution since 2007.

Quick Facts
Prison Rape Elimination Act

The Prison Rape Elimination Act of 2003 was enacted by Congress to address the problem of sexual abuse of persons in the custody of U.S. correctional agencies.

Final federal standards were released on May 17, 2012 and US detention centers with more than 50 beds must comply within three years and 30 days.

For more, visit: <http://nicic.gov/prea>




The Telmate Advantage

With Telmate, all PREA recordings in the Telmate system are digitally stored on multiple secured offsite call recording and process servers located thousands of miles apart. The system is highly redundant – calls or notes will never be lost and calls cannot be modified. The time and date the voicemail occurred is timestamped with the recording. The time and date the officer listened to the recording and any notes that were added are also timestamped. Should the inmate claim that the PREA voicemail was never addressed, these features provide a chain of evidence to support the officer and the facility.

Solutions That Work: Telmate Verified



Who Are Your Residents Contacting, Really?

You're always attempting to answer that question. You have the phone number, and maybe even the city and state the call was made to, but who was on the other end of the line? Who is depositing funds? Dad? Brother? Spouse? Or was it a known gang member or drug dealer?

Each interaction gives you a piece of the puzzle, but none really verifies who the person is. We know that understanding who the resident is contacting is just as important as the call recording itself. That's why we've developed our new secure verification process.

Any Interaction is a Way to Verify.

Telmate's simple process requires those who wish to receive calls, deposit funds, leave a voicemail or schedule a video

visit to first register their photo ID, address and phone number with your facility. So now, no matter what action they take, from cash deposit to phone call to visit, **you'll know exactly who's interacting with who, every time.**



How it Works.

There are two ways to verify, over the phone through an automated system or through our new lobby kiosks. We've redesigned them to include an ID scanner and a camera. We'll start with the kiosk enrollment first.

Kiosk Verification.

When a friend or family member deposits funds or schedules a video visit, the kiosk will verify who they are in three simple steps:

- 1. ID Scan/Swipe:** The depositor/visitor is prompted to either scan or swipe their ID.
- 2. Info Verification:** We immediately verify the info gathered from their ID's barcode.
- 3. Photo:** Finally, their picture is taken and placed on file.

It's that easy. Now you can match a name, face and identity to each person the residents in your facility are interacting with. Through the Telmate application, you will now be able to see verification data and images for all enrolled participants.

Phone Verification.

With our Voice Biometric system, you always know which resident is making the call. Now, you'll also have a way to identify who they are talking to.

- **Data Matching:** The first time an unverified party is called, they'll be required to go through an automated process that confirms their identity. By answering a series of questions that are matched against a national database, called parties are verified, and the verification information is stored in the Telmate application. Verification questions include information like date of birth, address, last four digits of social security number and more.
- **Customer Service Assistance:** If a friend or family member has trouble with the automated system, or are calling from a rotary phone, a Telmate Customer Service Representative will come on the line and walk them through the process.
- **Alternate Verification:** If they are unable to verify, they can submit their ID and other information to the Customer Service Team or verify using a Telmate lobby kiosk.



A Whole New Way to Investigate.

Secure verification allows you not only to understand who your residents are in contact with, but make faster connections between contacts and residents with our Investigator Tree. Simply enter the name of the person you are investigating, and **in a couple clicks you can see their entire network of contacts**. Each click shows an additional level and each level provides a deeper understanding of their network and the people in it. Your investigations will never be the same.

Simplifying Sign in.

Secure ID verification not only benefits your facility, but friends and family as well. Once registered, they can **simply swipe their ID** to log in to their account to add funds, schedule visits, and more.

Innovative Thinking.

We are proud to tell you that nothing like Telmate's patent-pending secure ID verification and Investigator Tree exists in the industry. We are excited to again be redefining what it means to provide your facility with a secure inmate phone service. We hope you will love Secure ID Verification—another Solution That Works, brought to exclusively by Telmate.

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Solutions That Work: Telmate Timeline



Visualizing the Life of a Resident

Have you ever wanted to see all of a resident's activity in one place? Or when a call happened in relation to a deposit? Now you can. With the Telmate Timeline, we've compiled an inmate's booking, financial, and communication history into a single sortable history.

The Telmate Timeline combines all of the following:

	Booking Info.	Where and when the resident was booked, including booking photo (when available.)
	Deposits	Time, place, amount and depositor details. With Telmate Verified, this includes photos and address information.
	Calls	Includes both attempted and completed calls, as well as callee detail and call duration.
	Voicemail	Includes the phone number and, when available, name and contact information.
	Video Visits	Includes images from the video visit as well as friend and family member contact information.



Focus on What You Want

Filter and sort options allow you to hide any number of months or years. Hide specific categories of data, such as deposits or visits and re-sort with newest or oldest events on top.

Export for Trial Exhibits

The timeline may be exported as a PDF, appropriate as a distributable document or graphic trial exhibit. The timeline may be filtered or resorted before converted to a PDF appropriate for printing or emailing.

Solutions That Work:

Video Visitation Scheduling



Helping You Get out of the Scheduling Business

With our easy-to-use visitor scheduling portal, your staff no longer need to manually schedule visits, freeing up time for more pressing tasks.

Our scheduling system enforces existing visitation rules & requirements (such as length, time, and frequency), and verifies the identities of those who communicate with your residents.



Schedule from Anywhere

Telmate provides a wide array of scheduling options that will work for anyone. Telmate's calendar view allows friend's and family members to view a month at a time, and immediately see any available times.



Schedule via Web Browser

Friends & family may schedule, change or cancel visits using a Web browser from their home or work computers. Telmate's scheduling is compatible with all modern Web browsers on Microsoft Windows, Apple Macintosh, and Linux computers.



Schedule via Smartphone

Those with Android or Apple smartphones or tablets may schedule directly from their devices, even at the last second.



Schedule from Telmate's Lobby Kiosk

Those without computers may elect to schedule from Telmate's convenient lobby kiosk. The same lobby kiosk may be used to fund visits, or add funds to their own or to resident's prepaid accounts.

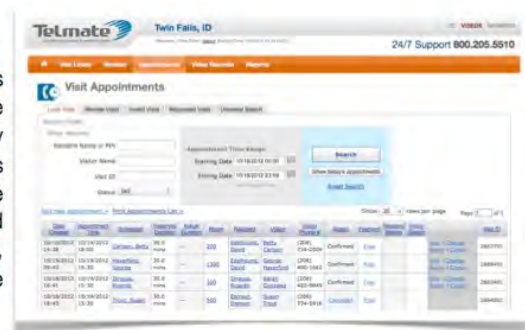


Residents Self-Schedule from Telmate's Video Stations

Residents may schedule and cancel visits, and approve visits scheduled by others from any Telmate Video Station that they have access to. The resident is notified with an audible sound, and their name is displayed on the devices when a visit is pending.

You're Still in Control

Even with Telmate's fully automated scheduling, Telmate's Command Center allows complete visitation schedule control. Your facility staff may still review and modify scheduled visits, and print visitation day schedules appropriate for public posting. Telmate's software automatically reserves the necessary video stations, and notifies participants of upcoming visits or changes via email, text message, and from the inmate video station home screen.



Automatically Verify Every Visitor's Identity

Understanding who your residents are contacting is often just as important as the visitation recordings. With Telmate, you'll know who's visiting every time. Telmate's Video Visitation Scheduling automatically uses the **Telmate Verified** identity verification system to confirm the identity of every visitor before a visit can even be booked. Friend or family members are asked a series of identity questions the first time they use the system, and Telmate confirms that the provided information matches what's available from public records or their provided identification.

Automatic Notifications

Telmate automatically alerts visitors whenever there is a scheduling update or cancellation, and also sends a reminder as the visit time approaches. Messages and alerts are sent via phone, email and SMS.

Residents are notified with an audible sound from the video visitation stations, as well as onscreen messaging.

Simplifying Sign in.

Secure ID verification not only benefits your facility, but friends and family as well. Once registered, onsite visitors can **simply swipe their ID** to log in to their account to schedule visits, add funds, and more.



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Solutions That Work:

Photo, Video, Text Exchange



When it comes to police work, there will **never** be a **substitute for hard work**. But wouldn't it be nice, once in a while, to simply log into your Web browser and receive a video of a meth lab, along with a person's actual Telmate Verified name, a photo of their face, a scan of their identification, and as a bonus, the geo-coordinates.

Inmate Communication the Old Way

Traditionally, inmates have been permitted to interact with the outside world via three methods: **phone calls**, **in-person visits**, and **traditional mail**.

Telmate's Recommended Inmate Communications

Telmate's inmate video visitation system broadly changes two things. First, Telmate **removes opportunity for the physical exchange of goods** and **replaces physical contact** between inmates and the outside. Second, Telmate adds a number of social features that expand the potential connections between inmates and their friends & family members on the outside. These new features allow inmates to utilize:

- ✓ **Photos & Video:** Inmates may take both videos and photos and share these files with friends & family members
- ✓ **Messages:** Inmates may receive and send text-based messages (similar to email) with friends & family members
- ✓ **Live video:** Allowing inmates and friends & family members to interact over video in realtime

"Wouldn't it be nice... to simply log into your Web browser and receive a video of a meth lab, along with a person's actual (verified) name, a photo of their face, and as a bonus, the geo-coordinates.

Why Allow more Communication Methods?

Greater Opportunity for Self Incrimination

The more an inmate communicates, the more likely he or she will self incriminate. In the process of writing messages, posting photos, and interacting over video, many inmates forget that everything is recorded and monitored, and as a result, they frequently admit crimes, name cohorts, and give away locations. We have also discovered that there is something about the medium of video that makes people want to share. We have yet to hear an investigator ask for less evidence once it starts accumulating.

Treasure Trove of Visible Background Evidence

"The truth is, I've never heard a sheriff ask for fewer pieces of strong evidence."

Oregon Sheriff

There is simply no better tool for gang units, major crimes teams, narcotic teams, general criminal investigators, or prosecutors than having the ability to view photos and videos of inmates' criminal associates and friends. Desktop access to tattoos, gang signs/symbols, vehicles and weaponry, often clearly visible in available imagery, can be invaluable for investigations. And reviewing photos is very fast, especially when compared to phone recordings.

When friends & cohorts upload photos and video, they frequently forget or don't realize that Telmate software now tracks the geolocation of the upload. So, when photos and videos appear with obvious drug paraphernalia in the background, or in at least one case an entire meth lab, investigators have actionable evidence.

Prevent Drug Smuggling

An unfortunate trend is to coat mailed photos or letters with drugs using a solution dissolved in water. Inmates lick, or suck, the paper to ingest the drug with predictably unfortunate result. Switching to all digital communications, such as those offered by Telmate, creates a barrier preventing the sanctioned transfer of physical goods between inmates and those on the outside.

Track Every Piece of Communication from one Web Browser login

With only digital communication, every piece of direct communication between and inmate and the outside is available to investigators through a Web browser. This allows ready access to text, photos and videos from a single login.



Geo-Coordinates

Telmate tracks the geo coordinates of every person who logs into our friend's and family portal. This means that we have a saved location for every interaction that takes place in our system. The geo coordinates aren't always perfect, but more often than not you can narrow your search down to a

Ease of Screening

The most common concern we hear at Telmate is that sex offenders, especially pedophiles, may have access to photos of young children. The truth, however, is that technology actually makes it easier and far less expensive to screen for nudity than ever before, much easier than screening images available today in newspapers, periodicals, and television advertisements or even photos sent through the mail system. Any intelligence that is uncovered can prove invaluable to criminal investigators, prosecutors, probation and parole officers, and even to judges considering appropriate sentencing to certain inmates.

Increase social ties to the outside

The vast majority of inmates are going to be released at some point. Numerous studies tie inmate communications with their friends & family to reduced recidivism. Allowing inmates to maintain ties to people that will form their future support network is a critical part of successful re-integration with the community.



The screenshot displays a 'Location Map View' for a visitor named Jess Zak. It includes fields for Date/Time (12/07/12 16:33) and IP Address (10.1.11.250). Below the map is a navigation menu with options like Photos, Contact Photos, Comments, Calendar, Posts, Profile Videos, Facilities, Billing, and Free Minutes. At the bottom, there is a table with columns for Date, Time, IP Address, and Location (Inmate / Inmate).

Date	Time	IP Address	Location (Inmate / Inmate)
12/11/12	13:40	36321	37.2938703 / -122.2885027
12/07/12	16:33	36321	37.2938843 / -122.2885311
12/07/12	16:33	Web Login	37.394889962 / -122.104701239

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Attachment B: Required Documents

In this section we include documents as required by Allegan County.

Equal Employment Certification

Statement of Policy

Telmate strives to achieve equal employment opportunity and affirmative action objectives through the recruitment, employment and advancement of a diverse workforce, including women, minorities and the disabled. Telmate's Board will not tolerate any form of discrimination or harassment and endeavors to maintain a tolerant and respectful work environment free of hostility or unwelcome behavior.

It is also the policy of Telmate to prohibit harassment of employees based on race, creed, color, religion, national origin, marital status, sex, status with regard to public assistance, membership or activity in a local human rights (agency name), disability, sexual orientation, or age. This prohibition with respect to harassment includes both overt acts of harassment and those acts that create a negative work environment. Any employee subjected to such harassment should file a complaint internally with Telmate's Affirmative Action Officer designee. If the employee chooses, s/he may file a complaint externally with the California Department of Fair Employment, State of Oregon Civil Rights Division, the Equal Employment Opportunity Commission, or through other legal channels. These agencies have time limits for filing complaints, so individuals should contact the agencies for more information. Any unintentional or deliberate violation of this policy by an employee will be cause for appropriate disciplinary action.

Each employee is responsible for the application of this policy. This includes initiating and supporting programs and practices designed to develop understanding, acceptance, commitment, and compliance within the framework of this policy. All employees must be informed that harassment is unacceptable behavior. The Affirmative Action Officer designee will be expected to keep the (agency name) and its employees apprised of any changes in the law or its interpretation regarding this form of discrimination. The Affirmative Action Officer designee is also responsible for:

- Notifying all employees, and orienting each new employee who is hired, of this policy; and
- Informing all employees of the complaint procedure and ensuring that all complaints will be investigated promptly and carefully.

Certificate Of Insurance

We include below a digital copy of our certificate of insurance, which satisfies all insurance requirements stated by the RFP. We will furnish the County with a hard copy prior to beginning work.

		<h2 style="margin: 0;">CERTIFICATE OF LIABILITY INSURANCE</h2>		DATE (MM/DD/YYYY) 5/14/2013				
THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.								
IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).								
PRODUCER Wortham Insurance & Risk Management P.O. Box 795008 San Antonio, TX 78279 www.worthamsa.com			CONTACT NAME: Wortham Insurance & Risk Management PHONE (A/C, No, Ext): 210-223-9171 FAX (A/C, No): 210-223-2806 E-MAIL ADDRESS: INSURER(S) AFFORDING COVERAGE NAIC # INSURER A : OneBeacon America Insurance Company 20621 INSURER B : INSURER C : INSURER D : INSURER E : INSURER F :					
INSURED Telmate, LLC IntelMate, LLC 234 Front Street San Francisco CA 94111								
COVERAGES		CERTIFICATE NUMBER: 16345768		REVISION NUMBER:				
THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.								
INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	GENERAL LIABILITY <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	711-01-32-59-0000	4/21/2013	4/21/2014	EACH OCCURRENCE	\$ 1,000,000
							DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 500,000
							MED EXP (Any one person)	\$ 10,000
							PERSONAL & ADV INJURY	\$ 1,000,000
							GENERAL AGGREGATE	\$ 2,000,000
							PRODUCTS - COMP/OP AGG	\$ 2,000,000
								\$
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO ALL OWNED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS			711-01-32-59-0000	4/21/2013	4/21/2014	COMBINED SINGLE LIMIT (Ea accident)	\$ 1,000,000
							BODILY INJURY (Per person)	\$
							BODILY INJURY (Per accident)	\$
							PROPERTY DAMAGE (Per accident)	\$
								\$
								\$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> DED <input type="checkbox"/> RETENTION \$	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	711-01-32-59-0000	5/13/2013	4/21/2014	EACH OCCURRENCE	\$ 4,000,000
							AGGREGATE	\$ 4,000,000
								\$
								\$
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below			406-03-89-98-0000	4/21/2013	4/21/2014	<input checked="" type="checkbox"/> WC STATU-TORY LIMITS	
							<input type="checkbox"/> OTH-ER	
							E.L. EACH ACCIDENT	\$ 1,000,000
							E.L. DISEASE - EA EMPLOYEE	\$ 1,000,000
							E.L. DISEASE - POLICY LIMIT	\$ 1,000,000
A	Errors & Omissions			7110138130000	2/15/2013	4/21/2014	Limit: \$2,000,000	
DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required) Business Income and extra expense (including rental value) is included \$309,000 Certificate holder has been named as additional insured with waiver of subrogation and 30 day notice of cancellation.								
CERTIFICATE HOLDER 655 MW Tower, LLC; Principal Real Estate Investors, LLC c/o PLC West, LLC 655 Montgomery Street, Ste 1400 San Francisco CA 94111				CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE (SA) Eric Smith				

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ACORD 25 (2010/05)

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CERT NO.: 16345768 CLIENT CODE: 22TELMALLC (SA) Tina Pase 5/14/2013 1:23:15 PM Page 1 of 8

Certification Of Understanding: Required Services

In response to requirement 3.5.1 on Page 30 of the RFP, we offer the following response.



Wednesday, August 28, 2013

Denise Stan – Project Management Specialist
Allegan County – County Services Building
3283 122nd Ave
Allegan, MI 49010

Dear Ms. Stan,

With respect to Bid Proposal #10151, Telmate is excited about the opportunity to work with Allegan County, and we are pleased to notify you that we fully understand the services requested by the County and outlined in the Scope of Services section of the RFP, and we are fully able and committed to providing them.

Please feel free to contact me with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin O'Neil".

Kevin O'Neil, President, Telmate

655 Montgomery Street, Suite 1800, San Francisco, CA 94111
proposals@telmate.com :: (415) 562-5877 :: www.telmate.com :: www.gettingout.com

Contract Acknowledgment

Below, we acknowledge Allegan County's contract agreement, as required by item 3.2, and include our proposed changes.

Contract Acknowledgement:

I have read and understand Allegan County's proposed Agreement and if selected as a Contractor, I am ready to sign and execute this Agreement (check one):

- As proposed.
- As proposed with additional agreements, terms and conditions.
- With changes.
- With changes and additional agreements, terms and conditions.

Include any proposed changes, additional terms and conditions, and all additional agreements you will be requesting the County to enter into with your proposal.

Bid is firm for acceptance within 120 days after bid opening (minimum of 60 days).

Signature:  Date: 8/28/2013

Name: Christopher Ditto Title: Vice President

Company: Telmate

Address: 655 Montgomery Street
Suite 1800
San Francisco, CA 94111

Telephone: (415)562-5877

E-Mail Address: proposals@telmate.com

Proposed Changes

- A. Term of the Agreement – Given the large amount of capital costs by Contractor in regards to this venture, Contractor respectfully seeks a longer term date and renewal times thereafter as a conservative measure to allow Contractor a high probability of capital cost recoupment.
 - a. Proposed Language – Agreement shall commence on the date of last signature by a party below (the “Effective Date”) and shall end five (5) years from the latter of (a) sixty (60) days after the Effective Date or (b) the date that County begins or switches over to using, and notifies Contractor of its acceptance of, Contractor Equipment (“Initial Term”). If the normal business operation of the Facility is interrupted for any reason (e.g., due to act of God, an inmate riot, or strike) the expiration of the Term of this Agreement shall be extended for a period of time equal to the period of such interruption

or stoppage of business operations. After the Initial Term, this Agreement shall automatically renew for additional terms of one (1) year time periods each thereafter (each a “Renewal Term”) for an additional five (5) year term, upon the terms and conditions herein set forth, unless written notice is sent by either party at least sixty (60) days prior to the end of the then current Term (the Initial Term together with all Renewal Term(s) collectively comprise the “Term”). County agrees to provide Contractor advance written notice 180 days prior to County releasing any RFP that includes all or part of Equipment or services offered by Contractor, during the Initial Term or any applicable Renewal Term. Upon receipt of a notice of non-renewal from County, Contractor shall have the right to match the financial and service conditions of any binding competitive proposal under consideration, and upon written notice of Contractor’s promise to match same proposal, Contractor may retain the business for an additional Renewal Term

- B. Exclusivity – Given the large amount of capital costs by Contractor in regards to this venture, Contractor respectfully seeks exclusivity as a conservative measure to allow Contractor a high probability of capital cost recoupment.
 - a. Proposed Language – During the Term of this Agreement, County grants to Contractor the exclusive right to visitation services and the exclusive right and license to install, maintain, and operate communication Equipment governing all inmate calls and electronic communications, including but not limited to local, long distance and international, including but not limited to collect calls, debit calls, within any Facility owned or operated by County. During the Term of this Agreement County shall not hold non-video visits or provide to any third party access to Contractor’s Equipment. County appoints Contractor as its exclusive inmate communications agent, charged and authorized with making changes, implementing and updating features, and otherwise establishing such functionality and taking such steps which Contractor considers, in its sole discretion, in best interest and designed to keep Facility using the best features with a state-of-the-art, leading system.
- C. Indemnification – Contractor seeks mutual indemnification. Contractor stands behind its technology, products and services and is happy to indemnify and make whole the County for all damages *to the extent arising solely* out of its products or services. That being said, mutual indemnification is sought by Contractor as protection against damages caused by the use of its equipment by users of whom it has no control.
 - a. Proposed Language – Contractor shall indemnify and hold County harmless from and against any and all claims, costs, expenses, damages, and liabilities, arising from or pertaining to gross negligence or

willful misconduct in the performance by Contractor of services or the manufacture of the Equipment provided County shall give Contractor prompt written notice of any such claim or demand. County assumes the risk of liability arising from or pertaining to the possession, operation, or use of Equipment. County shall indemnify and hold Contractor harmless from and against any and all claims, costs, expenses, damage, and liabilities, arising from or pertaining to the use, possession, or operation of Equipment. County shall indemnify Contractor against, and hold Contractor harmless from, any and all claims, actions, suits, proceedings, costs, expenses, damages, and liabilities, including attorney's fees, resulting from, arising out of, or connected with Equipment, including without limiting the generality of the foregoing, the manufacture, selection, delivery, possession, use, operation, or return of Equipment. Contractor does not assume any liability for any acts or omissions of County or County's agents, or employees. County hereby releases Contractor and agrees to indemnify Contractor and hold Contractor harmless from any and all claims against County of any kind or nature whatsoever, arising out of or resulting from the use and/or operation of the Equipment by County or its agents, visitors or inmates, or prior vendors of the Equipment, including any expenses and attorney's fees which Contractor may incur in defending any such claims. County shall indemnify and hold Contractor harmless from any and all liability, loss, damage, expense, causes of action, suits, claims or judgments arising from injury to person or property resulting from or based upon the actual or alleged use, operation, delivery, or installation of any or all of the Equipment or its location or condition, and shall at its own cost and expense defend any and all judgments and fines that may be recovered against Contractor in any such action or actions, provided, however, that Contractor shall give County written notice of any such claim or demand.

- D. Termination – Contractor seeks revisions to the Termination clause to protect itself from incurring a huge losses if the contract is terminate prematurely. Contractor will have made a significant initial investment if the County terminates without a breach by either parties. Contractor agrees that County may terminate the agreement at any time that Contractor fails to cure a breach after a reasonable time.
 - a. Proposed Language – If County or Contractor defaults in its performance of any obligations hereunder, the non-defaulting party may notify the defaulting party in writing of such default with specific attention to detail. The defaulting party must cure such default within sixty (60) days from receipt of notice of default, otherwise the non-defaulting party shall have the right to terminate this Agreement and

pursue all legal and equitable remedies available to the non-defaulting party. If Contractor's performance of this Agreement or any obligation hereunder, is interfered with by reason of any circumstances beyond the reasonable control of Contractor, including without limitation, fire, explosion, riots, civil unrest, power failure, injunctions, or acts of God, Contractor shall be excused from such performance on a day to day basis to the extent of such interference until interference is corrected by County and Contractor agrees with such correction. If any governmental tax, fee, regulation, or tariff, or any other law prevents Contractor from providing the services agreed to hereunder or makes the continuation of this Agreement economically impracticable then Contractor may, at its own discretion, unilaterally modify or terminate this Agreement without liability. On any termination of this Agreement, County shall allow Contractor reasonable access to facility in order to remove equipment, including electrical and Ethernet wiring and conduits. Contractor agrees to remove their equipment within 30 days after such termination.

- E. Maintenance of Equipment - Contractor seeks right to be able to maintain its Equipment.
 - a. Proposed Language - During the Term of this Agreement, Contractor will repair and maintain its Equipment in good operating condition and shall exclusively maintain its Equipment in such condition by furnishing all necessary parts and labor reasonably necessary for the successful operation of the equipment. Contractor has the exclusive access to open, adjust, remove, disconnect, repair, replace, or alter the Equipment. County shall permit employees or contractors of Contractor reasonable access in order to provide such service, repair, and maintenance on Equipment. Contractor's Equipment shall remain the property solely of Contractor. Upon termination of this Agreement, Contractor shall have the right to enter upon the premises to remove the Equipment. County shall notify Contractor of any misuse, destruction, damage, or vandalism to the Equipment as soon as practicable. County shall exercise reasonable care to prevent damage or destruction of Contractor's Equipment.



Thursday, August 29, 2013

Attn: Denise Stan – Project Management Specialist
Allegan County – County Services Building
3283 122nd Ave
Allegan, MI 49010

Dear Ms. Stan,

Enclosed, please find a completed copy of Exhibit D - Cost Proposal Form, from RFP #10151 for Inmate Phone and Video Visitation System. Separately, Telmate has submitted a full proposal, which includes a detailed cost proposal with a full breakdown of proposed rates and commission structure. However, in order to ensure full compliance with County requirements, we have included here the form as requested by the County.

Thank you again -- we at Telmate are extremely excited about this opportunity to serve you.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin O'Neil", is written over a light blue horizontal line.

Kevin O'Neil, President, Telmate

**EXHIBIT D
COST PROPOSAL FORM**

Bid Number:	10151
Project Name:	Inmate Phone and Video Visitation System
Vendor Name:	Telmate
Vendor Fax:	415-520-0343
Vendor Address:	655 Montgomery Street, Suite 1800
City, State, Zip:	San Francisco, CA 94111

Considering the scope of services outlined in Exhibit B, itemize all costs associated with this bid in the format below. The County reserves the right to reject any and all bids or to accept the bid or any part thereof which it determines to best serve the needs of the County and to waive any informalities or irregularities in the bids. While cost is a factor in any bid award, it is not the only factor and may not be the determining factor.

COST BREAKDOWN FOR SPECIFIED ITEMS

Inmate Telephone System:


Type	Rate charged to inmate (per minute)	Commission to the County	Connect Charges (if applicable)
Local / Intralata	\$0.25	30% first 36 months, then 55%	\$2.50
IntraLata Long Distance	\$0.35	30% first 36 months, then 55%	\$3.00
Interstate (long distance)	\$0.35	30% first 36 months, then 55%	\$3.00
International	varies by country	30% first 36 months, then 55%	\$3.00
Other (describe)			
Other (describe)			
Other (describe)			

Video Visitation System Costs:

Type	Rate charged to inmate (per minute)	Commission to the County	Connect Charges (if applicable)
Video call	\$.25/min local, \$.40-\$1.00/min remote	30% for remote vistration	N/A
Email	\$0.10-\$1.00/msg	N/A	N/A
Games	\$0.10/min	N/A	N/A
Other (describe)			
Other (describe)			

OTHER SERVICE COSTS / CHARGES

Please describe in full detail any other costs or charges related to this implementation, support or operation of this solution.

Payment Terms:	No cost to the County for any aspect of installation
Representative Name (Print):	Christopher Ditto, Vice President
Representative Signature:	
E-Mail Address:	proposals@telmate.com