



This Amendment is made by the state of Washington, Department of Corrections, hereinafter referred to as Department, and FSH Communications, LLC, hereinafter referred to as the Contractor, for the purpose of amending the above-referenced Contract, heretofore entered into between the Department and the Contractor.

WHEREAS the purpose of this contract amendment is to modify the initial term of the Contract, address the expansion of the Coyote Ridge Corrections Center, and to memorialize the Department's decision to implement Personal Access Number (PAN) List for offenders;

NOW THEREFORE, in consideration of the terms and conditions contained herein, or attached and incorporated and made a part hereof, the Department and Contractor agree as follows:

1. PART IV. – TERM, is amended in part as follows:

The initial term of this Contract is from the Agreement's execution date through (~~December 31, 2009~~) December 31, 2010 ("Initial Term").

2. The following language is added to the Scope of Work:

Implementation of Personal Access Numbers:

The Department and Contractor will implement PAN for offenders on a trial basis at the Airway Heights Corrections Center beginning April 15, 2009, and continue for 60 consecutive days during which the Department and the Contractor will meet weekly to review process success. The Department and the Contractor have agreed to the following to implement PAN:

- During the first two weeks of the trial period offenders will use the normal call process to automatically populate their individual PAN of up to 25 telephone numbers;
- Adds / Changes / Deletions - Offenders will call the Contractor at a designated, special number (set up as a speed dial) to request changes to their PAN list. The following parameters will apply:
- Changes/additions/deletions to PAN list once every 30 days only; Five numbers per month allowed for changes/additions; Any number of deletions are allowed monthly. The Department will establish a practice for lost PAN lists and designate person(s) to supply to offenders internally;
- Authorized personnel will have access to offender PAN lists which may be printed from the System.
- If approved by the Department for statewide implementation the Department will establish procedures for establishing PAN lists for new offenders entering the system at the Washington Corrections Center.
- If the Department authorizes going forward after the trial period the Contractor will turn up the rest of the sites by approximately June 8, 2009.

Implementation of Friends and Family Debit:

The Department and the Contractor agree to implement Friends and Family Debit – also known as V-Direct by August 2009. V-Direct enables adding funds directly to an offender’s personal phone account allowing the offender to place calls to anyone anywhere on his/her PAN that may not qualify for traditional collect billing (such as cell phones, VoIP phones, and international calls) and in the case of in-state calling a discount price. There shall be charge to initially set up the personal phone account. The Department and the Contractor agree that this debit account will be used by the Contractor to deposit funds each year in each offender’s V-Direct account equal to the cost of one 20-minute in state call, currently \$3.15 (plus tax).

Coyote Ridge Corrections Center:

The Department and the Contractor will work cooperatively to add additional offender phones and associated equipment to accommodate the planned increase in offender population at the Coyote Ridge Corrections Center. The Contractor will use its best efforts to match increasing offender population with phone service capacity.

Additions to the text of Contract No. CDOC6840 are shown by underline and deletions by ~~((strikeout))~~. All other terms and conditions remain in full force and effect. The effective date of this amendment is the date of last signature.

THIS CONTRACT AMENDMENT, consisting of two (2) pages and no attachments is executed by the persons signing below who warrant that they have the authority to execute the contract.

FSH COMMUNICATIONS, LLC

DEPARTMENT OF CORRECTIONS

(Signature)

Steven Loggans

(Printed Name)

Vice President/General Manager

(Title)

r

(Date)

(Signature)

Gary Banning

(Printed Name)

Contracts Administrator

(Title)

(Date)

Approved as to Form:

This contract amendment format was approved by the Office of the Attorney General, on April 14, 1998. Approval on file.