DATE: 7/27/2017

SELECTION OF RFQ: Providing Inmate Communication Services to the Harrison County Jail Facilities

| Members Present: Pete N | Moran Brenda Barefoot | Melissa Pope Lt. Coley Ju | ıdy Jody W | Vebster |
|------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|------------------------------|-------------------------------------------|
| The Committee reviewed 4 | submittals for the above | e referenced services using the f | following sele | ection criteria for evaluation: |
| | <u> I</u> | Evaluation Criteria | | |
| | Technical Specifications - requirements | Hardware, technical, and system | | |
| | Section II: Inmate | Telephone System. | 30 Points | |
| | experience of the company prov | aferances — History, market share, and viding the required system and services, | 25 paints | |
| | Call Rate Plan and Commissio | employees assigned to the project. | 25 points | |
| | Installation - Implementation pla | ın | 10 points | |
| | Maintenance and Support - Av and maintenance procedures a trouble ticket flow and escalation | raliability and quality of on-going support and personnel. Training. Support plan, procedures. | 10 points | |
| | | | | |
| The Committee members assig firm receiving the highest num | ber of points from each Co | individual based on a careful recommittee member received one | eview of the o | content of the proposal. The each member. |
| | Member | Firm | | Vote |
| <u> -</u> | Pete Moran | Securus | | |
| <u> </u> | Brenda Barefoot | IC Solutions | | 1 |
| $ar{ar{ u}}$ | Melissa Pope | IC Solutions | | 1 |
| <u> </u> | t. Coley Judy | Securus | | _1 |
| <u>J</u> | ody Webster | IC Shitson | _ | 1 |
| Melisa | pints, the proposal submitted votes. | Member Stere | er Selection Cor Selection C | retool |
| Member Sele | ection Committee | Membe | r Selection C | Committee |

Member Selection Committee

DATE: 00/00/0000

SELECTION OF RFP for:

Providing Inmate Communication Services to the Harrison County Jail Facilities

| Technical Specifications – Hardware, technical, and system requirements | *** |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| Section II: Inmate Telephone System. | 30 Points |
| | |
| Company Background and References – History, market share, and experience of the company providing the required system and services, and experience/qualifications of employees assigned to the project. | 25 points |
| Call Rate Plan and Commission | 25 points |
| Installation - Implementation plan | 10 points |
| Maintenance and Support - Availability and quality of on-going support and maintenance procedures and personnel. Training. Support plan, | 10 points |

| NAME | CRITERIA | | | | TOTAL POINTS | |
|-----------------------|-----------------|----|---|---|--------------|----|
| | _1_ | 2 | 3 | 4 | 5 | |
| NCIC / Ally Telecom | 20 | 25 | 9 | 9 | 8 | 71 |
| GTL – Global Tel Link | 25 | 20 | 8 | 9 | 8 | 70 |
| IC Solutions | 25 | 25 | 7 | 9 | 8 | 74 |
| Securus Technologies | 30 | 25 | 9 | 9 | 8 | 81 |

DATE: 00/00/0000

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| Technical Specifications – Hardware, technical, and system requirements | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
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| | |
| Company Background and References – History, market share, and experience of the company providing the required system and services, and experience/qualifications of employees assigned to the project. | 25 points |
| Call Rate Plan and Commission | 25 points |
| Installation - Implementation plan | 10 points |
| Maintenance and Support - Availability and quality of on-going support and maintenance procedures and personnel. Training. Support plan, trouble ticket flow and escalation procedures. | 10 points |
| | |

| NAME | | CR | ITERIA | <u>4</u> | | TOTAL POINTS |
|-----------------------|----|-----------|----------|----------|-----|--------------|
| | 1_ | _2_ | 3 | 4 | _5_ | |
| NCIC / Ally Telecom | 30 | 25 | <u>x</u> | 8 | 10 | 81 |
| GTL - Global Tel Link | 30 | 20 | 8 | 8 | 10 | 76 |
| IC Solutions | 30 | <u>Z5</u> | 8 | 8 | 10 | 81 |
| Securus Technologies | 30 | 25 | B | 9 | 10 | 82 |

8-23-2017 DATE: 00/00/0000

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| Technical Specifications – Hardware, technical, and system requirements | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| Section II: Inmate Telephone System. | 30 Points |
| Company Deckman and Defenders U. J. | |
| Company Background and References – History, market share, and experience of the company providing the required system and services, and experience/qualifications of employees assigned to the project. | 25 points |
| Call Rate Plan and Commission | 25 points |
| Installation - Implementation plan | 10 points |
| Maintenance and Support - Availability and quality of on-going support and maintenance procedures and personnel. Training. Support plan, trouble ticket flow and escalation procedures. | 10 points |
| | |

| NAME | <u>CRITERIA</u> | | | | TOTAL POINTS | |
|-----------------------|-----------------|----|----|----|--------------|----|
| | 1 | 2 | 3 | 4_ | 5 | |
| NCIC / Ally Telecom | 20 | 25 | 25 | 10 | 10 | 90 |
| GTL - Global Tel Link | 25 | 20 | 20 | 10 | 10 | 85 |
| IC Solutions | 30 | 25 | 20 | 10 | 10 | 95 |
| Securus Technologies | 25 | 25 | 20 | 10 | 10 | 90 |

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| Company Background and References – History, market share, and experience of the company providing the required system and services, and experience/qualifications of employees assigned to the project. Call Rate Plan and Commission Installation - Implementation plan Maintenance and Support - Availability and quality of on-going support | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| experience of the company providing the required system and services, and experience/qualifications of employees assigned to the project. Call Rate Plan and Commission Installation - Implementation plan Maintenance and Support - Availability and quality of on-going support and maintenance procedures and personnel. Training. Support plan, | 30 Points |
| experience of the company providing the required system and services, and experience/qualifications of employees assigned to the project. Call Rate Plan and Commission Installation - Implementation plan Maintenance and Support - Availability and quality of on-going support and maintenance procedures and personnel. Training. Support plan, | |
| Installation - Implementation plan Maintenance and Support - Availability and quality of on-going support and maintenance procedures and personnel. Training. Support plan, | 25 points |
| Maintenance and Support - Availability and quality of on-going support and maintenance procedures and personnel. Training. Support plan, | 25 points |
| and maintenance procedures and personnel. Training. Support plan, | 10 points |
| | 10 points |
| | |

| NAME | CRITERIA | TOTAL POINTS |
|-----------------------|----------------|--------------|
| | 1 2 3 4 5 | |
| NCIC / Ally Telecom | 20 25 8 10 5 | 68 |
| GTL – Global Tel Link | 30 20 8 10 10 | 78 |
| IC Solutions | 30 25 10 10 10 | 28 |
| Securus Technologies | 30 15 10 10 8 | 73 |

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| Installation - Implementation plan | 10 points |
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| | |

| NAME | <u>CRITERIA</u> | TOTAL POINTS |
|-----------------------|----------------------|--------------|
| | 1 2 3 4 5 | |
| NCIC / Ally Telecom | <u> 20 20 20 8 8</u> | 76 |
| GTL – Global Tel Link | 85 15 6 8 8 | 2 71 |
| IC Solutions | 37 30 30 8 8 | 0883 |
| Securus Technologies | 25 20 22 8 6 | 82 |