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MULTNOMAH COUNTY SERVICES CONTRACT AMENDMENT
Contract Number: MCSO-SVCSGEN-18104-2025
Amendment Number: 3

This Amendment ("Amendment") is between Multnomah County ("County") and Securus Technologies, LLC ("Contractor"). County and Contractor may be referred to collectively as the "Parties" and individually as a "Party".

The Contract effective date is 4-1-25. The Amendment is effective as of 8-1-26 ("Effective Date").

CONTRACTOR ADDRESS:
Securus Technologies,LLC
5360 Legacy Drive, Suite 300
Plano, TX 75024
The Parties agree to the following changes to the Contract:

1. Section, "Telephone Call Cost" of the Contract is amended as follows (**bold** indicates added text):

   Telephone Call Cost. Provider will charge $0.07 per minute call-rate to the incarcerated end user, plus applicable taxes, tariffs, and fees, in compliance with state and federal regulatory requirements. International rates, if applicable, will vary by country. **Provider will provide two free 10-minute phone calls per incarcerated individual per week, provided that, for any given account, if the free phone calls are not used during that week, the end user will not retain such free calls for that account whenever the next distribution of free phone calls occurs.**

2. All other terms and conditions of the Contract shall remain unchanged and in force. In the event that any terms in the Amendment conflict with terms in the Contract, the terms in the Amendment shall supersede and otherwise take precedence over the terms in the Contract.

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The Amendment may be executed in multiple counterparts and may be electronically signed. Any verified electronic signatures appearing on the Amendment are the same as handwritten signatures for the purposes of validity, admissibility, and enforceability. Any reproduction of the Amendment made by reliable means is considered an original.

By executing this Amendment, each signatory acknowledges they: (a) are a duly authorized representative of their Party, acting with the power and authority to bind their Party as provided in the Amendment; (b) have read and understand the agreement, including any attachments; and (c) agree on behalf of their Party to be bound by its terms as of the Effective Date.

CONTRACTOR SIGNATURE

Signature: Signed by: Kevin Elder 825926B22BD6421... Title: President

Name (print): Kevin Elder Date: 10/26/2026

MULTNOMAH COUNTY SIGNATURE

This Contract is not binding on the County until signed by the Chair or the Chair's designee.

County Chair or Designee: Signed by: Barry Zimmerman for Jessica Vega Pederson D904FD31FF89478... Date: 9/23/2026

Department Director Review (optional):

Director or Designee: _____ Date: _____

County Attorney Review:
Reviewed: JENNY M. MADKOUR, COUNTY ATTORNEY FOR MULTNOMAH COUNTY, OREGON

By Assistant County Attorney: _____ Date: _____

Certificate Of Completion

Envelope Id: B36DECB7-69C5-8DD5-8306-6F1BE79E2881 Status: Completed

Subject: Attached is your Multnomah County Contract MCSO-SVCSGEN-18104-2025-3 for Perpetual - Communication S

Source Envelope:

Document Pages: 2 Signatures: 2 Envelope Originator:

Certificate Pages: 5 Initials: 0 Jaggaer Integration

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Signer Events	Signature	Timestamp
Barry Zimmerman for Jessica Vega Pederson barry.zimmerman@multco.us Chair x Security Level: Email, Account Authentication (None)	Signed by: Barry Zimmerman for Jessica Vega Pederson D904FD31FF89478... Signature Adoption: Pre-selected Style Using IP Address: 2607:fb92:3080:907f:54a9:cdd4:258a:6e26	Sent: 9/23/2026 10:12:56 AM Viewed: 9/23/2026 10:13:32 AM Signed: 9/23/2026 10:13:42 AM
Electronic Record and Signature Disclosure: Accepted: 9/23/2026 10:13:32 AM ID: 6cccf6a3-2f40-4b2a-bf63-c18e5be4f3a0		
Kevin Elder kevin.elder@aventiv.com President Security Level: Email, Account Authentication (None)	Signed by: kevin Elder 825926B22BD6421... Signature Adoption: Pre-selected Style Using IP Address: 208.87.239.202	Sent: 9/23/2026 10:13:43 AM Resent: 10/6/2026 7:31:58 AM Viewed: 10/6/2026 10:08:21 AM Signed: 10/26/2026 12:16:48 PM
Electronic Record and Signature Disclosure: Accepted: 10/6/2026 10:08:21 AM ID: 099f9a8a-3b2d-4364-98d9-14c9b27b458f		

In Person Signer Events	Signature	Timestamp

Editor Delivery Events	Status	Timestamp

Agent Delivery Events	Status	Timestamp

Intermediary Delivery Events	Status	Timestamp

Certified Delivery Events	Status	Timestamp

Carbon Copy Events	Status	Timestamp

Witness Events	Signature	Timestamp

Notary Events	Signature	Timestamp

Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	9/23/2026 10:12:56 AM

Envelope Summary Events	Status	Timestamps
Envelope Updated	Security Checked	10/6/2026 7:31:58 AM
Certified Delivered	Security Checked	10/6/2026 10:08:21 AM
Signing Complete	Security Checked	10/26/2026 12:16:48 PM
Completed	Security Checked	10/26/2026 12:16:48 PM

Payment Events	Status	Timestamps

Electronic Record and Signature Disclosure

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, County of Multnomah, OR (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a $0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact County of Multnomah, OR:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:
To contact us by email send messages to: centralcontracts@multco.us

To advise County of Multnomah, OR of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at centralcontracts@multco.us and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

If you created a DocuSign account, you may update it with your new email address through your account preferences.

To request paper copies from County of Multnomah, OR

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to centralcontracts@multco.us and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with County of Multnomah, OR

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;

ii. send us an email to centralcontracts@multco.us and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: https://support.docusign.com/guides/signer-guide-signing-system-requirements.

Acknowledging your access and consent to receive and sign documents electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access; or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

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- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify County of Multnomah, OR as described above, you consent to receive exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you by County of Multnomah, OR during the course of your relationship with County of Multnomah, OR.