

Sources for Table 3 (Payment Fees)



Table 3 – Payment fee sources

Assembled by Aleks Kajstura, Legal Director at the Prison Policy Initiative All websites were accessed April, 2013.

This table lists the source material for Table 3 in *Please Deposit All of Your Money: Kickbacks, Rates, and Hidden Fees in the Jail Telephone Industry* (Prison Policy Initiative, May 2013).

Company	Type of Payment	Source
AmTel	Website	http://www.myphoneaccount.com/PaymentOptions.cfm
	Phone	http://www.myphoneaccount.com/PaymentOptions.cfm
	Western Union – Western Union's Fee	http://www.myphoneaccount.com/PaymentOptions.cfm
	Western Union – Additional Vendor Fee	http://www.myphoneaccount.com/PaymentOptions.cfm
Global Tel* Link	Website	Los Angeles County ITS AND Services RFP NO. 388-SH, Appendix C p.3. Available as Exhibit H of Comments of Martha Wright, et al., The D.C. Prisoners' Legal Services Project, Inc., Citizens United for Rehabilitation of Errants, Prison Policy Initiative, and The Campaign for Prison Phone Justice, p.24-25, Before the Federal Communications Commission, WC Docket No. 12-375 (March 25, 2013)
	Phone	Exhibit 29, County of Solano Contract with Global Tel* Link, Exhibit B p.4
	Western Union – Western Union's Fee	Exhibit 30, Online Chat with Western Union Representative
	Western Union – Additional Vendor Fee	Exhibit 29, County of Solano Contract with Global Tel* Link, Exhibit B p.4
ICSolutions	Website	Exhibit 31, Online Payment Form
	Phone	Call with ICSolutions Customer Service on April, 22, 2013
	Western Union – Western Union's Fee	Exhibit 12, Online Payment Form
	Western Union – Additional Vendor Fee	Exhibit 12, Online Payment Form
Infinity Networks	Website	https://www.infinitynetworks.biz/FAQ.aspx
	Phone	https://www.infinitynetworks.biz/FAQ.aspx
	Western Union – Western Union's Fee	not offered
	Western Union – Additional Vendor Fee	n/a
Lattice	Website	not offered
	Phone	http://www.myphoneaccount.com/PaymentOptions.cfm
	Western Union – Western Union's Fee	http://www.myphoneaccount.com/PaymentOptions.cfm
	Western Union – Additional Vendor Fee	http://www.myphoneaccount.com/PaymentOptions.cfm
Legacy	Website	Call with Legacy Customer Service on April 22, 2013
	Phone	Call with Legacy Customer Service on April 22, 2013
	Western Union – Western Union's Fee	In-person payment attempt at Big E's Supermarket, Easthampton, MA (April 15, 2013)
	Western Union – Additional Vendor Fee	Exhibit 13, Online Payment Form
NCIC	Website	not offered
	Phone	Exhibit 8, Interstate Tariff p. 54.10.1
	Western Union – Western Union's Fee	Exhibit 32, Online Chat with Western Union Representative
	Western Union – Additional Vendor Fee	Exhibit 32, Online Chat with Western Union Representative
Pay Tel	Website	http://www.paytel.com/paymentoptions.html
	Phone	http://www.paytel.com/paymentoptions.html
	Western Union – Western Union's Fee	http://www.paytel.com/paymentoptions.html
	Western Union – Additional Vendor Fee	http://www.paytel.com/paymentoptions.html
Securus	Website	http://www.securustech.net/paymentoptions.asp
	Phone	http://www.securustech.net/paymentoptions.asp
	Western Union – Western Union's Fee	Exhibit 33, Online Chat with Western Union Representative
	Western Union – Additional Vendor Fee	Exhibit 33, Online Chat with Western Union Representative
Telmate	Website	Tables 7 and 8
	Phone	Call with Telmate Customer Service on April 22, 2013
	Western Union – Western Union's Fee	not offered
	Western Union – Additional Vendor Fee	n/a
Turnkey Corrections	Website	https://secure.inmatecanteen.com/Contact/faq.aspx
	Phone	Call with Turnkey Customer Service on April 22, 2013
	Western Union – Western Union's Fee	not offered
	Western Union – Additional Vendor Fee	n/a